HSBC HOLDINGS PLC Form 6-K March 25, 2014

FORM 6-K

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Report of Foreign Private Issuer

Pursuant to Rule 13a - 16 or 15d - 16 of

the Securities Exchange Act of 1934

For the month of March HSBC Holdings plc

42nd Floor, 8 Canada Square, London E14 5HQ, England

(Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F).

Form 20-F X Form 40-F

(Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934).

Yes..... No X

(If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-...........).

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Critical accounting policies

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The management commentary included in the Report of the Directors: 'Financial Review', together with the 'Employees' and 'Corporate sustainability' sections of 'Corporate Governance' and the 'Directors' Remuneration Report' is presented in compliance with the IFRSs Practice Statement 'Management Commentary' issued by the IASB.

Use of non-GAAP financial measures

Our reported results are prepared in accordance with IFRSs as detailed in the Financial Statements starting on page 416. In measuring our performance, the financial measures that we use include those which have been derived from our reported results in order to eliminate factors which distort year-on-year comparisons. These are considered non-GAAP financial measures. Non-GAAP financial measures that we use throughout our Financial Review and are described below. Other non-GAAP financial measures are described and reconciled to the closest reported financial measure when used.

Constant currency

The constant currency measure adjusts for the year-on-year effects of foreign currency translation differences by comparing reported results for 2013 with reported results for 2012 retranslated at 2013 exchange rates. Except where stated otherwise, commentaries are on a constant currency basis, as reconciled in the table below.

The foreign currency translation differences reflect the movements of the US dollar against most major currencies during 2013.

We exclude the translation differences because we consider the like-for-like basis of constant currency financial measures more appropriately reflects changes due to operating performance.

Constant currency

Constant currency comparatives for 2012 referred to in the commentaries are computed by retranslating into US dollars for non-US dollar branches, subsidiaries, joint ventures and associates:

- the income statements for 2012 at the average rates of exchange for 2013; and
- the balance sheet at 31 December 2012 at the prevailing rates of exchange on 31 December 2013.

No adjustment has been made to the exchange rates used to translate foreign currency denominated assets and liabilities into the functional currencies of any HSBC branches, subsidiaries, joint ventures or associates. When reference is made to 'constant currency' in tables or commentaries, comparative data reported in the functional currencies of HSBC's operations have been translated at the appropriate exchange rates applied in the current year on the basis described above.

Underlying performance

To arrive at underlying performance:

- we adjust for the year-on-year effects of foreign currency translation;
- we eliminate the fair value movements on our long-term debt attributable to credit spread ('own credit spread') where the net result of such movements will be zero upon maturity of the debt. This does not include fair value changes due to own credit risk in respect of trading liabilities or derivative liabilities; and
- we adjust for acquisitions, disposals and changes of ownership levels of subsidiaries, associates, joint ventures and businesses.

For acquisitions, disposals and changes of ownership levels of subsidiaries, associates, joint ventures and businesses, we eliminate the gain or loss on disposal or dilution and any associated gain or loss on reclassification or impairment recognised in the year incurred, and remove the operating profit or loss of the acquired, disposed of or diluted subsidiaries, associates, joint ventures and businesses from all the years presented so we can view results on a like-for-like basis. For example, if a disposal was made in the current year, any gain

2012

Reconciliation of reported and constant currency profit before tax

2013 compared with 2012

			2012			
			at			
			2013			
	2012			2013		
	as	~	exchange	as	Reported	Constant
	reported	Currency translation adjustment1	rates	reported	change2	currency change2
HSBC	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	37,672	(682)	36,990	35,539	(6)	(4)
Net fee income						
	16,430	(203)	16,227	16,434	-	1
Net trading income						
	7,091	(164)	6,927	8,690	23	25
Own credit spread3						
	(5,215)	12	(5,203)	(1,246)	76	76
Other income/(expense) from	1					
financial instruments designated		(52)	2.026	2.014	(22)	(21)
at fair value	2,989	(53)	2,936	2,014	(33)	(31)
Net income/(expense) from	al.					
financial instruments designated at fair value		(41)	(2,267)	768		
Gains on disposal of US branch	(/ /	(41)	(2,207)	708		
network, US cards business and						
Ping An		_	7,024	_	(100)	(100)
Gains less losses from financial	•		7,024		(100)	(100)
investments	1,189	(17)	1,172	2,012	69	72
	13,044	(118)	12,926	11,940	(8)	(8)
					. ,	` ′

Net earned insurance premiums Other operating income (including dividend						
income)	2,321	(200)	2,121	2,954	27	39
Total operating income	82,545	(1,425)	81,120	78,337	(5)	(3)
Net insurance claims incurred and movement in liabilities to policyholders	(14,215)	96	(14,119)	(13,692)	(4)	(3)
Net operating income4	68,330	(1,329)	67,001	64,645	(5)	(4)
Loan impairment charges and other credit risk provisions	(8,311)	201	(8,110)	(5,849)	30	28
Net operating income	60,019	(1,128)	58,891	58,796	(2)	-
Operating expenses	(42,927)	683	(42,244)	(38,556)	10	9
Operating profit	17,092	(445)	16,647	20,240	18	22
Share of profit in associates and joint ventures	3,557	45	3,602	2,325	(35)	(35)
Profit before tax	20,649	(400)	20,249	22,565	9	11
By global business Retail Banking and Wealth						
Management Commercial Banking	9,575	(26)	9,549	6,649	(31)	(30)
Global Banking and Markets	8,535	(96)	8,439	8,441	(1)	-
	8,520	(147)	8,373	9,441	11	13
Other	1,009 (6,990)	(16) (115)	993 (7,105)	193 (2,159)	(81) 69	(81) 70
Profit before tax	20,649	(400)	20,249	22,565	9	11
By geographical region Europe	(3,414)	65	(3,349)	1,825		
Hong Kong Rest of Asia-Pacific	7,582	(1)	7,581	8,089	7	7
	10,448	(227)	10,221	7,764	(26)	(24)

Middle East and North Africa						
	1,350	(36)	1,314	1,694	25	29
North America						
	2,299	(28)	2,271	1,221	(47)	(46)
Latin America	2,384	(173)	2,211	1,972	(17)	(11)
Profit before tax						
	20,649	(400)	20,249	22,565	9	11

For footnotes, see page 132.

or loss on disposal, any associated gain or loss on reclassification or impairment recognised and the results of the disposed-of business would be removed from the results of the current year and the previous year as if the disposed-of business did not exist in those years. Disposal of investments other than those included in the above definition do not lead to underlying adjustments.

We use underlying performance to explain year-on-year changes when the effect of fair value movements on own debt, acquisitions, disposals or dilution is significant because we consider that this basis more appropriately reflects operating performance.

The following acquisitions, disposals and changes to ownership levels affected the underlying performance:

Disposal gains/(losses) affecting underlying performance

	Date	Disposal gain/(loss) US\$m
HSBC Bank Canada's disposal of HSBC Securities (Canada) Inc's full service retail brokerag	eJan	
business5	2012	83
The Hongkong and Shanghai Banking Corporation Limited's disposal of RBWM operations	Mar	
in Thailand5	2012	108
HSBC Finance Corporation, HSBC USA Inc. and HSBC Technology and Services (USA) Inc.'s		
disposal of US Card and Retail Services business5	May	
	2012	3,148
HSBC Bank USA, N.A.'s disposal of 138 non-strategic branches5	May	
	2012	661
HSBC Argentina Holdings S.A.'s disposal of its non-life insurance manufacturing subsidiary	5 May	
	2012	102
The Hongkong and Shanghai Banking Corporation Limited's disposal of its private banking		
business	Jun	
in Japan5	2012	67
The Hongkong and Shanghai Banking Corporation Limited's disposal of its shareholding in a	l	130

property company in the Philippines6	Jun	
Hang Seng Bank Limited's disposal of its non-life insurance manufacturing subsidiary5	2012 Jul	
mang seng bank Eminted's disposar of its non-ine insurance manufacturing subsidiarys	2012	46
HSBC Bank USA, N.A.'s disposal of 57 non-strategic branches5	Aug	
	2012	203
HSBC Asia Holdings B.V.'s investment loss on a subsidiary5	Aug	
MODO D. 1. 1. L. V. MODO G. C. V. GAG	2012	(85)
HSBC Bank plc's disposal of HSBC Securities SA6	Aug 2012	(11)
HSBC Europe (Netherlands) B.V.'s disposal of HSBC Credit Zrt6	Aug	(11)
	2012	(2)
HSBC Europe (Netherlands) B.V.'s disposal of HSBC Insurance (Ireland) Limited6	Oct	(2)
	2012	(12)
HSBC Europe (Netherlands) B.V.'s disposal of HSBC Reinsurance Limited6	Oct	,
	2012	7
HSBC Private Bank (UK) Limited's disposal of Property Vision Holdings Limited6	Oct	
	2012	(1)
HSBC Investment Bank Holdings Limited's disposal of its stake in Havas Havalimanlari Yer		
Hizmetleri Yatirim Holding Anonim Sirketi6		18
HSBC Insurance (Asia) Limited's disposal of its non-life insurance portfolios5	Nov	
HODOD 1 1 1 1 1 1 CHODOO! ' C ' I' ' K	2012	117
HSBC Bank plc's disposal of HSBC Shipping Services Limited6	Nov	(2)
HSDC Dank (Danama) S. A. la diamagal of its anaustions in Costa Diag. El Salvadar and	2012 Dec	(2)
HSBC Bank (Panama) S.A.'s disposal of its operations in Costa Rica, El Salvador and Honduras5	2012	(62)
HSBC Insurance Holdings Limited and The Hongkong and Shanghai Banking Corporation	2012	(02)
Limited's disposal of their shares in Ping An Insurance (Group) Company of China, Ltd ('Ping	Dec	
An')5	2012	3,012
The Hongkong and Shanghai Banking Corporation Limited's disposal of its shareholding in	_01_	2,012
Global	Dec	
Payments Asia-Pacific Limited5	2012	212
Reclassification gain in respect of our holding in Industrial Bank Co., Limited following the		
issue of additional share capital to third parties5	Jan	
	2013	1,089
HSBC Insurance (Asia-Pacific) Holdings Limited's disposal of its shareholding in Bao Viet		
Holdings5	Mar	101
	2013	104
Household Insurance Group holding company's disposal of its insurance manufacturing	Mar	(00)
business5 HSPC Segures S. A. de C.V. Crupe Financiare HSPC's disposal of its property and Cosmolty	2013	(99)
HSBC Seguros, S.A. de C.V., Grupo Financiero HSBC's disposal of its property and Casualty Insurance business in Mexico5	2013	20
HSBC Bank plc's disposal of its shareholding in HSBC (Hellas) Mutual Funds Management	Apr	20
SA6	2013	(7)
HSBC Insurance (Asia-Pacific) Holdings Limited disposal of its shareholding in Hana HSBC		(,)
Life Insurance Company Limited5	May	
	2013	28
HSBC Bank plc's disposal of HSBC Assurances IARD6	May	
	2013	(4)
The Hongkong and Shanghai Banking Corporation Limited's disposal of HSBC Life	June	(36)
(International) Limited's Taiwan branch operations6	2013	

HSBC Markets (USA) Inc.'s disposal of its subsidiary, Rutland Plastic Technologies6	Aug 2013	17
HSBC Insurance (Singapore) Pte Ltd's disposal of its Employee Benefits Insurance business		
in Singapore6	Aug	
	2013	(8)
HSBC Investment Bank Holdings plc's disposal of its investment in associate FIP Colorado6	Aug	
	2013	(5)
HSBC Investment Bank Holdings plc group's disposal of its investment in subsidiary, Viking		
Sea Tech5	Aug	
	2013	54
HSBC Latin America Holdings UK Limited's disposal of HSBC Bank (Panama) S.A.6	Oct	
	2013	1,107
HSBC Latin America Holdings UK Limited's disposal of HSBC Bank (Peru) S.A.6	Nov	
	2013	(18)
HSBC Latin America Holdings UK Limited's disposal of HSBC Bank (Paraguay) S.A.6	Nov	
	2013	(21)
Reclassification loss in respect of our holding in Yantai Bank Co., Limited following an		
increase in its registered share capital5	Dec	
	2013	(38)

For footnotes, see page 132.

Acquisition gains/(losses) affecting underlying performance6

	Date	Fair value gain on acquisition
		US\$m
Gain on the merger of Oman International Bank S.A.O.G. and the		
Omani operations of		
HSBC Bank Middle East Limited	Jun	
	2012	3
Gain on the acquisition of the onshore retail and commercial		
banking business of Lloyds Banking		
Group in the UAE by HSBC Bank Middle East Limited	Oct	
	2012	18

For footnote, see page 132.

The following table reconciles selected reported items for 2013 and 2012 to an underlying basis. Equivalent tables are provided for each of our global businesses and geographical segments in the Form 20-F filed with the Securities and Exchange Commission ('SEC'), which is available on www.hsbc.com.

Reconciliation of reported and underlying items

	2013	2012	Change2
	US\$m	US\$m	%
Net interest income Reported	35,539	37,672	(6)
Currency translation adjustment1		(682)	
Acquisitions, disposals and dilutions	(273)	(2,015)	
Underlying	35,266	,	1
	·	·	
Other operating income Reported	2,632	2,100	25
Currency translation adjustment1		(195)	
Acquisitions, disposals and dilutions	(2,234)	(811)	
Underlying	398	1,094	(64)
Revenue4			
Reported	64,645	68,330	(5)
Currency translation adjustment1		(1,341)	
Own credit spread3	1,246	5,215	
Acquisitions, disposals and dilutions	(2 596)	(10,607)	
Underlying	63,295		3
	32,270		
Loan impairment charges and other credit risk provisions Reported	(5,849)	(8,311)	30
Currency translation adjustment1		201	
Acquisitions, disposals and dilutions	32	376	
Underlying	(5,817)		
Ondertying	(3,017)	(7,734)	23

Total operating expenses Reported	(38,556)	(42,927)	10
Currency translation adjustment1		683	
Acquisitions, disposals and dilutions	353	1,490	
Underlying	(38,203)	(40,754)	6
Underlying cost efficiency ratio	60.4%	66.2%	
Share of profit in associates and joint ventures Reported	2,325	3,557	(35)
Currency translation adjustment1		45	
Acquisitions, disposals and dilutions	(14)	(1,425)	
Underlying	2,311	2,177	6
Profit before tax Reported	22,565	20,649	9
Currency translation adjustment1		(412)	
Own credit spread3	1,246	5,215	
Acquisitions, disposals and dilutions	(2,225)	(10,166)	
Underlying	21,586	15,286	41

For footnotes, see page 132.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

HSBC Holdings plc

By:

Name: Ben J S Mathews

Title: Group Company Secretary

Date: 25 March 2014