

MAXIMUS INC
Form 10-Q
August 03, 2017

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended June 30, 2017

Commission File Number: 1-12997

MAXIMUS, INC.
(Exact name of registrant as specified in its charter)

Virginia 54-1000588
(State or other jurisdiction of (I.R.S. Employer
incorporation or organization) Identification No.)

1891 Metro Center Drive 20190
Reston, Virginia
(Address of principal executive offices) (Zip Code)

(703) 251-8500
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See definition of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer
Non-accelerated filer Smaller reporting company
(Do not check if smaller reporting company) Emerging growth company

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If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of July 31, 2017 there were 64,869,450 shares of the registrant's common stock (no par value) outstanding.

MAXIMUS, Inc.
Quarterly Report on Form 10-Q
For the Quarter Ended June 30, 2017

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Throughout this Quarterly Report on Form 10-Q, the terms "Company," "we," "us," "our" and "MAXIMUS" refer to MAXIMUS, Inc. and its subsidiaries.

SPECIAL NOTE REGARDING FORWARD-LOOKING STATEMENTS

Included in this Quarterly Report on Form 10-Q are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on current expectations, estimates, forecasts and projections about us, the industry in which we operate and other matters, as well as management's beliefs and assumptions and other statements that are not historical facts. Words such as "anticipate," "believe," "could," "expect," "estimate," "intend," "may," "opportunity," "plan," "potential," "project," "should," "will" and similar words are intended to identify forward-looking statements and convey uncertainty of future events or outcomes. These statements are not guarantees and involve risks, uncertainties and assumptions that are difficult to predict. Actual outcomes and results may differ materially from such forward-looking statements due to a number of factors, including without limitation:

- a failure to meet performance requirements in our contracts, which might lead to contract termination and liquidated damages;

- the effects of future legislative or government budgetary and spending changes;

- our failure to successfully bid for and accurately price contracts to generate our desired profit;

- our ability to maintain technology systems and otherwise protect confidential or protected information;

- our ability to attract and retain executive officers, senior managers and other qualified personnel to execute our business;

- our ability to manage contract expenditures incurred before receiving related contract payments;

- the ability of government customers to terminate contracts on short notice, with or without cause;

- our ability to maintain relationships with key government entities from whom a substantial portion of our revenue is derived;

- the outcome of reviews or audits, which might result in financial penalties and reduce our ability to respond to invitations for new work;

- a failure to comply with laws governing our business, which might result in the Company being subject to fines, penalties and other sanctions;

- the costs and outcome of litigation;

- difficulties in integrating acquired businesses;

- matters related to business we disposed of or divested; and

- other factors set forth in Exhibit 99.1, under the caption "Special Considerations and Risk Factors," in our

- Annual Report on Form 10-K for the year ended September 30, 2016, which was filed with the Securities and Exchange Commission on November 21, 2016.

As a result of these and other factors, our past financial performance should not be relied on as an indication of future performance. Additionally, we caution investors not to place undue reliance on any forward-looking statements as these statements speak only as of the date when made. Except as otherwise required by law, we undertake no obligation to publicly update or revise any forward-looking statements, whether resulting from new information, future events or otherwise.

PART I. FINANCIAL INFORMATION

Item 1. Consolidated Financial Statements.

MAXIMUS, Inc.

CONSOLIDATED STATEMENTS OF OPERATIONS

(Amounts in thousands, except per share data)

(Unaudited)

| | Three Months | | Nine Months Ended | |
|--|----------------|-----------|-------------------|-------------|
| | Ended June 30, | | June 30, | |
| | 2017 | 2016 | 2017 | 2016 |
| Revenue | \$600,447 | \$617,094 | \$1,830,058 | \$1,780,269 |
| Cost of revenue | 448,258 | 465,715 | 1,380,734 | 1,371,008 |
| Gross profit | 152,189 | 151,379 | 449,324 | 409,261 |
| Selling, general and administrative expenses | 68,308 | 69,706 | 202,302 | 199,916 |
| Amortization of intangible assets | 2,720 | 3,517 | 9,508 | 9,928 |
| Restructuring costs | — | — | 2,242 | — |
| Acquisition-related expenses | — | — | — | 575 |
| Gain on sale of a business | 650 | 6,453 | 650 | 6,453 |
| Operating income | 81,811 | 84,609 | 235,922 | 205,295 |
| Interest expense | 458 | 1,029 | 2,051 | 3,291 |
| Other income, net | 1,306 | 62 | 1,986 | 3,402 |
| Income before income taxes | 82,659 | 83,642 | 235,857 | 205,406 |
| Provision for income taxes | 24,871 | 30,892 | 78,643 | 76,433 |
| Net income | 57,788 | 52,750 | 157,214 | 128,973 |
| Income attributable to noncontrolling interests | 870 | 525 | 1,117 | 1,354 |
| Net income attributable to MAXIMUS | \$56,918 | \$52,225 | \$156,097 | \$127,619 |
| Basic earnings per share attributable to MAXIMUS | \$0.87 | \$0.79 | \$2.38 | \$1.94 |
| Diluted earnings per share attributable to MAXIMUS | \$0.86 | \$0.79 | \$2.36 | \$1.93 |
| Dividends paid per share | \$0.045 | \$0.045 | \$0.135 | \$0.135 |
| Weighted average shares outstanding: | | | | |
| Basic | 65,571 | 65,766 | 65,637 | 65,836 |
| Diluted | 66,082 | 66,194 | 66,023 | 66,200 |

See notes to unaudited consolidated financial statements.

MAXIMUS, Inc.

CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(Amounts in thousands)

(Unaudited)

| | Three Months | | Nine Months Ended | |
|---|----------------|----------|-------------------|-----------|
| | Ended June 30, | | June 30, | |
| | 2017 | 2016 | 2017 | 2016 |
| Net income | \$57,788 | \$52,750 | \$157,214 | \$128,973 |
| Foreign currency translation adjustments | 5,936 | (9,354) | 1,865 | (11,979) |
| Interest rate hedge, net of income taxes of \$3, \$8, \$0 and \$4 | (4) | (11) | 1 | (5) |
| Comprehensive income | 63,720 | 43,385 | 159,080 | 116,989 |
| Comprehensive income attributable to noncontrolling interests | 870 | 525 | 1,117 | 1,354 |
| Comprehensive income attributable to MAXIMUS | \$62,850 | \$42,860 | \$157,963 | \$115,635 |

See notes to unaudited consolidated financial statements.

MAXIMUS, Inc.
CONSOLIDATED BALANCE SHEETS
(Amounts in thousands)

| | June 30, 2017 (unaudited) | September 30, 2016 |
|--|---------------------------------|-----------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 104,378 | \$ 66,199 |
| Accounts receivable — billed and billable, net of reserves of \$4,371 and \$4,226 | 376,972 | 444,357 |
| Accounts receivable — unbilled | 43,718 | 36,433 |
| Income taxes receivable | 11,569 | 17,273 |
| Prepaid expenses and other current assets | 52,902 | 56,718 |
| Total current assets | 589,539 | 620,980 |
| Property and equipment, net | 106,622 | 131,569 |
| Capitalized software, net | 27,370 | 30,139 |
| Goodwill | 397,386 | 397,558 |
| Intangible assets, net | 99,487 | 109,027 |
| Deferred contract costs, net | 17,048 | 18,182 |
| Deferred compensation plan assets | 27,148 | 23,307 |
| Deferred income taxes | 8,548 | 8,644 |
| Other assets | 10,347 | 9,413 |
| Total assets | \$ 1,283,495 | \$ 1,348,819 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Accounts payable and accrued liabilities | \$ 111,856 | \$ 150,711 |
| Accrued compensation and benefits | 85,662 | 96,480 |
| Deferred revenue | 67,498 | 73,692 |
| Income taxes payable | 7,713 | 7,979 |
| Long-term debt, current portion | 180 | 277 |
| Other liabilities | 12,541 | 11,617 |
| Total current liabilities | 285,450 | 340,756 |
| Deferred revenue, less current portion | 29,893 | 40,007 |
| Deferred income taxes | 24,731 | 16,813 |
| Long-term debt | 15,540 | 165,338 |
| Deferred compensation plan liabilities, less current portion | 28,668 | 24,012 |
| Other liabilities | 9,122 | 8,753 |
| Total liabilities | 393,404 | 595,679 |
| Shareholders' equity: | | |
| Common stock, no par value; 100,000 shares authorized; 64,854 and 65,223 shares issued and outstanding at June 30, 2017 and September 30, 2016, at stated amount, respectively | 478,120 | 461,679 |
| Accumulated other comprehensive loss | (34,303) | (36,169) |
| Retained earnings | 441,795 | 323,571 |
| Total MAXIMUS shareholders' equity | 885,612 | 749,081 |
| Noncontrolling interests | 4,479 | 4,059 |
| Total equity | 890,091 | 753,140 |
| Total liabilities and equity | \$ 1,283,495 | \$ 1,348,819 |

See notes to unaudited consolidated financial statements.

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MAXIMUS, Inc.
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Amounts in thousands)
(Unaudited)

| | Nine Months Ended June 30, | |
|---|-------------------------------|------------|
| | 2017 | 2016 |
| Cash flows from operations: | | |
| Net income | \$157,214 | \$128,973 |
| Adjustments to reconcile net income to cash flows from operations: | | |
| Depreciation and amortization of property, equipment and capitalized software | 43,416 | 39,246 |
| Amortization of intangible assets | 9,508 | 9,928 |
| Deferred income taxes | 8,614 | (1,747) |
| Stock compensation expense | 15,822 | 13,818 |
| Gain on sale of a business | (650) | (6,453) |
| Change in assets and liabilities: | | |
| Accounts receivable — billed and billable | 68,023 | (27,469) |
| Accounts receivable — unbilled | (7,267) | (5,556) |
| Prepaid expenses and other current assets | 5,944 | 4,378 |
| Deferred contract costs | 1,114 | 956 |
| Accounts payable and accrued liabilities | (37,413) | (20,617) |
| Accrued compensation and benefits | (1,703) | (9,974) |
| Deferred revenue | (16,270) | (11,703) |
| Income taxes | 5,370 | (965) |
| Other assets and liabilities | 375 | (4,683) |
| Cash flows from operations | 252,097 | 108,132 |
| Cash flows from investing activities: | | |
| Purchases of property and equipment and capitalized software costs | (19,088) | (34,103) |
| Acquisition of businesses, net of cash acquired | — | (46,736) |
| Proceeds from the sale of a business | 1,035 | 5,515 |
| Other | 485 | 381 |
| Cash used in investing activities | (17,568) | (74,943) |
| Cash flows from financing activities: | | |
| Cash dividends paid to MAXIMUS shareholders | (8,754) | (8,780) |
| Repurchases of common stock | (28,858) | (33,335) |
| Tax withholding related to RSU vesting | (9,267) | (11,597) |
| Borrowings under credit facility | 155,000 | 139,823 |
| Repayment of credit facility and other long-term debt | (304,902) | (139,817) |
| Stock option exercises | 370 | 205 |
| Other | (1,225) | (533) |
| Cash used in financing activities | (197,636) | (54,034) |
| Effect of exchange rate changes on cash and cash equivalents | 1,286 | (3,218) |
| Net increase/(decrease) in cash and cash equivalents | 38,179 | (24,063) |
| Cash and cash equivalents, beginning of period | 66,199 | 74,672 |
| Cash and cash equivalents, end of period | \$104,378 | \$50,609 |
| See notes to unaudited consolidated financial statements. | | |

MAXIMUS, Inc.

CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY

(Amounts in thousands)

(Unaudited)

| | Common Shares Outstanding | Common Stock | Accumulated Other Comprehensive Income/(Loss) | Retained Earnings | Noncontrolling Interest | Total |
|--|---------------------------------|-----------------|--|----------------------|----------------------------|-----------|
| Balance at September 30, 2016 | 65,223 | \$461,679 | \$ (36,169) | \$323,571 | \$ 4,059 | \$753,140 |
| Net income | — | — | — | 156,097 | 1,117 | 157,214 |
| Foreign currency translation | — | — | 1,865 | — | — | 1,865 |
| Interest rate hedge, net of income taxes | — | — | 1 | — | — | 1 |
| Cash dividends | — | — | — | (8,754) | (697) | (9,451) |
| Dividends on RSUs | — | 261 | — | (261) | — | — |
| Repurchases of common stock | (558) | — | — | (28,858) | — | (28,858) |
| Stock compensation expense | — | 15,822 | — | — | — | 15,822 |
| Tax withholding related to RSU vesting | — | (12) | — | — | — | (12) |
| Stock options exercised and RSUs vested | 189 | 370 | — | — | — | 370 |
| Balance at June 30, 2017 | 64,854 | \$478,120 | \$ (34,303) | \$441,795 | \$ 4,479 | \$890,091 |
| | | | Accumulated | | | |
| | Common Shares Outstanding | Common Stock | Other Comprehensive Income / (Loss) | Retained Earnings | Noncontrolling Interest | Total |
| Balance at September 30, 2015 | 65,437 | \$446,132 | \$ (22,365) | \$188,611 | \$ 3,321 | \$615,699 |
| Net income | — | — | — | 127,619 | 1,354 | 128,973 |
| Foreign currency translation | — | — | (11,979) | — | — | (11,979) |
| Interest rate hedge, net of income taxes | — | — | (5) | — | — | (5) |
| Cash dividends | — | — | — | (8,780) | (1,060) | (9,840) |
| Dividends on RSUs | — | 268 | — | (268) | — | — |
| Repurchases of common stock | (587) | — | — | (31,336) | — | (31,336) |
| Stock compensation expense | — | 13,818 | — | — | — | 13,818 |
| Tax withholding related to RSU vesting | — | (14) | — | — | — | (14) |
| Stock options exercised and RSUs vested | 42 | 205 | — | — | — | 205 |
| Balance at June 30, 2016 | 64,892 | \$460,409 | \$ (34,349) | \$275,846 | \$ 3,615 | \$705,521 |

See notes to unaudited consolidated financial statements.

MAXIMUS, Inc.

Notes to Unaudited Consolidated Financial Statements

For the Three and Nine Months Ended June 30, 2017 and 2016

1. Organization and Basis of Presentation

The accompanying unaudited consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States for interim financial information and the instructions to Form 10-Q and Article 10 of Regulation S-X. As permitted by these instructions, they do not include all of the information and notes required by generally accepted accounting principles (GAAP) for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation have been included. The results of operations for the three and nine months ended June 30, 2017 are not necessarily indicative of the results that may be expected for the full fiscal year. The balance sheet at September 30, 2016 has been derived from the audited financial statements at that date, but does not include all of the information and notes required by GAAP for complete financial statements.

The preparation of these financial statements requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent liabilities and the reported amounts of revenue and expenses. On an ongoing basis, we evaluate our estimates including those related to revenue recognition and cost estimation on certain contracts, the realizability of goodwill and amounts related to income taxes, certain accrued liabilities and contingencies and litigation. We base our estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities. Actual results could differ from those estimates.

These financial statements should be read in conjunction with the consolidated audited financial statements and the notes thereto at September 30, 2016 and 2015 and for each of the three years ended September 30, included in our Annual Report on Form 10-K for the year ended September 30, 2016 which was filed with the Securities and Exchange Commission on November 21, 2016.

2. Segment Information

The table below provides certain financial information for each of our business segments.

| (dollars in thousands) | Three Months Ended June 30, | | | | Nine Months Ended June 30, | | | |
|---|-----------------------------|--------|-----------|--------|----------------------------|--------|-------------|--------|
| | 2017 | % (1) | 2016 | % (1) | 2017 | % (1) | 2016 | % (1) |
| Revenue: | | | | | | | | |
| Health Services | \$335,090 | 100 % | \$333,699 | 100 % | \$1,024,813 | 100 % | \$956,169 | 100 % |
| U.S. Federal Services | 131,589 | 100 % | 149,601 | 100 % | 418,257 | 100 % | 445,077 | 100 % |
| Human Services | 133,768 | 100 % | 133,794 | 100 % | 386,988 | 100 % | 379,023 | 100 % |
| Total | \$600,447 | 100 % | \$617,094 | 100 % | \$1,830,058 | 100 % | \$1,780,269 | 100 % |
| Gross profit: | | | | | | | | |
| Health Services | \$83,269 | 24.8 % | \$76,775 | 23.0 % | \$247,957 | 24.2 % | \$211,464 | 22.1 % |
| U.S. Federal Services | 33,627 | 25.6 % | 38,980 | 26.1 % | 107,774 | 25.8 % | 100,639 | 22.6 % |
| Human Services | 35,293 | 26.4 % | 35,624 | 26.6 % | 93,593 | 24.2 % | 97,158 | 25.6 % |
| Total | \$152,189 | 25.3 % | \$151,379 | 24.5 % | \$449,324 | 24.6 % | \$409,261 | 23.0 % |
| Selling, general and administrative expense: | | | | | | | | |
| Health Services | \$31,716 | 9.5 % | \$26,345 | 7.9 % | \$89,737 | 8.8 % | \$77,312 | 8.1 % |
| U.S. Federal Services | 17,757 | 13.5 % | 19,861 | 13.3 % | 56,379 | 13.5 % | 55,821 | 12.5 % |
| Human Services | 18,925 | 14.1 % | 21,373 | 16.0 % | 55,827 | 14.4 % | 64,006 | 16.9 % |
| Other (4) | (90) |) NM | 2,127 | NM | 359 | NM | 2,777 | NM |
| Total | \$68,308 | 11.4 % | \$69,706 | 11.3 % | \$202,302 | 11.1 % | \$199,916 | 11.2 % |
| Operating income: | | | | | | | | |
| Health Services | \$51,553 | 15.4 % | \$50,430 | 15.1 % | \$158,220 | 15.4 % | \$134,152 | 14.0 % |
| U.S. Federal Services | 15,870 | 12.1 % | 19,119 | 12.8 % | 51,395 | 12.3 % | 44,818 | 10.1 % |
| Human Services | 16,368 | 12.2 % | 14,251 | 10.7 % | 37,766 | 9.8 % | 33,152 | 8.7 % |
| Amortization of intangible assets | (2,720) |) NM | (3,517) |) NM | (9,508) |) NM | (9,928) |) NM |
| Restructuring costs (2) | — | NM | — | NM | (2,242) |) NM | — | NM |
| Acquisition-related expenses (3) | — | NM | — | NM | — | NM | (575) |) NM |
| Gain on sale of a business | 650 | NM | 6,453 | NM | 650 | NM | 6,453 | NM |
| Other (4) | 90 | NM | (2,127) |) NM | (359) |) NM | (2,777) |) NM |
| Total | \$81,811 | 13.6 % | \$84,609 | 13.7 % | \$235,922 | 12.9 % | \$205,295 | 11.5 % |

(1) Percentage of respective segment revenue. Percentages not considered meaningful are marked "NM."

(2) During the current fiscal year, we incurred costs in restructuring our United Kingdom Human Services business. See "Note 6. Supplemental disclosures" for more information.

(3) Acquisition-related expenses relate to the acquisitions of Assessments Australia and Ascend in December 2015 and February 2016, respectively.

(4) Other costs and credits relate to SG&A balances that do not relate directly to segment business activities. During the three and nine months ended June 30, 2016, we incurred \$2.1 million and \$2.8 million, respectively, of legal costs related to a matter that occurred in fiscal year 2014. This matter was settled in the third quarter of fiscal 2017.

3. Earnings Per Share

The weighted average number of shares outstanding used to compute earnings per share was as follows:

| (shares in thousands) | Three Months | | Nine Months | |
|---|--------------|----------|-------------|----------|
| | Ended | | Ended | |
| | June 30, | June 30, | June 30, | June 30, |
| | 2017 | 2016 | 2017 | 2016 |
| Basic weighted average shares outstanding | 65,571 | 65,766 | 65,637 | 65,836 |
| Dilutive effect of employee stock options and unvested RSUs | 511 | 428 | 386 | 364 |
| Denominator for diluted earnings per share | 66,082 | 66,194 | 66,023 | 66,200 |

All of our unvested restricted stock units (RSUs) are included in the calculations of dilution above.

During the current fiscal year, we adopted a new accounting standard which changed the methodology by which we calculate our diluted weighted average shares outstanding. See "Note 8. Recent accounting pronouncements" for details of this change.

4. Business combinations and disposals

Revitalised

On July 18, 2017, MAXIMUS Companies Limited, a wholly owned subsidiary of MAXIMUS, Inc., acquired 100% of the share capital of Revitalised Limited ("Revitalised"). Consideration is comprised of \$2.8 million in cash and up to \$1.6 million in contingent consideration. Revitalised provides digital solutions to engage communities in the areas of health, fitness and wellbeing. We acquired Revitalised in order to enhance the capabilities of our health services programs in the United Kingdom and, accordingly, the business will be integrated into our Health Services Segment. The acquisition agreement includes the potential for adjustments based upon working capital at the date of acquisition. We have not yet completed our assessment of the fair value of the total consideration, including the contingent consideration, or our assessment of the fair value of the assets acquired and liabilities assumed.

K-12 Education

On May 9, 2016, MAXIMUS sold its K-12 Education business, which was previously part of the Company's Human Services Segment. The Company recorded a gain of \$6.5 million at June 30, 2016. Following adjustments to the purchase price based upon the working capital of the business, the gain was adjusted to \$6.9 million for the fiscal year ended September 30, 2016. This gain excluded a balance of \$0.7 million which we had reserved to cover potential contingencies related to the sale. As payment of these contingencies is no longer considered probable, we have recorded additional gain in the three and nine months ended June 30, 2017. The cash balance related to this contingency had been in escrow; it was received by us in June 2017.

Ascend Management Innovations, LLC

On February 29, 2016, MAXIMUS Health Services, Inc., a wholly owned subsidiary of MAXIMUS, Inc., acquired 100% of the share capital of Ascend Management Innovations, LLC ("Ascend") for cash consideration of \$44.1 million. Ascend is a provider of independent, specialized health assessments and data management tools to government agencies in the United States. We acquired Ascend to broaden our ability to help our existing government clients deal with the rising demand for long-term care services. This business has been integrated into our Health Services Segment. Management estimated the fair value of intangible assets acquired as \$22.3 million, with an average weighted life of 18 years, and the fair value of goodwill as \$18.0 million, which is expected to be deductible for tax purposes. We believe that this goodwill represents the value of the assembled workforce of Ascend, as well as the enhanced knowledge and capabilities resulting from this business combination.

We have completed our evaluation of the fair value of all of the assets and liabilities acquired.

Our allocation of fair value for the Ascend acquisition, updated through June 30, 2017, is shown below.

| (dollars in thousands) | Updated through September 30, 2016 | Adjustments | Updated through June 30, 2017 |
|--|---|-------------|--|
| Cash consideration, net of cash acquired | \$ 44,069 | \$ — | \$ 44,069 |
| Billed and unbilled receivables | \$ 4,069 | \$ — | \$ 4,069 |
| Other assets | 407 | — | 407 |
| Property and equipment and other assets | 707 | — | 707 |
| Deferred income taxes | — | 557 | 557 |
| Intangible assets | 22,300 | — | 22,300 |
| Total identifiable assets acquired | 27,483 | 557 | 28,040 |
| Accounts payable and other liabilities | 1,414 | — | 1,414 |
| Deferred revenue | 554 | — | 554 |
| Total liabilities assumed | 1,968 | — | 1,968 |
| Net identifiable assets acquired | 25,515 | 557 | 26,072 |
| Goodwill | 18,554 | (557) | 17,997 |
| Net assets acquired | \$ 44,069 | \$ — | \$ 44,069 |

The valuation of the intangible assets acquired is summarized below:

| (dollars in thousands) | Useful life | Fair value |
|------------------------------------|-------------|---------------|
| Customer relationships | 19 years | \$20,400 |
| Trade name | 8 years | 1,700 |
| Technology-based intangible assets | 1 year | 200 |
| Total intangible assets | | \$22,300 |

Assessments Australia

On December 15, 2015, MAXIMUS acquired 100% of the share capital of three companies doing business as "Assessments Australia." We acquired Assessments Australia to expand our service offerings within Australia. The consideration is comprised of \$2.6 million in cash and contingent consideration of \$0.5 million to the sellers of Assessments Australia if sufficient contracts with a specific government agency are won by MAXIMUS prior to December 2022. We performed a probability weighted assessment of this payment. Changes in our assessment of this liability are recorded through the Statement of Operations. This business was integrated into our Human Services Segment. Management has estimated goodwill and intangible assets acquired as \$3.0 million and \$0.4 million, respectively, which is deductible for tax purposes. We have completed our evaluation of the fair value of asset and liabilities acquired. We believe that the goodwill represents the value of the assembled workforce of Assessments Australia, as well as the enhanced capabilities that the business will provide us.

The intangible assets acquired represent customer relationships. These are being amortized on a straight-line basis over six years.

5. Goodwill

Changes in goodwill by segment for the nine months ended June 30, 2017 are as follows:

| (dollars in thousands) | U.S. | | | Total |
|--|-----------------|------------------|----------------|-----------|
| | Health Services | Federal Services | Human Services | |
| Balance as of September 30, 2016 | \$ 123,679 | \$228,148 | \$ 45,731 | \$397,558 |
| Adjustment to goodwill acquired with Ascend | (557 |) — | — | (557) |
| Adjustment to goodwill acquired with Assessments Australia | — | — | 71 | 71 |
| Foreign currency translation | 197 | — | 117 | 314 |
| Balance as of June 30, 2017 | \$ 123,319 | \$228,148 | \$ 45,919 | \$397,386 |

6. Supplemental disclosures

During the nine months ended June 30, 2017 and 2016, we made income tax payments of \$65.5 million and \$79.5 million, respectively.

At June 30, 2017, we held cash and cash equivalents of \$104.4 million. Of these funds, \$101.1 million are held in jurisdictions outside the United States, the majority of which are held in foreign currencies. We have no requirement or intent at this time to transfer the funds to the United States. Increases in the value of foreign currencies with respect to the United States Dollar resulted in an increase in net assets of \$1.9 million in the nine months ended June 30, 2017. These increases were recorded as gains in our Statement of Comprehensive Income.

Under a resolution adopted in August 2015, the Board of Directors authorized the repurchase, at management's discretion, of up to an aggregate of \$200 million of our common stock. The resolution also authorizes the use of option exercise proceeds for the repurchase of our common stock. During the nine months ended June 30, 2017 and 2016, we repurchased 0.6 million and 0.6 million common shares at a cost of \$28.9 million and \$31.3 million, respectively. At June 30, 2017, \$109.3 million remained available for future stock repurchases.

Our deferred compensation plan assets include \$14.5 million invested in mutual funds that have quoted prices in active markets. These assets are recorded at fair value with changes in fair value being recorded in the Statement of Operations.

During the nine months ended June 30, 2017, we granted 0.4 million RSUs to our employees. These awards will vest ratably over five years.

The carrying amounts of cash and cash equivalents, accounts receivable, accounts payable and other amounts included within current assets and liabilities that meet the definition of a financial instrument are shown at values equivalent to fair value due to the short-term nature of these items. Our accounts receivable balance includes both amounts invoiced and amounts that are ready to be invoiced and the funds are collectible within standard invoice terms.

During the nine months ended June 30, 2017, we undertook a restructuring of our United Kingdom Human Services operations as part of the ongoing integration of Remploy. We recorded restructuring costs of \$2.2 million, principally severance expenses.

7. Debt

We have a credit facility allowing borrowings of up to \$400 million. The arrangement terminates on March 9, 2020, at which time all outstanding borrowings must be repaid.

The credit facility permits us to make borrowings in currencies other than the United States Dollar. At June 30, 2017, we have U.S. Dollar borrowings of \$15.0 million and no borrowings in other currencies.

At June 30, 2017, we held two letters of credit under the credit facility totaling \$0.7 million. These letters of credit may be called by vendors in the event that the Company defaults under the terms of a contract, the

probability of which we believe is remote. In addition, two letters of credit totaling \$3.0 million, secured with restricted cash balances, are held with another financial institution to cover similar obligations to customers. Our credit facility requires us to comply with certain financial covenants and other covenants including a maximum total leverage ratio and a minimum fixed charge coverage ratio. We were in compliance with all covenants as of June 30, 2017. There are no restrictions on our dividend payments if our leverage ratio is less than 2.5:1.0. At June 30, 2017, our total leverage ratio was less than 1.0:1.0. Accordingly, we do not believe that the provisions of the credit facility represent a significant restriction on our ability to pay dividends or to the successful operation of the business. During the nine months ended June 30, 2017 and 2016, we made interest payments of \$1.9 million and \$2.9 million, respectively. We utilized interest swap agreements to manage our exposure against interest rate fluctuations. None of our outstanding debt balance was covered by these instruments at June 30, 2017. Gains and losses in the fair value of these instruments were recorded in the statement of comprehensive income.

In addition to borrowings under the credit facility, we have an outstanding loan of \$0.7 million (0.9 million Canadian Dollars) with the Atlantic Innovation Fund of Canada. There is no interest charge on this loan. The Atlantic Innovation Fund loan is repayable over 20 remaining quarterly installments.

8. Recent accounting pronouncements

In May 2014, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2014-09, Revenue from Contracts with Customers. In addition, the FASB has issued additional updates covering technical items and changing the date of adoption. This new standard will change the manner in which we evaluate revenue recognition for all contracts with customers, although the effect of the changes on revenue recognition will vary from contract to contract. We will adopt this standard during our 2019 fiscal year. We have established a cross-functional steering committee which includes representatives from across all our business and support segments. The steering committee is responsible for evaluating the impact of the standard on our operations including accounting, taxation, internal audit and financial systems. Our approach to analyzing these impacts includes reviewing our current accounting policies and practices to identify potential differences that will result from applying the requirements of the new standard to our existing contracts. In addition, we are in the process of evaluating the changes needed to our business processes, systems and controls in order to support revenue recognition and the related disclosures under the new standard. The standard permits a retrospective or cumulative effect transition method. We anticipate that we will adopt the new standard using the retrospective method.

In February 2016, the FASB issued ASU No. 2016-02, Leases. The new standard will change the manner in which we will present our leasing arrangements. This standard would be effective during our 2020 fiscal year, although early adoption is permitted. We are evaluating the likely effects on our business.

In March 2016, the FASB issued ASU No. 2016-09, Stock Compensation, Improvements to Employee Share-Based Payment Accounting. We adopted this standard in the current year. The new standard requires us to record the tax benefit or expense related to the vesting of RSUs or the exercise of stock options within our provision for income taxes in the consolidated statement of operations; this benefit was previously reported in the statement of changes in shareholders' equity. The cash flow effects of the tax benefit will be reported in cash flows from operations; they were previously in cash flows from financing activities. The new standard allows us more flexibility in net settling RSUs as they vest. The new standard also allows for changes in accounting for the forfeiture of stock awards; we will continue to estimate our stock award forfeitures as we expense each award. This new standard has had the following effects in fiscal year 2017:

During the nine months ended June 30, 2017, approximately 0.2 million shares were issued through the vesting of RSUs and the exercise of stock options. For the three and nine months ended June 30, 2017, this resulted in a decrease in our provision for income taxes of \$0.6 million and \$2.8 million, respectively, with a corresponding benefit to our cash flows from operations.

Our diluted weighted average shares outstanding was higher than it would have been if the former standard had been in place.

The combination of these factors resulted in a net increase of \$0.01 and \$0.04 to our basic and diluted earnings per share for the three and nine months ended June 30, 2017, compared to what would have been recorded under the former accounting guidance.

The new standard does not require us to adjust previously reported results. Accordingly, we have made no changes to our consolidated statements of operations, cash flows or changes in shareholders' equity for any comparative periods. In January 2017, the FASB issued ASU No. 2017-04, Simplifying the Test for Goodwill Impairment. This standard will not change the manner in which we would identify a goodwill impairment but would change the manner of the calculation of any resulting impairment. Under existing guidance, we would calculate goodwill for each of our reporting units by calculating the fair value of all existing assets and liabilities within that reporting unit and comparing this to the fair value of the reporting unit; to the extent that this difference is less than our existing goodwill balance related to that reporting unit, we would record an impairment. The new standard will require us to calculate goodwill based upon the difference between the fair value and reported value of a reporting unit. This standard would be effective for our 2021 fiscal year, although early adoption is permitted.

9. Subsequent event

On July 7, 2017, our Board of Directors declared a quarterly cash dividend of \$0.045 for each share of our common stock outstanding. The dividend is payable on August 31, 2017 to shareholders of record on August 15, 2017.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. The following discussion and analysis of financial condition and results of operations is provided to enhance the understanding of, and should be read in conjunction with, our Consolidated Financial Statements and related Notes included both herein and in our Annual Report on Form 10-K for the year ended September 30, 2016, which was filed with the Securities and Exchange Commission on November 21, 2016.

Business Overview

We are a leading operator of government health and human services programs worldwide. We act as a partner to governments under our founding mission of Helping Government Serve the People.[®] We use our experience, business process management expertise and advanced technological solutions to help government agencies run effective, efficient and accountable programs.

For the five years ending September 2016, we have recorded average annual revenue and earnings per share growth of 18% and 20%, respectively. This growth has been tempered in the current fiscal year and we believe that, in the short-term, single-digit revenue growth is a more realistic target as governments solidify new priorities, legislation and programs. In the longer-term, we believe the business environment and our strengths leave us well positioned for further expansion. We believe this growth will be driven by economic and demographic factors, such as aging populations and increased demand for health care, and political factors, such as health care reform in the United States and welfare reform in Australia and the United Kingdom. In addition, we have acquired businesses that have provided us opportunities to expand our skills, technology and customer relationships to complement our existing business and provide opportunities for further organic growth.

We believe that governments will continue to seek opportunities to enhance existing processes or address new challenges through companies such as MAXIMUS. The current-day environment is dynamic with many potential political and economic changes; in the United States, the Trump Administration has made initial attempts to reform the Affordable Care Act; in the United Kingdom, the re-election of a minority Conservative Government may result in policy changes. Nevertheless, we believe the long-term, macro-economic drivers of rising caseloads and increasing demand for effective government programs remain unchanged. We have witnessed common themes emerge across all of our markets as governments tackle changing demographics, decentralization initiatives, and the need to get value for government spend. Periods of change are often beneficial to us as governments seek trusted partners to help them operationalize new ideas and implement new or changing policies.

As governments look to identify and reward providers based upon results, we see opportunities to expand based upon our innovative technology, deep subject matter expertise, stringent adherence to our Standards of Business Conduct and Ethics, robust financial performance and worldwide experience. Further, we are one of the largest commercial service providers to government that is completely conflict-free; we have no financial affiliation with any health plans and providers, service providers or outside entities that could in any way impact or influence our ability to provide objective services to governments and the people they serve.

During fiscal year 2016, we acquired Ascend Management Innovations, LLC (Ascend) and three companies doing business as "Assessments Australia." These businesses were integrated into our Health Services and Human Services Segments, respectively. In July 2017, we acquired Revitalised Limited (Revitalised), which will be integrated into our Health Services Segment. We believe that these acquisitions expand our service offerings.

Financial Overview

Our results for the three and nine months ended June 30, 2017 were driven by a number of factors:

- Organic revenue growth of 9.6% in our Health Segment, driven by contract expansion in the United States and improved service delivery in our United Kingdom HAAS contract;

- Organic revenue growth of 3.6% in our Human Services Segment, driven by our international welfare to work businesses;

- Declines in our U.S. Federal Services Segment, due to the wind down of a single, large subcontract;

• The decline in the year-over-year value of international currencies, principally the British Pound, which fell sharply on June 24, 2016 following the European Union referendum;

• Declines in interest expense, due to the repayment of most of the balance on our credit facility; and

• Interest income and tax benefits from research and development credits in the United States and Canada.

Results of Operations

Consolidated

The following table sets forth, for the periods indicated, selected statements of operations data:

| (dollars in thousands, except per share data) | Three Months Ended | | Nine Months Ended June | | | |
|--|--------------------|-----------|------------------------|-------------|--|---|
| | June 30, | 2016 | 30, | 2016 | | |
| | 2017 | 2016 | 2017 | 2016 | | |
| Revenue | \$600,447 | \$617,094 | \$1,830,058 | \$1,780,269 | | |
| Cost of revenue | 448,258 | 465,715 | 1,380,734 | 1,371,008 | | |
| Gross profit | 152,189 | 151,379 | 449,324 | 409,261 | | |
| Gross profit percentage | 25.3 | % 24.5 | % 24.6 | % 23.0 | | % |
| Selling, general and administrative expenses | 68,308 | 69,706 | 202,302 | 199,916 | | |
| Selling, general and administrative expense as a percentage of revenue | 11.4 | % 11.3 | % 11.1 | % 11.2 | | % |
| Amortization of intangible assets | 2,720 | 3,517 | 9,508 | 9,928 | | |
| Restructuring costs | — | — | 2,242 | — | | |
| Acquisition-related expenses | — | — | — | 575 | | |
| Gain on sale of a business | 650 | 6,453 | 650 | 6,453 | | |
| Operating income | 81,811 | 84,609 | 235,922 | 205,295 | | |
| Operating margin | 13.6 | % 13.7 | % 12.9 | % 11.5 | | % |
| Interest expense | 458 | 1,029 | 2,051 | 3,291 | | |
| Other income, net | 1,306 | 62 | 1,986 | 3,402 | | |
| Income before income taxes | 82,659 | 83,642 | 235,857 | 205,406 | | |
| Provision for income taxes | 24,871 | 30,892 | 78,643 | 76,433 | | |
| Effective tax rate | 30.1 | % 36.9 | % 33.3 | % 37.2 | | % |
| Net income | 57,788 | 52,750 | 157,214 | 128,973 | | |
| Income attributable to noncontrolling interests | 870 | 525 | 1,117 | 1,354 | | |
| Net income attributable to MAXIMUS | \$56,918 | \$52,225 | \$156,097 | \$127,619 | | |
| Basic earnings per share attributable to MAXIMUS | \$0.87 | \$0.79 | \$2.38 | \$1.94 | | |
| Diluted earnings per share attributable to MAXIMUS | \$0.86 | \$0.79 | \$2.36 | \$1.93 | | |

As our business segments have different factors driving revenue growth and profitability, the sections that follow cover these segments in greater detail.

Changes in revenue, cost of revenue and gross profit for the three months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | Cost of Revenue | | Gross Profit | |
|---|-----------|-------------------|-----------------|-------------------|--------------|-------------------|
| | Dollars | Percentage change | Dollars | Percentage change | Dollars | Percentage change |
| Balance for respective period in fiscal year 2016 | \$617,094 | | \$465,715 | | \$151,379 | |
| Organic growth | (4,750) | (0.8)% | (8,203) | (1.7)% | 3,453 | 2.2 % |
| Net acquired growth | (462) | (0.1)% | (130) | — % | (332) | (0.2)% |
| Currency effect compared to the prior period | (11,435) | (1.8)% | (9,124) | (2.0)% | (2,311) | (1.5)% |
| Balance for respective period in fiscal year 2017 | \$600,447 | (2.7)% | \$448,258 | (3.7)% | \$152,189 | 0.5 % |

Our organic revenue decline was principally driven by the anticipated wind down of a large subcontract in our U.S. Federal Services Segment.

Our cost of revenue includes direct costs related to labor, subcontractor labor, outside vendors, rent and other direct costs. Although movements in cost typically correlate with revenue growth, we experienced operating efficiencies in our Health Services Segment, principally on our HAAS contract.

Our results in both the Health and Human Services Segments were adversely affected by the year-over-year decline in the value of the British Pound. Much of this decline occurred on June 24, 2016 following the European Union referendum.

Changes in revenue, cost of revenue and gross profit for the nine months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | Cost of Revenue | | Gross Profit | |
|---|-------------|-------------------|-----------------|-------------------|--------------|-------------------|
| | Dollars | Percentage change | Dollars | Percentage change | Dollars | Percentage change |
| Balance for respective period in fiscal year 2016 | \$1,780,269 | | \$1,371,008 | | \$409,261 | |
| Organic growth | 78,537 | 4.4 % | 33,843 | 2.5 % | 44,694 | 10.9 % |
| Net acquired growth | 8,828 | 0.5 % | 7,596 | 0.5 % | 1,232 | 0.3 % |
| Currency effect compared to the prior period | (37,576) | (2.1)% | (31,713) | (2.3)% | (5,863) | (1.4)% |
| Balance for respective period in fiscal year 2017 | \$1,830,058 | 2.8 % | \$1,380,734 | 0.7 % | \$449,324 | 9.8 % |

The factors influencing revenue and cost of revenue are similar to those affecting the fiscal quarter:

- Organic revenue growth in our Health and Human Services Segments of 9.6% and 3.6%, respectively;
- Expected declines in revenue in our U.S. Federal Services Segment due to the wind down of a large subcontract that supported the U.S. Veteran's Administration have been partially offset by efficiencies from increased automation, resulting in improvements to our gross profit margins; and
- The detrimental effect of the year-over-year decline in the value of the British Pound.

Selling, general and administrative expense (SG&A) for the nine month periods ended June 30, 2017 increased 1.2% compared to the same period in fiscal year 2016. These costs do not include the United Kingdom restructuring costs of \$2.2 million noted below. SG&A consists of indirect costs related to general management, marketing and administration. It is primarily composed of labor costs. These costs may be incurred at a segment level, for dedicated resources that are not client-facing, or at a corporate level. Corporate costs are allocated to

segments on a consistent, rational basis. Fluctuations in our SG&A are driven by changes in our administrative cost base, which is not directly driven by changes in our revenue.

In the three and nine months ended June 30, 2016, our SG&A expense included \$2.1 million and \$2.8 million, respectively, of legal costs related to a matter that occurred in fiscal year 2014. This matter was settled during the 2017 fiscal year.

Amortization charges have declined from fiscal year 2016 to 2017. During April 2017, all intangible assets acquired as part of the Remploy acquisition in 2015 and the technology and trade mark assets which were acquired with our acquisition of Policy Studies, Inc. in 2012 were fully amortized. These assets had been amortized at a rate of approximately \$3.1 million per year. Additional amortization of approximately \$1.4 million per year has been added following the acquisitions of Ascend and Assessments Australia during fiscal year 2016.

During fiscal year 2017, we undertook a restructuring of our United Kingdom Human Services operations as part of the ongoing integration of Remploy. We recorded restructuring costs of \$2.2 million, principally severance expenses. This restructuring is expected to result in cost savings in future periods. Remploy is partially owned by its employees and, accordingly, some of this charge is offset through a reduction in income attributable to noncontrolling interests. Acquisition-related expenses of \$0.6 million for the nine months ended June 30, 2016 relate to the acquisitions of Ascend and Assessments Australia.

On May 9, 2016, we sold our K-12 Education business, which was previously part of the Company's Human Services segment. As a result of this transaction, we recorded a gain of \$6.5 million in the three and nine months ended June 30, 2016. During the fourth fiscal quarter of 2016, we revised the gain to \$6.9 million following adjustments to the purchase price. This gain excluded a balance of \$0.7 million, which we had reserved to cover potential contingencies related to the sale. These contingencies were settled and paid in May 2017. We do not anticipate any further effects from this sale.

Our interest expense is driven by borrowings from our credit facility. During fiscal years 2015 and 2016, we utilized the credit facility to acquire Acentia and Ascend, as well as making short-term borrowings to cover working capital requirements. Our debt balance has steadily decreased over time, reducing interest expense.

During the three months ended June 30, 2017, we received a one-time benefit to our income taxes and interest income relating to research and development tax credits in both the United States and Canada. These credits relate to a number of past years and, accordingly, are not expected to recur in future quarters. The tax recovery of \$3.7 million caused our year-to-date effective tax rate for the 2017 fiscal year to be 33.3%. In addition to the tax credits noted above, our year-to-date tax provision includes a discrete benefit of \$2.8 million related to the vesting of restricted stock units (RSUs) as a result of the retirement of two members of the board of directors in the period. Most of our RSUs vest in September and, accordingly, we anticipate a further discrete benefit at this time with the exact amount being determined by our share price on that date. We anticipate that our full year tax rate will be between 33% and 34%.

Interest income is included within "other income" on our statement of operations. During the three months ended June 30, 2017, the majority of interest income was related to the out-of-period research and development tax credits noted above. Our other income for the nine month period ended June 30, 2016 had received the benefit of a foreign exchange gain which is not expected to recur.

Health Services Segment

The Health Services Segment provides a variety of business process services, appeals and assessments as well as related consulting services, for state, provincial and national government programs. These services support a variety of government health benefit programs including Medicaid, the Children's Health Insurance Program (CHIP) and the Affordable Care Act (ACA) in the U.S., Health Insurance BC (British Columbia) in Canada, and the Health Assessment Advisory Service (HAAS) and Fit for Work Service in the U.K.

| | Three Months Ended | | Nine Months Ended June | |
|-----------------------------|--------------------|-----------|------------------------|-----------|
| | June 30, | | 30, | |
| (dollars in thousands) | 2017 | 2016 | 2017 | 2016 |
| Revenue | \$335,090 | \$333,699 | \$1,024,813 | \$956,169 |
| Cost of revenue | 251,821 | 256,924 | 776,856 | 744,705 |
| Gross profit | 83,269 | 76,775 | 247,957 | 211,464 |
| Operating income | 51,553 | 50,430 | 158,220 | 134,152 |
| Gross profit percentage | 24.8 | % 23.0 | % 24.2 | % 22.1 |
| Operating margin percentage | 15.4 | % 15.1 | % 15.4 | % 14.0 |

Changes in revenue, cost of revenue and gross profit for the three months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | Cost of Revenue | | Gross Profit | |
|---|-----------|-------------------|-----------------|-------------------|--------------|-------------------|
| | Dollars | Percentage change | Dollars | Percentage change | Dollars | Percentage change |
| Balance for respective period in fiscal year 2016 | \$333,699 | | \$256,924 | | \$76,775 | |
| Organic growth | 10,561 | 3.1 % | 2,421 | 0.9 % | 8,140 | 10.6 % |
| Currency effect compared to the prior period | (9,170) | (2.7)% | (7,524) | (2.9)% | (1,646) | (2.1)% |
| Balance for respective period in fiscal year 2017 | \$335,090 | 0.4 % | \$251,821 | (2.0)% | \$83,269 | 8.5 % |

Our revenue for the three month period ended June 30, 2017 increased by 0.4% compared to the same period in fiscal year 2016. Cost of revenue decreased by 2.0%. On a constant currency basis, our revenue and cost of revenue grew 3.1% and 0.9%, respectively. Our results reflect the following:

• During the third quarter of fiscal 2016, we commenced a significant expansion on an existing contract in New York State;

• We have continued to improve our performance on the HAAS contract, reducing contract penalties and accordingly increasing our monthly revenue without corresponding increases in cost; and

• We have reduced costs in our Fit for Work contract to service the reduced levels of activity in this arrangement.

Our revenue growth has been partially offset by work that ended, including a contract in Connecticut which we chose not to rebid, and approximately \$4 million of revenue from a pending change order where we have performed additional scope of work, and incurred related costs, but cannot yet recognize the revenue.

The reductions in revenue and cost of revenue from currency are almost entirely caused by the decline in the value of the British Pound, which fell sharply on June 24, 2016 following the European Union referendum.

Changes in revenue, cost of revenue and gross profit for the nine months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | | Cost of Revenue | | | Gross Profit | | |
|---|-------------|-------------------|--|-----------------|-------------------|--|--------------|-------------------|--|
| | Dollars | Percentage change | | Dollars | Percentage change | | Dollars | Percentage change | |
| Balance for respective period in fiscal year 2016 | \$956,169 | | | \$744,705 | | | \$211,464 | | |
| Organic growth | 91,642 | 9.6 % | | 52,929 | 7.1 % | | 38,713 | 18.3 % | |
| Acquired growth | 9,790 | 1.0 % | | 7,626 | 1.0 % | | 2,164 | 1.0 % | |
| Currency effect compared to the prior period | (32,788) | (3.4)% | | (28,404) | (3.8)% | | (4,384) | (2.0)% | |
| Balance for respective period in fiscal year 2017 | \$1,024,813 | 7.2 % | | \$776,856 | 4.3 % | | \$247,957 | 17.3 % | |

Organic revenue growth was driven by the expansion of existing contracts, including on contracts in New York State, as well as the improvements in the HAAS contract. The benefit in profit margin was mostly from the United Kingdom contracts, HAAS and Fit for Work; the former is operating with fewer penalties than in prior year; the latter has seen significant reductions in its cost base to reflect lower volume expectations from plan.

U.S. Federal Services Segment

The U.S. Federal Services Segment provides business process solutions, program management, as well as system development and software development for various U.S. civilian federal programs.

| (dollars in thousands) | Three Months Ended | | Nine Months Ended | |
|-----------------------------|--------------------|-----------|-------------------|-----------|
| | June 30, 2017 | 2016 | June 30, 2017 | 2016 |
| Revenue | \$131,589 | \$149,601 | \$418,257 | \$445,077 |
| Cost of revenue | 97,962 | 110,621 | 310,483 | 344,438 |
| Gross profit | 33,627 | 38,980 | 107,774 | 100,639 |
| Operating income | 15,870 | 19,119 | 51,395 | 44,818 |
| Gross profit percentage | 25.6 % | 26.1 % | 25.8 % | 22.6 % |
| Operating margin percentage | 12.1 % | 12.8 % | 12.3 % | 10.1 % |

Revenue for the three month period ended June 30, 2017 decreased by \$18.0 million, or 12%, compared to the same period in fiscal year 2016. The corresponding decline in cost of revenue was \$12.7 million, or 11%. All revenue, cost and profit movement between periods is organic.

We had previously disclosed that the U.S. Federal Segment would be affected by the wind down of a subcontract where we were performing work for the U.S. Veteran's Administration. This subcontract ended in April 2017 and is responsible for almost all of the changes in revenue and cost of revenue. Our profit margin in fiscal year 2016 received the benefit of approximately \$3.5 million of revenue and profit from non-recurring work.

Revenue for the nine month period ended June 30, 2017 decreased \$26.8 million, or 6.0%, compared to the same period in fiscal year 2016. The corresponding decline in cost of revenue was \$34.0 million, or 10%. The factors driving this were consistent with those for the fiscal quarter.

Human Services Segment

The Human Services Segment provides national, state and county human services agencies with a variety of business process services and related consulting services for welfare-to-work, child support, higher education institutions and other Human Services programs. Approximately 65% of our revenue in this segment was earned in foreign jurisdictions.

| | Three Months Ended | | Nine Months Ended | | | |
|-----------------------------|--------------------|-----------|-------------------|-----------|--|--|
| | June 30, | | June 30, | | | |
| (dollars in thousands) | 2017 | 2016 | 2017 | 2016 | | |
| Revenue | \$133,768 | \$133,794 | \$386,988 | \$379,023 | | |
| Cost of revenue | 98,475 | 98,170 | 293,395 | 281,865 | | |
| Gross profit | 35,293 | 35,624 | 93,593 | 97,158 | | |
| Operating income | 16,368 | 14,251 | 37,766 | 33,152 | | |
| Gross profit percentage | 26.4 | % 26.6 | % 24.2 | % 25.6 | | |
| Operating margin percentage | 12.2 | % 10.7 | % 9.8 | % 8.7 | | |

Changes in revenue, cost of revenue and gross profit for the three months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | Cost of Revenue | | Gross Profit | |
|---|-----------|-------------------|-----------------|-------------------|--------------|-------------------|
| | Dollars | Percentage change | Dollars | Percentage change | Dollars | Percentage change |
| Balance for respective period in fiscal year 2016 | \$133,794 | | \$98,170 | | \$35,624 | |
| Organic growth | 2,701 | 2.0 % | 2,036 | 2.0 % | 665 | 1.9 % |
| Divested business | (462) | (0.3)% | (130) | (0.1)% | (332) | (0.9)% |
| Currency effect compared to the prior period | (2,265) | (1.7)% | (1,601) | (1.6)% | (664) | (1.9)% |
| Balance for respective period in fiscal year 2017 | \$133,768 | — % | \$98,475 | 0.3 % | \$35,293 | (0.9)% |

Revenue and cost of revenue for the three month period ended June 30, 2017 was steady compared to the same period in fiscal year 2016. Organic revenue and costs of revenue growth from our contracts in Australia were offset by the anticipated wind down of the Work Programme, the effect of currency in the United Kingdom and the sale of our K-12 Education business.

Changes in revenue, cost of revenue and gross profit for the nine months ended June 30, 2017 are summarized below.

| (dollars in thousands) | Revenue | | | Cost of Revenue | | | Gross Profit | | |
|---|-----------|-------------------|--|-----------------|-------------------|--|--------------|-------------------|--|
| | Dollars | Percentage change | | Dollars | Percentage change | | Dollars | Percentage change | |
| Balance for respective period in fiscal year 2016 | \$379,023 | | | \$281,865 | | | \$97,158 | | |
| Organic growth | 13,715 | 3.6 % | | 14,869 | 5.3 % | | (1,154) | (1.2)% | |
| Acquisitions and divestitures | (962) | (0.2)% | | (30) | — % | | (932) | (1.0)% | |
| Currency effect compared to the prior period | (4,788) | (1.3)% | | (3,309) | (1.2)% | | (1,479) | (1.5)% | |
| Balance for respective period in fiscal year 2017 | \$386,988 | 2.1 % | | \$293,395 | 4.1 % | | \$93,593 | (3.7)% | |

Revenue for the nine month period ended June 30, 2017 increased compared to the same period in fiscal year 2016.

The detrimental effect of the year-over-year decline in the value of the British Pound was partially offset by improvement in the value of the Australian Dollar. Organic growth was principally from our jobactive contract in Australia which was still ramping up in the early part of fiscal year 2016, partially offset by expected decreases from U.K. as the Work Programme contract begins to wind down.

Costs of revenue for the three and nine months ended June 30, 2017 increased at a greater rate than our revenue, resulting in a decline in gross profit margin. Our gross profit margin declined principally due to the U.K. Work Programme contract as referrals ended in April 2017. We are required to service cases for up to two years, so we expect to see revenue from this program to decline over this period.

The detrimental effect of the decline in the value of the British Pound was partially offset by improvement in the value of the Australian Dollar.

Liquidity and Capital Resources

Our principal source of liquidity remains our cash flows from operations. These operating cash flows are used to fund our ongoing operations and working capital needs as well as investments in capital infrastructure and share repurchases. Cash flows from operations are driven by our contracts and their payment terms. For some contracts, we are reimbursed for the costs of start-up operations, although there may be a gap between incurring and receiving these funds. Other factors which may cause shortfalls in cash flows include contract terms where payments are tied to outcome deliveries, which may not correspond with the costs incurred to achieve these outcomes and short-term delays where government budgets are constrained.

To supplement our cash flows from operations, we also use a credit facility. We used this facility to fund our acquisitions and our short-term borrowings to cover immediate working capital needs. At June 30, 2017, we had outstanding borrowings of \$15.0 million under the credit facility. Our credit facility allows us to borrow up to \$400 million, subject to standard covenants. We anticipate that our cash flows from operations should be sufficient to meet our day-to-day requirements, pay our interest and repay the principal on our existing borrowings.

At June 30, 2017, our foreign subsidiaries held \$101.1 million of our cash and cash equivalents. We have no requirement or intent to remit this cash to the United States. We consider undistributed earnings of our foreign subsidiaries to be indefinitely reinvested outside of the United States and, accordingly, no U.S. deferred taxes have been recorded with respect to such earnings in accordance with the relevant accounting guidance for income taxes. Should the earnings be remitted as dividends, we may be subject to additional U.S. taxes, net of allowable foreign tax credits. It is not practicable to estimate the amount of any additional taxes that may be payable on the undistributed earnings given the various tax planning alternatives we could employ, should we decide to repatriate these earnings in a tax-efficient manner.

Cash Flows

The following table provides a summary of our cash flow information for the nine months ended June 30, 2017 and 2016.

| (dollars in thousands) | Nine Months Ended | |
|--|-------------------|-------------|
| | June 30, | |
| | 2017 | 2016 |
| Net cash provided by/(used in): | | |
| Operations | \$252,097 | \$108,132 |
| Investing activities | (17,568) | (74,943) |
| Financing activities | (197,636) | (54,034) |
| Effect of exchange rate changes on cash and cash equivalents | 1,286 | (3,218) |
| Net increase/(decrease) in cash and cash equivalents | \$38,179 | \$(24,063) |

Cash flows from operations were \$252.1 million for the nine months ended June 30, 2017, compared to \$108.1 million in the prior fiscal year. The improvement in cash flows was driven by:

- ▲ An increase in operating profit of \$30.6 million;
- ▲ A significant improvement in cash collections in the United States; and
- ▲ Favorable timing with respect to tax payments.

We use the performance indicator of Days Sales Outstanding, or DSO, to evaluate our performance in collecting our receivable balances, both billed and unbilled. At June 30, 2017 our DSO were 64 days, compared to 70 days at the beginning of the fiscal year. In fiscal year 2016, our DSO remained stable at 67 days from the beginning of the year to June 30, 2016. The decline in our DSO reflects the significant U.S. cash collections achieved in this current year.

In addition, our cash payments for taxes for the nine months ended June 30, 2017 were \$65.5 million, compared with \$79.5 million for the same period in fiscal year 2016.

Cash used in investing activities for the nine months ended June 30, 2017 was \$17.6 million compared to \$74.9 million in the comparative period. In fiscal year 2016, we used \$46.7 million to acquire Ascend and Assessments Australia, partially offset by \$5.5 million received from the sale of our K-12 education business. We also had significant capital expenditure in Australia in 2016 to prepare for the commencement of the jobactive contract. Our capital expenditure has returned to normal levels after two years of significant investment in our global infrastructure. Cash flows from financing activities in the nine months ended June 30, 2017 included net payment of \$149.9 million of our debt, funded by our domestic cash flows from operations. In the comparative period, our net borrowings and repayments had been equal. In fiscal 2016, we borrowed to acquire Ascend and fund short-term working capital needs. Financing activities also include cash payments to pay dividends, repurchase our common stock and settle our employees income tax obligations from net settlement of RSUs. These payments related to our equity totaled \$46.9 million and \$53.7 million, for the first nine months ended June 30, 2017 and 2016, respectively.

Subsequent to June 30, 2017, we have repaid the remaining balance on our credit facility. The facility remains in place to cover acquisition opportunities, including the opportunity to repurchase our own common stock, and any potential working capital needs.

The beneficial effect of exchange rates on cash and cash equivalents of \$1.3 million in the 2017 fiscal year primarily reflects the strengthening of the Australian Dollar, Canadian Dollar and British Pound against the United States Dollar.

To supplement our statements of cash flows presented on a GAAP basis, we use the measure of free cash flow to analyze the funds generated from operations.

| (dollars in thousands) | Nine Months Ended | |
|--|-------------------|-----------|
| | June 30, | |
| | 2017 | 2016 |
| Cash flows from operations | \$252,097 | \$108,132 |
| Purchases of property and equipment and capitalized software costs | (19,088) | (34,103) |
| Free cash flow | \$233,009 | \$74,029 |

Critical Accounting Policies and Estimates

Our discussion and analysis of our financial condition and results of operations are based on our consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent liabilities, and the reported amounts of revenue and expenses. On an ongoing basis we evaluate our estimates, including those related to revenue recognition and cost estimation on certain contracts, the realizability of goodwill and other long-lived assets, and amounts related to contingencies and income tax liabilities. We base our estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities. Actual results could differ from those estimates. During the nine months ended June 30, 2017, there were no significant changes to the critical accounting policies we disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations in the Company's Annual Report on Form 10-K for the year ended September 30, 2016 which was filed with the Securities and Exchange Commission on November 21, 2016.

Non-GAAP measures

We utilize non GAAP measures where we believe it will assist the user of our financial statements in understanding our business. The presentation of these measures is meant to complement, but not replace, other financial measures in this document. The presentation of non-GAAP numbers is not meant to be considered in isolation, nor as an alternative to revenue growth, cash flows from operations or net income as measures of performance. These non-GAAP measures, as determined and presented by us, may not be comparable to related or similarly titled measures presented by other companies.

During fiscal year 2016, we acquired Ascend and Assessments Australia and disposed of our K-12 Education business. We believe users of our financial statements wish to evaluate the performance of our underlying business, excluding changes that have arisen due to businesses acquired or disposed of. We provide organic revenue growth as a useful basis for assessing this. To calculate organic revenue growth, we compare current year revenue excluding revenue from these acquisitions and divestitures to our prior year revenue.

In fiscal year 2016, 28% of our revenue was generated outside the U.S. We believe that users of our financial statements wish to understand the performance of our foreign operations using a methodology which excludes the effect of year-over-year exchange rate fluctuations. To calculate year-over-year currency movement, we determine the current year's results for all foreign businesses using the exchange rates in the prior year.

In order to sustain our cash flows from operations, we require regular refreshing of our fixed assets and technology. We believe that users of our financial statements wish to understand the cash flows that directly correspond with our operations and the investments we must make in those operations using a methodology which combines operating cash flows and capital expenditures. We provide free cash flow to complement our statement of cash flows. Free cash flow shows the effects of the Company's operations and routine capital expenditures and excludes the cash flow effects of acquisitions, share repurchases, dividend payments and other financing transactions. We have provided a reconciliation of free cash flow to cash flows from operations.

To sustain our operations, our principal source of financing comes from receiving payments from our customers. We believe that users of our financial statements wish to evaluate our efficiency in converting revenue into cash receipts. Accordingly, we provide DSO, which we calculate by dividing billed and unbilled receivable balances at the end of each quarter by revenue per day for the period. Revenue per day for a quarter is determined by dividing total revenue by 91 days.

Our credit agreement includes the defined term Consolidated EBITDA and our calculation of Adjusted EBITDA conforms to the credit agreement definition. We believe our investors appreciate the opportunity to understand the possible restrictions which arise from our credit agreement. Adjusted EBITDA is also a useful measure of performance which focuses on the cash generating capacity of the business as it excludes the non-cash expenses of depreciation and amortization, and makes for easier comparisons between the operating performance of companies with different capital structures by excluding interest expense and therefore the impacts of financing costs. The measure of Adjusted EBITA is a step in calculating Adjusted EBITDA and facilitates comparisons to similar businesses as it isolates the amortization effect of business combinations. We have provided a reconciliation from net income to Adjusted EBITA and Adjusted EBITDA below. Our credit agreement requires us to utilize Adjusted EBITDA on a trailing twelve month basis to calculate conformity with covenants and other restrictions; in particular, a debt-to-EBITDA ratio exceeding 2.5:1.0 would require us to provide security for the borrowings; a debt-to-EBITDA ratio in excess of 3.25:1.0 would represent a violation of our debt agreement. Our debt-to-EBITDA ratio was below 1.0:1.0 for all periods presented. We have included our calculations of EBITDA below.

| | Nine Months Ended June 30, | | Trailing Twelve Months Ended June 30, | |
|--|-------------------------------|-----------|---|-----------|
| (dollars in thousands) | 2017 | 2016 | 2017 | 2016 |
| Net income attributable to MAXIMUS | \$156,097 | \$127,619 | \$206,840 | \$163,057 |
| Interest expense net of interest income | 639 | 2,563 | 1,542 | 3,321 |
| Provision of income taxes | 78,643 | 76,433 | 108,018 | 101,095 |
| Amortization of intangible assets | 9,508 | 9,928 | 12,957 | 13,094 |
| Stock compensation expense | 15,822 | 13,818 | 20,755 | 18,270 |
| Acquisition-related expenses | — | 575 | 257 | 747 |
| Gain on sale of a business | (650) | (6,453) | (1,077) | (6,453) |
| Adjusted EBITA | 260,059 | 224,483 | 349,292 | 293,131 |
| Depreciation and amortization of property, plant, equipment and capitalized software | 43,416 | 39,246 | 62,574 | 48,478 |
| Adjusted EBITDA | \$303,475 | \$263,729 | \$411,866 | \$341,609 |

Item 3. Quantitative and Qualitative Disclosures about Market Risk.

Our exposure to market risks generally relates to changes in interest rates and foreign currency exchange rates. We are exposed to market rate risk on interest rates through our revolving credit facility. Our interest rate varies based upon our leverage, as defined in our agreement with our lenders, but we are currently paying interest at a rate based upon the one-month London Interbank Offering Rate (LIBOR) plus 1%. The one-month LIBOR rate at June 30, 2017 was 1.30%. An increase in LIBOR would increase our annual interest expense and cash flows on our outstanding balance. In July 2017, our borrowings under our credit facility were completely paid off, eliminating the market rate risk on our interest rates.

We are exposed to foreign currency exchange risk through our businesses in Australia, Canada, Singapore, and the United Kingdom. At June 30, 2017, we held net assets in functional currencies other than the U.S. Dollar of \$191.6 million and, accordingly, in the event of a 10% fluctuation in the value of the local currencies, we would report a \$19.2 million gain or loss in our statement of comprehensive income. Our foreign-based businesses mitigate their currency risks through incurring costs in the same currency as their revenue. The operations of the U.S. business do not depend upon cash flows from the foreign businesses.

Item 4. Controls and Procedures.

(a) Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our principal executive officer and principal financial officer, has evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of the end of the period covered by this Quarterly Report on Form 10-Q. Based on this evaluation, our principal executive officer and principal financial officer concluded that these disclosure controls and procedures were effective and designed to ensure that the information required to be disclosed in our reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time periods specified by the Securities and Exchange Commission's rules and forms, and that such information is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate to allow timely decisions regarding required disclosure.

(b) Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) identified in connection with the evaluation of our internal control that occurred during our last fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings.

We are subject to audits, investigations and reviews relating to compliance with the laws and regulations that govern our role as a contractor to agencies and departments of the United States Federal Government, state, local and foreign governments, and otherwise in connection with performing services in countries outside of the U.S. Adverse findings could lead to criminal, civil or administrative proceedings, and we could be faced with penalties, fines, suspension or disbarment. Adverse findings could also have a material adverse effect on us because of our reliance on government contracts. We are subject to periodic audits by state, local and foreign governments for taxes. We are also involved in various claims, arbitrations and lawsuits arising in the normal conduct of our business. These include but are not limited to bid protests, employment matters, contractual disputes and charges before administrative agencies.

Although we can give no assurance, based upon our evaluation and taking into account the advice of legal counsel, we do not believe that the outcome of any existing matter would likely have a material adverse effect on our consolidated financial position, results of operations or cash flows.

Item 1A. Risk Factors.

In connection with information set forth in this Form 10-Q, the factors discussed under “Risk Factors” in our Form 10-K for fiscal year ended September 30, 2016 should be considered. The risks included in the Form 10-K could materially and adversely affect our business, financial condition and results of operations. There have been no material changes to the factors discussed in our Annual Report on Form 10-K for the year ended September 30, 2016 which was filed with the Securities and Exchange Commission on November 21, 2016.

Item 6. Exhibits.

The Exhibits filed as part of this Quarterly Report on Form 10-Q are listed on the Exhibit Index immediately following the Signatures. The Exhibit Index is incorporated herein by reference

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

MAXIMUS, INC.

Date: August 3, 2017 By: /s/ Richard J. Nadeau

Richard J. Nadeau

Chief Financial Officer

(On behalf of the registrant and as Principal Financial and Accounting Officer)

EXHIBIT INDEX

Exhibit No. Description

- 10.1 2017 Equity Incentive Plan, attached as Exhibit 4.5 to MAXIMUS, Inc.'s Registration Statement on Form S-8 filed with the SEC on May 4, 2017 and incorporated herein by reference.
- 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 32.1 Section 906 Principal Executive Officer Certification.
- 32.2 Section 906 Principal Financial Officer Certification.

- 101 The following materials from the MAXIMUS, Inc. Quarterly Report on Form 10-Q for the quarter ended June 30, 2017 formatted in eXtensible Business Reporting Language (XBRL): (i) Consolidated Statements of Operations, (ii) Consolidated Statements of Comprehensive Income, (iii) Consolidated Balance Sheets, (iv) Consolidated Statements of Cash Flows, (v) Consolidated Statements of Changes in Shareholders' Equity and (vi) Notes to Consolidated Financial Statements. Filed electronically herewith.