

Edgar Filing: HomeStreet, Inc. - Form 10-Q

HomeStreet, Inc.  
Form 10-Q  
August 03, 2018

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## UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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### FORM 10-Q

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#### QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended: June 30, 2018

Commission file number: 001-35424

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## HOMESTREET, INC.

(Exact name of registrant as specified in its charter)

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Washington

(State or other jurisdiction of incorporation)

91-0186600

(IRS Employer Identification No.)

601 Union Street, Suite 2000

Seattle, Washington 98101

(Address of principal executive offices)

(Zip Code)

(206) 623-3050

(Registrant's telephone number, including area code)



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Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act:

Large Accelerated Filer  Accelerated Filer

Non-accelerated Filer  Smaller Reporting Company

Emerging growth Company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 12(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

The number of outstanding shares of the registrant's common stock as of August 1, 2018 was 26,985,537.6.

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**PART I – FINANCIAL INFORMATION**

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Unless we state otherwise or the content otherwise requires, references in this Form 10-Q to “HomeStreet,” “we,” “our,” “us” or the “Company” refer collectively to HomeStreet, Inc., a Washington corporation, HomeStreet Bank (“Bank”), HomeStreet Capital Corporation (“HomeStreet Capital”) and other direct and indirect subsidiaries of HomeStreet, Inc.

**PART I**  
**ITEM 1**  
**FINANCIAL**  
**STATEMENTS**

**HOMESTREET, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION**

(Unaudited)

| (in thousands, except share data)   | June 30,<br>2018 | December 31,<br>2017 |
|---|------------------|----------------------|
| <b><u>ASSETS</u></b>  |                  |                      |
| Cash and cash equivalents (including interest-earning instruments of \$126,083 and \$30,268)  | \$ 176,218       | \$ 72,718            |
| Investment securities (includes \$829,422 and \$846,268 carried at fair value)  | 907,457          | 904,304              |
| Loans held for sale (includes \$527,088 and \$577,313 carried at fair value)  | 568,514          | 610,902              |
| Loans held for investment (net of allowance for loan losses of \$39,480 and \$37,847; includes \$4,187 and \$5,477 carried at fair value) | 4,883,310        | 4,506,466            |
| Mortgage servicing rights (includes \$245,744 and \$258,560 carried at fair value)  | 272,205          | 284,653              |
| Other real estate owned   | 752              | 664                  |
| Federal Home Loan Bank stock, at cost   | 48,157           | 46,639               |
| Premises and equipment, net   | 99,155           | 104,654              |
| Goodwill  | 22,564           | 22,564               |
| Other assets  | 185,545          | 188,477              |
| Total assets  | \$ 7,163,877     | \$ 6,742,041         |
| <b><u>LIABILITIES AND SHAREHOLDERS' EQUITY</u></b>  |                  |                      |
| Liabilities:  |                  |                      |
| Deposits  | \$ 5,120,285     | \$ 4,760,952         |
| Federal Home Loan Bank advances   | 1,008,613        | 979,201              |
| Accounts payable and other liabilities  | 173,145          | 172,234              |
| Other borrowings  | 30,007           | —                    |
| Long-term debt  | 125,368          | 125,274              |
| Total liabilities   | 6,457,418        | 6,037,661            |
| Commitments and contingencies (Note 7)  |                  |                      |
| Shareholders' equity:   |                  |                      |
| Preferred stock, no par value, authorized 10,000 shares, issued and outstanding, 0 shares and 0 shares                                    | —                | —                    |
| Common stock, no par value, authorized 160,000,000 shares, issued and outstanding, 26,978,229 shares and 26,888,288 shares                | 511              | 511                  |
| Additional paid-in capital  | 340,723          | 339,009              |
| Retained earnings   | 384,947          | 371,982              |
| Accumulated other comprehensive loss  | (19,722 )        | (7,122 )             |
| Total shareholders' equity  | 706,459          | 704,380              |
| Total liabilities and shareholders' equity  | \$ 7,163,877     | \$ 6,742,041         |

See accompanying notes to interim consolidated financial statements (unaudited).

**HOMESTREET, INC. AND SUBSIDIARIES**  
**INTERIM CONSOLIDATED STATEMENTS OF OPERATIONS**

(Unaudited)

| (in thousands, except share data)  | Three Months Ended<br>June 30, |            | Six Months Ended June<br>30, |            |
|--|--------------------------------|------------|------------------------------|------------|
|  | 2018                           | 2017       | 2018                         | 2017       |
| Interest income:   |                                |            |                              |            |
| Loans  | \$ 61,409                      | \$ 51,198  | \$ 117,345                   | \$ 100,704 |
| Investment securities  | 5,527                          | 5,419      | 11,086                       | 11,051     |
| Other  | 253                            | 125        | 432                          | 261        |
|  | 67,189                         | 56,742     | 128,863                      | 112,016    |
| Interest expense:  |                                |            |                              |            |
| Deposits   | 9,562                          | 5,867      | 17,350                       | 11,490     |
| Federal Home Loan Bank advances  | 4,782                          | 2,368      | 8,418                        | 4,769      |
| Federal funds purchased and securities sold under agreements to repurchase | 24                             | 5          | 56                           | 5          |
| Long-term debt   | 1,662                          | 1,514      | 3,246                        | 2,993      |
| Other  | 156                            | 120        | 330                          | 240        |
|  | 16,186                         | 9,874      | 29,400                       | 19,497     |
| Net interest income  | 51,003                         | 46,868     | 99,463                       | 92,519     |
| Provision for credit losses  | 1,000                          | 500        | 1,750                        | 500        |
| Net interest income after provision for credit losses                      | 50,003                         | 46,368     | 97,713                       | 92,019     |
| Noninterest income:  |                                |            |                              |            |
| Net gain on loan origination and sale activities                           | 57,049                         | 65,908     | 105,368                      | 126,189    |
| Loan servicing income  | 7,032                          | 8,764      | 14,606                       | 18,003     |
| Income from WMS Series LLC   | 322                            | 406        | 311                          | 591        |
| Depositor and other retail banking fees                                    | 1,953                          | 1,811      | 3,898                        | 3,467      |
| Insurance agency commissions   | 527                            | 501        | 1,070                        | 897        |
| Gain on sale of investment securities available for sale                   | 16                             | 551        | 238                          | 557        |
| Other  | 2,490                          | 3,067      | 4,729                        | 5,765      |
|  | 69,389                         | 81,008     | 130,220                      | 155,469    |
| Noninterest expense:   |                                |            |                              |            |
| Salaries and related costs   | 69,127                         | 76,390     | 135,818                      | 147,698    |
| General and administrative   | 14,707                         | 15,872     | 29,291                       | 33,000     |
| Amortization of core deposit intangibles                                   | 407                            | 493        | 813                          | 1,007      |
| Legal  | 839                            | 150        | 1,569                        | 310        |
| Consulting   | 758                            | 771        | 1,635                        | 1,829      |
| Federal Deposit Insurance Corporation assessments                          | 1,079                          | 697        | 2,008                        | 1,521      |
| Occupancy  | 14,953                         | 8,880      | 23,133                       | 17,089     |
| Information services   | 8,693                          | 8,172      | 17,158                       | 15,820     |
| Net cost (benefit) from operation and sale of other real estate owned      | 2                              | (181)      | (91)                         | (156)      |
|  | 110,565                        | 111,244    | 211,334                      | 218,118    |
| Income before income taxes   | 8,827                          | 16,132     | 16,599                       | 29,370     |
| Income tax expense   | 1,728                          | 4,923      | 3,634                        | 9,178      |
| NET INCOME   | \$ 7,099                       | \$ 11,209  | \$ 12,965                    | \$ 20,192  |
| Basic income per share   | \$ 0.26                        | \$ 0.42    | \$ 0.48                      | \$ 0.75    |
| Diluted income per share   | \$ 0.26                        | \$ 0.41    | \$ 0.48                      | \$ 0.75    |
| Basic weighted average number of shares outstanding                        | 26,976,892                     | 26,866,230 | 26,952,178                   | 26,843,813 |
| Diluted weighted average number of shares outstanding                      | 27,156,327                     | 27,084,608 | 27,157,664                   | 27,071,028 |

See accompanying notes to interim consolidated financial statements (unaudited).

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**HOMESTREET, INC. AND SUBSIDIARIES**  
**INTERIM CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME**

(Unaudited)

| (in thousands)   | Three Months Ended<br>June 30, |          | Six Months Ended<br>June 30, |          |
|--|--------------------------------|----------|------------------------------|----------|
|  | 2018                           | 2017     | 2018                         | 2017     |
| Net income   | \$7,099                        | \$11,209 | \$12,965                     | \$20,192 |
| Other comprehensive (loss) income, net of tax:   |                                |          |                              |          |
| Unrealized gain (loss) on investment securities available for sale:  |                                |          |                              |          |
| Unrealized holding (loss) gain arising during the period, net of tax (benefit) expense of (\$642) and \$1,848 for the three months ended June 30, 2018 and 2017, and (\$3,300) and \$2,887 for the six months ended June 30, 2018 and 2017, respectively | (2,412 )                       | 3,431    | (12,412 )                    | 5,361    |
| Reclassification adjustment for net gains included in net income, net of tax expense of \$4 and \$193 for the three months ended June 30, 2018 and 2017, and \$50 and \$195 for the six months ended June 30, 2018 and 2017, respectively                | (12 )                          | (358 )   | (188 )                       | (362 )   |
| Other comprehensive (loss) income  | (2,424 )                       | 3,073    | (12,600 )                    | 4,999    |
| Comprehensive income   | \$4,675                        | \$14,282 | \$365                        | \$25,191 |

See accompanying notes to interim consolidated financial statements (unaudited).

**HOMESTREET, INC. AND SUBSIDIARIES**  
**INTERIM CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY**

(Unaudited)

| (in thousands, except share data) | Number<br>of shares | Common<br>stock | Additional<br>paid-in<br>capital | Retained<br>earnings | Accumulated<br>other<br>comprehensive<br>income (loss) | Total      |
|-----------------------------------|---------------------|-----------------|----------------------------------|----------------------|--|------------|
| Balance, January 1, 2017          | 26,800,183          | \$ 511          | \$ 336,149                       | \$ 303,036           | \$ (10,412 )   | \$ 629,284 |
| Net income                        | —                   | —               | —                                | 20,192               | —  | 20,192     |
| Share-based compensation expense  | —                   | —               | 1,211                            | —                    | —  | 1,211      |
| Common stock issued               | 74,688              | —               | 155                              | —                    | —  | 155        |
| Other comprehensive income        | —                   | —               | —                                | —                    | 4,999  | 4,999      |
| Balance, June 30, 2017            | 26,874,871          | \$ 511          | \$ 337,515                       | \$ 323,228           | \$ (5,413 )  | \$ 655,841 |
| Balance, January 1, 2018          | 26,888,288          | \$ 511          | \$ 339,009                       | \$ 371,982           | \$ (7,122 )  | \$ 704,380 |
| Net income                        | —                   | —               | —                                | 12,965               | —  | 12,965     |
| Share-based compensation expense  | —                   | —               | 1,460                            | —                    | —  | 1,460      |
| Common stock issued               | 89,941              | —               | 254                              | —                    | —  | 254        |
| Other comprehensive loss          | —                   | —               | —                                | —                    | (12,600 )  | (12,600 )  |
| Balance, June 30, 2018            | 26,978,229          | \$ 511          | \$ 340,723                       | \$ 384,947           | \$ (19,722 )   | \$ 706,459 |

See accompanying notes to interim consolidated financial statements (unaudited).



**HOMESTREET, INC. AND SUBSIDIARIES**  
**INTERIM CONSOLIDATED STATEMENTS OF CASH FLOWS**

(Unaudited)

| (in thousands)  | Six Months Ended June<br>30, |             |
|---|------------------------------|-------------|
|   | 2018                         | 2017        |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>  |                              |             |
| Net income  | \$ 12,965                    | \$ 20,192   |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities: |                              |             |
| Depreciation, amortization and accretion  | 12,104                       | 10,911      |
| Provision for credit losses   | 1,750                        | 500         |
| Net fair value adjustment and gain on sale of loans held for sale                           | (44,297 )                    | (113,742 )  |
| Fair value adjustment of loans held for investment  | 31                           | (1,203 )    |
| Origination of mortgage servicing rights  | (33,369 )                    | (35,211 )   |
| Change in fair value of mortgage servicing rights   | (24,878 )                    | 21,722      |
| Net gain on sale of investment securities   | (238 )                       | (557 )      |
| Net loss (gain) on sale of loans originated as held for investment                          | 628                          | (297 )      |
| Net fair value adjustment, gain on sale and provision for losses on other real estate owned | (92 )                        | (356 )      |
| Loss on disposal of fixed assets  | 302                          | 106         |
| Loss on lease abandonment   | 5,802                        | 502         |
| Net deferred income tax (benefit) expense   | (46 )                        | 7,510       |
| Share-based compensation expense  | 1,702                        | 1,362       |
| Origination of loans held for sale  | (3,248,078)                  | (3,665,396) |
| Proceeds from sale of loans originated as held for sale                                     | 3,345,695                    | 3,769,126   |
| Changes in operating assets and liabilities:  |                              |             |
| Decrease (increase) in accounts receivable and other assets                                 | 3,437                        | (7,198 )    |
| Increase (decrease) in accounts payable and other liabilities                               | 2,347                        | (17,371 )   |
| Net cash provided by (used in) operating activities   | 35,765                       | (9,400 )    |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>  |                              |             |
| Purchase of investment securities   | (97,842 )                    | (246,435 )  |
| Proceeds from sale of investment securities   | 22,232                       | 314,633     |
| Principal repayments and maturities of investment securities                                | 52,857                       | 50,043      |
| Proceeds from sale of other real estate owned   | 459                          | 2,170       |
| Proceeds from sale of loans originated as held for investment                               | 230,527                      | 23,780      |
| Proceeds from sale of mortgage servicing rights   | 65,263                       | —           |
| Mortgage servicing rights purchased from others   | —                            | (565 )      |
| Capital expenditures related to other real estate owned                                     | —                            | (57 )       |
| Origination of loans held for investment and principal repayments, net                      | (617,670)                    | (420,530 )  |
| Purchase of property and equipment  | (5,926 )                     | (28,789 )   |
| Net cash used in investing activities   | (350,100)                    | (305,750 )  |

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| (in thousands)   | Six Months Ended June<br>30, |                  |
|--|------------------------------|------------------|
|  | 2018                         | 2017             |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>   |                              |                  |
| Increase in deposits, net  | \$ 359,251                   | \$ 318,132       |
| Proceeds from Federal Home Loan Bank advances  | 5,637,500                    | 4,497,700        |
| Repayment of Federal Home Loan Bank advances   | (5,608,000)                  | (4,498,700)      |
| Proceeds from federal funds purchased and securities sold under agreements to repurchase | 796,000                      | 326,618          |
| Repayment of federal funds purchased and securities sold under agreements to repurchase  | (796,000 )                   | (326,618 )       |
| Proceeds from line of credit draws   | 30,000                       | —                |
| Proceeds from Federal Home Loan Bank stock   | 98,621                       | 91,939           |
| Purchase of Federal Home Loan Bank stock   | (100,139 )                   | (93,362 )        |
| Proceeds from stock issuance, net  | 11                           | 11               |
| Payments from equity raise   | —                            | (46 )            |
| Net cash provided by financing activities  | 417,244                      | 315,674          |
| <b>NET INCREASE IN CASH, CASH EQUIVALENTS AND RESTRICTED CASH</b>                        | <b>102,909</b>               | <b>524</b>       |
| Cash, cash equivalents and restricted cash, beginning of year                            | 73,909                       | 56,364           |
| Cash, cash equivalents and restricted cash, end of period                                | 176,818                      | 56,888           |
| Less restricted cash included in other assets  | (600 )                       | (2,441 )         |
| <b>CASH AND CASH EQUIVALENTS AT END OF PERIOD</b>  | <b>\$ 176,218</b>            | <b>\$ 54,447</b> |
| <b>SUPPLEMENTAL DISCLOSURES OF CASH FLOW INFORMATION:</b>                                |                              |                  |
| Cash paid during the period for:   |                              |                  |
| Interest paid  | \$ 28,825                    | \$ 19,757        |
| Federal and state income taxes refunded, net   | (112 )                       | (23,382 )        |
| Non-cash activities:   |                              |                  |
| Loans held for investment foreclosed and transferred to other real estate owned          | 455                          | 1,125            |
| Loans transferred from held for investment to held for sale                              | 252,567                      | 113,278          |
| Loans transferred from held for sale to held for investment                              | 10,480                       | 29,809           |
| Ginnie Mae loans recognized with the right to repurchase (reduction in), net             | 1,992                        | (2,358 )         |
| Receivable from sale of mortgage servicing rights  | 3,457                        | —                |

See accompanying notes to interim consolidated financial statements (unaudited).

**HomeStreet, Inc. and Subsidiaries**  
**Notes to Interim Consolidated Financial Statements (Unaudited)**

**NOTE 1—SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:**

HomeStreet, Inc. and its wholly owned subsidiaries (the "Company") is a diversified financial services company serving customers primarily on the West Coast of the United States, including Hawaii. The Company is principally engaged in commercial banking, mortgage banking, and consumer/retail banking activities. The Company's consolidated financial statements include the accounts of HomeStreet, Inc. and its wholly owned subsidiaries, HomeStreet Capital Corporation, HomeStreet Statutory Trusts and HomeStreet Bank (the "Bank"), and the Bank's subsidiaries, HomeStreet/WMS, Inc., HomeStreet Reinsurance, Ltd., Continental Escrow Company, HomeStreet Foundation, HS Properties, Inc., HS Evergreen Corporate Center LLC, Union Street Holdings LLC, HS Cascadia Holdings LLC and YNB Real Estate LLC. HomeStreet Bank was formed in 1986 and is a state-chartered commercial bank.

The Company's accounting and financial reporting policies conform to accounting principles generally accepted in the United States of America ("U.S. GAAP"). Inter-company balances and transactions have been eliminated in consolidation. In preparing the consolidated financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities as of the date of the financial statements and revenues and expenses during the reporting periods and related disclosures. Some of these estimates require application of management's most difficult, subjective or complex judgments and result in amounts that are inherently uncertain and may change in future periods. Management has made significant estimates in several areas, including the fair value of assets acquired and liabilities assumed in business combinations, allowance for credit losses (Note 3, *Loans and Credit Quality*), valuation of residential mortgage servicing rights and loans held for sale (Note 6, *Mortgage Banking Operations*), valuation of certain loans held for investment (Note 3, *Loans and Credit Quality*), valuation of investment securities (Note 2, *Investment Securities*), and valuation of derivatives (Note 5, *Derivatives and Hedging Activities*). We have reclassified certain prior period amounts to conform to the current period presentation. These reclassifications are immaterial and have no effect on net income, comprehensive income, cash flows, total assets or total shareholder's equity as previously reported.

These unaudited interim financial statements reflect all adjustments that are, in the opinion of management, necessary for a fair statement of the results of the periods presented. These adjustments are of a normal recurring nature, unless otherwise disclosed in this Form 10-Q. The results of operations in the interim financial statements do not necessarily indicate the results that may be expected for the full year. The interim financial information should be read in conjunction with our Annual Report on Form 10-K for the year ended December 31, 2017, filed with the Securities and Exchange Commission ("2017 Annual Report on Form 10-K").

Recent Accounting Developments

In February 2018, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No.2018-02, Income Statement - Reporting Comprehensive Income (Topic 220): Reclassification of Certain Tax Effects from *Accumulated Other Comprehensive Income*, or ASU 2018-02. The amendments in this update allow a reclassification from accumulated other comprehensive income to retained earnings for stranded tax effects resulting from the Tax Cuts and Jobs Act ("Tax Act"). The update does not have any impact on the underlying ASC 740 guidance that requires the effect of a change in tax law be included in income from continuing operations. The amendments in this update are effective for all entities for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years. Early adoption is permitted and should be applied either in the period of adoption or retrospectively to each period (or periods) in which the effect of the change in the U.S. federal corporate income tax rate in the Tax Act is recognized. The Company is currently evaluating the provisions of this guidance to determine the potential impact the new standard will have on the Company's consolidated financial statements.

In August 2017, the FASB issued ASU No. 2017-12, *Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities*, or ASU 2017-12. This standard better aligns an entity's risk management activities and financial reporting for hedging relationships through changes to both the designation and measurement guidance for qualifying hedging relationships and the presentation of hedge results. To meet that objective, the amendments expand and refine hedge accounting for both nonfinancial and financial risk components and align the recognition and presentation of the effects of the hedge instruments and the hedged item in the financial statements. Adoption for this ASU is required for fiscal years and interim periods beginning after December 15, 2018 and early adoption is permitted. The Company is currently evaluating the provisions of this guidance to determine the potential impact the new standard will have on the Company's consolidated financial statements.

In March 2017, the FASB issued ASU No. 2017-08, *Receivables - Nonrefundable Fees and other Costs (Subtopic 320-20): Premium Amortization on Purchased Callable Debt Securities*, or ASU 2017-08. This standard shortens the amortization period for the premium to the earliest call date to more closely align interest income recorded on bonds held at a premium or a discount with the economics of the underlying instrument. Adoption of ASU 2017-08 is required for fiscal years and interim periods within those fiscal years, beginning after December 15, 2018, early adoption is permitted. The Company is currently evaluating the provisions of this guidance to determine the potential impact the new standard will have on the Company's consolidated financial statements.

In January 2017, the FASB issued ASU No. 2017-04, *Intangibles - Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment*, or ASU 2017-04, which eliminates Step 2 from the goodwill impairment test. ASU 2017-04 also eliminates the requirements for any reporting unit with a zero or negative carrying amount to perform a qualitative assessment and, if it fails that qualitative test, to perform Step 2 of the goodwill impairment test. An entity still has the option to perform the qualitative assessment for a reporting unit to determine if the quantitative impairment test is necessary. Adoption of ASU 2017-04 is required for annual or interim goodwill impairment tests in fiscal years beginning after December 15, 2019 with early adoption being permitted for annual or interim goodwill impairment tests performed on testing dates after January 1, 2017. The Company does not expect the adoption of ASU 2017-04 to have a material impact on its consolidated financial statements.

In June 2016, FASB issued ASU No. 2016-13, *Measurement of Credit Losses on Financial Instruments*. Current U.S. GAAP requires an "incurred loss" methodology for recognizing credit losses that delay recognition until it is probable a loss has been incurred. The main objective of this ASU is to provide financial statement users with more decision-useful information about the expected credit losses on financial instruments and other commitments to extend credit held by a reporting entity at each reporting date. The amendment affects loans, debt securities, trade receivables, net investments in leases, off-balance-sheet credit exposures, reinsurance receivables, and any other financial asset not excluded from the scope that has the contractual right to receive cash. The amendments in this ASU replace the incurred loss impairment methodology in current U.S. GAAP with a methodology that reflects expected credit losses and requires consideration of a broader range of reasonable and supportable information to inform credit loss estimates. The amendments in this ASU require a financial asset (or group of financial assets) measured at amortized cost basis to be presented at the net amount expected to be collected. The allowance for credit losses is a valuation account that is deducted from the amortized cost basis of the financial asset(s) to present the net carrying value at the amount expected to be collected on the financial asset. The measurement of expected credit losses will be based on relevant information about past events, including historical experience, current conditions, and reasonable and supportable forecasts that affect the collectability of the reported amount. The amendments in this ASU broaden the information that an entity must consider in developing its expected credit loss estimate for assets measured either collectively or individually. The use of forecasted information incorporates more timely information in the estimate of expected credit loss, which will be more decision useful to users of the financial statements. The amendments in this ASU will be effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years. The Company is still evaluating the effects this ASU will have on the Company's consolidated financial statements. The Company has formed an internal committee to oversee the project. Upon adoption, the Company expects a change in the processes and procedures to calculate the allowance for loan losses, including changes in assumptions and estimates to consider expected credit losses over the life of the loan versus the current accounting practice that utilizes the incurred loss model. The new guidance may result in an increase in the allowance for loan losses; however, management is still assessing the magnitude of the increase and its impact on the Company's consolidated financial statements. In addition, the current accounting policy and procedures for other-than-temporary impairment on investment securities available for sale will be replaced with an allowance approach. The Company has begun developing and implementing processes to address the amendments of this ASU.

On February 25, 2016, the FASB issued ASU 2016-02, *Leases (Topic 842)*. The amendments in this ASU require lessees to recognize a lease liability, which is a lessee's obligation to make lease payments arising from a lease, and a right-of-use asset, which is an asset that represents the lessee's right to use, or control the use of, a specified asset for the lease term. This ASU simplifies the accounting for sale and leaseback transactions. The amendments in this ASU are effective for fiscal years beginning after December 15, 2018, including interim periods within those fiscal years. Early application was permitted upon issuance of the ASU. Lessees (for capital and operating leases) and lessors (for

sales-type, direct financing, and operating leases) must apply a modified retrospective transition approach for leases existing at, or entered into after, the beginning of the earliest comparative period presented in the financial statements. The modified retrospective approach would not require any transition accounting for leases that expired before the earliest comparative period presented. Lessees and lessors may not apply a full retrospective transition approach. Management is currently evaluating the provisions of this guidance to determine the potential impact the new standard will have on the Company's consolidated financial statements. While we have not quantified the impact to our balance sheet, upon the adoption of this ASU we expect to report increased assets and liabilities on our consolidated statement of financial condition as a result of recognizing right-of-use assets and lease liabilities related to these leases and certain equipment under non-cancelable operating lease agreements, which currently are not on our consolidated statement of financial condition.

**NOTE 2—INVESTMENT SECURITIES:**

The following table sets forth certain information regarding the amortized cost and fair values of our investment securities available for sale and held to maturity.

| (in thousands)                       | At June 30, 2018 |                        |                         |            |
|--------------------------------------|------------------|------------------------|-------------------------|------------|
|                                      | Amortized cost   | Gross unrealized gains | Gross unrealized losses | Fair value |
| <b>AVAILABLE FOR SALE</b>            |                  |                        |                         |            |
| Mortgage-backed securities:          |                  |                        |                         |            |
| Residential                          | \$ 121,537       | \$ 2                   | \$(5,691)               | \$ 115,848 |
| Commercial                           | 31,216           | —                      | (862)                   | 30,354     |
| Municipal bonds                      | 370,688          | 951                    | (9,840)                 | 361,799    |
| Collateralized mortgage obligations: |                  |                        |                         |            |
| Residential                          | 175,563          | 6                      | (7,050)                 | 168,519    |
| Commercial                           | 113,926          | 27                     | (2,330)                 | 111,623    |
| Corporate debt securities            | 22,606           | 2                      | (1,129)                 | 21,479     |
| U.S. Treasury securities             | 10,907           | —                      | (469)                   | 10,438     |
| Agency debentures                    | 9,868            | —                      | (506)                   | 9,362      |
|                                      | \$ 856,311       | \$ 988                 | \$(27,877)              | \$ 829,422 |
| <b>HELD TO MATURITY</b>              |                  |                        |                         |            |
| Mortgage-backed securities:          |                  |                        |                         |            |
| Residential                          | \$ 11,430        | \$ —                   | \$(301)                 | \$ 11,129  |
| Commercial                           | 21,773           | —                      | (649)                   | 21,124     |
| Collateralized mortgage obligations  | 17,341           | 45                     | (72)                    | 17,314     |
| Municipal bonds                      | 27,396           | 169                    | (445)                   | 27,120     |
| Corporate debt securities            | 95               | —                      | —                       | 95         |
|                                      | \$ 78,035        | \$ 214                 | \$(1,467)               | \$ 76,782  |

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| (in thousands)                       | At December 31, 2017 |                        |                         |            |
|--------------------------------------|----------------------|------------------------|-------------------------|------------|
|                                      | Amortized cost       | Gross unrealized gains | Gross unrealized losses | Fair value |
| <b>AVAILABLE FOR SALE</b>            |                      |                        |                         |            |
| Mortgage-backed securities:          |                      |                        |                         |            |
| Residential                          | \$ 133,654           | \$ 4                   | \$(3,568)               | \$ 130,090 |
| Commercial                           | 24,024               | 8                      | (338)                   | 23,694     |
| Municipal bonds                      | 389,117              | 2,978                  | (3,643)                 | 388,452    |
| Collateralized mortgage obligations: |                      |                        |                         |            |
| Residential                          | 164,502              | 3                      | (4,081)                 | 160,424    |
| Commercial                           | 100,001              | 9                      | (1,441)                 | 98,569     |
| Corporate debt securities            | 25,146               | 67                     | (476)                   | 24,737     |
| U.S. Treasury securities             | 10,899               | —                      | (247)                   | 10,652     |
| Agency debentures                    | 9,861                | —                      | (211)                   | 9,650      |
|                                      | \$ 857,204           | \$ 3,069               | \$(14,005)              | \$ 846,268 |

**HELD TO MATURITY**

|                                     |           |        |         |           |
|-------------------------------------|-----------|--------|---------|-----------|
| Mortgage-backed securities:         |           |        |         |           |
| Residential                         | \$ 12,062 | \$ 35  | \$(99)  | \$ 11,998 |
| Commercial                          | 21,015    | 75     | (161)   | 20,929    |
| Collateralized mortgage obligations | 3,439     | —      | —       | 3,439     |
| Municipal bonds                     | 21,423    | 339    | (97)    | 21,665    |
| Corporate debt securities           | 97        | —      | —       | 97        |
|                                     | \$ 58,036 | \$ 449 | \$(357) | \$ 58,128 |

Mortgage-backed securities ("MBS") and collateralized mortgage obligations ("CMO") represent securities issued by government sponsored enterprises ("GSEs"). Each of the MBS and CMO securities in our investment portfolio are guaranteed by Federal National Mortgage Association ("Fannie Mae"), Government National Mortgage Association ("Ginnie Mae") or Federal Home Loan Mortgage Corporation ("Freddie Mac"). Municipal bonds are comprised of general obligation bonds (i.e., backed by the general credit of the issuer) and revenue bonds (i.e., backed by revenues from the specific project being financed) issued by various municipal corporations. As of June 30, 2018 and December 31, 2017, all securities held, including municipal bonds and corporate debt securities, were rated investment grade, based upon external ratings where available and, where not available, based upon internal ratings which correspond to ratings as defined by Standard and Poor's Rating Services ("S&P") or Moody's Investors Services ("Moody's"). As of June 30, 2018 and December 31, 2017, substantially all securities held had ratings available by external ratings agencies.



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Investment securities available for sale and held to maturity that were in an unrealized loss position are presented in the following tables based on the length of time the individual securities have been in an unrealized loss position.

| (in thousands)                       | At June 30, 2018        |            |                         |            |                         |            |
|--------------------------------------|-------------------------|------------|-------------------------|------------|-------------------------|------------|
|                                      | Less than 12 months     |            | 12 months or more       |            | Total                   |            |
|                                      | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value |
| <b>AVAILABLE FOR SALE</b>            |                         |            |                         |            |                         |            |
| Mortgage-backed securities:          |                         |            |                         |            |                         |            |
| Residential                          | \$(343 )                | \$13,874   | \$(5,348 )              | \$101,421  | \$(5,691 )              | \$115,295  |
| Commercial                           | (509 )                  | 23,846     | (353 )                  | 6,508      | (862 )                  | 30,354     |
| Municipal bonds                      | (4,038 )                | 176,321    | (5,802 )                | 125,662    | (9,840 )                | 301,983    |
| Collateralized mortgage obligations: |                         |            |                         |            |                         |            |
| Residential                          | (1,529 )                | 63,185     | (5,521 )                | 101,000    | (7,050 )                | 164,185    |
| Commercial                           | (940 )                  | 43,156     | (1,390 )                | 43,017     | (2,330 )                | 86,173     |
| Corporate debt securities            | (176 )                  | 8,683      | (953 )                  | 12,566     | (1,129 )                | 21,249     |
| U.S. Treasury securities             | (2 )                    | 998        | (467 )                  | 9,440      | (469 )                  | 10,438     |
| Agency debentures                    | (506 )                  | 9,363      | —                       | —          | (506 )                  | 9,363      |
|                                      | \$(8,043 )              | \$339,426  | \$(19,834 )             | \$399,614  | \$(27,877 )             | \$739,040  |
| <b>HELD TO MATURITY</b>              |                         |            |                         |            |                         |            |
| Mortgage-backed securities:          |                         |            |                         |            |                         |            |
| Residential                          | \$(96 )                 | \$4,686    | \$(205 )                | \$4,131    | \$(301 )                | \$8,817    |
| Commercial                           | (649 )                  | 21,124     | —                       | —          | (649 )                  | 21,124     |
| Collateralized mortgage obligations  | (72 )                   | 13,850     | —                       | —          | (72 )                   | 13,850     |
| Municipal bonds                      | (171 )                  | 10,506     | (274 )                  | 9,168      | (445 )                  | 19,674     |
|                                      | \$(988 )                | \$50,166   | \$(479 )                | \$13,299   | \$(1,467 )              | \$63,465   |

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| At December 31, 2017                 |                         |            |                         |            |                         |            |
|--------------------------------------|-------------------------|------------|-------------------------|------------|-------------------------|------------|
| (in thousands)                       | Less than 12 months     |            | 12 months or more       |            | Total                   |            |
|                                      | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value |
| <b>AVAILABLE FOR SALE</b>            |                         |            |                         |            |                         |            |
| Mortgage-backed securities:          |                         |            |                         |            |                         |            |
| Residential                          | \$(182 )                | \$18,020   | \$(3,386 )              | \$110,878  | \$(3,568 )              | \$128,898  |
| Commercial                           | (113 )                  | 15,265     | (225 )                  | 6,748      | (338 )                  | 22,013     |
| Municipal bonds                      | (760 )                  | 105,415    | (2,883 )                | 134,103    | (3,643 )                | 239,518    |
| Collateralized mortgage obligations: |                         |            |                         |            |                         |            |
| Residential                          | (612 )                  | 53,721     | (3,469 )                | 104,555    | (4,081 )                | 158,276    |
| Commercial                           | (538 )                  | 57,236     | (903 )                  | 35,225     | (1,441 )                | 92,461     |
| Corporate debt securities            | (15 )                   | 5,272      | (461 )                  | 13,365     | (476 )                  | 18,637     |
| U.S. Treasury securities             | (3 )                    | 997        | (244 )                  | 9,655      | (247 )                  | 10,652     |
| Agency debentures                    | (211 )                  | 9,650      | \$—                     | —          | (211 )                  | 9,650      |
|                                      | \$(2,434 )              | \$265,576  | \$(11,571 )             | \$414,529  | \$(14,005 )             | \$680,105  |
| <b>HELD TO MATURITY</b>              |                         |            |                         |            |                         |            |
| Mortgage-backed securities:          |                         |            |                         |            |                         |            |
| Residential                          | \$(13 )                 | \$2,662    | \$(86 )                 | \$4,452    | \$(99 )                 | \$7,114    |
| Commercial                           | (161 )                  | 15,900     | —                       | —          | (161 )                  | 15,900     |
| Collateralized mortgage obligations  | —                       | 3,439      | —                       | —          | —                       | 3,439      |
| Municipal bonds                      | (3 )                    | 2,185      | (94 )                   | 9,465      | (97 )                   | 11,650     |
|                                      | \$(177 )                | \$24,186   | \$(180 )                | \$13,917   | \$(357 )                | \$38,103   |

The Company has evaluated securities available for sale that are in an unrealized loss position and has determined that the decline in value is temporary and is related to the change in market interest rates since purchase. The decline in value is not related to any issuer- or industry-specific credit event. The Company has not identified any expected credit losses on its debt securities as of June 30, 2018 and December 31, 2017. In addition, as of June 30, 2018 and December 31, 2017, the Company had not made a decision to sell any of its debt securities held, nor did the Company consider it more likely than not that it would be required to sell such securities before recovery of their amortized cost basis.

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The following tables present the fair value of investment securities available for sale and held to maturity by contractual maturity along with the associated contractual yield for the periods indicated below. Contractual maturities for mortgage-backed securities and collateralized mortgage obligations as presented exclude the effect of expected prepayments. Expected maturities will differ from contractual maturities because borrowers may have the right to prepay obligations before the underlying mortgages mature. The weighted-average yield is computed using the contractual coupon of each security weighted based on the fair value of each security and does not include adjustments to a tax equivalent basis.

| (dollars in thousands)               | At June 30, 2018 |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
|--------------------------------------|------------------|------------------------|-----------------------------------|------------------------|------------------------------------|------------------------|-----------------|------------------------|------------|------------------------|
|                                      | Within one year  |                        | After one year through five years |                        | After five years through ten years |                        | After ten years |                        | Total      |                        |
|                                      | Fair Value       | Weighted Average Yield | Fair Value                        | Weighted Average Yield | Fair Value                         | Weighted Average Yield | Fair Value      | Weighted Average Yield | Fair Value | Weighted Average Yield |
| <b>AVAILABLE FOR SALE</b>            |                  |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Mortgage-backed securities:          |                  |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Residential                          | \$—              | — %                    | \$—                               | — %                    | \$8,022                            | 1.62 %                 | \$107,826       | 2.04 %                 | \$115,848  | 2.02 %                 |
| Commercial                           | —                | —                      | 13,412                            | 2.10                   | 13,337                             | 2.66                   | 3,605           | 2.87                   | 30,354     | 2.44                   |
| Municipal bonds                      | 1,263            | 2.20                   | 15,989                            | 2.28                   | 32,279                             | 2.71                   | 312,268         | 3.23                   | 361,799    | 3.14                   |
| Collateralized mortgage obligations: |                  |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Residential                          | —                | —                      | —                                 | —                      | —                                  | —                      | 168,519         | 2.28                   | 168,519    | 2.28                   |
| Commercial                           | —                | —                      | 10,149                            | 2.27                   | 25,398                             | 2.76                   | 76,076          | 2.25                   | 111,623    | 2.37                   |
| Agency debentures                    | —                | —                      | —                                 | —                      | 9,362                              | 2.19                   | —               | —                      | 9,362      | 2.19                   |
| Corporate debt securities            | 1,018            | 2.10                   | 4,153                             | 3.01                   | 11,557                             | 3.33                   | 4,751           | 3.50                   | 21,479     | 3.25                   |
| U.S. Treasury securities             | 998              | 1.22                   | —                                 | —                      | 9,440                              | 1.72                   | —               | —                      | 10,438     | 1.68                   |
| Total available for sale             | \$3,279          | 1.87 %                 | \$43,703                          | 2.29 %                 | \$109,395                          | 2.57 %                 | \$673,045       | 2.69 %                 | \$829,422  | 2.65 %                 |
| <b>HELD TO MATURITY</b>              |                  |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Mortgage-backed securities:          |                  |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Residential                          | \$—              | — %                    | \$—                               | — %                    | \$—                                | — %                    | \$11,129        | 2.87 %                 | \$11,129   | 2.87 %                 |
| Commercial                           | —                | —                      | 14,469                            | 2.41                   | 6,655                              | 2.58                   | —               | —                      | 21,124     | 2.46                   |
| Collateralized mortgage obligations  | —                | —                      | 8,893                             | 3.46                   | —                                  | —                      | 8,421           | 2.73                   | 17,314     | 3.11                   |
| Municipal bonds                      | —                | —                      | 1,807                             | 2.85                   | 4,474                              | 2.16                   | 20,839          | 3.20                   | 27,120     | 3.00                   |
| Corporate debt securities            | —                | —                      | —                                 | —                      | —                                  | —                      | 95              | 6.00                   | 95         | 6.00                   |
| Total held to maturity               | \$—              | — %                    | \$25,169                          | 2.81 %                 | \$11,129                           | 2.41 %                 | \$40,484        | 3.02 %                 | \$76,782   | 2.86 %                 |

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| (dollars in thousands)                      | At December 31, 2017 |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
|---|----------------------|------------------------|-----------------------------------|------------------------|------------------------------------|------------------------|-----------------|------------------------|------------|------------------------|
|   | Within one year      |                        | After one year through five years |                        | After five years through ten years |                        | After ten years |                        | Total      |                        |
|   | Fair Value           | Weighted Average Yield | Fair Value                        | Weighted Average Yield | Fair Value                         | Weighted Average Yield | Fair Value      | Weighted Average Yield | Fair Value | Weighted Average Yield |
| <b>AVAILABLE FOR SALE</b>                   |                      |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| <b>Mortgage-backed securities:</b>          |                      |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Residential                                 | \$—                  | — %                    | \$—                               | — %                    | \$8,914                            | 1.63 %                 | \$121,176       | 1.97 %                 | \$130,090  | 1.94 %                 |
| Commercial                                  | —                    | —                      | 15,356                            | 2.07                   | 4,558                              | 2.03                   | 3,780           | 2.98                   | 23,694     | 2.21                   |
| Municipal bonds                             | 641                  | 2.64                   | 24,456                            | 3.10                   | 39,883                             | 3.25                   | 323,472         | 3.81                   | 388,452    | 3.71                   |
| <b>Collateralized mortgage obligations:</b> |                      |                        |                                   |                        |                                    |                        |                 |                        |            |                        |
| Residential                                 | —                    | —                      | —                                 | —                      | —                                  | —                      | 160,424         | 2.10                   | 160,424    | 2.10                   |
| Commercial                                  | —                    | —                      | 12,550                            | 2.09                   | 21,837                             | 2.38                   | 64,182          | 2.13                   | 98,569     | 2.18                   |
| Agency debentures                           | —                    | —                      | —                                 | —                      | 9,650                              | 2.26                   | —               | —                      | 9,650      | 2.26                   |
| Corporate debt securities                   | 1,048                | 2.11                   | 6,527                             | 2.80                   | 11,033                             | 3.49                   | 6,129           | 3.57                   | 24,737     | 3.27                   |
| U.S. Treasury securities                    | 997                  | 1.22                   | —                                 | —                      | 9,655                              | 1.76                   | —               | —                      | 10,652     | 1.71                   |
| Total available for sale                    | \$2,686              | 1.90 %                 | \$58,889                          | 2.58 %                 | \$105,530                          | 2.67 %                 | \$679,163       | 2.90 %                 | \$846,268  | 2.85 %                 |

**HELD TO MATURITY**

|                                     |     |     |         |        |          |        |          |        |          |        |
|-------------------------------------|-----|-----|---------|--------|----------|--------|----------|--------|----------|--------|
| <b>Mortgage-backed securities:</b>  |     |     |         |        |          |        |          |        |          |        |
| Residential                         | \$— | — % | \$—     | — %    | \$—      | — %    | \$11,998 | 2.93 % | \$11,998 | 2.93 % |
| Commercial                          | —   | —   | 6,577   | 2.15   | 14,352   | 2.71   | —        | —      | 20,929   | 2.53   |
| Collateralized mortgage obligations | —   | —   | —       | —      | —        | —      | 3,439    | 1.90   | 3,439    | 1.90   |
| Municipal bonds                     | —   | —   | 1,846   | 3.35   | 4,630    | 2.57   | 15,189   | 3.50   | 21,665   | 3.28   |
| Corporate debt securities           | —   | —   | —       | —      | —        | —      | 97       | 6.00   | 97       | 6.00   |
| Total held to maturity              | \$— | — % | \$8,423 | 2.41 % | \$18,982 | 2.68 % | \$30,723 | 3.10 % | \$58,128 | 2.86 % |

Sales of investment securities available for sale were as follows.

|              | Three Months Ended |               | Six Months Ended June |               |
|--------------|--------------------|---------------|-----------------------|---------------|
|              | June 30, 2018      | June 30, 2017 | June 30, 2018         | June 30, 2017 |
| Proceeds     | \$5,357            | \$312,247     | \$22,232              | \$314,633     |
| Gross gains  | 38                 | 551           | 261                   | 576           |
| Gross losses | (22)               | —             | (23)                  | (19)          |

The following table summarizes the carrying value of securities pledged as collateral to secure borrowings, public deposits and other purposes as permitted or required by law:

| (in thousands)   | At<br>June 30,<br>2018 | At<br>December 31,<br>2017 |
|--|------------------------|----------------------------|
| Federal Home Loan Bank to secure borrowings                      | \$85,339               | \$ 425,866                 |
| Washington and California State to secure public deposits        | 134,420                | 118,828                    |
| Securities pledged to secure derivatives in a liability position | 10,615                 | 7,308                      |
| Other securities pledged   | 5,403                  | 6,089                      |
| Total securities pledged as collateral                           | \$235,777              | \$ 558,091                 |

The Company assesses the creditworthiness of the counterparties that hold the pledged collateral and has determined that these arrangements have little risk. There were no securities pledged under repurchase agreements at June 30, 2018 and December 31, 2017.

Tax-exempt interest income on securities totaled \$2.2 million and \$2.4 million for the three months ended June 30, 2018 and 2017, respectively, and \$4.5 million and \$4.9 million for the six months ended June 30, 2018 and 2017, respectively, was recorded in the Company's consolidated statements of operations.

### **NOTE 3—LOANS AND CREDIT QUALITY:**

For a detailed discussion of loans and credit quality, including accounting policies and the methodology used to estimate the allowance for credit losses, see Note 1, *Summary of Significant Accounting Policies*, and Note 5, *Loans and Credit Quality*, within our 2017 Annual Report on Form 10-K.

The Company's portfolio of loans held for investment is divided into two portfolio segments, consumer loans and commercial loans, which are the same segments used to determine the allowance for loan losses. Within each portfolio segment, the Company monitors and assesses credit risk based on the risk characteristics of each of the following loan classes: single family and home equity and other loans within the consumer loan portfolio segment and non-owner occupied commercial real estate, multifamily, construction/land development and owner occupied commercial real estate and commercial business loans within the commercial loan portfolio segment.

Loans held for investment consist of the following:

| (in thousands)  | At June 30,<br>2018 | At<br>December 31,<br>2017 |
|---|---------------------|----------------------------|
| Consumer loans  |                     |                            |
| Single family <sup>(1)</sup>  | \$ 1,416,072        | \$ 1,381,366               |
| Home equity and other   | 513,016             | 453,489                    |
| Total consumer loans  | 1,929,088           | 1,834,855                  |
| Commercial real estate loans  |                     |                            |
| Non-owner occupied commercial real estate                           | 640,984             | 622,782                    |
| Multifamily   | 836,260             | 728,037                    |
| Construction/land development                                       | 778,094             | 687,631                    |
| Total commercial real estate loans                                  | 2,255,338           | 2,038,450                  |
| Commercial and industrial loans                                     |                     |                            |
| Owner occupied commercial real estate                               | 400,149             | 391,613                    |
| Commercial business   | 319,038             | 264,709                    |
| Total commercial and industrial loans                               | 719,187             | 656,322                    |
| Loans held for investment before deferred fees, costs and allowance | 4,903,613           | 4,529,627                  |
| Net deferred loan fees and costs                                    | 19,177              | 14,686                     |
|   | 4,922,790           | 4,544,313                  |
| Allowance for loan losses   | (39,480 )           | (37,847 )                  |
| Total loans held for investment                                     | \$ 4,883,310        | \$ 4,506,466               |

(1) Includes \$4.2 million and \$5.5 million at June 30, 2018 and December 31, 2017, respectively, of loans where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.

Loans in the amount of \$2.01 billion and \$1.81 billion at June 30, 2018 and December 31, 2017, respectively, were pledged to secure borrowings from the Federal Home Loan Bank ("FHLB") as part of our liquidity management strategy. Additionally, loans totaling \$556.3 million and \$663.8 million at June 30, 2018 and December 31, 2017, respectively, were pledged to secure borrowings from the Federal Reserve Bank. The FHLB and Federal Reserve Bank do not have the right to sell or re-pledge these loans.

### Credit Risk Concentrations

Concentrations of credit risk arise when a number of customers are engaged in similar business activities or activities in the same geographic region, or when they have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic conditions.

Loans held for investment are primarily secured by real estate located in the Pacific Northwest, California and Hawaii. At June 30, 2018, we had concentrations representing 10% or more of the total portfolio by state and property type for the single family loan class within the states of Washington and California, which represented 13.9% and 10.6% of the total portfolio, respectively. At December 31, 2017, we had concentrations representing 10% or more of the total portfolio by state and property type for the single family loan class within the states of Washington and California, which represented 15.0% and 10.9% of the total portfolio, respectively.

### Credit Quality

Management considers the level of allowance for loan losses to be appropriate to cover credit losses inherent within the loans held for investment portfolio as of June 30, 2018. In addition to the allowance for loan losses, the Company

maintains a separate allowance for losses related to unfunded loan commitments, and this amount is included in accounts payable and other liabilities on our consolidated statements of financial condition. Collectively, these allowances are referred to as the allowance for credit losses. The allowance for unfunded commitments was \$1.5 million at June 30, 2018, compared to \$1.3 million at June 30, 2017.

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For further information on the policies that govern the determination of the allowance for loan losses levels, see Note 1, *Summary of Significant Accounting Policies*, within our 2017 Annual Report on Form 10-K.

Activity in the allowance for credit losses was as follows.

| (in thousands)                              | Three Months Ended |          | Six Months Ended |          |
|---|--------------------|----------|------------------|----------|
|   | June 30,<br>2018   | 2017     | June 30,<br>2018 | 2017     |
| Allowance for credit losses (roll-forward): |                    |          |                  |          |
| Beginning balance                           | \$40,446           | \$36,042 | \$39,116         | \$35,264 |
| Provision for credit losses                 | 1,000              | 500      | 1,750            | 500      |
| (Charge-offs) recoveries, net               | (464 )             | 928      | 116              | 1,706    |
| Ending balance                              | \$40,982           | \$37,470 | \$40,982         | \$37,470 |



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Activity in the allowance for credit losses by loan portfolio and loan class was as follows.

| (in thousands)                            | Three Months Ended June 30, 2018 |             |            |                         | Ending balance |
|---|----------------------------------|-------------|------------|-------------------------|----------------|
|   | Beginning balance                | Charge-offs | Recoveries | (Reversal of) Provision |                |
| <b>Consumer loans</b>                     |                                  |             |            |                         |                |
| Single family                             | \$9,208                          | \$ —        | \$ 2       | \$(616)                 | \$8,594        |
| Home equity and other                     | 6,987                            | (145)       | 147        | 357                     | 7,346          |
| Total consumer loans                      | 16,195                           | (145)       | 149        | (259)                   | 15,940         |
| <b>Commercial real estate loans</b>       |                                  |             |            |                         |                |
| Non-owner occupied commercial real estate | 4,627                            | —           | —          | 137                     | 4,764          |
| Multifamily                               | 4,651                            | —           | —          | 366                     | 5,017          |
| Construction/land development             | 9,159                            | —           | 172        | (126)                   | 9,205          |
| Total commercial real estate loans        | 18,437                           | —           | 172        | 377                     | 18,986         |
| <b>Commercial and industrial loans</b>    |                                  |             |            |                         |                |
| Owner occupied commercial real estate     | 2,966                            | —           | —          | 66                      | 3,032          |
| Commercial business                       | 2,848                            | (652)       | 12         | 816                     | 3,024          |
| Total commercial and industrial loans     | 5,814                            | (652)       | 12         | 882                     | 6,056          |
| Total allowance for credit losses         | \$40,446                         | \$(797)     | \$ 333     | \$ 1,000                | \$40,982       |

| (in thousands)                            | Three Months Ended June 30, 2017 |             |            |                         | Ending balance |
|---|----------------------------------|-------------|------------|-------------------------|----------------|
|   | Beginning balance                | Charge-offs | Recoveries | (Reversal of) Provision |                |
| <b>Consumer loans</b>                     |                                  |             |            |                         |                |
| Single family                             | \$7,954                          | \$(2)       | \$ 683     | \$(347)                 | \$8,288        |
| Home equity and other                     | 6,546                            | (186)       | 67         | 429                     | 6,856          |
| Total consumer loans                      | 14,500                           | (188)       | 750        | 82                      | 15,144         |
| <b>Commercial real estate loans</b>       |                                  |             |            |                         |                |
| Non-owner occupied commercial real estate | 4,699                            | —           | —          | 217                     | 4,916          |
| Multifamily                               | 3,793                            | —           | —          | 266                     | 4,059          |
| Construction/land development             | 8,069                            | —           | 214        | (57)                    | 8,226          |
| Total commercial real estate loans        | 16,561                           | —           | 214        | 426                     | 17,201         |
| <b>Commercial and industrial loans</b>    |                                  |             |            |                         |                |
| Owner occupied commercial real estate     | 2,337                            | —           | —          | 202                     | 2,539          |
| Commercial business                       | 2,644                            | (16)        | 168        | (210)                   | 2,586          |
| Total commercial and industrial loans     | 4,981                            | (16)        | 168        | (8)                     | 5,125          |
| Total allowance for credit losses         | \$36,042                         | \$(204)     | \$ 1,132   | \$ 500                  | \$37,470       |

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| Six Months Ended June 30, 2018            |                   |             |            |                         |                |
|---|-------------------|-------------|------------|-------------------------|----------------|
| (in thousands)                            | Beginning balance | Charge-offs | Recoveries | (Reversal of) Provision | Ending balance |
| <b>Consumer loans</b>                     |                   |             |            |                         |                |
| Single family                             | \$9,412           | \$ —        | \$ 282     | \$(1,100)               | \$8,594        |
| Home equity and other                     | 7,081             | (242)       | 223        | 284                     | 7,346          |
|   | 16,493            | (242)       | 505        | (816)                   | 15,940         |
| <b>Commercial real estate loans</b>       |                   |             |            |                         |                |
| Non-owner occupied commercial real estate | 4,755             | —           | —          | 9                       | 4,764          |
| Multifamily                               | 3,895             | —           | —          | 1,122                   | 5,017          |
| Construction/land development             | 8,677             | —           | 343        | 185                     | 9,205          |
| Total commercial real estate loans        | 17,327            | —           | 343        | 1,316                   | 18,986         |
| <b>Commercial and industrial loans</b>    |                   |             |            |                         |                |
| Owner occupied commercial real estate     | 2,960             | —           | —          | 72                      | 3,032          |
| Commercial business                       | 2,336             | (653)       | 163        | 1,178                   | 3,024          |
| Total commercial and industrial loans     | 5,296             | (653)       | 163        | 1,250                   | 6,056          |
| Total allowance for credit losses         | \$39,116          | \$ (895)    | \$ 1,011   | \$ 1,750                | \$40,982       |

| Six Months Ended June 30, 2017            |                   |             |            |                         |                |
|---|-------------------|-------------|------------|-------------------------|----------------|
| (in thousands)                            | Beginning balance | Charge-offs | Recoveries | (Reversal of) Provision | Ending balance |
| <b>Consumer loans</b>                     |                   |             |            |                         |                |
| Single family                             | \$8,196           | \$ (2)      | \$ 1,016   | \$(922)                 | \$8,288        |
| Home equity and other                     | 6,153             | (511)       | 353        | 861                     | 6,856          |
|   | 14,349            | (513)       | 1,369      | (61)                    | 15,144         |
| <b>Commercial real estate loans</b>       |                   |             |            |                         |                |
| Non-owner occupied commercial real estate | 4,481             | —           | —          | 435                     | 4,916          |
| Multifamily                               | 3,086             | —           | —          | 973                     | 4,059          |
| Construction/land development             | 8,553             | —           | 434        | (761)                   | 8,226          |
| Total commercial real estate loans        | 16,120            | —           | 434        | 647                     | 17,201         |
| <b>Commercial and industrial loans</b>    |                   |             |            |                         |                |
| Owner occupied commercial real estate     | 2,199             | —           | —          | 340                     | 2,539          |
| Commercial business                       | 2,596             | (16)        | 432        | (426)                   | 2,586          |
|   | 4,795             | (16)        | 432        | (86)                    | 5,125          |
| Total allowance for credit losses         | \$35,264          | \$ (529)    | \$ 2,235   | \$ 500                  | \$37,470       |



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The following tables disaggregate our allowance for credit losses and recorded investment in loans by impairment methodology.

| (in thousands)                                  | At June 30, 2018  |   |          | Loans:<br>collectively<br>evaluated for<br>impairment | Loans:<br>individually<br>evaluated for<br>impairment | Total                |
|---|---|---|----------|---|---|----------------------|
|   | Allowance:<br>collectively<br>evaluated for<br>impairment | Allowance:<br>individually<br>evaluated for<br>impairment | Total    |   |   |                      |
| Consumer loans                                  |   |   |          |   |   |                      |
| Single family                                   | \$8,478   | \$ 116  | \$8,594  | \$1,344,362   | \$ 67,548   | \$1,411,910          |
| Home equity and other                           | 7,302   | 44  | 7,346    | 511,740   | 1,260   | 513,000              |
| Total consumer loans                            | 15,780  | 160   | 15,940   | 1,856,102   | 68,808  | 1,924,910            |
| Commercial loans                                |   |   |          |   |   |                      |
| Non-owner occupied commercial real estate       | 4,764   | —   | 4,764    | 640,984   | —   | 640,984              |
| Multifamily                                     | 5,017   | —   | 5,017    | 835,476   | 784   | 836,260              |
| Construction/land development                   | 9,205   | —   | 9,205    | 777,428   | 666   | 778,094              |
| Total commercial real estate loans              | 18,986  | —   | 18,986   | 2,253,888   | 1,450   | 2,255,338            |
| Commercial and industrial loans                 |   |   |          |   |   |                      |
| Owner occupied commercial real estate           | 3,032   | —   | 3,032    | 398,889   | 1,260   | 400,149              |
| Commercial business                             | 2,902   | 122   | 3,024    | 317,012   | 2,026   | 319,038              |
| Total commercial and industrial loans           | 5,934   | 122   | 6,056    | 715,901   | 3,286   | 719,187              |
| Total loans evaluated for impairment            | 40,700  | 282   | 40,982   | 4,825,891   | 73,544  | 4,899,435            |
| Loans held for investment carried at fair value | —   | —   | —        | —   | —   | 4,187 <sup>(1)</sup> |
| Total loans held for investment                 | \$40,700  | \$ 282  | \$40,982 | \$4,825,891   | \$ 73,544   | \$4,903,622          |

| (in thousands)                                  | At December 31, 2017                                      |   |          | Loans:<br>collectively<br>evaluated for<br>impairment | Loans:<br>individually<br>evaluated for<br>impairment | Total                |
|---|---|---|----------|---|---|----------------------|
|   | Allowance:<br>collectively<br>evaluated for<br>impairment | Allowance:<br>individually<br>evaluated for<br>impairment | Total    |   |   |                      |
| Consumer loans                                  |   |   |          |   |   |                      |
| Single family                                   | \$9,188   | \$ 224  | \$9,412  | \$1,300,939   | \$ 74,967   | \$1,375,906          |
| Home equity and other                           | 7,036   | 45  | 7,081    | 452,182   | 1,290   | 453,472              |
| Total consumer loans                            | 16,224  | 269   | 16,493   | 1,753,121   | 76,257  | 1,829,378            |
| Commercial real estate loans                    |   |   |          |   |   |                      |
| Non-owner occupied commercial real estate       | 4,755   | —   | 4,755    | 622,782   | —   | 622,782              |
| Multifamily                                     | 3,895   | —   | 3,895    | 727,228   | 809   | 728,037              |
| Construction/land development                   | 8,677   | —   | 8,677    | 687,177   | 454   | 687,631              |
| Total commercial real estate loans              | 17,327  | —   | 17,327   | 2,037,187   | 1,263   | 2,038,450            |
| Commercial and industrial loans                 |   |   |          |   |   |                      |
| Owner occupied commercial real estate           | 2,960   | —   | 2,960    | 388,624   | 2,989   | 391,613              |
| Commercial business                             | 2,316   | 20  | 2,336    | 261,603   | 3,106   | 264,709              |
| Total commercial and industrial loans           | 5,276   | 20  | 5,296    | 650,227   | 6,095   | 656,322              |
| Total loans evaluated for impairment            | 38,827  | 289   | 39,116   | 4,440,535   | 83,615  | 4,524,150            |
| Loans held for investment carried at fair value | —   | —   | —        | 5,246   | 231   | 5,477 <sup>(1)</sup> |
| Total loans held for investment                 | \$38,827  | \$ 289  | \$39,116 | \$4,445,781   | \$ 83,846   | \$4,529,627          |

(1) Comprised of single family loans where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.



Impaired Loans

The following tables present impaired loans by loan portfolio segment and loan class.

| (in thousands)                        | At June 30, 2018    |   |                   |
|---------------------------------------|---------------------|---|-------------------|
|                                       | Recorded investment | Unpaid principal balance <sup>(2)</sup> | Related allowance |
| With no related allowance recorded:   |                     |   |                   |
| Consumer loans                        |                     |   |                   |
| Single family                         | \$ 65,585           | \$ 66,378                               | \$ —              |
| Home equity and other                 | 759                 | 784                                     | —                 |
| Total consumer loans                  | 66,344              | 67,162                                  | —                 |
| Commercial real estate loans          |                     |   |                   |
| Multifamily                           | 784                 | 822                                     | —                 |
| Construction/land development         | 666                 | 666                                     | —                 |
| Total commercial real estate loans    | 1,450               | 1,488                                   | —                 |
| Commercial and industrial loans       |                     |   |                   |
| Owner occupied commercial real estate | 1,260               | 1,569                                   | —                 |
| Commercial business                   | 1,589               | 2,262                                   | —                 |
| Total commercial and industrial loans | 2,849               | 3,831                                   | —                 |
|                                       | \$ 70,643           | \$ 72,481                               | \$ —              |
| With an allowance recorded:           |                     |   |                   |
| Consumer loans                        |                     |   |                   |
| Single family                         | \$ 1,963            | \$ 2,021                                | \$ 116            |
| Home equity and other                 | 501                 | 500                                     | 44                |
| Total consumer loans                  | 2,464               | 2,521                                   | 160               |
| Commercial and industrial loans       |                     |   |                   |
| Commercial business                   | 437                 | 857                                     | 122               |
| Total commercial and industrial loans | 437                 | 857                                     | 122               |
|                                       | \$ 2,901            | \$ 3,378                                | \$ 282            |
| Total:                                |                     |   |                   |
| Consumer loans                        |                     |   |                   |
| Single family <sup>(3)</sup>          | \$ 67,548           | \$ 68,399                               | \$ 116            |
| Home equity and other                 | 1,260               | 1,284                                   | 44                |
| Total consumer loans                  | 68,808              | 69,683                                  | 160               |
| Commercial real estate loans          |                     |   |                   |
| Multifamily                           | 784                 | 822                                     | —                 |
| Construction/land development         | 666                 | 666                                     | —                 |
| Total commercial and industrial loans | 1,450               | 1,488                                   | —                 |
| Commercial and industrial loans       |                     |   |                   |
| Owner occupied commercial real estate | 1,260               | 1,569                                   | —                 |
| Commercial business                   | 2,026               | 3,119                                   | 122               |
| Total commercial and industrial loans | 3,286               | 4,688                                   | 122               |
| Total impaired loans                  | \$ 73,544           | \$ 75,859                               | \$ 282            |

(1) Includes partial charge-offs and nonaccrual interest paid and purchase discounts and premiums.

(2) Unpaid principal balance does not include partial charge-offs, purchase discounts and premiums or nonaccrual interest paid. Related allowance is calculated on net book balances not unpaid principal balances.

(3) Includes \$65.5 million in single family performing trouble debt restructurings ("TDRs").

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| (in thousands)                        | At December 31, 2017     |   |                                  |
|---------------------------------------|--------------------------|---|----------------------------------|
|                                       | Recorded investment      | Unpaid principal balance <sup>(1)</sup> | Related allowance <sup>(2)</sup> |
| With no related allowance recorded:   |                          |   |                                  |
| Consumer loans                        |                          |   |                                  |
| Single family                         | \$ 71,264 <sup>(4)</sup> | \$ 72,424                               | \$ —                             |
| Home equity and other                 | 782                      | 807                                     | —                                |
| Total consumer loans                  | 72,046                   | 73,231                                  | —                                |
| Commercial real estate loans          |                          |   |                                  |
| Multifamily                           | 809                      | 837                                     | —                                |
| Construction/land development         | 454                      | 454                                     | —                                |
| Total commercial real estate loans    | 1,263                    | 1,291                                   | —                                |
| Commercial and industrial loans       |                          |   |                                  |
| Owner occupied commercial real estate | 2,989                    | 3,288                                   | —                                |
| Commercial business                   | 2,398                    | 3,094                                   | —                                |
| Total commercial and industrial loans | 5,387                    | 6,382                                   | —                                |
|                                       | \$ 78,696                | \$ 80,904                               | \$ —                             |
| With an allowance recorded:           |                          |   |                                  |
| Consumer loans                        |                          |   |                                  |
| Single family                         | \$ 3,934                 | \$ 4,025                                | \$ 224                           |
| Home equity and other                 | 508                      | 508                                     | 45                               |
| Total consumer loans                  | 4,442                    | 4,533                                   | 269                              |
| Commercial and industrial loans       |                          |   |                                  |
| Commercial business                   | 708                      | 755                                     | 20                               |
| Total commercial and industrial loans | 708                      | 755                                     | 20                               |
|                                       | \$ 5,150                 | \$ 5,288                                | \$ 289                           |
| Total:                                |                          |   |                                  |
| Consumer loans                        |                          |   |                                  |
| Single family <sup>(3)</sup>          | \$ 75,198                | \$ 76,449                               | \$ 224                           |
| Home equity and other                 | 1,290                    | 1,315                                   | 45                               |
| Total consumer loans                  | 76,488                   | 77,764                                  | 269                              |
| Commercial real estate loans          |                          |   |                                  |
| Multifamily                           | 809                      | 837                                     | —                                |
| Construction/land development         | 454                      | 454                                     | —                                |
| Total commercial real estate loans    | 1,263                    | 1,291                                   | —                                |
| Commercial and industrial loans       |                          |   |                                  |
| Owner occupied commercial real estate | 2,989                    | 3,288                                   | —                                |
| Commercial business                   | 3,106                    | 3,849                                   | 20                               |
| Total commercial and industrial loans | 6,095                    | 7,137                                   | 20                               |
| Total impaired loans                  | \$ 83,846                | \$ 86,192                               | \$ 289                           |

(1) Includes partial charge-offs and nonaccrual interest paid and purchase discounts and premiums.

(2) Unpaid principal balance does not include partial charge-offs, purchase discounts and premiums or nonaccrual interest paid. Related allowance is calculated on net book balances not unpaid principal balances.

(3) Includes \$69.6 million in single family performing TDRs.

(4) Includes \$231 thousand of fair value option loans.





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The following tables provide the average recorded investment and interest income recognized on impaired loans by portfolio segment and class.

| (in thousands)                            | Three Months Ended<br>June 30, 2018 |                        | Three Months Ended<br>June 30, 2017 |                        |
|---|-------------------------------------|------------------------|-------------------------------------|------------------------|
|   | Average<br>Recorded<br>Investment   | Interest<br>Recognized | Average<br>Recorded<br>Investment   | Interest<br>Recognized |
| <b>Consumer loans</b>                     |                                     |                        |                                     |                        |
| Single family                             | \$68,188                            | \$ 657                 | \$83,653                            | \$ 790                 |
| Home equity and other                     | 1,263                               | 19                     | 1,568                               | 24                     |
| Total consumer loans                      | 69,451                              | 676                    | 85,221                              | 814                    |
| <b>Commercial real estate loans</b>       |                                     |                        |                                     |                        |
| Non-owner occupied commercial real estate | —                                   | —                      | 1,161                               | —                      |
| Multifamily                               | 792                                 | 6                      | 832                                 | 6                      |
| Construction/land development             | 628                                 | 6                      | 1,105                               | 21                     |
| Total commercial real estate loans        | 1,420                               | 12                     | 3,098                               | 27                     |
| <b>Commercial and industrial loans</b>    |                                     |                        |                                     |                        |
| Owner occupied commercial real estate     | 2,057                               | 19                     | 3,280                               | 37                     |
| Commercial business                       | 2,405                               | 29                     | 2,380                               | 36                     |
| Total commercial and industrial loans     | 4,462                               | 48                     | 5,660                               | 73                     |
|   | \$75,333                            | \$ 736                 | \$93,979                            | \$ 914                 |

| (in thousands)                            | Six Months Ended June<br>30, 2018 |                        | Six Months Ended June<br>30, 2017 |                        |
|---|-----------------------------------|------------------------|-----------------------------------|------------------------|
|   | Average<br>Recorded<br>Investment | Interest<br>Recognized | Average<br>Recorded<br>Investment | Interest<br>Recognized |
| <b>Consumer loans</b>                     |                                   |                        |                                   |                        |
| Single family                             | \$70,525                          | \$ 1,310               | \$82,661                          | \$ 1,540               |
| Home equity and other                     | 1,272                             | 38                     | 1,533                             | 43                     |
| Total consumer loans                      | 71,797                            | 1,348                  | 84,194                            | 1,583                  |
| <b>Commercial real estate loans</b>       |                                   |                        |                                   |                        |
| Non-owner occupied commercial real estate | —                                 | —                      | 1,065                             | —                      |
| Multifamily                               | 797                               | 12                     | 836                               | 12                     |
| Construction/land development             | 570                               | 11                     | 1,367                             | 47                     |
| Total commercial real estate loans        | 1,367                             | 23                     | 3,268                             | 59                     |
| <b>Commercial and industrial loans</b>    |                                   |                        |                                   |                        |
| Owner occupied commercial real estate     | 2,367                             | 55                     | 2,676                             | 96                     |
| Commercial business                       | 2,639                             | 66                     | 2,684                             | 83                     |
| Total commercial and industrial loans     | 5,006                             | 121                    | 5,360                             | 179                    |
|   | \$78,170                          | \$ 1,492               | \$92,822                          | \$ 1,821               |

Credit Quality Indicators

Management regularly reviews loans in the portfolio to assess credit quality indicators and to determine appropriate loan classification and grading in accordance with applicable bank regulations. The Company's risk rating methodology assigns risk ratings ranging from 1 to 10, where a higher rating represents higher risk. The Company differentiates its lending portfolios into homogeneous loans and non-homogeneous loans.

The 10 risk rating categories can be generally described by the following groupings for non-homogeneous loans:

*Pass.* We have five pass risk ratings which represent a level of credit quality that ranges from no well-defined deficiency or weakness to some noted weakness, however the risk of default on any loan classified as pass is expected to be remote. The five pass risk ratings are described below:

*Minimal Risk.* A minimal risk loan, risk rated 1-Exceptional, is to a borrower of the highest quality. The borrower has an unquestioned ability to produce consistent profits and service all obligations and can absorb severe market disturbances with little or no difficulty.

*Low Risk.* A low risk loan, risk rated 2-Superior, is similar in characteristics to a minimal risk loan. Balance sheet and operations are slightly more prone to fluctuations within the business cycle; however, debt capacity and debt service coverage remains strong. The borrower will have a strong demonstrated ability to produce profits and absorb market disturbances.

*Modest Risk.* A modest risk loan, risk rated 3-Excellent, is a desirable loan with excellent sources of repayment and no currently identifiable risk associated with collection. The borrower exhibits a very strong capacity to repay the loan in accordance with the repayment agreement. The borrower may be susceptible to economic cycles, but will have cash reserves to weather these cycles.

*Average Risk.* An average risk loan, risk rated 4-Good, is an attractive loan with sound sources of repayment and no material collection or repayment weakness evident. The borrower has an acceptable capacity to pay in accordance with the agreement. The borrower is susceptible to economic cycles and more efficient competition, but should have modest reserves sufficient to survive all but the most severe downturns or major setbacks.

*Acceptable Risk.* An acceptable risk loan, risk rated 5-Acceptable, is a loan with lower than average, but still acceptable credit risk. These borrowers may have higher leverage, less certain but viable repayment sources, have limited financial reserves and may possess weaknesses that can be adequately mitigated through collateral, structural or credit enhancement. The borrower is susceptible to economic cycles and is less resilient to negative market forces or financial events. Reserves may be insufficient to survive a modest downturn.

*Watch.* A watch loan, risk rated 6-Watch, is still pass-rated, but represents the lowest level of acceptable risk due to an emerging risk element or declining performance trend. Watch ratings are expected to be temporary, with issues resolved or manifested to the extent that a higher or lower rating would be appropriate. The borrower should have a plausible plan, with reasonable certainty of success, to correct the problems in a short period of time. Borrowers rated watch are characterized by elements of uncertainty, such as:

The borrower may be experiencing declining operating trends, strained cash flows or less-than anticipated financial performance. Cash flow should still be adequate to cover debt service, and the negative trends should be identified as being of a short-term or temporary nature.

• The borrower may have experienced a minor, unexpected covenant violation.

• The borrower may be experiencing tight working capital or have a cash cushion deficiency.

A loan may also be a watch if financial information is late, there is a documentation deficiency, the borrower has experienced unexpected management turnover, or if it faces industry issues that, when combined with performance factors create uncertainty in its future ability to perform.

• Delinquent payments, increasing and material overdraft activity, request for bulge and/or out-of-formula advances may be an indicator of inadequate working capital and may suggest a lower rating.

• Failure of the intended repayment source to materialize as expected, or renewal of a loan (other than cash/marketable security secured or lines of credit) without reduction are possible indicators of a watch or worse risk rating.

*Special Mention.* A special mention loan, risk rated 7-Special Mention, has potential weaknesses that deserve management's close attention. If left uncorrected, these potential weaknesses may result in deterioration of the repayment prospects for the loans or the institution's credit position at some future date. Loans in this category contain unfavorable characteristics and are generally undesirable. They are currently protected but are potentially weak and constitute an undue and unwarranted credit risk, but not to the point of a substandard classification. A special mention loan has potential weaknesses, which if not checked or corrected, weaken the loan or inadequately protect the Company's position at some future date. Such weaknesses include:

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Performance is poor or significantly less than expected. There may be a temporary debt-servicing deficiency or inadequate working capital as evidenced by a cash cushion deficiency, but not to the extent that repayment is compromised. Material violation of financial covenants is common.

Loans with unresolved material issues that significantly cloud the debt service outlook, even though a debt servicing deficiency does not currently exist.

Modest underperformance or deviation from plan for real estate loans where absorption of rental/sales units is necessary to properly service the debt as structured. Depth of support for interest carry provided by owner/guarantors may mitigate and provide for improved rating.

This rating may be assigned when a loan officer is unable to supervise the credit properly, or when there is an inadequate loan agreement, an inability to control collateral, failure to obtain proper documentation, or any other deviation from prudent lending practices.

Unlike a substandard credit, there should be a reasonable expectation that these temporary issues will be corrected within the normal course of business, rather than through liquidation of assets, and in a reasonable period of time.

*Substandard.* A substandard loan, risk rated 8-Substandard, is inadequately protected by the current sound worth and paying capacity of the borrower or of the collateral pledged, if any. Loans so classified must have a well-defined weakness or weaknesses that jeopardize the liquidation of the loan. They are characterized by the distinct possibility that the Company will sustain some loss if the deficiencies are not corrected. Loss potential, while existing in the aggregate amount of substandard loans, does not have to exist in individual loans classified substandard. Loans are classified as substandard when they have unsatisfactory characteristics causing unacceptable levels of risk. A substandard loan normally has one or more well-defined weaknesses that could jeopardize repayment of the loan. The likely need to liquidate assets to correct the problem, rather than repayment from successful operations, is the key distinction between special mention and substandard. The following are examples of well-defined weaknesses: Cash flow deficiencies or trends are of a magnitude to jeopardize current and future payments with no immediate relief. A loss is not presently expected, however the outlook is sufficiently uncertain to preclude ruling out the possibility.

The borrower has been unable to adjust to prolonged and unfavorable industry or economic trends.

Material underperformance or deviation from plan for real estate loans where absorption of rental/sales units is necessary to properly service the debt and risk is not mitigated by willingness and capacity of owner/guarantor to support interest payments.

Management character or honesty has become suspect. This includes instances where the borrower has become uncooperative.

Due to unprofitable or unsuccessful business operations, some form of restructuring of the business, including liquidation of assets, has become the primary source of loan repayment. Cash flow has deteriorated, or been diverted, to the point that sale of collateral is now the Company's primary source of repayment (unless this was the original source of repayment). If the collateral is under the Company's control and is cash or other liquid, highly marketable securities and properly margined, then a more appropriate rating might be special mention or watch.

The borrower is involved in bankruptcy proceedings where collateral liquidation values are expected to fully protect the Company against loss.

There is material, uncorrectable faulty documentation or materially suspect financial information.

*Doubtful.* Loans classified as doubtful, risk rated 9-Doubtful, have all the weaknesses inherent in one classified substandard with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions and values, highly questionable and improbable. The possibility of loss is extremely high, but because of certain important and reasonably specific pending factors, which may work towards strengthening the loan, classification as a loss (and immediate charge-off) is deferred until more exact status may be determined. Pending factors include proposed merger, acquisition, liquidation procedures, capital injection, and perfection of liens on additional collateral and refinancing plans. In certain circumstances, a doubtful rating will be temporary, while the Company is awaiting an updated collateral valuation. In these cases, once the collateral is valued and appropriate margin applied, the remaining uncollateralized portion will be charged-off. The remaining balance,

properly margined, may then be upgraded to substandard, however must remain on non-accrual.

*Loss.* Loans classified as loss, risk rated 10-Loss, are considered uncollectible and of such little value that the continuance as an active Company asset is not warranted. This rating does not mean that the loan has no recovery or salvage value, but rather that the loan should be charged-off now, even though partial or full recovery may be possible in the future.

*Impaired.* Loans are classified as impaired when, based on current information and events, it is probable that the Company will be unable to collect the scheduled payments of principal and interest when due, in accordance with the terms of the original loan agreement, without unreasonable delay. This includes all loans classified as nonaccrual and troubled debt restructurings. Impaired loans are risk rated for internal and regulatory rating purposes, but presented separately for clarification.

Homogeneous loans maintain their original risk rating until they are greater than 30 days past due, and risk rating reclassification is based primarily on the past due status of the loan. The risk rating categories can be generally described by the following groupings for commercial and commercial real estate homogeneous loans:

*Watch.* A homogeneous watch loan, risk rated 6, is 30-59 days past due from the required payment date at month-end.

*Special Mention.* A homogeneous special mention loan, risk rated 7, is 60-89 days past due from the required payment date at month-end.

*Substandard.* A homogeneous substandard loan, risk rated 8, is 90 days or more past due from the required payment date at month-end.

*Loss.* A homogeneous loss loan is risk rated 10 when the loss has been confirmed and charged off through the Bank's commercial special assets collection process.

The risk rating categories can be generally described by the following groupings for residential and home equity and other homogeneous loans:

*Watch.* A homogeneous retail watch loan, risk rated 6, is 60-89 days past due from the required payment date at month-end.

*Substandard.* A homogeneous retail substandard loan, risk rated 8, is 90-179 days past due from the required payment date at month-end.

*Loss.* A homogeneous retail loss loan is risk rated 10 when it becomes past due 180 cumulative days from the contractual due date. These loans are generally charged-off in the month in which the 180 day period elapses.

Residential and home equity loans modified in a troubled debt restructure are not considered homogeneous. The risk rating classification for such loans are based on the non-homogeneous definitions noted above.



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The following tables summarize designated loan grades by loan portfolio segment and loan class.

| (in thousands)                            | At June 30, 2018            |            |                 |             |              |
|---|-----------------------------|------------|-----------------|-------------|--------------|
|   | Pass                        | Watch      | Special mention | Substandard | Total        |
| <b>Consumer loans</b>                     |                             |            |                 |             |              |
| Single family                             | \$ 1,395,212 <sup>(1)</sup> | \$ 3,360   | \$ 11,041       | \$ 6,459    | \$ 1,416,072 |
| Home equity and other                     | 510,922                     | 132        | 695             | 1,267       | 513,016      |
|   | 1,906,134                   | 3,492      | 11,736          | 7,726       | 1,929,088    |
| <b>Commercial real estate loans</b>       |                             |            |                 |             |              |
| Non-owner occupied commercial real estate | 629,257                     | 3,182      | 7,756           | 789         | 640,984      |
| Multifamily                               | 790,836                     | 45,139     | —               | 285         | 836,260      |
| Construction/land development             | 757,359                     | 8,951      | 6,966           | 4,818       | 778,094      |
|   | 2,177,452                   | 57,272     | 14,722          | 5,892       | 2,255,338    |
| <b>Commercial and industrial loans</b>    |                             |            |                 |             |              |
| Owner occupied commercial real estate     | 356,391                     | 29,172     | 13,724          | 862         | 400,149      |
| Commercial business                       | 268,488                     | 32,887     | 16,495          | 1,168       | 319,038      |
|   | 624,879                     | 62,059     | 30,219          | 2,030       | 719,187      |
|   | \$ 4,708,465                | \$ 122,823 | \$ 56,677       | \$ 15,648   | \$ 4,903,613 |

(1) Includes \$4.2 million of loans where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.

| (in thousands)                            | At December 31, 2017        |            |                 |             |              |
|---|-----------------------------|------------|-----------------|-------------|--------------|
|   | Pass                        | Watch      | Special mention | Substandard | Total        |
| <b>Consumer loans</b>                     |                             |            |                 |             |              |
| Single family                             | \$ 1,355,965 <sup>(1)</sup> | \$ 2,982   | \$ 11,328       | \$ 11,091   | \$ 1,381,366 |
| Home equity and other                     | 451,194                     | 143        | 751             | 1,401       | 453,489      |
|   | 1,807,159                   | 3,125      | 12,079          | 12,492      | 1,834,855    |
| <b>Commercial real estate loans</b>       |                             |            |                 |             |              |
| Non-owner occupied commercial real estate | 613,181                     | 8,801      | —               | 800         | 622,782      |
| Multifamily                               | 693,190                     | 34,038     | 507             | 302         | 728,037      |
| Construction/land development             | 664,025                     | 22,062     | 1,466           | 78          | 687,631      |
|   | 1,970,396                   | 64,901     | 1,973           | 1,180       | 2,038,450    |
| <b>Commercial and industrial loans</b>    |                             |            |                 |             |              |
| Owner occupied commercial real estate     | 361,429                     | 20,949     | 6,399           | 2,836       | 391,613      |
| Commercial business                       | 220,461                     | 39,588     | 1,959           | 2,701       | 264,709      |
|   | 581,890                     | 60,537     | 8,358           | 5,537       | 656,322      |
|   | \$ 4,359,445                | \$ 128,563 | \$ 22,410       | \$ 19,209   | \$ 4,529,627 |

(1) Includes \$5.5 million of loans where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.

As of June 30, 2018 and December 31, 2017, none of the Company's loans were rated Doubtful or Loss. For a detailed discussion on credit quality, see Note 5, *Loans and Credit Quality*, within our 2017 Annual Report on Form 10-K.

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Nonaccrual and Past Due Loans

Loans are placed on nonaccrual status when the full and timely collection of principal and interest is doubtful, generally when the loan becomes 90 days or more past due for principal or interest payment or if part of the principal balance has been charged off. Loans whose repayments are insured by the Federal Housing Administration ("FHA") or guaranteed by the Veterans Administration ("VA") are generally maintained on accrual status even if 90 days or more past due.

The following tables present an aging analysis of past due loans by loan portfolio segment and loan class.

| (in thousands)                            | At June 30, 2018       |                        |                                   |                      |                             |                |  |
|---|------------------------|------------------------|-----------------------------------|----------------------|-----------------------------|----------------|--|
|   | 30-59 days<br>past due | 60-89 days<br>past due | 90 days<br>or<br>more<br>past due | Total<br>past<br>due | Current                     | Total<br>loans | 90 days or<br>more past<br>due and<br>accruing |
| <b>Consumer loans</b>                     |                        |                        |                                   |                      |                             |                |  |
| Single family                             | \$9,857                | \$ 4,322               | \$47,426                          | \$61,605             | \$ 1,354,467 <sup>(1)</sup> | \$ 1,416,072   | \$ 40,967 <sup>(2)</sup>                       |
| Home equity and other                     | 477                    | 19                     | 1,267                             | 1,763                | 511,253                     | 513,016        | —  |
|   | 10,334                 | 4,341                  | 48,693                            | 63,368               | 1,865,720                   | 1,929,088      | 40,967   |
| <b>Commercial real estate loans</b>       |                        |                        |                                   |                      |                             |                |  |
| Non-owner occupied commercial real estate | —                      | —                      | —                                 | —                    | 640,984                     | 640,984        | —  |
| Multifamily                               | —                      | —                      | 285                               | 285                  | 835,975                     | 836,260        | —  |
| Construction/land development             | —                      | —                      | 75                                | 75                   | 778,019                     | 778,094        | —  |
|   | —                      | —                      | 360                               | 360                  | 2,254,978                   | 2,255,338      | —  |
| <b>Commercial and industrial loans</b>    |                        |                        |                                   |                      |                             |                |  |
| Owner occupied commercial real estate     | —                      | —                      | 394                               | 394                  | 399,755                     | 400,149        | —  |
| Commercial business                       | —                      | —                      | 1,150                             | 1,150                | 317,888                     | 319,038        | —  |
|   | —                      | —                      | 1,544                             | 1,544                | 717,643                     | 719,187        | —  |
|   | \$ 10,334              | \$ 4,341               | \$ 50,597                         | \$ 65,272            | \$ 4,838,341                | \$ 4,903,613   | \$ 40,967                                      |

| (in thousands)                            | At December 31, 2017   |                        |                                   |                      |                             |                |  |
|---|------------------------|------------------------|-----------------------------------|----------------------|-----------------------------|----------------|--|
|   | 30-59 days<br>past due | 60-89 days<br>past due | 90 days<br>or<br>more<br>past due | Total<br>past<br>due | Current                     | Total<br>loans | 90 days or<br>more past<br>due and<br>accruing |
| <b>Consumer loans</b>                     |                        |                        |                                   |                      |                             |                |  |
| Single family                             | \$ 10,493              | \$ 4,437               | \$48,262                          | \$63,192             | \$ 1,318,174 <sup>(1)</sup> | \$ 1,381,366   | \$ 37,171 <sup>(2)</sup>                       |
| Home equity and other                     | 750                    | 20                     | 1,404                             | 2,174                | 451,315                     | 453,489        | —  |
|   | 11,243                 | 4,457                  | 49,666                            | 65,366               | 1,769,489                   | 1,834,855      | 37,171   |
| <b>Commercial real estate loans</b>       |                        |                        |                                   |                      |                             |                |  |
| Non-owner occupied commercial real estate | —                      | —                      | —                                 | —                    | 622,782                     | 622,782        | —  |
| Multifamily                               | —                      | —                      | 302                               | 302                  | 727,735                     | 728,037        | —  |
| Construction/land development             | 641                    | —                      | 78                                | 719                  | 686,912                     | 687,631        | —  |
|   | 641                    | —                      | 380                               | 1,021                | 2,037,429                   | 2,038,450      | —  |
| <b>Commercial and industrial loans</b>    |                        |                        |                                   |                      |                             |                |  |
| Owner occupied commercial real estate     | —                      | —                      | 640                               | 640                  | 390,973                     | 391,613        | —  |
| Commercial business                       | 377                    | —                      | 1,526                             | 1,903                | 262,806                     | 264,709        | —  |
|   | 377                    | —                      | 2,166                             | 2,543                | 653,779                     | 656,322        | —  |
|   | \$ 12,261              | \$ 4,457               | \$ 52,212                         | \$ 68,930            | \$ 4,460,697                | \$ 4,529,627   | \$ 37,171                                      |

(1) Includes \$4.2 million and \$5.5 million of loans at June 30, 2018 and December 31, 2017, respectively, where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in our consolidated statements of operations.

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(2) FHA-insured and VA-guaranteed single family loans that are 90 days or more past due are maintained on accrual status if they are determined to have little to no risk of loss.

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The following tables present performing and nonperforming loan balances by loan portfolio segment and loan class.

| (in thousands)                            | At June 30, 2018            |            |              |
|---|-----------------------------|------------|--------------|
|   | Accrual                     | Nonaccrual | Total        |
| Consumer loans                            |                             |            |              |
| Single family                             | \$ 1,409,613 <sup>(1)</sup> | \$ 6,459   | \$ 1,416,072 |
| Home equity and other                     | 511,749                     | 1,267      | 513,016      |
|   | 1,921,362                   | 7,726      | 1,929,088    |
| Commercial real estate loans              |                             |            |              |
| Non-owner occupied commercial real estate | 640,984                     | —          | 640,984      |
| Multifamily                               | 835,975                     | 285        | 836,260      |
| Construction/land development             | 778,019                     | 75         | 778,094      |
|   | 2,254,978                   | 360        | 2,255,338    |
| Commercial and industrial loans           |                             |            |              |
| Owner occupied commercial real estate     | 399,755                     | 394        | 400,149      |
| Commercial business                       | 317,888                     | 1,150      | 319,038      |
|   | 717,643                     | 1,544      | 719,187      |
|   | \$ 4,893,983                | \$ 9,630   | \$ 4,903,613 |

| (in thousands)                            | At December 31, 2017        |            |              |
|---|-----------------------------|------------|--------------|
|   | Accrual                     | Nonaccrual | Total        |
| Consumer loans                            |                             |            |              |
| Single family                             | \$ 1,370,275 <sup>(1)</sup> | \$ 11,091  | \$ 1,381,366 |
| Home equity and other                     | 452,085                     | 1,404      | 453,489      |
|   | 1,822,360                   | 12,495     | 1,834,855    |
| Commercial real estate loans              |                             |            |              |
| Non-owner occupied commercial real estate | 622,782                     | —          | 622,782      |
| Multifamily                               | 727,735                     | 302        | 728,037      |
| Construction/land development             | 687,553                     | 78         | 687,631      |
|   | 2,038,070                   | 380        | 2,038,450    |
| Commercial and industrial loans           |                             |            |              |
| Owner occupied commercial real estate     | 390,973                     | 640        | 391,613      |
| Commercial business                       | 263,183                     | 1,526      | 264,709      |
|   | 654,156                     | 2,166      | 656,322      |
|   | \$ 4,514,586                | \$ 15,041  | \$ 4,529,627 |

<sup>(1)</sup> Includes \$4.2 million and \$5.5 million of loans at June 30, 2018 and December 31, 2017, where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.

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The following tables present information about TDR activity during the periods presented.

|                               |                         | Three Months Ended June 30, 2018 |                     |                     |
|-------------------------------|-------------------------|----------------------------------|---------------------|---------------------|
| (dollars in thousands)        | Concession type         | Number of loan modifications     | Recorded investment | Related charge-offs |
| Consumer loans                |                         |                                  |                     |                     |
| Single family                 |                         |                                  |                     |                     |
|                               | Interest rate reduction | 5                                | \$ 777              | \$ —                |
|                               | Payment restructure     | 39                               | 8,741               | —                   |
| Total consumer                |                         |                                  |                     |                     |
|                               | Interest rate reduction | 5                                | 777                 | —                   |
|                               | Payment restructure     | 39                               | 8,741               | —                   |
|                               |                         | 44                               | 9,518               | —                   |
| Total loans                   |                         |                                  |                     |                     |
|                               | Interest rate reduction | 5                                | 777                 | —                   |
|                               | Payment restructure     | 39                               | 8,741               | —                   |
|                               |                         | 44                               | \$ 9,518            | \$ —                |
|                               |                         | Three Months Ended June 30, 2017 |                     |                     |
| (dollars in thousands)        | Concession type         | Number of loan modifications     | Recorded investment | Related charge-offs |
| Consumer loans                |                         |                                  |                     |                     |
| Single family                 |                         |                                  |                     |                     |
|                               | Interest rate reduction | 13                               | \$ 2,097            | \$ —                |
|                               | Payment restructure     | 30                               | 6,015               | —                   |
| Home equity and other         |                         |                                  |                     |                     |
|                               | Payment restructure     | 1                                | 277                 | —                   |
| Total consumer                |                         |                                  |                     |                     |
|                               | Interest rate reduction | 13                               | 2,097               | —                   |
|                               | Payment restructure     | 31                               | 6,292               | —                   |
|                               |                         | 44                               | 8,389               | —                   |
| Commercial real estate loans  |                         |                                  |                     |                     |
| Construction/land development |                         |                                  |                     |                     |
|                               | Payment restructure     | 1                                | 436                 | —                   |
| Total commercial real estate  |                         |                                  |                     |                     |
|                               |                         | 1                                | 436                 | —                   |
| Total loans                   |                         |                                  |                     |                     |
|                               | Interest rate reduction | 13                               | 2,097               | —                   |
|                               | Payment restructure     | 32                               | 6,728               | —                   |
|                               |                         | 45                               | \$ 8,825            | \$ —                |

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|                                 |                         | Six Months Ended June 30, 2018 |                     |                     |   |
|---------------------------------|-------------------------|--------------------------------|---------------------|---------------------|---|
| (dollars in thousands)          | Concession type         | Number of loan modifications   | Recorded investment | Related charge-offs |   |
| Consumer loans                  |                         |                                |                     |                     |   |
| Single family                   |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 13                             | \$ 2,462            | \$                  | — |
|                                 | Payment restructure     | 64                             | 13,930              | —                   |   |
| Total consumer                  |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 13                             | 2,462               | —                   |   |
|                                 | Payment restructure     | 64                             | 13,930              | —                   |   |
|                                 |                         | 77                             | 16,392              | —                   |   |
| Commercial and industrial loans |                         |                                |                     |                     |   |
| Commercial business             |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 2                              | 267                 | —                   |   |
| Total commercial and industrial |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 2                              | 267                 | —                   |   |
|                                 |                         | 2                              | 267                 | —                   |   |
| Total loans                     |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 13                             | 2,462               | —                   |   |
|                                 | Payment restructure     | 66                             | 14,197              | —                   |   |
|                                 |                         | 79                             | \$ 16,659           | \$                  | — |

|                                 |                         | Six Months Ended June 30, 2017 |                     |                     |   |
|---------------------------------|-------------------------|--------------------------------|---------------------|---------------------|---|
| (dollars in thousands)          | Concession type         | Number of loan modifications   | Recorded investment | Related charge-offs |   |
| Consumer loans                  |                         |                                |                     |                     |   |
| Single family                   |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 39                             | \$ 6,920            | \$                  | — |
|                                 | Payment restructure     | 42                             | 8,892               | —                   |   |
| Home equity and other           |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 2                              | 351                 | —                   |   |
| Total consumer                  |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 39                             | 6,920               | —                   |   |
|                                 | Payment restructure     | 44                             | 9,243               | —                   |   |
|                                 |                         | 83                             | 16,163              | —                   |   |
| Commercial real estate loans    |                         |                                |                     |                     |   |
| Construction/land development   |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 1                              | 436                 | —                   |   |
| Total commercial real estate    |                         |                                |                     |                     |   |
|                                 |                         | 1                              | 436                 |                     |   |
| Commercial and industrial loans |                         |                                |                     |                     |   |
| Commercial business             |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 1                              | 18                  | —                   |   |
| Total commercial and industrial |                         |                                |                     |                     |   |
|                                 | Payment restructure     | 1                              | 18                  | —                   |   |
| Total loans                     |                         |                                |                     |                     |   |
|                                 | Interest rate reduction | 39                             | 6,920               | —                   |   |
|                                 | Payment restructure     | 46                             | 9,697               | —                   |   |
|                                 |                         | 85                             | \$ 16,617           | \$                  | — |



The following table presents loans that were modified as TDRs within the previous 12 months and subsequently re-defaulted during the three and six months ended June 30, 2018 and 2017, respectively. A TDR loan is considered re-defaulted when it becomes doubtful that the objectives of the modifications will be met, generally when a consumer loan TDR becomes 60 days or more past due on principal or interest payments or when a commercial loan TDR becomes 90 days or more past due on principal or interest payments.

|                        |   | Three Months Ended June 30, |               |          |
|------------------------|---|-----------------------------|---------------|----------|
|                        |   | 2018                        | 2017          |          |
|                        |   | Number                      | Number        |          |
|                        |   | of                          | of            |          |
|                        |   | loan                        | loan          |          |
|                        |   | Recorded                    | Recorded      |          |
|                        |   | relationships               | relationships |          |
|                        |   | that                        | that          |          |
|                        |   | re-defaulted                | re-defaulted  |          |
| (dollars in thousands) |   |                             |               |          |
| Consumer loans         |   |                             |               |          |
| Single family          | 6 | \$ 1,395                    | 7             | \$ 1,382 |
|                        | 6 | \$ 1,395                    | 7             | \$ 1,382 |

|                        |    | Six Months Ended June 30, |               |          |
|------------------------|----|---------------------------|---------------|----------|
|                        |    | 2018                      | 2017          |          |
|                        |    | Number                    | Number        |          |
|                        |    | of                        | of            |          |
|                        |    | loan                      | loan          |          |
|                        |    | Recorded                  | Recorded      |          |
|                        |    | relationships             | relationships |          |
|                        |    | that                      | that          |          |
|                        |    | re-defaulted              | re-defaulted  |          |
| (dollars in thousands) |    |                           |               |          |
| Consumer loans         |    |                           |               |          |
| Single family          | 12 | \$ 2,279                  | 8             | \$ 1,652 |
|                        | 12 | \$ 2,279                  | 8             | \$ 1,652 |



**NOTE 4-DEPOSITS:**

Deposit balances, including stated rates, were as follows.

| (in thousands)  | At June 30,<br>2018 | At<br>December 31,<br>2017 |
|---|---------------------|----------------------------|
| Noninterest-bearing accounts  | \$ 1,021,790        | \$ 980,902                 |
| NOW accounts, 0.00% to 1.00% at June 30, 2018 and 0.00% to 1.98% at December 31, 2017                         | 486,104             | 461,349                    |
| Statement savings accounts, due on demand, 0.05% to 1.13% at June 30, 2018 and December 31, 2017              | 283,969             | 293,858                    |
| Money market accounts, due on demand, 0.00% to 1.92% at June 30, 2018 and 0.00% to 1.80% at December 31, 2017 | 1,932,340           | 1,834,154                  |
| Certificates of deposit, 0.10% to 3.80% at June 30, 2018 and 0.05% to 3.80% at December 31, 2017              | 1,396,082           | 1,190,689                  |
|   | \$5,120,285         | \$ 4,760,952               |

Interest expense on deposits was as follows.

| (in thousands)             | Three Months<br>Ended June 30, |         | Six Months Ended<br>June 30, |          |
|----------------------------|--------------------------------|---------|------------------------------|----------|
|                            | 2018                           | 2017    | 2018                         | 2017     |
| NOW accounts               | \$ 430                         | \$ 503  | \$ 870                       | \$ 980   |
| Statement savings accounts | 217                            | 253     | 446                          | 505      |
| Money market accounts      | 4,064                          | 1,935   | 7,523                        | 4,165    |
| Certificates of deposit    | 4,851                          | 3,176   | 8,511                        | 5,840    |
|                            | \$9,562                        | \$5,867 | \$17,350                     | \$11,490 |

The weighted-average interest rates on certificates of deposit were 1.50% and 1.12% at June 30, 2018 and December 31, 2017, respectively.

Certificates of deposit outstanding mature as follows.

| (in thousands)      | At June 30,<br>2018 |
|---------------------|---------------------|
| Within one year     | \$ 1,114,257        |
| One to two years    | 207,361             |
| Two to three years  | 45,187              |
| Three to four years | 10,340              |
| Four to five years  | 18,660              |
| Thereafter          | 277                 |
|                     | \$ 1,396,082        |

The aggregate amount of time deposits in denominations of more than \$250 thousand at June 30, 2018 and December 31, 2017 were \$86.3 million and \$88.8 million, respectively. There were \$607.8 million and \$345.5 million of brokered deposits at June 30, 2018 and December 31, 2017, respectively.

**NOTE 5-DERIVATIVES AND HEDGING ACTIVITIES:**

To reduce the risk of significant interest rate fluctuations on the value of certain assets and liabilities, such as certain mortgage loans held for sale or Mortgage Servicing Rights ("MSRs"), the Company utilizes derivatives, such as forward sale commitments, futures, option contracts, interest rate swaps and interest rate swaptions as risk management instruments in its hedging strategy. Derivative transactions are measured in terms of notional amount, which is not recorded in the consolidate

d statements of financial condition. The notional amount is generally not exchanged and is used as the basis for interest and other contractual payments.

We held no derivatives designated as a fair value, cash flow or foreign currency hedge instrument at June 30, 2018 or December 31, 2017. Derivatives are reported at their respective fair values in the other assets or accounts payable and other liabilities line items on the consolidated statements of financial condition, with changes in fair value reflected in current period earnings.

As permitted under U.S. GAAP, the Company nets derivative assets and liabilities when a legally enforceable master netting agreement exists between the Company and the derivative counterparty, which are documented under industry standard master agreements and credit support annexes. The Company's master netting agreements provide that following an uncured payment default or other event of default, the non-defaulting party may promptly terminate all transactions between the parties and determine a net amount due to be paid to, or by, the defaulting party. An event of default may also occur under a credit support annex if a party fails to make a collateral delivery (which remains uncured following applicable notice and grace periods). The Company's right of offset requires that master netting agreements are legally enforceable and that the exercise of rights by the non-defaulting party under these agreements will not be stayed or avoided under applicable law upon an event of default, including bankruptcy, insolvency or similar proceeding.

The collateral used under the Company's master netting agreements is typically cash, but securities may be used under agreements with certain counterparties. Receivables related to cash collateral that has been paid to counterparties is included in other assets on the Company's consolidated statements of financial condition. Any securities pledged to counterparties as collateral remain on the consolidated statements of financial condition. Refer to Note 2, *Investment Securities*, for further information on securities collateral pledged. At June 30, 2018 and December 31, 2017, the Company did not hold any collateral received from counterparties under derivative transactions.

For further information on the policies that govern derivative and hedging activities, see Note 1, *Summary of Significant Accounting Policies*, and Note 11, *Derivatives and Hedging Activities*, within our 2017 Annual Report on Form 10-K.

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The notional amounts and fair values for derivatives consist of the following.

| (in thousands)   | At June 30, 2018 |                        |            |
|--|------------------|------------------------|------------|
|  | Notional amount  | Fair value derivatives |            |
|  |                  | Asset                  | Liability  |
| Forward sale commitments   | \$ 1,609,872     | \$ 2,224               | \$(3,134 ) |
| Interest rate swaptions  | 30,000           | 79                     | —          |
| Interest rate lock and purchase loan commitments                 | 594,753          | 16,972                 | (106 )     |
| Interest rate swaps  | 1,311,000        | 9,609                  | (35,063 )  |
| Eurodollar futures   | 4,483,000        | 78                     | —          |
| Total derivatives before netting                                 | \$ 8,028,625     | 28,962                 | (38,303 )  |
| Netting adjustment/Cash collateral <sup>(1)</sup>                |                  | (8,771 )               | 33,928     |
| Carrying value on consolidated statements of financial condition |                  | \$ 20,191              | \$(4,375 ) |

(1) Includes cash collateral of \$25.2 million at June 30, 2018 as part of netting adjustments which primarily consists of collateral transferred by the Company at the initiation of derivative transactions and held by the counterparty as security.

| (in thousands)   | At December 31, 2017 |                        |            |
|--|----------------------|------------------------|------------|
|  | Notional amount      | Fair value derivatives |            |
|  |                      | Asset                  | Liability  |
| Forward sale commitments   | \$ 1,687,658         | \$ 1,311               | \$(1,445 ) |
| Interest rate swaptions  | 120,000              | —                      | —          |
| Interest rate lock and purchase loan commitments                 | 472,733              | 12,950                 | (25 )      |
| Interest rate swaps  | 1,869,000            | 12,171                 | (23,654 )  |
| Eurodollar futures   | 3,287,000            | —                      | (101 )     |
| Total derivatives before netting                                 | \$ 7,436,391         | 26,432                 | (25,225 )  |
| Netting adjustment/Cash collateral <sup>(1)</sup>                |                      | (6,646 )               | 23,505     |
| Carrying value on consolidated statements of financial condition |                      | \$ 19,786              | \$(1,720 ) |

(1) Includes cash collateral of \$16.9 million at December 31, 2017 as part of netting adjustments which primarily consists of collateral transferred by the Company at the initiation of derivative transactions and held by the counterparty as security.

The following tables present gross and net information about derivative instruments.

| At June 30, 2018       |                  |   |                |   |            |
|------------------------|------------------|---|----------------|---|------------|
| (in thousands)         | Gross fair value | Netting adjustments/ Cash collateral <sup>(1)</sup> | Carrying value | Securities not offset in consolidated balance sheet (disclosure-only netting) | Net amount |
| Derivative assets      | \$ 28,962        | \$(8,771 )  | \$ 20,191      | \$ —  | \$ 20,191  |
| Derivative liabilities | (38,303 )        | 33,928  | (4,375 )       | 3,766   | (609 )     |

| At December 31, 2017 |                  |   |                |   |            |
|----------------------|------------------|---|----------------|---|------------|
| (in thousands)       | Gross fair value | Netting adjustments/ Cash collateral <sup>(1)</sup> | Carrying value | Securities not offset in consolidated balance sheet (disclosure-only netting) | Net amount |
| Derivative assets    | \$ 26,432        | \$(6,646 )  | \$ 19,786      | \$ —  | \$ 19,786  |

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Derivative liabilities (25,225 ) 23,505 (1,720 ) 1,213 (507 )

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Includes cash collateral of \$25.2 million and \$16.9 million at June 30, 2018 and December 31, 2017, respectively, as part of the netting (1) adjustments which primarily consists of collateral transferred by the Company at the initiation of derivative transactions and held by the counterparty as security.

The following table presents the net gain (loss) recognized on derivatives, including economic hedge derivatives, within the respective line items in the statement of operations for the periods indicated.

| (in thousands)   | Three Months Ended<br>June 30, |            | Six Months Ended June<br>30, |            |
|--|--------------------------------|------------|------------------------------|------------|
|  | 2018                           | 2017       | 2018                         | 2017       |
| Recognized in noninterest income:                                      |                                |            |                              |            |
| Net gain (loss) on loan origination and sale activities <sup>(1)</sup> | \$2,957                        | \$(10,109) | \$17,082                     | \$(11,608) |
| Loan servicing (loss) income <sup>(2)</sup>                            | (12,188)                       | 8,874      | (43,165)                     | 9,253      |
|  | \$(9,231)                      | \$(1,235)  | \$(26,083)                   | \$(2,355)  |

(1) Comprised of interest rate lock commitments ("IRLCs") and forward contracts used as an economic hedge of IRLCs and single family mortgage loans held for sale.

(2) Comprised of interest rate swaps, interest rate swaptions and forward contracts used as an economic hedge of single family MSRs.

### NOTE 6—MORTGAGE BANKING OPERATIONS:

Loans held for sale consisted of the following.

| (in thousands)                        | At<br>June 30,<br>2018 | At<br>December 31,<br>2017 |
|---------------------------------------|------------------------|----------------------------|
|                                       | Single family          | \$527,088                  |
| Multifamily DUS <sup>®(1)</sup>       | 35,656                 | 29,651                     |
| Small Business Administration ("SBA") | 4,253                  | 3,938                      |
| CRE-Non-DUS <sup>®(1)(2)</sup>        | 1,517                  | —                          |
| Total loans held for sale             | \$568,514              | \$610,902                  |

(1) Fannie Mae Multifamily Delegated Underwriting and Servicing Program ("DUS<sup>®</sup>") is a registered trademark of Fannie Mae.

(2) Loans originated as Held for Investment.

Loans sold proceeds consisted of the following.

| (in thousands)                  | Three Months Ended June 30, |             | Six Months Ended June 30,  |             |
|---------------------------------|-----------------------------|-------------|----------------------------|-------------|
|                                 | 2018                        | 2017        | 2018                       | 2017        |
| Single family                   | \$1,768,348 <sup>(1)</sup>  | \$1,808,500 | \$3,319,072 <sup>(1)</sup> | \$3,548,237 |
| Multifamily DUS <sup>®(2)</sup> | 54,621                      | 35,312      | 87,597                     | 112,161     |
| SBA                             | 3,622                       | 3,532       | 7,314                      | 11,167      |
| CRE-Non-DUS <sup>®(2)(3)</sup>  | 114,650                     | 21,163      | 114,650                    | 26,714      |
| Total loans sold                | \$1,941,241                 | \$1,868,507 | \$3,528,633                | \$3,698,279 |

(1) Includes proceeds of \$138.6 million in single family loans originated as held for investment.

(2) Fannie Mae Multifamily DUS<sup>®</sup> is a registered trademark of Fannie Mae.

(3) Loans originated as Held for Investment.



Gain on loan origination and sale activities, including the effects of derivative risk management instruments, consisted of the following.

| (in thousands)  | Three Months<br>Ended June 30, |          | Six Months Ended<br>June 30, |           |
|---|--------------------------------|----------|------------------------------|-----------|
|   | 2018                           | 2017     | 2018                         | 2017      |
| Single family:  |                                |          |                              |           |
| Servicing value and secondary market gains <sup>(1)</sup> | \$48,093                       | \$57,353 | \$89,520                     | \$107,891 |
| Loan origination and funding fees                         | 6,158                          | 6,823    | 11,603                       | 12,604    |
| Total single family                                       | 54,251                         | 64,176   | 101,123                      | 120,495   |
| Multifamily DUS <sup>®</sup>                              | 1,613                          | 1,273    | 2,759                        | 4,633     |
| SBA   | 385                            | 316      | 686                          | 918       |
| CRE-Non-DUS <sup>® (2)</sup>                              | 800                            | 143      | 800                          | 143       |
| Total gain on loan origination and sale activities        | \$57,049                       | \$65,908 | \$105,368                    | \$126,189 |

Comprised of gains and losses on interest rate lock and purchase loan commitments (which considers the value of servicing), single family (1) loans held for sale, forward sale commitments used to economically hedge secondary market activities, and changes in the Company's repurchase liability for loans that have been sold.

(2) Loan originated as held for investment.

The Company's portfolio of loans serviced for others is primarily comprised of loans held in U.S. government and agency MBS issued by Fannie Mae, Freddie Mac and Ginnie Mae. Loans serviced for others are not included in the consolidated statements of financial condition as they are not assets of the Company.

The composition of loans serviced for others that contribute to loan servicing income is presented below at the unpaid principal balance.

| (in thousands)                  | At June 30,<br>2018 | At<br>December 31,<br>2017 |
|---------------------------------|---------------------|----------------------------|
| Single family                   |                     |                            |
| U.S. government and agency      | \$18,493,704        | \$22,123,710               |
| Other                           | 579,472             | 507,437                    |
|                                 | 19,073,176          | 22,631,147                 |
| Commercial                      |                     |                            |
| Multifamily DUS <sup>®</sup>    | 1,357,929           | 1,311,399                  |
| Other                           | 82,083              | 79,797                     |
|                                 | 1,440,012           | 1,391,196                  |
| Total loans serviced for others | \$20,513,188        | \$24,022,343               |

The Company has made representations and warranties that the loans sold meet certain requirements. The Company may be required to repurchase mortgage loans or indemnify loan purchasers due to defects in the origination process of the loan, such as documentation errors, underwriting errors and judgments, appraisal errors, early payment defaults and fraud. For further information on the Company's mortgage repurchase liability, see Note 7, *Commitments, Guarantees and Contingencies*, of this Quarterly Report on Form 10-Q.



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The following is a summary of changes in the Company's liability for estimated mortgage repurchase losses.

| (in thousands)  | Three Months Ended June 30, |         | Six Months Ended June 30, |         |
|---|-----------------------------|---------|---------------------------|---------|
|   | 2018                        | 2017    | 2018                      | 2017    |
| Balance, beginning of period                              | \$2,665                     | \$2,863 | \$3,015                   | \$3,382 |
| Additions (reductions), net of adjustments <sup>(1)</sup> | (5 )                        | 328     | 605                       | (32 )   |
| Realized losses <sup>(2)</sup>                            | (156 )                      | (201 )  | (1,116 )                  | (360 )  |
| Balance, end of period                                    | \$2,504                     | \$2,990 | \$2,504                   | \$2,990 |

(1) Includes additions for new loan sales and changes in estimated probable future repurchase losses on previously sold loans.

(2) Includes principal losses and accrued interest on repurchased loans, "make-whole" settlements, settlements with claimants and certain related expense.

The Company has agreements with certain investors to advance scheduled principal and interest amounts on delinquent loans. Advances are also made to fund the foreclosure and collection costs of delinquent loans prior to the recovery of reimbursable amounts from investors or borrowers. Advances of \$2.6 million and \$5.3 million were recorded in other assets as of June 30, 2018 and December 31, 2017, respectively.

When the Company has the unilateral right to repurchase Ginnie Mae pool loans it has previously sold (generally loans that are more than 90 days past due), the Company then records the loan on its consolidated statement of financial condition. At June 30, 2018 and December 31, 2017, delinquent or defaulted mortgage loans currently in Ginnie Mae pools that the Company has recognized on its consolidated statements of financial condition totaled \$41.3 million and \$39.3 million, respectively, with a corresponding amount recorded within accounts payable and other liabilities on the consolidated statements of financial condition. The recognition of previously sold loans does not impact the accounting for the previously recognized MSR's.

Revenue from mortgage servicing, including the effects of derivative risk management instruments, consisted of the following.

| (in thousands)   | Three Months Ended June 30, |          | Six Months Ended June 30, |           |
|--|-----------------------------|----------|---------------------------|-----------|
|  | 2018                        | 2017     | 2018                      | 2017      |
| Servicing income, net:   |                             |          |                           |           |
| Servicing fees and other   | \$18,385                    | \$15,977 | \$36,836                  | \$32,156  |
| Changes in fair value of single family MSR's due to modeled amortization <sup>(1)</sup>            | (9,400 )                    | (8,909 ) | (18,270 )                 | (17,429 ) |
| Amortization of multifamily and SBA MSR's  | (1,064 )                    | (761 )   | (2,113 )                  | (1,692 )  |
|  | 7,921                       | 6,307    | 16,453                    | 13,035    |
| Risk management, single family MSR's:  |                             |          |                           |           |
| Changes in fair value of MSR's due to changes in market inputs and/or model updates <sup>(2)</sup> | 11,299 <sup>(3)</sup>       | (6,417 ) | 41,318 <sup>(3)</sup>     | (4,285 )  |
| Net (loss) gain from derivatives economically hedging MSR  | (12,188 )                   | 8,874    | (43,165 )                 | 9,253     |
|  | (889 )                      | 2,457    | (1,847 )                  | 4,968     |
| Loan servicing income  | \$7,032                     | \$8,764  | \$14,606                  | \$18,003  |

(1) Represents changes due to collection/realization of expected cash flows and curtailments.

(2) Principally reflects changes in market inputs, which include current market interest rates and prepayment model updates, both of which affect future prepayment speed and cash flow projections.

(3) Includes pre-tax income of \$573 thousand, net of brokerage fees and prepayment reserves, resulting from the sale of single family MSR's during the three and six months ended June 30, 2018.

All MSR's are initially measured and recorded at fair value at the time loans are sold. Single family MSR's are subsequently carried at fair value with changes in fair value reflected in earnings in the periods in which the changes occur, while multifamily and SBA MSR's are subsequently carried at the lower of amortized cost or fair value.

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The fair value of MSR is determined based on the price that would be received to sell the MSR in an orderly transaction between market participants at the measurement date. The Company determines fair value using a valuation model that calculates the net present value of estimated future cash flows. Estimates of future cash flows include contractual servicing fees, ancillary income and costs of servicing, the timing of which are impacted by assumptions, primarily expected prepayment speeds and discount rates, which relate to the underlying performance of the loans.

The initial fair value measurement of MSR is adjusted up or down depending on whether the underlying loan pool interest rate is at a premium, discount or par. Key economic assumptions used in measuring the initial fair value of capitalized single family MSR were as follows.

| (rates per annum) <sup>(1)</sup>                | Three Months Ended June 30, |        | Six Months Ended June 30, |        |
|---|-----------------------------|--------|---------------------------|--------|
|   | 2018                        | 2017   | 2018                      | 2017   |
| Constant prepayment rate ("CPR") <sup>(2)</sup> | 15.69%                      | 14.75% | 14.72%                    | 13.39% |
| Discount rate <sup>(3)</sup>                    | 10.29%                      | 10.30% | 10.26%                    | 10.29% |

(1) Weighted average rates for sales during the period for sales of loans with similar characteristics.

(2) Represents the expected lifetime average.

(3) Discount rate is a rate based on market observations.

Key economic assumptions and the sensitivity of the current fair value for single family MSR to immediate adverse changes in those assumptions were as follows.

| (dollars in thousands)   | At June 30, 2018 |
|--|------------------|
| Fair value of single family MSR  | \$245,744        |
| Expected weighted-average life (in years)                                | 6.58             |
| Constant prepayment rate <sup>(1)</sup>                                  | 11.18 %          |
| Impact on fair value of 25 basis points adverse change in interest rates | \$(13,929 )      |
| Impact on fair value of 50 basis points adverse change in interest rates | \$(29,665 )      |
| Discount rate  | 10.40 %          |
| Impact on fair value of 100 basis points increase                        | \$(8,988 )       |
| Impact on fair value of 200 basis points increase                        | \$(17,353 )      |

(1) Represents the expected lifetime average.

These sensitivities are hypothetical and subject to key assumptions of the underlying valuation model. As the table above demonstrates, the Company's methodology for estimating the fair value of MSR is highly sensitive to changes in key assumptions. For example, actual prepayment experience may differ and any difference may have a material effect on MSR fair value. Changes in fair value resulting from changes in assumptions generally cannot be extrapolated because the relationship of the change in assumption to the change in fair value may not be linear. Also, in this table, the effect of a variation in a particular assumption on the fair value of the MSR is calculated without changing any other assumption; in reality, changes in one factor may be associated with changes in another (for example, decreases in market interest rates may provide an incentive to refinance; however, this may also indicate a slowing economy and an increase in the unemployment rate, which reduces the number of borrowers who qualify for refinancing), which may magnify or counteract the sensitivities. Thus, any measurement of MSR fair value is limited by the conditions existing and assumptions made as of a particular point in time. Those assumptions may not be appropriate if they are applied to a different point in time.

On June 29, 2018, the Company successfully closed the sale of the rights to service \$4.90 billion in total unpaid principal balance of single family mortgage loans serviced for Fannie Mae, representing 21.1% of HomeStreet's total single family mortgage loans serviced for others portfolio as of March 31, 2018. The sale resulted in a \$573 thousand

pre-tax increase in mortgage servicing income during the quarter. The Company expects to finalize the servicing transfer for these loans by August 16, 2018, and is subservicing these loans until the transfer date. These loans are excluded from the Company's MSR portfolio at June 30, 2018.

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The changes in single family MSR's measured at fair value are as follows.

| (in thousands)   | Three Months Ended June 30, |             | Six Months Ended June 30, |             |
|--|-----------------------------|-------------|---------------------------|-------------|
|  | 2018                        | 2017        | 2018                      | 2017        |
| Beginning balance  | \$ 294,062                  | \$ 235,997  | \$ 258,560                | \$ 226,113  |
| Additions and amortization:  |                             |             |                           |             |
| Originations   | 16,673                      | 15,748      | 31,026                    | 31,666      |
| Purchases  | —                           | 211         | —                         | 565         |
| Sale of single family MSR's  | (66,890 )                   | —           | (66,890 )                 | —           |
| Changes due to modeled amortization <sup>(1)</sup>   | (9,400 )                    | (8,909 )    | (18,270 )                 | (17,429 )   |
| Net additions and amortization   | (59,617 )                   | 7,050       | (54,134 )                 | 14,802      |
| Changes in fair value of MSR's due to changes in market inputs and/or model updates <sup>(2)</sup> | 11,299                      | (3)(6,426 ) | 41,318                    | (3)(4,294 ) |
| Ending balance   | \$ 245,744                  | \$ 236,621  | \$ 245,744                | \$ 236,621  |

(1) Represents changes due to collection/realization of expected cash flows and curtailments.

(2) Principally reflects changes in market inputs, which include current market interest rates and prepayment model updates, both of which affect future prepayment speed and cash flow projections.

(3) Includes pre-tax income of \$573 thousand, net of brokerage fees and prepayment reserves, resulting from the sale of single family MSR's during the three and six months ended June 30, 2018.

MSR's resulting from the sale of multifamily loans are recorded at fair value and subsequently carried at the lower of amortized cost or fair value. Multifamily MSR's are amortized in proportion to, and over, the estimated period the net servicing income will be collected.

The changes in multifamily MSR's measured at the lower of amortized cost or fair value were as follows.

| (in thousands)    | Three Months Ended June 30, |           | Six Months Ended June 30, |           |
|-------------------|-----------------------------|-----------|---------------------------|-----------|
|                   | 2018                        | 2017      | 2018                      | 2017      |
| Beginning balance | \$ 26,042                   | \$ 21,424 | \$ 26,093                 | \$ 19,747 |
| Origination       | 1,409                       | 937       | 2,343                     | 3,545     |
| Amortization      | (991 )                      | (761 )    | (1,976 )                  | (1,692 )  |
| Ending balance    | \$ 26,460                   | \$ 21,600 | \$ 26,460                 | \$ 21,600 |

At June 30, 2018, the expected weighted-average life of the Company's multifamily MSR's was 10.32 years. Projected amortization expense for the gross carrying value of multifamily MSR's is estimated as follows.

| (in thousands)                    | At June 30, 2018 |
|-----------------------------------|------------------|
| Remainder of 2018                 | \$ 1,845         |
| 2019                              | 3,626            |
| 2020                              | 3,557            |
| 2021                              | 3,357            |
| 2022                              | 3,046            |
| 2023 and thereafter               | 11,029           |
| Carrying value of multifamily MSR | \$ 26,460        |



## **NOTE 7—COMMITMENTS, GUARANTEES AND CONTINGENCIES:**

### Commitments

Commitments to extend credit are agreements to lend to customers in accordance with predetermined contractual provisions. These commitments may be for specific periods or contain termination clauses and may require the payment of a fee by the borrower. The total amount of unused commitments does not necessarily represent future credit exposure or cash requirements in that commitments may expire without being drawn upon.

The Company makes certain unfunded loan commitments as part of its lending activities that have not been recognized in the Company's financial statements. These include commitments to extend credit made as part of the Company's lending activities on loans the Company intends to hold in its loans held for investment portfolio. The aggregate amount of these unrecognized unfunded loan commitments existing at June 30, 2018 and December 31, 2017 was \$56.1 million and \$56.9 million, respectively.

In the ordinary course of business, the Company extends secured and unsecured open-end loans to meet the financing needs of its customers. Undistributed construction loan commitments, where the Company has an obligation to advance funds for construction progress payments, were \$745.5 million and \$706.7 million at June 30, 2018 and December 31, 2017, respectively. Unused home equity and commercial banking funding lines totaled \$524.6 million and \$456.1 million at June 30, 2018 and December 31, 2017, respectively. The Company has recorded an allowance for credit losses on loan commitments, included in accounts payable and other liabilities on the consolidated statements of financial condition, of \$1.5 million and \$1.3 million at June 30, 2018 and December 31, 2017, respectively.

### Guarantees

In the ordinary course of business, the Company sells and services loans through the Fannie Mae Multifamily DUS<sup>®</sup> program and shares in the risk of loss with Fannie Mae under the terms of the DUS<sup>®</sup> contracts (pari passu loss sharing agreement). Under such agreements, the Company and Fannie Mae share losses on a pro rata basis, where the Company is responsible for losses incurred up to one-third of principal balance on each loan and with two-thirds of the loss covered by Fannie Mae. For loans that have been sold through this program, a liability is recorded for this loss sharing arrangement under the accounting guidance for guarantees. As of June 30, 2018 and December 31, 2017, the total unpaid principal balance of loans sold under this program was \$1.36 billion and \$1.31 billion, respectively. The Company's reserve liability related to this arrangement totaled \$2.1 million and \$2.0 million at June 30, 2018 and December 31, 2017, respectively. There were no actual losses incurred under this arrangement during the three and six months ended June 30, 2018 and 2017.

### Mortgage repurchase liability

In the ordinary course of business, the Company sells residential mortgage loans to GSEs and other entities. In addition, the Company pools FHA-insured and VA-guaranteed mortgage loans into Ginnie Mae guaranteed mortgage-backed securities and pools conventional loans into Fannie Mae and Freddie Mac guaranteed mortgage-backed securities. The Company has made representations and warranties that the loans sold meet certain requirements. The Company may be required to repurchase mortgage loans, or indemnify loan purchasers, or FHA or VA due to defects in the origination process of the loan, such as documentation errors, underwriting errors and judgments, early payment defaults and fraud.

These obligations expose the Company to mark-to-market and credit losses on the repurchased mortgage loans after accounting for any mortgage insurance that we may receive. Generally, the maximum amount of future payments the Company would be required to make for breaches of these representations and warranties would be equal to the

unpaid principal balance of such loans that are deemed to have defects that were sold to purchasers plus, in certain circumstances, accrued and unpaid interest on such loans and certain expenses.

The Company does not typically receive repurchase requests from the FHA or VA. As an originator of FHA-insured or VA-guaranteed loans, the Company is responsible for obtaining the insurance with the FHA or the guarantee with the VA. If loans are later found not to meet the requirements of the FHA or VA, through required internal quality control reviews or through agency audits, the Company may be required to indemnify the FHA or VA against losses. The loans remain in Ginnie Mae pools unless and until they are repurchased by the Company. In general, once an FHA or VA loan becomes 90 days past due, the Company repurchases the FHA or VA residential mortgage loan to minimize the cost of interest advances on the loan. If the loan is cured through borrower efforts or through loss mitigation activities, the loan may be resold into a Ginnie Mae pool. The Company's liability for mortgage loan repurchase losses incorporates probable losses associated with such indemnification.



The total unpaid principal balance of loans sold on a servicing-retained basis that were subject to the terms and conditions of these representations and warranties totaled \$19.16 billion and \$22.71 billion as of June 30, 2018 and December 31, 2017, respectively. At June 30, 2018 and December 31, 2017, the Company had recorded a mortgage repurchase liability for loans sold on a servicing-retained and servicing-released basis, included in accounts payable and other liabilities on the consolidated statements of financial condition, of \$2.5 million and \$3.0 million, respectively.

### Contingencies

In the normal course of business, the Company may have various legal claims and other similar contingent matters outstanding for which a loss may be realized. For these claims, the Company establishes a liability for contingent losses when it is probable that a loss has been incurred and the amount of loss can be reasonably estimated. For claims determined to be reasonably possible but not probable of resulting in a loss, there may be a range of possible losses in excess of the established liability. At June 30, 2018, we reviewed our legal claims and determined that there were no material claims that were considered to be probable or reasonably possible of resulting in a material loss. As a result, the Company did not have any material amounts reserved for legal claims as of June 30, 2018.

### **NOTE 8—FAIR VALUE MEASUREMENT:**

For a further discussion of fair value measurements, including information regarding the Company's valuation methodologies and the fair value hierarchy, see Note 17, *Fair Value Measurement* within our 2017 Annual Report on Form 10-K.

### Valuation Processes

The Company has various processes and controls in place to ensure that fair value measurements are reasonably estimated. The Finance Committee of the Board provides oversight and approves the Company's Asset/Liability Management Policy ("ALMP"). The Company's ALMP governs, among other things, the application and control of the valuation models used to measure fair value. On a quarterly basis, the Company's Asset/Liability Management Committee ("ALCO") and the Finance Committee of the Board review significant modeling variables used to measure the fair value of the Company's financial instruments, including the significant inputs used in the valuation of single family MSR's. Additionally, ALCO periodically obtains an independent review of the MSR valuation process and procedures, including a review of the model architecture and the valuation assumptions. The Company obtains an MSR valuation from an independent valuation firm monthly to assist with the validation of the fair value estimate and the reasonableness of the assumptions used in measuring fair value.

The Company's real estate valuations are overseen by the Company's appraisal department. The appraisal department maintains the Company's appraisal policy and recommends changes to the policy subject to approval by the Company's Loan Committee and the Credit Committee of the Board. The Company's appraisals are prepared by independent third-party appraisers and the Company's internal appraisers. Single family appraisals are generally reviewed by the Company's single family loan underwriters. Single family appraisals with unusual, higher risk or complex characteristics, as well as commercial real estate appraisals, are reviewed by the Company's appraisal department.

We obtain pricing from third party service providers for determining the fair value of a substantial portion of our investment securities available for sale. We have processes in place to evaluate such third party pricing services to ensure information obtained and valuation techniques used are appropriate. For fair value measurements obtained from third party services, we monitor and review the results to ensure the values are reasonable and in line with market experience for similar classes of securities. While the inputs used by the pricing vendor in determining fair value are not provided, and therefore unavailable for our review, we do perform certain procedures to validate the values received, including comparisons to other sources of valuation (if available), comparisons to other independent market data and a variance analysis of prices by Company personnel that are not responsible for the performance of

the investment securities.

Estimation of Fair Value

Fair value is based on quoted market prices, when available. In cases where a quoted price for an asset or liability is not available, the Company uses valuation models to estimate fair value. These models incorporate inputs such as forward yield curves, loan prepayment assumptions, expected loss assumptions, market volatilities, and pricing spreads utilizing market-based inputs where readily available. The Company believes its valuation methods are appropriate and consistent with those that would be used by other market participants. However, imprecision in estimating unobservable inputs and other factors may result in these fair value measurements not reflecting the amount realized in an actual sale or transfer of the asset or liability in a current market exchange.

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The following table summarizes the fair value measurement methodologies, including significant inputs and assumptions, and classification of the Company's assets and liabilities.

| <b>Asset/Liability class</b>  | <b>Valuation methodology, inputs and assumptions</b>   | <b>Classification</b>   |
|---|--|---|
| Cash and cash equivalents   | Carrying value is a reasonable estimate of fair value based on the short-term nature of the instruments.   | Estimated fair value classified as Level 1.   |
| Investment securities   | Observable market prices of identical or similar securities are used where available.  |   |
| Investment securities available for sale                                  | <p>If market prices are not readily available, value is based on discounted cash flows using the following significant inputs:</p> <ul style="list-style-type: none"> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul> <p>Observable market prices of identical or similar securities are used where available.</p>  | Level 2 recurring fair value measurement.   |
| Investment securities held to maturity                                    | <p>If market prices are not readily available, value is based on discounted cash flows using the following significant inputs:</p> <ul style="list-style-type: none"> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul>   | <p>Carried at amortized cost.</p> <p>Estimated fair value classified as Level 2.</p>                        |
| Loans held for sale   | Fair value is based on observable market data, including:  |   |
| Single family loans, excluding loans transferred from held for investment | <ul style="list-style-type: none"> <li>• Quoted market prices, where available</li> <li>• Dealer quotes for similar loans</li> <li>• Forward sale commitments</li> </ul> <p>When not derived from observable market inputs, fair value is based on discounted cash flows, which considers the following inputs:</p> <ul style="list-style-type: none"> <li>• Current lending rates for new loans</li> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul> | <p>Level 2 recurring fair value measurement.</p> <p>Estimated fair value classified as Level 3.</p>         |
| Loans originated as held for investment and transferred to held for sale  | <p>Fair value is based on discounted cash flows, which considers the following inputs:</p> <ul style="list-style-type: none"> <li>• Current lending rates for new loans</li> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul>  | <p>Carried at lower of amortized cost or fair value.</p> <p>Estimated fair value classified as Level 3.</p> |
| Multifamily loans (DUS <sup>®</sup> ) and other                           | The sale price is set at the time the loan commitment is made, and as such, subsequent changes in market conditions have a very limited effect, if any, on the value of these loans carried on the consolidated statements of financial condition, which are typically sold within 30 days of origination.   | <p>Carried at lower of amortized cost or fair value.</p> <p>Estimated fair value classified as Level 2.</p> |



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| Asset/Liability class  | Valuation methodology, inputs and assumptions   | Classification   |
|--|---|--|
| Loans held for investment  | Fair value is based on discounted cash flows, which considers the following inputs:   | For the carrying value of loans see Note 1—Summary of Significant Accounting Policies of the 2017 Annual Report on Form 10-K.  |
| Loans held for investment, excluding collateral dependent loans and loans transferred from held for sale | <ul style="list-style-type: none"> <li>• Current lending rates for new loans</li> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul> <p>Fair value is based on appraised value of collateral, which considers sales comparison and income approach methodologies. Adjustments are made for various factors, which may include:</p> <ul style="list-style-type: none"> <li>• Adjustments for variations in specific property qualities such as location, physical dissimilarities, market conditions at the time of sale, income producing characteristics and other factors</li> <li>• Adjustments to obtain “upon completion” and “upon stabilization” values (e.g., property hold discounts where the highest and best use would require development of a property over time)</li> <li>• Bulk discounts applied for sales costs, holding costs and profit for tract development and certain other properties</li> </ul> | Estimated fair value classified as Level 3.  |
| Loans held for investment, collateral dependent  | <p>Fair value is based on discounted cash flows, which considers the following inputs:</p> <ul style="list-style-type: none"> <li>• Current lending rates for new loans</li> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul>   | Carried at lower of amortized cost or fair value of collateral, less the estimated cost to sell.<br><br>Classified as a Level 3 nonrecurring fair value measurement in periods where carrying value is adjusted to reflect the fair value of collateral. |
| Loans held for investment transferred from loans held for sale   | <ul style="list-style-type: none"> <li>• Current lending rates for new loans</li> <li>• Expected prepayment speeds</li> <li>• Estimated credit losses</li> <li>• Market liquidity adjustments</li> </ul>  | Level 3 recurring fair value measurement.  |
| Mortgage servicing rights  | For information on how the Company measures the fair value of its single family MSR, including key economic assumptions and the sensitivity of fair value to changes in those assumptions, see Note 6, <i>Mortgage Banking Operations</i> .   | Level 3 recurring fair value measurement.  |
| Single family MSR  | Fair value is based on discounted estimated future servicing fees and other revenue, less estimated costs to service the loans.   | Carried at lower of amortized cost or fair value.  |
| Multifamily and SBA MSR  |   | Estimated fair value classified as Level 3.  |
| Derivatives  |   |  |
| Eurodollar futures   | <p>Fair value is based on closing exchange prices.</p> <p>Fair value is based on quoted prices for identical or similar instruments, when available.</p>  | Level 1 recurring fair value measurement.  |
| Interest rate swaps  | When quoted prices are not available, fair value is based on internally developed modeling techniques, which require the use of multiple observable market inputs including:  | Level 2 recurring fair value measurement.  |
| Interest rate swaptions  | <ul style="list-style-type: none"> <li>• Forward interest rates</li> <li>• Interest rate volatilities</li> </ul>  |  |
| Forward sale commitments   |   |  |



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| <b>Asset/Liability class</b>   | <b>Valuation methodology, inputs and assumptions</b>  | <b>Classification</b>  |
|--|---|--|
| Interest rate lock and purchase loan commitments                           | <p>The fair value considers several factors including:</p> <ul style="list-style-type: none"> <li>Fair value of the underlying loan based on quoted prices in the secondary market, when available.</li> <li>Value of servicing</li> <li>Fall-out factor</li> </ul> | Level 3 recurring fair value measurement.  |
| Other real estate owned ("OREO")   | Fair value is based on appraised value of collateral, less the estimated cost to sell. See discussion of "loans held for investment, collateral dependent" above for further information on appraisals.   | Carried at lower of amortized cost or fair value of collateral (Level 3), less the estimated cost to sell. Carried at par value. |
| Federal Home Loan Bank stock   | Carrying value approximates fair value as FHLB stock can only be purchased or redeemed at par value.  | Estimated fair value classified as Level 2.  |
| Deposits   |   | Carried at historical cost.  |
| Time deposits  | Fair value is estimated as the amount payable on demand at the reporting date.  | Fair value classified as Level 2. Carried at historical cost.  |
| Fixed-maturity certificates of deposit                                     | Fair value is estimated using discounted cash flows based on market rates currently offered for deposits of similar remaining time to maturity.   | Estimated fair value classified as Level 2. Carried at historical cost.  |
| Federal Home Loan Bank advances  | Fair value is estimated using discounted cash flows based on rates currently available for advances with similar terms and remaining time to maturity.  | Estimated fair value classified as Level 2.  |
| Federal funds purchased and securities sold under agreements to repurchase | Carrying value is a reasonable estimate of fair value based on the short-term nature of the instruments.  | Estimated fair value classified as Level 1.  |
| Other borrowings (Line of Credit)  | Carrying value is a reasonable estimate of fair value based on the short-term nature of the instruments.  | Estimated fair value classified as Level 1. Carried at historical cost.  |
| Long-term debt   | Fair value is estimated using discounted cash flows based on current lending rates for similar long-term debt instruments with similar terms and remaining time to maturity.  | Estimated fair value classified as Level 2.  |

The following table presents the levels of the fair value hierarchy for the Company's assets and liabilities measured at fair value on a recurring basis.

| (in thousands)                                   | Fair Value at    |         |              |            |
|--|------------------|---------|--------------|------------|
|  | June 30,<br>2018 | Level 1 | Level 2      | Level 3    |
| Assets:  |                  |         |              |            |
| Investment securities available for sale         |                  |         |              |            |
| Mortgage backed securities:                      |                  |         |              |            |
| Residential                                      | \$ 115,848       | \$ —    | \$ 115,848   | \$ —       |
| Commercial                                       | 30,354           | —       | 30,354       | —          |
| Municipal bonds                                  | 361,799          | —       | 361,799      | —          |
| Collateralized mortgage obligations:             |                  |         |              |            |
| Residential                                      | 168,519          | —       | 168,519      | —          |
| Commercial                                       | 111,623          | —       | 111,623      | —          |
| Corporate debt securities                        | 21,478           | —       | 21,478       | —          |
| U.S. Treasury securities                         | 10,438           | —       | 10,438       | —          |
| Agency debentures                                | 9,362            | —       | 9,362        | —          |
| Single family mortgage servicing rights          | 245,744          | —       | —            | 245,744    |
| Single family loans held for sale                | 527,088          | —       | 525,265      | 1,823      |
| Single family loans held for investment          | 4,187            | —       | —            | 4,187      |
| Derivatives                                      |                  |         |              |            |
| Eurodollar futures                               | 78               | 78      | —            | —          |
| Forward sale commitments                         | 2,224            | —       | 2,224        | —          |
| Interest rate swaptions                          | 79               | —       | 79           | —          |
| Interest rate lock and purchase loan commitments | 16,972           | —       | —            | 16,972     |
| Interest rate swaps                              | 9,609            | —       | 9,609        | —          |
| Total assets                                     | \$ 1,635,402     | \$ 78   | \$ 1,366,598 | \$ 268,726 |
| Liabilities:                                     |                  |         |              |            |
| Derivatives                                      |                  |         |              |            |
| Forward sale commitments                         | \$ 3,134         | \$ —    | \$ 3,134     | \$ —       |
| Interest rate lock and purchase loan commitments | 106              | —       | —            | 106        |
| Interest rate swaps                              | 35,063           | —       | 35,063       | —          |
| Total liabilities                                | \$ 38,303        | \$ —    | \$ 38,197    | \$ 106     |



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| (in thousands)                                   | Fair Value at     |         |              |            |
|--|-------------------|---------|--------------|------------|
|  | December 31, 2017 | Level 1 | Level 2      | Level 3    |
| Assets:  |                   |         |              |            |
| Investment securities available for sale         |                   |         |              |            |
| Mortgage backed securities:                      |                   |         |              |            |
| Residential                                      | \$ 130,090        | \$ —    | \$ 130,090   | \$ —       |
| Commercial                                       | 23,694            | —       | 23,694       | —          |
| Municipal bonds                                  | 388,452           | —       | 388,452      | —          |
| Collateralized mortgage obligations:             |                   |         |              |            |
| Residential                                      | 160,424           | —       | 160,424      | —          |
| Commercial                                       | 98,569            | —       | 98,569       | —          |
| Corporate debt securities                        | 24,737            | —       | 24,737       | —          |
| U.S. Treasury securities                         | 10,652            | —       | 10,652       | —          |
| Agency debentures                                | 9,650             | —       | 9,650        | —          |
| Single family mortgage servicing rights          | 258,560           | —       | —            | 258,560    |
| Single family loans held for sale                | 577,313           | —       | 575,977      | 1,336      |
| Single family loans held for investment          | 5,477             | —       | —            | 5,477      |
| Derivatives                                      |                   |         |              |            |
| Forward sale commitments                         | 1,311             | —       | 1,311        | —          |
| Interest rate lock and purchase loan commitments | 12,950            | —       | —            | 12,950     |
| Interest rate swaps                              | 12,172            | —       | 12,172       | —          |
| Total assets                                     | \$ 1,714,051      | \$ —    | \$ 1,435,728 | \$ 278,323 |
| Liabilities:                                     |                   |         |              |            |
| Derivatives                                      |                   |         |              |            |
| Eurodollar futures                               | \$ 101            | \$ 101  | \$ —         | \$ —       |
| Forward sale commitments                         | 1,445             | —       | 1,445        | —          |
| Interest rate lock and purchase loan commitments | 25                | —       | —            | 25         |
| Interest rate swaps                              | 23,654            | —       | 23,654       | —          |
| Total liabilities                                | \$ 25,225         | \$ 101  | \$ 25,099    | \$ 25      |

There were no transfers between levels of the fair value hierarchy during the three and six months ended June 30, 2018 and 2017.

### Level 3 Recurring Fair Value Measurements

The Company's Level 3 recurring fair value measurements consist of single family MSR's, single family loans held for investment where fair value option was elected, certain single family loans held for sale, and interest rate lock and purchase loan commitments, which are accounted for as derivatives. For information regarding fair value changes and activity for single family MSR's during the three and six months ended June 30, 2018 and 2017, see Note 6, *Mortgage Banking Operations* of this Form 10-Q.

The Company transferred certain loans from held for sale to held for investment. These loans were originated as held for sale loans where the Company had elected fair value option. The Company determined these loans to be level 3 recurring assets as the valuation technique included a significant unobservable input. The total amount of held for investment loans where fair value option election was made was \$4.2 million at June 30, 2018.



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The following information presents significant Level 3 unobservable inputs used to measure fair value of single family loans held for investment where fair value option was elected.

| (dollars in thousands)                       | At June 30, 2018     |                     | Significant Unobservable Input                  | Low   | High  | Weighted Average |
|--|----------------------|---------------------|---|-------|-------|------------------|
|  | Fair Value           | Valuation Technique |   |       |       |                  |
| Loans held for investment, fair value option | \$4,187              | Income approach     | Implied spread to benchmark interest rate curve | 3.43% | 5.21% | 3.98%            |
| (dollars in thousands)                       | At December 31, 2017 |                     | Significant Unobservable Input                  | Low   | High  | Weighted Average |
|  | Fair Value           | Valuation Technique |   |       |       |                  |
| Loans held for investment, fair value option | \$5,477              | Income approach     | Implied spread to benchmark interest rate curve | 3.61% | 4.96% | 4.10%            |

The following information presents significant Level 3 unobservable inputs used to measure fair value of certain single family loans held for sale where fair value option was elected.

| (dollars in thousands)                 | At June 30, 2018     |                     | Significant Unobservable Input                  | Low     | High    | Weighted Average |
|--|----------------------|---------------------|---|---------|---------|------------------|
|  | Fair Value           | Valuation Technique |   |         |         |                  |
| Loans held for sale, fair value option | \$1,823              | Income approach     | Implied spread to benchmark interest rate curve | —%      | 5.33%   | 4.73%            |
|  |                      |                     | Market price movement from comparable bond      | (0.37)% | (0.24)% | (0.30)%          |
| (dollars in thousands)                 | At December 31, 2017 |                     | Significant Unobservable Input                  | Low     | High    | Weighted Average |
|  | Fair Value           | Valuation Technique |   |         |         |                  |
| Loans held for sale, fair value option | \$1,336              | Income approach     | Implied spread to benchmark interest rate curve | 3.93%   | 3.93%   | 3.93%            |
|  |                      |                     | Market price movement from comparable bond      | (0.38)% | (0.10)% | (0.24)%          |

The following table presents fair value changes and activity for Level 3 interest rate lock and purchase loan commitments.

| (in thousands)                  | Three Months Ended |          | Six Months Ended |          |
|---------------------------------|--------------------|----------|------------------|----------|
|                                 | June 30, 2018      | 2017     | June 30, 2018    | 2017     |
| Beginning balance, net          | \$16,676           | \$27,136 | \$12,925         | \$19,219 |
| Total realized/unrealized gains | 28,566             | 34,127   | 51,080           | 69,586   |
| Settlements                     | (28,376)           | (38,980) | (47,139)         | (66,522) |
| Ending balance, net             | \$16,866           | \$22,283 | \$16,866         | \$22,283 |



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The following tables present fair value changes and activity for Level 3 loans held for sale and loans held for investment.

Three Months Ended June 30, 2018

|                           | Beginning<br>balance | Additions | Transfers | Payoffs/Sales | Change<br>in mark<br>to<br>market | Ending<br>balance |
|---------------------------|----------------------|-----------|-----------|---------------|-----------------------------------|-------------------|
| (in thousands)            |                      |           |           |               |                                   |                   |
| Loans held for sale       | \$3,326              | \$ 556    | \$ —      | \$(1,997)     | \$(62)                            | \$1,823           |
| Loans held for investment | 5,304                | —         | —         | (1,114)       | (3)                               | 4,187             |

Three Months Ended June 30, 2017

|                           | Beginning<br>balance | Additions | Transfers | Payoffs/Sales | Change<br>in mark<br>to<br>market | Ending<br>balance |
|---------------------------|----------------------|-----------|-----------|---------------|-----------------------------------|-------------------|
| (in thousands)            |                      |           |           |               |                                   |                   |
| Loans held for sale       | \$40,331             | \$ 197    | \$13,755  | \$(25,884)    | \$ 860                            | \$29,259          |
| Loans held for investment | 19,042               | —         | (13,575)  | (479)         | 146                               | 5,134             |

Six Months Ended June 30, 2018

|                           | Beginning<br>balance | Additions | Transfers | Payoffs/Sales | Change<br>in mark<br>to<br>market | Ending<br>balance |
|---------------------------|----------------------|-----------|-----------|---------------|-----------------------------------|-------------------|
| (in thousands)            |                      |           |           |               |                                   |                   |
| Loans held for sale       | 1,336                | 2,601     | —         | (1,997)       | (117)                             | 1,823             |
| Loans held for investment | 5,477                | —         | —         | (1,114)       | (176)                             | 4,187             |

Six Months Ended June 30, 2017

|                           | Beginning<br>balance | Additions | Transfers | Payoffs/Sales | Change<br>in mark<br>to<br>market | Ending<br>balance |
|---------------------------|----------------------|-----------|-----------|---------------|-----------------------------------|-------------------|
| (in thousands)            |                      |           |           |               |                                   |                   |
| Loans held for sale       | 41,810               | 2,996     | 13,066    | (29,110)      | 497                               | 29,259            |
| Loans held for investment | 17,988               | —         | (12,369)  | (479)         | (6)                               | 5,134             |

The following information presents significant Level 3 unobservable inputs used to measure fair value of interest rate lock and purchase loan commitments.

| (dollars in thousands) | At June 30, 2018 |                     | Significant Unobservable Input | Low | High | Weighted Average |
|------------------------|------------------|---------------------|--------------------------------|-----|------|------------------|
|                        | Fair Value       | Valuation Technique |                                |     |      |                  |
|                        |                  |                     |                                |     |      |                  |

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|   |           |                 |                    |       |        |        |
|---|-----------|-----------------|--------------------|-------|--------|--------|
| Interest rate lock and purchase loan commitments, net | \$ 16,866 | Income approach | Fall-out factor    | 0.40% | 61.01% | 17.01% |
|   |           |                 | Value of servicing | 0.68% | 1.64%  | 1.05%  |

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| (dollars in thousands)                                | At December 31, 2017 |                        | Significant Unobservable<br>Input | Low   | High   | Weighted Average |
|---|----------------------|------------------------|-----------------------------------|-------|--------|------------------|
|   | Fair<br>Value        | Valuation<br>Technique |                                   |       |        |                  |
| Interest rate lock and purchase loan commitments, net | \$ 12,925            | Income approach        | Fall-out factor                   | 0.00% | 58.38% | 12.05%           |
|   |                      |                        | Value of servicing                | 0.69% | 1.73%  | 1.09%            |

### Nonrecurring Fair Value Measurements

Certain assets held by the Company are not included in the tables above, but are measured at fair value on a nonrecurring basis. These assets include certain loans held for investment and other real estate owned that are carried at the lower of cost or fair value of the underlying collateral, less the estimated cost to sell. The estimated fair values of real estate collateral are generally based on internal evaluations and appraisals of such collateral, which use the market approach and income approach methodologies. All impaired loans are subject to an internal evaluation completed quarterly by management as part of the allowance process.

The fair value of commercial properties are generally based on third-party appraisals that consider recent sales of comparable properties, including their income-generating characteristics, adjusted (generally based on unobservable inputs) to reflect the general assumptions that a market participant would make when analyzing the property for purchase. The Company uses a fair value of collateral technique to apply adjustments to the appraisal value of certain commercial loans held for investment that are collateralized by real estate. During the six months ended June 30, 2018, the Company recorded an adjustment of 8.0% to the appraisal values of certain commercial loans held for investment that are collateralized by real estate and recorded no adjustments during the three months ended June 30, 2018. During the three and six months ended June 30, 2017, the Company recorded an adjustment of 7.10% to the appraisal values of certain commercial loans held for investment that are collateralized by real estate.

The Company uses a fair value of collateral technique to apply adjustments to the stated value of certain commercial loans held for investment that are not collateralized by real estate. During the three and six months ended June 30, 2018, the Company applied a range of stated value adjustments of 25.0% to 100.0%, with a weighted average of 60.0%. During the three months ended June 30, 2017, the Company applied a range of stated value adjustments of 0.0% to 42.6%, with a weighted average of 42.3%. During the six months ended June 30, 2017, the Company applied a range of stated value adjustments of 0.0% to 100.0%, with a weighted average of 41.3%. During the three and six months ended June 30, 2018 and 2017, the Company did not apply any adjustment to the appraisal value of OREO.

Residential properties are generally based on unadjusted third-party appraisals. Factors considered in determining the fair value include geographic sales trends, the value of comparable surrounding properties as well as the condition of the property.

These adjustments include management assumptions that are based on the type of collateral dependent loan and may increase or decrease an appraised value. Management adjustments vary significantly depending on the location, physical characteristics and income producing potential of each individual property. The quality and volume of market information available at the time of the appraisal can vary from period-to-period and cause significant changes to the nature and magnitude of the unobservable inputs used. Given these variations, changes in these unobservable inputs are generally not a reliable indicator for how fair value will increase or decrease from period to period.

The following tables present assets that had changes in their recorded fair value during the three and six months ended June 30, 2018 and 2017 and assets held at the end of the respective reporting period.

At or for the Three Months Ended June 30,  
2018

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| (in thousands)                           | Fair<br>Value<br>of<br>Assets<br>Held at<br>June 30,<br>2018 | Level 1 | Level 2 | Level 3  | Total<br>Gains<br>(Losses) |
|--|--|---------|---------|----------|----------------------------|
| Loans held for investment <sup>(1)</sup> | \$ 1,341   | \$ —    | \$ —    | \$ 1,341 | \$ (7 )                    |

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| (in thousands)                           | At or for the Three Months Ended June 30, 2017 |         |         |          |                      |
|--|--|---------|---------|----------|----------------------|
|  | Assets Held at June 30, 2017                   | Level 1 | Level 2 | Level 3  | Total Gains (Losses) |
| Loans held for investment <sup>(1)</sup> | \$ 2,003                                       | \$ —    | \$ —    | \$ 2,003 | \$ 162               |

| (in thousands)                           | At or for the Six Months Ended June 30, 2018 |         |         |          |                      |
|--|--|---------|---------|----------|----------------------|
|  | Assets Held at June 30, 2018                 | Level 1 | Level 2 | Level 3  | Total Gains (Losses) |
| Loans held for investment <sup>(1)</sup> | \$ 1,341                                     | \$ —    | \$ —    | \$ 1,341 | \$ (144 )            |

| (in thousands)                           | At or for the Six Months Ended June 30, 2017 |         |         |          |                      |
|--|--|---------|---------|----------|----------------------|
|  | Assets Held at June 30, 2017                 | Level 1 | Level 2 | Level 3  | Total Gains (Losses) |
| Loans held for investment <sup>(1)</sup> | \$ 2,003                                     | \$ —    | \$ —    | \$ 2,003 | \$ 140               |

(1) Represents the carrying value of loans for which adjustments are based on the fair value of the collateral.

Fair Value of Financial Instruments

The following presents the carrying value, estimated fair value and the levels of the fair value hierarchy for the Company's financial instruments other than assets and liabilities measured at fair value on a recurring basis.

| (in thousands)   | At June 30, 2018 |              | Level 1    | Level 2      | Level 3   |
|--|------------------|--------------|------------|--------------|-----------|
|  | Carrying Value   | Fair Value   |            |              |           |
| Assets:  |                  |              |            |              |           |
| Cash and cash equivalents                                  | \$ 176,218       | \$ 176,218   | \$ 176,218 | \$—          | \$ —      |
| Investment securities held to maturity                     | 78,035           | 76,783       | —          | 76,783       | —         |
| Loans held for investment                                  | 4,879,123        | 4,855,496    | —          | —            | 4,855,496 |
| Loans held for sale – transferred from held for investment | 1,517            | 1,517        | —          | —            | 1,517     |
| Loans held for sale – multifamily and other                | 39,909           | 39,909       | —          | 39,909       | —         |
| Mortgage servicing rights – multifamily                    | 26,461           | 29,006       | —          | —            | 29,006    |
| Federal Home Loan Bank stock                               | 48,157           | 48,157       | —          | 48,157       | —         |
| Liabilities:   |                  |              |            |              |           |
| Time deposits  | \$ 1,396,082     | \$ 1,388,422 | \$—        | \$ 1,388,422 | \$ —      |
| Federal Home Loan Bank advances                            | 1,008,613        | 1,010,460    | —          | 1,010,460    | —         |
| Other borrowings   | 30,007           | 30,007       | 30,007     | —            | —         |
| Long-term debt   | 125,368          | 107,418      | —          | 107,418      | —         |

| (in thousands)                              | At December 31, 2017 |              | Level 1   | Level 2      | Level 3   |
|---|----------------------|--------------|-----------|--------------|-----------|
|   | Carrying Value       | Fair Value   |           |              |           |
| Assets:                                     |                      |              |           |              |           |
| Cash and cash equivalents                   | \$ 72,718            | \$ 72,718    | \$ 72,718 | \$—          | \$ —      |
| Investment securities held to maturity      | 58,036               | 58,128       | —         | 58,128       | —         |
| Loans held for investment                   | 4,500,989            | 4,497,884    | —         | —            | 4,497,884 |
| Loans held for sale – multifamily and other | 33,589               | 33,589       | —         | 33,589       | —         |
| Mortgage servicing rights – multifamily     | 26,093               | 28,362       | —         | —            | 28,362    |
| Federal Home Loan Bank stock                | 46,639               | 46,639       | —         | 46,639       | —         |
| Liabilities:                                |                      |              |           |              |           |
| Time deposits <sup>(1)</sup>                | \$ 1,190,689         | \$ 1,186,126 | \$—       | \$ 1,186,126 | \$ —      |
| Federal Home Loan Bank advances             | 979,201              | 981,441      | —         | 981,441      | —         |
| Long-term debt                              | 125,274              | 108,530      | —         | 108,530      | —         |

(1) Prior year presentation has changed due to the January 1, 2018 adoption of ASU 2016-01.

**NOTE 9—EARNINGS PER SHARE:**

The following table summarizes the calculation of earnings per share.

| (in thousands, except share and per share data)                        | Three Months Ended<br>June 30, |            | Six Months Ended June<br>30, |            |
|--|--------------------------------|------------|------------------------------|------------|
|  | 2018                           | 2017       | 2018                         | 2017       |
| Net income   | \$7,099                        | \$ 11,209  | \$ 12,965                    | \$ 20,192  |
| Weighted average shares:   |                                |            |                              |            |
| Basic weighted-average number of common shares outstanding             | 26,976,896                     | 26,866,230 | 26,952,178                   | 26,843,813 |
| Dilutive effect of outstanding common stock equivalents <sup>(1)</sup> | 179,437                        | 218,378    | 205,486                      | 227,215    |
| Diluted weighted-average number of common stock outstanding            | 27,156,329                     | 27,084,608 | 27,157,664                   | 27,071,028 |
| Earnings per share:  |                                |            |                              |            |
| Basic earnings per share   | \$0.26                         | \$ 0.42    | \$ 0.48                      | \$ 0.75    |
| Diluted earnings per share   | \$0.26                         | \$ 0.41    | \$ 0.48                      | \$ 0.75    |

Excluded from the computation of diluted earnings per share (due to their antidilutive effect) for the three and six months ended June 30, 2018 and 2017 were certain stock options and unvested restricted stock issued to key senior management personnel and directors of the Company. The aggregate number of common stock equivalents related to such options and unvested restricted shares, which could potentially be dilutive in future periods, was 9,259 at June 30, 2018 and 6,417 at June 30, 2017.

**NOTE 10—BUSINESS SEGMENTS:**

The Company's business segments are determined based on the products and services provided, as well as the nature of the related business activities and reflect the manner in which financial information is currently evaluated by management. The Company organizes the segments into two lines of business: Commercial and Consumer Banking segment and Mortgage Banking segment.

A description of the Company's business segments and the products and services that they provide is as follows.

**Commercial and Consumer Banking** provides diversified financial products and services to our commercial and consumer customers through bank branches, ATMs, and online, mobile and telephone banking. These products and services include deposit products; residential, consumer, business and agricultural portfolio loans; non-deposit investment products; insurance products, and cash management services. We originate construction loans, bridge loans and permanent loans for our portfolio primarily on single family residences, and on office, retail, industrial and multifamily properties. We originate multifamily real estate loans through our Fannie Mae DUS<sup>®</sup> business, and after origination those loans are sold to or securitized by Fannie Mae, while the Company generally retains the servicing rights. In addition, through the HomeStreet Commercial Capital division of HomeStreet Bank, we originate permanent commercial real estate loans primarily up to \$15 million in size, a portion of which we intend to pool and sell into the secondary market. As a part of the Commercial Lending division, we also have a team that specializes in SBA lending. This segment also reflects the results for the management of the Company's portfolio of investment securities.

**Mortgage Banking** originates single family residential mortgage loans for sale in the secondary markets and performs mortgage servicing on a substantial portion of such loans. The majority of our mortgage loans are sold to or securitized by Fannie Mae, Freddie Mac or Ginnie Mae, while we retain the right to service these loans. We have become a rated originator and servicer of jumbo loans, allowing us to sell these loans to other securitizers. Additionally, we purchase loans from WMS Series LLC through a correspondent arrangement with that company. We also sell loans on a servicing-released and servicing-retained basis to securitizers and correspondent lenders. A small percentage of our loans are brokered to other lenders. On occasion, we may sell a portion of our MSR portfolio. We

manage the loan funding and the interest rate risk associated with the secondary market loan sales and the retained single family mortgage servicing rights within this business segment.

Financial highlights by operating segment were as follows.

| (in thousands)                     | At or for the Three Months Ended June 30, 2018 |                                 |             |
|------------------------------------|--|---------------------------------|-------------|
|                                    | Mortgage Banking                               | Commercial and Consumer Banking | Total       |
| Condensed income statement:        |  |                                 |             |
| Net interest income <sup>(1)</sup> | \$3,258  | \$47,745                        | \$51,003    |
| Provision for credit losses        | —  | 1,000                           | 1,000       |
| Noninterest income                 | 60,984   | 8,405                           | 69,389      |
| Noninterest expense                | 71,279   | 39,286                          | 110,565     |
| (Loss) income before income taxes  | (7,037 )                                       | 15,864                          | 8,827       |
| Income tax (benefit) expense       | (2,236 )                                       | 3,964                           | 1,728       |
| Net (loss) income                  | \$(4,801 )                                     | \$11,900                        | \$7,099     |
| Total assets                       | \$805,777                                      | \$6,358,100                     | \$7,163,877 |

| (in thousands)                     | At or for the Three Months Ended June 30, 2017 |                                 |             |
|------------------------------------|--|---------------------------------|-------------|
|                                    | Mortgage Banking                               | Commercial and Consumer Banking | Total       |
| Condensed income statement:        |  |                                 |             |
| Net interest income <sup>(1)</sup> | \$4,420  | \$42,448                        | \$46,868    |
| Provision for credit losses        | —  | 500                             | 500         |
| Noninterest income                 | 72,732   | 8,276                           | 81,008      |
| Noninterest expense                | 74,613   | 36,631                          | 111,244     |
| Income before income taxes         | 2,539  | 13,593                          | 16,132      |
| Income tax expense                 | 776  | 4,147                           | 4,923       |
| Net income                         | \$1,763  | \$9,446                         | \$11,209    |
| Total assets                       | \$992,668                                      | \$5,593,889                     | \$6,586,557 |

| (in thousands)                     | At or for the Six Months Ended June 30, 2018 |                                 |             |
|------------------------------------|--|---------------------------------|-------------|
|                                    | Mortgage Banking                             | Commercial and Consumer Banking | Total       |
| Condensed income statement:        |  |                                 |             |
| Net interest income <sup>(1)</sup> | \$6,270                                      | \$93,193                        | \$99,463    |
| Provision for credit losses        | —  | 1,750                           | 1,750       |
| Noninterest income                 | 114,719                                      | 15,501                          | 130,220     |
| Noninterest expense                | 133,776                                      | 77,558                          | 211,334     |
| (Loss) income before income taxes  | (12,787 )                                    | 29,386                          | 16,599      |
| Income tax (benefit) expense       | (3,646 )                                     | 7,280                           | 3,634       |
| Net (loss) income                  | \$(9,141 )                                   | \$22,106                        | \$12,965    |
| Total assets                       | \$805,777                                    | \$6,358,100                     | \$7,163,877 |



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| (in thousands)                     | At or for the Six Months Ended June 30, 2017 |                                 |             |
|------------------------------------|--|---------------------------------|-------------|
|                                    | Mortgage Banking                             | Commercial and Consumer Banking | Total       |
| Condensed income statement:        |  |                                 |             |
| Net interest income <sup>(1)</sup> | \$9,167                                      | \$83,352                        | \$92,519    |
| Provision for credit losses        | —  | 500                             | 500         |
| Noninterest income                 | 137,768                                      | 17,701                          | 155,469     |
| Noninterest expense                | 145,017                                      | 73,101                          | 218,118     |
| Income before income taxes         | 1,918  | 27,452                          | 29,370      |
| Income tax expense                 | 464  | 8,714                           | 9,178       |
| Net income                         | \$1,454                                      | \$18,738                        | \$20,192    |
| Total assets                       | \$992,668                                    | \$5,593,889                     | \$6,586,557 |

(1) Net interest income is the aggregation of interest earned on assets, interest expense charged by treasury to fund the assets, interest paid on liabilities, and interest income provided by treasury for investing the liabilities.

**NOTE 11—ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS):**

The following table shows changes in accumulated other comprehensive income (loss) from unrealized gain (loss) on available-for-sale securities, net of tax.

| (in thousands)  | Three Months Ended June 30, |           | Six Months Ended June 30, |            |
|---|-----------------------------|-----------|---------------------------|------------|
|   | 2018                        | 2017      | 2018                      | 2017       |
| Beginning balance   | \$(17,298)                  | \$(8,486) | \$(7,122)                 | \$(10,412) |
| Other comprehensive (loss) income before reclassifications              | (2,412)                     | 3,431     | (12,412)                  | 5,361      |
| Amounts reclassified from accumulated other comprehensive income (loss) | (12)                        | (358)     | (188)                     | (362)      |
| Net current-period other comprehensive (loss) income                    | (2,424)                     | 3,073     | (12,600)                  | 4,999      |
| Ending balance  | \$(19,722)                  | \$(5,413) | \$(19,722)                | \$(5,413)  |

The following table shows the affected line items in the consolidated statements of operations from reclassifications of unrealized gain (loss) on available-for-sale securities from accumulated other comprehensive income (loss).

| (in thousands) | Affected Line Item in the Consolidated Statements of Operations | Amount Reclassified from Accumulated Other Comprehensive Income (Loss) |        |                           |        |
|----------------|---|--|--------|---------------------------|--------|
|                |   | Three Months Ended June 30,  |        | Six Months Ended June 30, |        |
|                |   | 2018   | 2017   | 2018                      | 2017   |
|                | Gain on sale of investment securities available for sale        | \$ 16  | \$ 551 | \$ 238                    | \$ 557 |
|                | Income tax expense  | 4  | 193    | 50                        | 195    |

Total, net of tax

\$12 \$358 \$188 \$362

**NOTE 12—REVENUE:**

On January 1, 2018, the Company adopted ASU No. 2014-09 *Revenue from Contracts with Customers* ("Topic 606"). We elected to implement Topic 606 using the modified retrospective application, with the cumulative effect recorded as an adjustment to retained earnings at January 31, 2018. Due to immateriality, we had no cumulative effect to record. Since net

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interest income on financial assets and liabilities is excluded from this guidance, a significant majority of our revenues are not subject to the new guidance.

Our revenue streams that fall within the scope of Topic 606 are presented within noninterest income and are, in general, recognized as revenue as we satisfy our obligation to the customer. Most of the Company's contracts that fall within the scope of this guidance are contracts with customers that are cancelable by either party without penalty and are short-termed in nature. These revenues include depositor and other retail and business banking fees, commission income, credit card fees and sales of other real estate owned. For the six months ended June 30, 2018, in scope revenue streams were approximately 2.7% of our total revenues. As this standard is immaterial to our consolidated financial statements, the Company has omitted certain disclosures in ASU 2014-09, including the disaggregation of revenue table. In-scope noninterest revenue streams are discussed below.

*Depositor and other retail and business banking fees*

Depositor and other retail banking fees consist of monthly service fees, check orders, and other deposit account related fees. The Company's performance obligation for these fees is generally satisfied, and the related revenue recognized, over the period in which the service is provided.

*Commission Income*

Commission income primarily consists of revenue received on insurance policies and monthly investment management fees earned where the Company has acted as an intermediary between customers and the insurance carriers or investment advisers.

Under Topic 606, the commissions received at the inception of the policy should be deferred and recognized over the course of the policy. The company's performance obligation for commissions is generally satisfied, and the related revenue generally recognized, over the course of the policy or over the period in which the services are provided, generally monthly.

*Credit Card Fees*

The Company offers credit cards to its customers through a third party and earns a fee on each transaction and a fee for each new account activation on a net basis. Revenue is recognized on a one-month lag when cash is received for these fees which does not vary materially from recognizing revenue over the period the services are performed.

*Sale of Real Estate Owned*

A gain or loss, the difference between the cost basis of the property and its sale price, on other real estate owned is recognized when the performance obligation is met, which is at the time the property title is transferred to the buyer.

**NOTE 13—RESTRUCTURING:**

In 2017, we completed restructuring plans in the Company's Mortgage Banking segment to reduce operating costs and improve efficiency.

In June 2018, the Company implemented another restructuring plan in the Mortgage Banking segment to further reduce operating costs and improve profitability. In the second quarter of 2018, we recorded a total restructuring charge of \$6.9 million. We estimate we will record an additional \$1.7 million in restructuring charges related to this event in the third quarter of 2018.

Restructuring charges consist of facility-related costs and severance costs and are included in the occupancy and the salaries and related costs line items on our consolidated statement of operations for the applicable period.

The following tables summarize the restructuring charges, the restructuring costs paid or settled during the first three and six months of 2018 and the Company's net remaining liability balance at June 30, 2018 and 2017.

| At and for the three months ended June 30 | 2018                     |                         |          | 2017                     |                         |       |
|---|--------------------------|-------------------------|----------|--------------------------|-------------------------|-------|
|   | Facilities-related costs | Personnel-related costs | Total    | Facilities-related costs | Personnel-related costs | Total |
| (in thousands)                            |                          |                         |          |                          |                         |       |
| Beginning balance                         | \$ 720                   | \$ —                    | \$ 720   | \$ —                     | \$ —                    | \$ —  |
| Restructuring costs                       | 6,454                    | 439                     | 6,893    | —                        | 104                     | 104   |
| Costs paid or otherwise settled           | (2,965 )                 | —                       | (2,965 ) | —                        | (33 )                   | (33 ) |
| Ending balance                            | \$ 4,209                 | \$ 439                  | \$ 4,648 | \$ —                     | \$ 71                   | \$ 71 |

| At and for the six months ended June 30 | 2018                     |                         |          | 2017                     |                         |       |
|---|--------------------------|-------------------------|----------|--------------------------|-------------------------|-------|
|   | Facilities-related costs | Personnel-related costs | Total    | Facilities-related costs | Personnel-related costs | Total |
| (in thousands)                          |                          |                         |          |                          |                         |       |
| Beginning balance                       | \$ 1,386                 | \$ —                    | \$ 1,386 | \$ —                     | \$ —                    | \$ —  |
| Restructuring costs                     | 6,163                    | 439                     | 6,602    | —                        | 104                     | 104   |
| Costs paid or otherwise settled         | (3,340 )                 | —                       | (3,340 ) | —                        | (33 )                   | (33 ) |
| Ending balance                          | \$ 4,209                 | \$ 439                  | \$ 4,648 | \$ —                     | \$ 71                   | \$ 71 |

**NOTE 14—SUBSEQUENT EVENTS:**

The Company has evaluated subsequent events through the time of filing this Quarterly Report on Form 10-Q and has concluded that there are no significant events that occurred subsequent to the balance sheet date but prior to the filing of this report that would have a material impact on the consolidated financial statements.

**ITEM 2 MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

*Management's Discussion and Analysis of Financial Condition and Results of Operations should be read in conjunction with the Consolidated Financial Statements and Notes presented elsewhere in this report and in HomeStreet, Inc.'s 2017 Annual Report on Form 10-K.*

**FORWARD-LOOKING STATEMENTS**

The following discussion contains certain forward-looking statements, which are statements of expectations and not statements of historical fact. Many forward-looking statements can be identified as using words such as “anticipate,” “believe,” “could,” “estimate,” “expect,” “intend,” “may,” “plan,” “potential,” “should,” “will” and “would” and similar expressions (and the negative of these terms). Such statements involve inherent risks and uncertainties, many of which are difficult to predict and are generally beyond the control of the Company and are subject to risks and uncertainties, including, but not limited to, those discussed below and elsewhere in this Quarterly Report on Form 10-Q, particularly in Item 1A of Part II, “Risk Factors,” that could cause actual results to differ significantly from those projected. Although we believe that expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. We undertake no obligation to, and expressly disclaim any such obligation to update, or clarify any of the forward-looking statements after the date of this Quarterly Report on Form 10-Q to reflect changed assumptions, the occurrence of anticipated or unanticipated events, new information or changes to future results over time of otherwise, except as required by law. Readers are cautioned not to place undue reliance on these forward-looking statements, which apply only as of the date of this Form 10-Q.

Except as otherwise noted, references to “we,” “our,” “us” or “the Company” refer to HomeStreet, Inc. and its subsidiaries that are consolidated for financial reporting purposes. Statements of knowledge, intention or belief reflect those characteristics of our executive management team based on current facts and circumstances.

You may review a copy of this Quarterly Report on Form 10-Q, including exhibits and any schedule filed therewith, and obtain copies of such materials at prescribed rates, at the Securities and Exchange Commission's Public Reference Room at, 100 F Street, NE, Washington, D.C. 20549. You may obtain information on the operation of the Public Reference Room by calling the Securities and Exchange Commission at 1-800-SEC-0330. The Securities and Exchange Commission maintains a website (<http://www.sec.gov>) that contains reports, proxy and information statements and other information regarding registrants, such as HomeStreet, Inc., that file electronically with the Securities and Exchange Commission. Copies of our Securities Exchange Act reports also are available from our investor relations website, <http://ir.homestreet.com>. Information contained in or linked from our websites is not incorporated into and does not constitute a part of this report.

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Summary Financial Data

| (dollars in thousands, except share data)                                  | At or for the Three Months Ended |               |               |                |               | At or for the Six Months Ended |               |
|--|----------------------------------|---------------|---------------|----------------|---------------|--------------------------------|---------------|
|  | June 30, 2018                    | Mar. 31, 2018 | Dec. 31, 2017 | Sept. 30, 2017 | June 30, 2017 | June 30, 2018                  | June 30, 2017 |
| Income statement data (for the period ended):                              |                                  |               |               |                |               |                                |               |
| Net interest income  | \$ 51,003                        | \$ 48,460     | \$ 51,079     | \$ 50,840      | \$ 46,868     | \$ 99,463                      | \$ 92,519     |
| Provision for credit losses  | 1,000                            | 750           | —             | 250            | 500           | 1,750                          | 500           |
| Noninterest income   | 69,389                           | 60,831        | 72,801        | 83,884         | 81,008        | 130,220                        | 155,469       |
| Noninterest expense  | 110,565                          | 100,769       | 106,838       | 114,697        | 111,244       | 211,334                        | 218,118       |
| Income before income taxes   | 8,827                            | 7,772         | 17,042        | 19,777         | 16,132        | 16,599                         | 29,370        |
| Income tax expense (benefit)   | 1,728                            | 1,906         | (17,873 )     | 5,938          | 4,923         | 3,634                          | 9,178         |
| Net income   | \$ 7,099                         | \$ 5,866      | \$ 34,915     | \$ 13,839      | \$ 11,209     | \$ 12,965                      | \$ 20,192     |
| Basic income per share   | \$ 0.26                          | \$ 0.22       | \$ 1.30       | \$ 0.51        | \$ 0.42       | \$ 0.48                        | \$ 0.75       |
| Diluted income per share   | \$ 0.26                          | \$ 0.22       | \$ 1.29       | \$ 0.51        | \$ 0.41       | \$ 0.48                        | \$ 0.75       |
| Common shares outstanding  | 26,978,229                       | 26,972,074    | 26,888,288    | 26,884,402     | 26,874,871    | 26,978,229                     | 26,874,871    |
| Weighted average number of shares outstanding:                             |                                  |               |               |                |               |                                |               |
| Basic  | 26,976,892                       | 26,927,464    | 26,887,611    | 26,883,392     | 26,866,230    | 26,952,178                     | 26,843,813    |
| Diluted  | 27,156,329                       | 27,159,000    | 27,136,977    | 27,089,040     | 27,084,608    | 27,157,664                     | 27,071,028    |
| Shareholders' equity per share   | \$ 26.19                         | \$ 25.99      | \$ 26.20      | \$ 24.98       | \$ 24.40      | \$ 26.19                       | \$ 24.40      |
| Financial position (at period end):  |                                  |               |               |                |               |                                |               |
| Cash and cash equivalents  | \$ 176,218                       | \$ 66,289     | \$ 72,718     | \$ 55,050      | \$ 54,447     | \$ 176,218                     | \$ 54,447     |
| Investment securities  | 907,457                          | 915,483       | 904,304       | 919,459        | 936,522       | 907,457                        | 936,522       |
| Loans held for sale  | 568,514                          | 500,533       | 610,902       | 851,126        | 784,556       | 568,514                        | 784,556       |
| Loans held for investment, net   | 4,883,310                        | 4,758,261     | 4,506,466     | 4,313,225      | 4,156,424     | 4,883,310                      | 4,156,424     |
| Loan servicing rights  | 272,205                          | 320,105       | 284,653       | 268,072        | 258,222       | 272,205                        | 258,222       |
| Other real estate owned  | 752                              | 297           | 664           | 3,704          | 4,597         | 752                            | 4,597         |
| Total assets   | 7,163,877                        | 6,924,056     | 6,742,041     | 6,796,346      | 6,586,557     | 7,163,877                      | 6,586,557     |
| Deposits   | 5,120,285                        | 5,048,996     | 4,760,952     | 4,670,486      | 4,747,771     | 5,120,285                      | 4,747,771     |
| Federal Home Loan Bank advances  | 1,008,613                        | 851,657       | 979,201       | 1,135,245      | 867,290       | 1,008,613                      | 867,290       |
| Federal funds purchased and securities sold under agreements to repurchase | —                                | 25,000        | —             | —              | —             | —                              | —             |
| Shareholders' equity   | \$ 706,459                       | \$ 700,963    | \$ 704,380    | \$ 671,469     | \$ 655,841    | \$ 706,459                     | \$ 655,841    |
| Financial position (averages):   |                                  |               |               |                |               |                                |               |
| Investment securities  | \$ 911,678                       | \$ 915,562    | \$ 929,995    | \$ 925,545     | \$ 1,089,552  | \$ 913,609                     | \$ 1,121,224  |
| Loans held for investment  | 4,836,644                        | 4,641,980     | 4,429,777     | 4,242,795      | 4,119,825     | 4,739,850                      | 4,017,748     |
| Total interest-earning assets  | 6,369,673                        | 6,093,430     | 6,269,600     | 6,098,054      | 5,837,917     | 6,232,315                      | 5,810,143     |
| Total interest-bearing deposits  | 4,046,297                        | 3,834,191     | 3,581,911     | 3,622,606      | 3,652,036     | 3,940,829                      | 3,574,543     |
| Federal Home Loan Bank advances  | 943,539                          | 858,451       | 1,264,893     | 1,034,634      | 872,019       | 901,230                        | 923,679       |
| Federal funds purchased and securities sold under agreements to repurchase | 5,253                            | 7,333         | 8,828         | 272            | 4,804         | 6,287                          | 2,901         |
| Total interest-bearing liabilities   | 5,121,085                        | 4,825,265     | 4,980,926     | 4,783,142      | 4,654,064     | 4,973,992                      | 4,626,306     |
| Shareholders' equity   | \$ 751,593                       | \$ 717,742    | \$ 701,849    | \$ 683,186     | \$ 668,377    | \$ 734,761                     | \$ 658,961    |

Summary Financial Data (continued)

| (dollars in thousands, except share data)                         | At or for the Three Months Ended |               |               |                |               | At or for the Six Months Ended |               |
|---|----------------------------------|---------------|---------------|----------------|---------------|--------------------------------|---------------|
|   | June 30, 2018                    | Mar. 31, 2018 | Dec. 31, 2017 | Sept. 30, 2017 | June 30, 2017 | June 30, 2018                  | June 30, 2017 |
| Financial performance:  |                                  |               |               |                |               |                                |               |
| Return on average shareholders' equity <sup>(1)</sup>             | 3.78                             | % 3.27        | % 19.90       | % 8.10         | % 6.71        | % 3.53                         | % 6.13        |
| Return on average assets  | 0.40                             | % 0.35        | % 2.03        | % 0.83         | % 0.70        | % 0.37                         | % 0.63        |
| Net interest margin <sup>(2)</sup>                                | 3.25                             | % 3.25        | % 3.33        | % 3.40         | % 3.29        | % 3.25                         | % 3.26        |
| Efficiency ratio <sup>(3)</sup>                                   | 91.84                            | % 92.20       | % 86.24       | % 85.13        | % 86.99       | % 92.01                        | % 87.96       |
| Asset quality:  |                                  |               |               |                |               |                                |               |
| Allowance for credit losses                                       | \$40,982                         | \$40,446      | \$39,116      | \$38,195       | \$37,470      | \$40,982                       | \$37,470      |
| Allowance for loan losses/total loans <sup>(4)</sup>              | 0.80                             | % 0.81        | % 0.83        | % 0.85         | % 0.86        | % 0.80                         | % 0.86        |
| Allowance for loan losses/nonaccrual loans                        | 409.97                           | % 359.32      | % 251.63      | % 245.02       | % 233.50      | % 409.97                       | % 233.50      |
| Total nonaccrual loans <sup>(5)(6)</sup>                          | \$9,630                          | \$10,879      | \$15,041      | \$15,123       | \$15,476      | \$9,630                        | \$15,476      |
| Nonaccrual loans/total loans                                      | 0.20                             | % 0.23        | % 0.33        | % 0.35         | % 0.37        | % 0.20                         | % 0.37        |
| Other real estate owned   | \$751                            | \$297         | \$664         | \$3,704        | \$4,597       | \$751                          | \$4,597       |
| Total nonperforming assets <sup>(6)</sup>                         | \$10,381                         | \$11,176      | \$15,705      | \$18,827       | \$20,073      | \$10,381                       | \$20,073      |
| Nonperforming assets/total assets                                 | 0.14                             | % 0.16        | % 0.23        | % 0.28         | % 0.30        | % 0.14                         | % 0.30        |
| Net (recoveries) charge-offs                                      | \$464                            | \$(580)       | \$(921)       | \$(475)        | \$(928)       | \$(116)                        | \$(1,706)     |
| Regulatory capital ratios for the Bank:                           |                                  |               |               |                |               |                                |               |
| Tier 1 leverage capital (to average assets)                       | 9.72                             | % 9.58        | % 9.67        | % 9.86         | % 10.13       | % 9.72                         | % 10.13       |
| Common equity tier 1 risk-based capital (to risk-weighted assets) | 12.69                            | % 12.30       | % 13.22       | % 12.88        | % 13.23       | % 12.69                        | % 13.23       |
| Tier 1 risk-based capital (to risk-weighted assets)               | 12.69                            | % 12.30       | % 13.22       | % 12.88        | % 13.23       | % 12.69                        | % 13.23       |
| Total risk-based capital (to risk-weighted assets)                | 13.52                            | % 13.09       | % 14.02       | % 13.65        | % 14.01       | % 13.52                        | % 14.01       |
| Regulatory capital ratios for the Company:                        |                                  |               |               |                |               |                                |               |
| Tier 1 leverage capital (to average assets)                       | 9.18                             | % 9.08        | % 9.12        | % 9.33         | % 9.55        | % 9.18                         | % 9.55        |
| Tier 1 common equity risk-based capital (to risk-weighted assets) | 10.48                            | % 9.26        | % 9.86        | % 9.77         | % 10.01       | % 10.48                        | % 10.01       |
| Tier 1 risk-based capital (to risk-weighted assets)               | 11.56                            | % 10.28       | % 10.92       | % 10.81        | % 11.10       | % 11.56                        | % 11.10       |
| Total risk-based capital (to risk-weighted assets)                | 12.38                            | % 10.97       | % 11.61       | % 11.48        | % 11.79       | % 12.38                        | % 11.79       |

(1) Net earnings available to common shareholders divided by average shareholders' equity.

(2) Net interest income divided by total average interest-earning assets on a tax equivalent basis.

(3) Noninterest expense divided by total revenue (net interest income and noninterest income).

(4) Includes loans acquired with bank acquisitions. Excluding acquired loans, allowance for loan losses /total loans was 0.85%, 0.87%, 0.90%, 0.93% and 0.95% at June 30, 2018, March 31, 2018, December 31, 2017, September 30, 2017 and June 30, 2017, respectively.

(5) Generally, loans are placed on nonaccrual status when they are 90 or more days past due, unless payment is insured by the FHA or guaranteed by the VA.

(6) Includes \$1.4 million, \$1.7 million, \$1.9 million, \$1.4 million and \$732 thousand of nonperforming loans guaranteed by the SBA at June 30, 2018, March 31, 2018, December 31, 2017, September 30, 2017 and June 30, 2017, respectively.

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| (in thousands) | At or for the Three Months Ended |                  |                  |                   |                  |
|----------------|----------------------------------|------------------|------------------|-------------------|------------------|
|                | June 30,<br>2018                 | Mar. 31,<br>2018 | Dec. 31,<br>2017 | Sept. 30,<br>2017 | June 30,<br>2017 |

**SUPPLEMENTAL DATA:**

Loans serviced for others:

|  |                      |                      |                      |                      |                      |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|
| Single family                          | \$ 19,073,176        | \$ 23,219,576        | \$ 22,631,147        | \$ 21,892,253        | \$ 21,104,608        |
| Multifamily DUS <sup>®</sup> (1)       | 1,357,929            | 1,323,937            | 1,311,399            | 1,213,459            | 1,135,722            |
| Other                                  | 82,083               | 81,436               | 79,797               | 78,674               | 75,336               |
| <b>Total loans serviced for others</b> | <b>\$ 20,513,188</b> | <b>\$ 24,624,949</b> | <b>\$ 24,022,343</b> | <b>\$ 23,184,386</b> | <b>\$ 22,315,666</b> |

(1) Fannie Mae Multifamily Delegated Underwriting and Servicing Program ("DUS<sup>®</sup>") is a registered trademark of Fannie Mae.

## About Us

HomeStreet is a diversified financial services company founded in 1921, headquartered in Seattle, Washington, serving customers primarily on the West Coast of the United States, including Hawaii. We are principally engaged in commercial and consumer banking and real estate lending, including commercial real estate and single family mortgage banking operations.

HomeStreet, Inc. is a bank holding company that has elected to be treated as a financial holding company. Our primary subsidiaries are HomeStreet Bank and HomeStreet Capital Corporation ("HSC"). We also sell insurance products and services for consumer clients under the name HomeStreet Insurance.

HomeStreet Bank is a Washington state-chartered commercial bank providing commercial and consumer loans, mortgage loans, deposit products, other banking services, non-deposit investment products, private banking and cash management services. Our loan products include commercial business loans and agriculture loans, consumer loans, single family residential mortgages, loans secured by commercial real estate and construction loans for residential and commercial real estate projects. We also have partial ownership in WMS Series LLC (dba Penrith Home Loans), an affiliated business arrangement with various owners of Windermere Real Estate Company franchises, which operates a home loan business from select Windermere Real Estate Offices and other locations.

HSC, a Washington corporation, originates, sells and services multifamily mortgage loans under the Fannie Mae Delegated Underwriting and Servicing Program ("DUS®")<sup>(1)</sup> in conjunction with HomeStreet Bank.

We generate revenue by earning net interest income and noninterest income. Net interest income is primarily the interest income we earn on loans and investment securities, less the interest we pay on deposits and other borrowings. We also earn noninterest income from the origination, sale and servicing of loans and from fees earned on deposit services and investment and insurance sales.

At June 30, 2018, we had total assets of \$7.16 billion, net loans held for investment of \$4.88 billion, deposits of \$5.12 billion and shareholders' equity of \$706.5 million.

During the second quarter of 2018, we continued our focus on measured growth in our Commercial and Consumer Banking segment and increased efficiency in our overall operations. In our Commercial and Consumer Banking segment, we continued our strategy of diversifying HomeStreet's aggregate earnings by expanding the business, improving the quality of our deposits, and bolstering our processing, compliance and risk management capabilities. As of June 30, 2018, we had 30 retail branches in the Puget Sound area, 16 retail branches in Southern California and four retail branches in both Hawaii and Oregon. We believe our continued branch expansions promotes convenience for our customers, and along with the growth of commercial and consumer account deposits at our existing branches, help build our market share. Meanwhile, in our Mortgage Banking segment, we have been facing a continued reduction in single family loan origination volume due to the current interest rate environment and a lack of housing inventory in our primary markets.

We have been able to maintain a significant market share in mortgage banking in our Pacific Northwest markets, and expect mortgage banking to remain an important part of our overall strategy. However, the contraction in the total number of mortgage loans being originated in our markets has led us to focus on building an even more efficient operation, while retaining the ability to meet the origination and servicing needs of our mortgage lending customers. In June 2018, we announced the closure and consolidation of 20 single family home lending centers, primarily in California and Arizona, with associated headcount reductions of 110 full-time equivalents, or approximately 8% of the segment's total headcount at March 31, 2018. We anticipate annualized pre-tax savings from this streamlining to be \$11.4 million. Total estimated pre-tax restructuring costs of \$9.7 million, of which \$6.9 million was incurred in the second quarter of 2018, with an additional \$1.7 million estimated to be incurred in the third quarter of 2018.

Although our business historically focused heavily on single family mortgage banking, we have invested significantly in the growth of our commercial and consumer banking business since our initial public offering in 2012, in part to offset the volatility of earnings typically experienced in residential mortgage banking operations. This has been important in reducing the impact of the downturn in single family mortgage originations in our principal markets in the past year. The downturn has been primarily driven by the scarcity of homes available for sale in our primary markets, creating challenges for customers looking for suitable housing at an affordable price, which, in turn has reduced the volume of purchase mortgages transacted in those markets. In addition, increases in mortgage interest

rates have reduced the market for originating refinance mortgage loans. The lower volume of loans overall originated in the market has also created significant price competition as the number of our competitors has not been meaningfully reduced, which in turn creates negative pressure on our mortgage banking profit margins. The increased importance of our Commercial and Consumer Banking segment, along with the restructuring of our Mortgage Banking segment to reduce its cost structure to better align with market conditions, has helped to ease the volatility of our earnings.

<sup>1</sup> DUS® is a registered trademark of Fannie Mae 65

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While HomeStreet has grown at a significant rate in the five years since our initial public offering, management anticipates that our growth rate as a percentage of our assets and income going forward will be lower than prior periods, due in part to the increased scale of our business and the competitive state of our markets.

As part of our ongoing balance sheet and capital management, HomeStreet executed a definitive agreement to sell a portion of our single family mortgage servicing rights. The transaction provides for the sale of the rights to service approximately \$4.90 billion in total unpaid principal balance of single family mortgage loans serviced for both Fannie Mae and Freddie Mac, which represents approximately 21% of HomeStreet's total single family mortgage loans serviced for others as of March 31, 2018. We also modified our loss sharing agreement with Fannie Mae related to our DUS® servicing that significantly lowered our consolidated risk-weighted assets. In addition to increasing regulatory capital ratios, these actions will provide additional regulatory capital to support the continued growth of our Commercial and Consumer Banking business and accelerate the diversification of the Company's net income.

## Management's Overview of Second Quarter of 2018 Financial Performance

### Results of Operations

Results for the second quarter of 2018 reflect the benefit of our investments in growth and diversification. We have continued to execute on our strategy of becoming a leading West Coast regional commercial bank through steady organic growth in our Commercial and Consumer Banking segment which resulted in an increase of loans held for investment of 2.6% in the quarter. At the same time, however, our mortgage business has continued to be impacted by both the low supply of houses in our primary markets and by higher interest rates.

For the three and six months ended June 30, 2018, net income was \$7.1 million and \$13.0 million, respectively, a decrease of \$4.1 million or 36.7% and \$7.2 million or 35.8% from \$11.2 million and \$20.2 million, respectively, for the three and six months ended June 30, 2017. The decreases were primarily due to a decrease in mortgage production in our Mortgage Banking segment driven by a lack of housing inventory and increased competition in our core markets and \$6.9 million in restructuring expenses related to the streamlining of this segment in the second quarter of 2018.

As of June 30, 2018, we had 35 primary stand-alone home loan centers, six primary commercial loan centers and 62 retail deposit branches. We also have one stand-alone insurance office.

### Consolidated Financial Performance

| (in thousands, except per share data and ratios) | At or for the Three Months<br>Ended June 30, |            | Percent<br>Change | At or for the Six Months<br>Ended June 30, |            | Percent<br>Change |
|--|--|------------|-------------------|--|------------|-------------------|
|  | 2018   | 2017       |                   | 2018                                       | 2017       |                   |
| Selected statement of operations data            |  |            |                   |  |            |                   |
| Total net revenue <sup>(1)</sup>                 | \$ 120,392                                   | \$ 127,876 | (6 )%             | \$ 229,683                                 | \$ 247,988 | (7 )%             |
| Total noninterest expense                        | 110,565                                      | 111,244    | (1 )%             | 211,334                                    | 218,118    | (3 )%             |
| Provision for credit losses                      | 1,000  | 500        | 100 %             | 1,750                                      | 500        | 250 %             |
| Income tax expense                               | 1,728  | 4,923      | (65 )%            | 3,634                                      | 9,178      | (60 )%            |
| Net income                                       | \$ 7,099                                     | \$ 11,209  | (37 )%            | \$ 12,965                                  | \$ 20,192  | (36 )%            |
| Financial performance                            |  |            |                   |  |            |                   |
| Diluted income per share                         | \$ 0.26                                      | \$ 0.41    |                   | \$ 0.48                                    | \$ 0.75    |                   |
| Return on average common shareholders' equity    | 3.78   | % 6.71     | %                 | 3.53                                       | % 6.13     | %                 |
| Return on average assets                         | 0.40   | % 0.70     | %                 | 0.37                                       | % 0.63     | %                 |
| Net interest margin                              | 3.25   | % 3.29     | %                 | 3.25                                       | % 3.26     | %                 |

(1) Total net revenue is net interest income and noninterest income.

*Commercial and Consumer Banking Segment Results*

Commercial and Consumer Banking segment net income for the three and six months ended June 30, 2018 was \$11.9 million and \$22.1 million, respectively, compared to \$9.4 million and \$18.7 million, respectively, for the three and six months ended June 30, 2017. The increases were primarily due to an increase in net interest income from higher average balances and yields on interest-earning assets and a reduction in our effective tax rate, partially offset by higher cost of funds.

Commercial and Consumer Banking segment net interest income for the three and six months ended June 30, 2018 was \$47.7 million and \$93.2 million, compared to \$42.4 million and \$83.4 million for the three and six months ended June 30, 2017. The increases reflect higher average balances and yields on interest earning assets.

Our provision for credit losses were \$1.0 million and \$1.8 million in the three and six months ended June 30, 2018, respectively. The provision for credit losses were \$500 thousand in both the three and six months ended June 30, 2017. Net recoveries were \$116 thousand in the first six months of 2018 compared to net recoveries of \$1.7 million in the first six months of 2017. Overall, the allowance for loan losses (which excludes the allowance for unfunded commitments) was 0.80% and 0.86% of loans held for investment at June 30, 2018 and June 30, 2017, respectively. Excluding loans acquired through business combinations, the allowance for loan losses was 0.85% of loans held for investment at June 30, 2018 compared to 0.95% at June 30, 2017. Nonperforming assets were \$10.4 million, or 0.14% of total assets at June 30, 2018, compared to \$20.1 million, or 0.30% of total assets at June 30, 2017.

Commercial and Consumer Banking segment noninterest expense was \$39.3 million for the second quarter of 2018, an increase of \$2.7 million, or 7.2%, from \$36.6 million for the second quarter of 2017. For the six months ended June 30, 2018 segment noninterest expense was \$77.6 million, an increase of 6.1% from \$73.1 million for the six months ended June 30, 2017. The increases were primarily due to higher costs from the continued growth of our commercial real estate and commercial business lending units, our expanding branch banking network, and increased information system costs and FDIC assessments. For the six months ended June 30, 2018, we added four de novo retail deposit branches. From June 30, 2017, we decreased the segment's headcount by 3.5%, generally related to efficiencies derived in corporate support functions.

*Mortgage Banking Segment Results*

Mortgage Banking segment net loss for the three and six months ended June 30, 2018 was \$4.8 million and \$9.1 million, respectively, compared to net income of \$1.8 million and \$1.5 million, respectively, for the three and six months ended June 30, 2017. The decreases in earnings were primarily due to \$6.9 million in restructuring charges in the second quarter of 2018, lower mortgage production and lower mortgage loan servicing income, partially offset by lower salary and related costs associated with headcount reductions from our 2017 and 2018 restructuring events, as well as decreased commissions and related costs on lower closed loan volume.

Mortgage Banking noninterest income for the three and six months ended June 30, 2018 was \$61.0 million and \$114.7 million, respectively, compared to \$72.7 million and \$137.8 million, respectively, for the three and six months ended June 30, 2017, primarily due to a 13.9% and 9.0% decrease in single family mortgage interest rate lock commitments, respectively. Decreased interest rate lock commitments were the result of both higher mortgage interest rates, which reduced the volume of refinance activity in the period and to a lesser extent the limited supply of housing in our markets, which reduced the volume of purchase mortgage activity in the period. We decreased our mortgage production personnel by 14.6% at June 30, 2018 compared to June 30, 2017, primarily due to our 2017 and 2018 restructurings in our Mortgage Banking segment.

Mortgage Banking noninterest expense for the three and six months ended June 30, 2018 was \$71.3 million and \$133.8 million, respectively, compared to \$74.6 million and \$145.0 million, respectively, for the three and six months

ended June 30, 2017, primarily due to decreased commissions, salary, and related costs on lower closed loan volume, as well as lower salary and related costs associated with headcount reductions from our 2017 and 2018 restructuring activities. These decreases were partially offset by \$6.9 million in restructuring charges in the second quarter of 2018.

*Regulatory Matters*

Under the Basel III standards, the Company and Bank's Tier 1 leverage, common equity risk-based capital, Tier 1 risk-based capital and total risk-based capital ratios are as follows.

|   | At June 30, 2018 |         |   |
|---|------------------|---------|---|
|   | HomeStreet       |         |   |
| (in thousands)  | Inc.             | Bank    |   |
|   | Ratio            | Ratio   |   |
| Tier 1 leverage capital (to average assets)                       | 9.18 %           | 9.72 %  | % |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) | 10.48 %          | 12.69 % | % |
| Tier 1 risk-based capital (to risk-weighted assets)               | 11.56 %          | 12.69 % | % |
| Total risk-based capital (to risk-weighted assets)                | 12.38 %          | 13.52 % | % |

|   | At December 31, 2017 |         |   |
|---|----------------------|---------|---|
|   | HomeStreet           |         |   |
| (in thousands)  | Inc.                 | Bank    |   |
|   | Ratio                | Ratio   |   |
| Tier 1 leverage capital (to average assets)                       | 9.12 %               | 9.67 %  | % |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) | 9.86 %               | 13.22 % | % |
| Tier 1 risk-based capital (to risk-weighted assets)               | 10.92 %              | 13.22 % | % |
| Total risk-based capital (to risk-weighted assets)                | 11.61 %              | 14.02 % | % |

The Company and the Bank remain above current “well-capitalized” regulatory minimums.

In the second quarter of 2018, we modified our loss sharing agreement between our subsidiary HomeStreet Capital Corporation and Fannie Mae related to our DUS portfolio to move from a standard loss share method to a pari passu loss share method. Under the new agreement, the calculated off-balance sheet risk weighted assets are reduced by two-thirds of the amount under the previous agreement, which in turn improved the common equity tier 1 risk based capital ratio, the tier 1 risk based capital ratio, and the total risk based capital ratio for HomeStreet on a consolidated basis.

**Critical Accounting Policies and Estimates**

Our significant accounting policies are fundamental to understanding our results of operations and financial condition because they require that we use estimates and assumptions that may affect the value of our assets or liabilities and financial results. Certain of these policies are critical because they require management to make subjective and complex judgments about matters that are inherently uncertain and because it is likely that materially different amounts would be reported under different conditions or using different assumptions. These policies govern:

- Allowance for Loan and Lease Losses
- Fair Value of Financial Instruments
- Single Family Mortgage Servicing Rights ("MSRs")
- Other Real Estate Owned ("OREO")
- Income Taxes
- Business Combinations

These policies and estimates are described in further detail in Part II, Item 7- Management's Discussion and Analysis of Financial Condition and Results of Operations and Note 1, *Summary of Significant Accounting Policies*, within our 2017 Annual Report on Form 10-K.

## Results of Operations

### Average Balances and Rates

Average balances, together with the total dollar amounts of interest income and expense, on a tax equivalent basis related to such balances and the weighted average rates, were as follows.

| (in thousands)   | Three Months Ended June 30, |          |                    |                 |          |                    |  |
|--|-----------------------------|----------|--------------------|-----------------|----------|--------------------|--|
|  | 2018                        |          |                    | 2017            |          |                    |  |
|  | Average Balance             | Interest | Average Yield/Cost | Average Balance | Interest | Average Yield/Cost |  |
| <b>Assets:</b>   |                             |          |                    |                 |          |                    |  |
| Interest-earning assets: <sup>(1)</sup>                                    |                             |          |                    |                 |          |                    |  |
| Cash and cash equivalents  | \$87,898                    | \$252    | 1.15 %             | \$87,249        | \$125    | 0.57 %             |  |
| Investment securities  | 911,678                     | 6,029    | 2.64 %             | 1,089,552       | 6,466    | 2.38 %             |  |
| Loans held for sale  | 533,453                     | 6,081    | 4.56 %             | 541,291         | 5,586    | 4.13 %             |  |
| Loans held for investment  | 4,836,644                   | 55,537   | 4.59 %             | 4,119,825       | 45,701   | 4.43 %             |  |
| Total interest-earning assets  | 6,369,673                   | 67,899   | 4.26 %             | 5,837,917       | 57,878   | 3.96 %             |  |
| Noninterest-earning assets <sup>(2)</sup>                                  | 711,206                     |          |                    | 587,211         |          |                    |  |
| Total assets   | \$7,080,879                 |          |                    | \$6,425,128     |          |                    |  |
| <b>Liabilities and shareholders' equity:</b>                               |                             |          |                    |                 |          |                    |  |
| Deposits:  |                             |          |                    |                 |          |                    |  |
| Interest-bearing demand accounts   | \$445,128                   | \$430    | 0.39 %             | \$494,997       | \$502    | 0.41 %             |  |
| Savings accounts   | 292,156                     | 217      | 0.30 %             | 309,844         | 256      | 0.33 %             |  |
| Money market accounts  | 1,926,662                   | 4,064    | 0.85 %             | 1,551,328       | 1,917    | 0.50 %             |  |
| Certificate accounts   | 1,382,351                   | 4,999    | 1.45 %             | 1,295,867       | 3,303    | 1.03 %             |  |
| Total interest-bearing deposits  | 4,046,297                   | 9,710    | 0.96 %             | 3,652,036       | 5,978    | 0.66 %             |  |
| Federal Home Loan Bank advances  | 943,539                     | 4,782    | 2.03 %             | 872,019         | 2,368    | 1.09 %             |  |
| Federal funds purchased and securities sold under agreements to repurchase | 5,253                       | 24       | 1.84 %             | 4,804           | 14       | 1.20 %             |  |
| Other borrowings   | 659                         | 7        | 4.40 %             | —               | —        | — %                |  |
| Long-term debt   | 125,337                     | 1,662    | 5.32 %             | 125,205         | 1,514    | 4.86 %             |  |
| Total interest-bearing liabilities   | 5,121,085                   | 16,185   | 1.27 %             | 4,654,064       | 9,874    | 0.85 %             |  |
| Noninterest-bearing liabilities  | 1,208,201                   |          |                    | 1,102,687       |          |                    |  |
| Total liabilities  | 6,329,286                   |          |                    | 5,756,751       |          |                    |  |
| Shareholders' equity   | 751,593                     |          |                    | 668,377         |          |                    |  |
| Total liabilities and shareholders' equity                                 | \$7,080,879                 |          |                    | \$6,425,128     |          |                    |  |
| Net interest income <sup>(3)</sup>   |                             | \$51,714 |                    |                 | \$48,004 |                    |  |
| Net interest spread  |                             |          | 2.99 %             |                 |          | 3.11 %             |  |
| Impact of noninterest-bearing sources                                      |                             |          | 0.26 %             |                 |          | 0.18 %             |  |
| Net interest margin  |                             |          | 3.25 %             |                 |          | 3.29 %             |  |

(1) The average balances of nonaccrual assets and related income, if any, are included in their respective categories.

(2) Includes loan balances that have been foreclosed and are now reclassified to OREO.

Includes taxable-equivalent adjustments primarily related to tax-exempt income on certain loans and securities of \$711 thousand and \$1.1 million for the quarter ended June 30, 2018 and 2017, respectively. The estimated federal statutory tax rate was 21% and 35%, respectively, for the periods presented.

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| (in thousands)   | Six Months Ended June 30, |           |                    |                 |          |                    |
|--|---------------------------|-----------|--------------------|-----------------|----------|--------------------|
|  | 2018                      |           |                    | 2017            |          |                    |
|  | Average Balance           | Interest  | Average Yield/Cost | Average Balance | Interest | Average Yield/Cost |
| <b>Assets:</b>   |                           |           |                    |                 |          |                    |
| Interest-earning assets: <sup>(1)</sup>                                    |                           |           |                    |                 |          |                    |
| Cash and cash equivalents  | \$83,487                  | \$432     | 1.04 %             | \$89,224        | \$261    | 0.59 %             |
| Investment securities  | 913,609                   | 12,115    | 2.65 %             | 1,121,224       | 13,065   | 2.33 %             |
| Loans held for sale  | 495,369                   | 10,734    | 4.33 %             | 581,947         | 11,673   | 4.02 %             |
| Loans held for investment  | 4,739,850                 | 106,995   | 4.53 %             | 4,017,748       | 89,187   | 4.44 %             |
| Total interest-earning assets  | 6,232,315                 | 130,276   | 4.19 %             | 5,810,143       | 114,186  | 3.93 %             |
| Noninterest-earning assets <sup>(2)</sup>                                  | 684,164                   |           |                    | 574,654         |          |                    |
| Total assets   | \$6,916,479               |           |                    | \$6,384,797     |          |                    |
| <b>Liabilities and shareholders' equity:</b>                               |                           |           |                    |                 |          |                    |
| Deposits:  |                           |           |                    |                 |          |                    |
| Interest-bearing demand accounts   | \$443,256                 | \$870     | 0.39 %             | \$472,920       | \$980    | 0.42 %             |
| Savings accounts   | 292,629                   | 448       | 0.31 %             | 307,095         | 508      | 0.33 %             |
| Money market accounts  | 1,893,852                 | 7,511     | 0.79 %             | 1,570,406       | 4,128    | 0.53 %             |
| Certificate accounts   | 1,311,092                 | 8,843     | 1.35 %             | 1,224,122       | 6,104    | 1.00 %             |
| Total interest-bearing deposits  | 3,940,829                 | 17,672    | 0.90 %             | 3,574,543       | 11,720   | 0.66 %             |
| Federal Home Loan Bank advances  | 901,230                   | 8,418     | 1.87 %             | 923,679         | 4,770    | 1.04 %             |
| Federal funds purchased and securities sold under agreements to repurchase | 6,287                     | 56        | 1.80 %             | 2,901           | 16       | 1.03 %             |
| Other borrowings   | 332                       | 8         | 2.21 %             | —               | —        | — %                |
| Long-term debt   | 125,314                   | 3,246     | 5.20 %             | 125,183         | 2,992    | 4.81 %             |
| Total interest-bearing liabilities   | 4,973,992                 | 29,400    | 1.18 %             | 4,626,306       | 19,498   | 0.85 %             |
| Noninterest-bearing liabilities  | 1,207,726                 |           |                    | 1,099,530       |          |                    |
| Total liabilities  | 6,181,718                 |           |                    | 5,725,836       |          |                    |
| Shareholders' equity   | 734,761                   |           |                    | 658,961         |          |                    |
| Total liabilities and shareholders' equity                                 | \$6,916,479               |           |                    | \$6,384,797     |          |                    |
| Net interest income <sup>(3)</sup>   |                           | \$100,876 |                    |                 | \$94,688 |                    |
| Net interest spread  |                           |           | 3.01 %             |                 |          | 3.08 %             |
| Impact of noninterest-bearing sources                                      |                           |           | 0.24 %             |                 |          | 0.18 %             |
| Net interest margin  |                           |           | 3.25 %             |                 |          | 3.26 %             |

(1) The average balances of nonaccrual assets and related income, if any, are included in their respective categories.

(2) Includes loan balances that have been foreclosed and are now reclassified to OREO.

Includes taxable-equivalent adjustments primarily related to tax-exempt income on certain loans and securities of \$1.4 million and \$2.2

(3) million for the six months ended June 30, 2018 and 2017 respectively. The estimated federal statutory tax rate was 21% and 35%, respectively, for the periods presented.

### Interest on Nonaccrual Loans

We do not include interest collected on nonaccrual loans in interest income. When we place a loan on nonaccrual status, we reverse the accrued but unpaid interest, which reduces interest income for the period in which the reversal occurs and we stop amortizing any net deferred fees (which are normally amortized over the life of the loan). Additionally, if interest is received on nonaccrual loans, the interest collected on the loan is recognized as an adjustment to the cost basis of the loan. The net decrease to interest income due to adjustments made for nonaccrual loans, including the effect of additional interest income that would have been recorded during the period if the loans had been accruing, was \$338 thousand and \$636 thousand for the three and six months ended June 30, 2018,



respectively, and \$352 thousand and \$797 thousand for the three and six months ended June 30, 2017, respectively.

## Net Income

For the three months ended June 30, 2018, net income was \$7.1 million, a decrease of \$4.1 million or 36.7% from \$11.2 million for the same period in 2017. For the six months ended June 30, 2018, net income was \$13.0 million, a decrease of \$7.2 million, or 35.8% from net income of \$20.2 million for the same period in 2017. The decreases were primarily due to a decrease in mortgage production and the expenses related to the restructuring of the Mortgage Banking segment.

## Net Interest Income

Our profitability depends significantly on net interest income, which is the difference between income earned on our interest-earning assets, primarily loans and investment securities, and interest paid on interest-bearing liabilities. Our interest-bearing liabilities consist primarily of deposits and borrowed funds, including our outstanding trust preferred securities, senior unsecured notes and advances from the Federal Home Loan Bank ("FHLB").

Net interest income on a tax equivalent basis for the second quarter of 2018 was \$51.7 million, an increase of \$3.7 million, or 7.7%, from the second quarter of 2017. For the six months ended June 30, 2018 net interest income on a tax equivalent basis was \$100.9 million, an increase of \$6.2 million, or 6.5% from \$94.7 million for the same period in 2017. The increases from 2017 were primarily due to growth of loans held for investment and higher yields on average interest-earning assets, partially offset by higher cost of funds. The net interest margin for the second quarter of 2018 decreased to 3.25% from 3.29% for the same period in 2017. For the six months ended June 30, 2018 net interest margin decreased to 3.25% from 3.26% for the same period in 2017. The decreases from 2017 were primarily due to our cost of interest-bearing liabilities, which increased more rapidly than our yield on interest-earning assets. The flatness of the yield curve is adversely affecting our net interest margin as the cost of interest-bearing liabilities are increasing more quickly than the yield on our interest-earning assets.

For the three and six months ended June 30, 2018, total average interest-earning assets increased \$531.8 million, or 9.1% from the three months ended June 30, 2017 and increased \$422.2 million, or 7.3% from the six months ended June 30, 2017, primarily as a result of overall organic loan growth.

Total interest income of \$67.9 million on a tax equivalent basis in the second quarter of 2018 increased \$10.0 million, or 17.3%, from \$57.9 million in the second quarter of 2017. For the six months ended June 30, 2018 total interest income on a tax equivalent basis was \$130.3 million, an increase of \$16.1 million, or 14.1% from the six months ended June 30, 2017. These increases were primarily the result of higher average balances of loans held for investment, which increased \$716.8 million, or 17.4% and \$722.1 million or 18.0% from the three and six months ended June 30, 2017, respectively.

Total interest expense in the second quarter of 2018 increased \$6.3 million, or 63.9% from \$9.9 million in the second quarter of 2017. For the six months ended June 30, 2018 total interest expense increased \$9.9 million, or 50.8% from \$19.5 million for the six months ended June 30, 2017. The increases resulted from higher rates on interest-bearing deposits and FHLB advances.

## Provision for Credit Losses

We recorded a provision for credit loss of \$1.0 million in the second quarter of 2018 compared to \$500 thousand in the second quarter of 2017. The increase was primarily due to net charge-offs in the quarter compared to net recoveries in the comparable period. For the six months ended June 30, 2018 we recorded a provision for credit loss of \$1.8 million compared to \$500 thousand for the six months ended June 30, 2017, primarily due to higher net recoveries in the six months ended June 30, 2017 as compared to the same period in 2018.

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Nonaccrual loans were \$9.6 million at June 30, 2018, a decrease of \$5.4 million, or 36.0%, from \$15.0 million at December 31, 2017. Nonaccrual loans as a percentage of total loans decreased to 0.20% at June 30, 2018 from 0.33% at December 31, 2017.

Net charge-offs were \$464 thousand in the second quarter of 2018 compared to net recoveries of \$928 thousand in the second quarter of 2017. For the first half of 2018 net recoveries were \$116 thousand compared to net recoveries of \$1.7 million in the first half of 2017. For a more detailed discussion on our allowance for loan losses and related provision for loan losses, see *Credit Risk Management* within Management's Discussion and Analysis of Financial Condition and Results of Operations in this Quarterly Report on Form 10-Q.

**Noninterest Income**

*Noninterest income* consisted of the following.

| (in thousands)  | Three Months Ended June 30, |          | Dollar Change | Percent Change | Six Months Ended June 30, |           | Dollar Change | Percent Change |
|---|-----------------------------|----------|---------------|----------------|---------------------------|-----------|---------------|----------------|
|   | 2018                        | 2017     |               |                | 2018                      | 2017      |               |                |
| Noninterest income  |                             |          |               |                |                           |           |               |                |
| Gain on loan origination and sale activities <sup>(1)</sup> | \$57,049                    | \$65,908 | \$(8,859)     | (13)%          | \$105,368                 | \$126,189 | \$(20,821)    | (16)%          |
| Loan servicing income                                       | 7,032                       | 8,764    | (1,732)       | (20)           | 14,606                    | 18,003    | (3,397)       | (19)           |
| Income from WMS Series LLC                                  | 322                         | 406      | (84)          | (21)           | 311                       | 591       | (280)         | (47)           |
| Depositor and other retail banking fees                     | 1,953                       | 1,811    | 142           | 8              | 3,898                     | 3,467     | 431           | 12             |
| Insurance agency commissions                                | 527                         | 501      | 26            | 5              | 1,070                     | 897       | 173           | 19             |
| Gain on sale of investment securities available for sale    | 16                          | 551      | (535)         | (97)           | 238                       | 557       | (319)         | (57)           |
| Other   | 2,490                       | 3,067    | (577)         | (19)           | 4,729                     | 5,765     | (1,036)       | (18)           |
| Total noninterest income                                    | \$69,389                    | \$81,008 | \$(11,619)    | (14)%          | \$130,220                 | \$155,469 | \$(25,249)    | (16)%          |

(1) Single family, multifamily and other commercial loan banking activities.

Our noninterest income is heavily dependent upon our single family mortgage banking activities, which are comprised of mortgage origination and sale as well as mortgage servicing activities. The level of our mortgage banking activity fluctuates and is highly sensitive to changes in mortgage interest rates, as well as to general economic conditions such as employment trends and housing supply and affordability. The decreases in noninterest income in the three and six months ended June 30, 2018 compared to the same periods in 2017 were primarily due to a decrease in mortgage production resulting in a decrease in gain on loan origination and sale activities in our Mortgage Banking segment.

The significant components of our noninterest income are described in greater detail as follows.

*Gain on loan origination and sale activities* consisted of the following.

| (in thousands)  | Three Months Ended June 30, |          | Dollar Change | Percent Change | Six Months Ended June 30, |           | Dollar Change | Percent Change |
|---|-----------------------------|----------|---------------|----------------|---------------------------|-----------|---------------|----------------|
|   | 2018                        | 2017     |               |                | 2018                      | 2017      |               |                |
| Single family held for sale:                              |                             |          |               |                |                           |           |               |                |
| Servicing value and secondary market gains <sup>(1)</sup> | \$48,182                    | \$57,353 | \$(9,171)     | (16)%          | \$89,609                  | \$107,891 | \$(18,282)    | (17)%          |
| Loan origination and administrative fees                  | 6,158                       | 6,823    | (665)         | (10)           | 11,603                    | 12,604    | (1,001)       | (8)            |
| Total gain on single family held for sale                 | 54,340                      | 64,176   | (9,836)       | (15)           | 101,212                   | 120,495   | (19,283)      | (16)           |
| Multifamily DUS <sup>®</sup>                              | 1,613                       | 1,273    | 340           | 27             | 2,759                     | 4,633     | (1,874)       | (40)           |
| SBA   | 385                         | 316      | 69            | 22             | 686                       | 918       | (232)         | (25)           |
| CRE Non-DUS <sup>®</sup>                                  | 800                         | 143      | 657           | 459            | 800                       | 143       | 657           | 459            |
| Single Family   | (89)                        | —        | (89)          | NM             | (89)                      | —         | (89)          | NM             |
| Gain on loan origination and sale activities              | \$57,049                    | \$65,908 | \$(8,859)     | (13)%          | \$105,368                 | \$126,189 | \$(20,821)    | (16)%          |

NM = not meaningful

Comprised of gains and losses on interest rate lock commitments (which considers the value of servicing), single family loans held for sale, (1) forward sale commitments used to economically hedge secondary market activities, and changes in the Company's repurchase liability for loans that have been sold.

Single family production volumes related to loans designated for sale consisted of the following.

| (in thousands)   | Three Months Ended June 30, |             | Dollar Change | Percent Change | Six Months Ended June 30, |             | Dollar Change | Percent Change |
|--|-----------------------------|-------------|---------------|----------------|---------------------------|-------------|---------------|----------------|
|  | 2018                        | 2017        |               |                | 2018                      | 2017        |               |                |
| Single family mortgage interest rate lock commitments    | \$1,679,748                 | \$1,950,427 | \$(270,679)   | (14)%          | \$3,251,723               | \$3,573,049 | \$(321,326)   | (9)%           |
| Single family mortgage closed loan volume <sup>(1)</sup> | 1,739,887                   | 2,011,127   | (271,240)     | (13)%          | 3,192,285                 | 3,632,180   | (439,895)     | (12)%          |

(1) Includes loans originated by WMS Series LLC and purchased by HomeStreet Bank.

The decreases in gain on loan origination and sale activities in the three and six months ended June 30, 2018 compared to the same periods in 2017 were primarily due to lower single family mortgage interest rate lock commitments as a result of the higher market interest rates in the period and a limited supply of available housing in our primary markets. We reduced the number of employees in the mortgage segment by 16.9% at June 30, 2018 compared to June 30, 2017, primarily due to our Mortgage Banking segment restructuring events in 2017 and 2018. At June 30, 2018, mortgage production personnel was 450 employees compared to 527 employees at June 30, 2017.

Management records a liability for estimated mortgage repurchase losses, which has the effect of reducing gain on loan origination and sale activities. The following table presents the effect of changes in our mortgage repurchase liability within the respective line of gain on loan origination and sale activities. For further information on our mortgage repurchase liability, see Note 7, *Commitments, Guarantees and Contingencies*, to the financial statements in this Quarterly Report on Form 10-Q.

| (in thousands)   | Three Months Ended June 30, |       | Six Months Ended June 30, |         |
|--|-----------------------------|-------|---------------------------|---------|
|  | 2018                        | 2017  | 2018                      | 2017    |
| Effect of changes to the mortgage repurchase liability recorded in gain on loan origination and sale activities: |                             |       |                           |         |
| New loan sales <sup>(1)</sup>  | \$308                       | \$592 | \$555                     | \$1,359 |
| Other changes in estimated repurchase losses <sup>(2)</sup>  | (313)                       | (264) | 50                        | (1,391) |
|  | \$(5)                       | \$328 | \$605                     | \$(32)  |

(1) Represents the estimated fair value of the repurchase or indemnity obligation recognized as a reduction of proceeds on new loan sales.

(2) Represents changes in estimated probable future repurchase losses on previously sold loans.

Loan servicing income consisted of the following.

| (in thousands)  | Three Months Ended<br>June 30, |          | Dollar<br>Change | Percent<br>Change | Six Months Ended June<br>30, |           | Dollar<br>Change | Percent<br>Change |
|---|--------------------------------|----------|------------------|-------------------|------------------------------|-----------|------------------|-------------------|
|   | 2018                           | 2017     |                  |                   | 2018                         | 2017      |                  |                   |
| Servicing income, net:  |                                |          |                  |                   |                              |           |                  |                   |
| Servicing fees and other  | \$18,385                       | \$15,977 | \$2,408          | 15 %              | \$36,836                     | \$32,156  | \$4,680          | 15 %              |
| Changes in fair value of single family MSR's due to amortization <sup>(1)</sup>                 | (9,400 )                       | (8,909 ) | (491 )           | 6                 | (18,270 )                    | (17,429 ) | (841 )           | 5                 |
| Amortization of multifamily and SBA MSR's   | (1,064 )                       | (761 )   | (303 )           | 40                | (2,113 )                     | (1,692 )  | (421 )           | 25                |
|   | 7,921                          | 6,307    | 1,614            | 26                | 16,453                       | 13,035    | 3,418            | 26                |
| Risk management:  |                                |          |                  |                   |                              |           |                  |                   |
| Changes in fair value of MSR's due to changes in model inputs and/or assumptions <sup>(2)</sup> | 11,299                         | (6,417 ) | 17,716           | 276               | 41,318                       | (4,285 )  | 45,603           | NM                |
| Net (loss) gain from derivatives economically hedging MSR's                                     | (12,188 )                      | 8,874    | (21,062 )        | (237)             | (43,165 )                    | 9,253     | (52,418 )        | (566)             |
|   | (889 )                         | 2,457    | (3,346 )         | (136)             | (1,847 )                     | 4,968     | (6,815 )         | (137)             |
| Loan servicing income   | \$7,032                        | \$8,764  | \$(1,732)        | (20 )%            | \$14,606                     | \$18,003  | \$(3,397)        | (19 )%            |

NM = not meaningful

(1) Represents changes due to collection/realization of expected cash flows and curtailments.

(2) Principally reflects changes in market inputs, which include current market interest rates and prepayment model updates, both of which affect future prepayment speed and cash flow projections.

(3) Includes pre-tax income of \$573 thousand, net of transaction costs and prepayment reserves, resulting from the sale of single family MSR's during the three and six months ended June 30, 2018.

The decreases in loan servicing income for the three and six months ended June 30, 2018 compared to the same periods in 2017 were primarily due to lower risk management results, partially offset by higher servicing fees. The flattening yield curve and increased negative convexity in our mortgage servicing portfolio have substantially reduced risk management results. Risk management results fluctuate as market conditions change, including changes in interest rates. Mortgage servicing fees collected in the three and six months ended June 30, 2018 increased compared to the same periods in 2017 primarily as a result of higher average balances of loans serviced for others during the period. Our loans serviced for others portfolio was \$20.51 billion at June 30, 2018 compared to \$24.02 billion at December 31, 2017 and \$22.32 billion at June 30, 2017. Loans serviced for others decreased at June 30, 2018 due to the sale of approximately \$4.9 billion of unpaid principal balance of our single family mortgage servicing rights on June 29, 2018.

MSR risk management results represent changes in the fair value of single family MSR's due to changes in model inputs and assumptions net of the gain/(loss) from derivatives economically hedging MSR's. The fair value of MSR's is sensitive to changes in interest rates, primarily due to the effect on prepayment speeds. MSR's typically increase in value when interest rates rise because rising interest rates tend to decrease mortgage prepayment speeds, and therefore increase the expected life of the net servicing cash flows of the MSR asset. Certain other changes in MSR fair value relate to factors other than interest rate changes and are generally not within the scope of the Company's MSR economic hedging strategy. These factors may include but are not limited to the impact of changes to the housing price index, prepayment model assumptions, the level of home sales activity, changes to mortgage spreads, valuation discount rates, costs to service and policy changes by U.S. government agencies.

Income from WMS Series LLC decreased in the three and six months ended June 30, 2018 compared to the same periods in 2017 primarily due to lower mortgage production driven by a lack of housing inventory and increased competition in the markets served by WMS.

*Depositor and other retail banking fees* for the three and six months ended June 30, 2018 increased from the three and six months ended June 30, 2017 primarily due to an increase in the number of transaction accounts from which we generate fee income.

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The following table presents the composition of depositor and other retail banking fees for the periods indicated.

| (in thousands)                                | Three Months Ended June 30, |          | Dollar Change | Percent Change | Six Months Ended June 30, |          | Dollar Change | Percent Change |
|---|-----------------------------|----------|---------------|----------------|---------------------------|----------|---------------|----------------|
|   | 2018                        | 2017     |               |                | 2018                      | 2017     |               |                |
| Fees:   |                             |          |               |                |                           |          |               |                |
| Monthly maintenance and deposit-related fees  | \$ 787                      | \$ 758   | \$ 29         | 4 %            | \$ 1,598                  | \$ 1,460 | \$ 138        | 9 %            |
| Debit Card/ATM fees                           | 1,098                       | 1,014    | 84            | 8              | 2,166                     | 1,911    | 255           | 13             |
| Other fees                                    | 68                          | 39       | 29            | 74             | 134                       | 96       | 38            | 40             |
| Total depositor and other retail banking fees | \$ 1,953                    | \$ 1,811 | \$ 142        | 8 %            | \$ 3,898                  | \$ 3,467 | \$ 431        | 12 %           |

### Noninterest Expense

Noninterest expense consisted of the following.

| (in thousands)  | Three Months Ended June 30, |            | Dollar Change | Percent Change | Six Months Ended June 30, |            | Dollar Change | Percent Change |
|---|-----------------------------|------------|---------------|----------------|---------------------------|------------|---------------|----------------|
|   | 2018                        | 2017       |               |                | 2018                      | 2017       |               |                |
| Noninterest expense   |                             |            |               |                |                           |            |               |                |
| Salaries and related costs  | \$ 69,127                   | \$ 76,390  | \$ (7,263)    | (10) %         | \$ 135,818                | \$ 147,698 | \$ (11,880)   | (8) %          |
| General and administrative  | 14,707                      | 15,872     | (1,165)       | (7)            | 29,291                    | 33,000     | (3,709)       | (11)           |
| Amortization of core deposit intangibles                            | 407                         | 493        | (86)          | (17)           | 813                       | 1,007      | (194)         | (19)           |
| Legal   | 839                         | 150        | 689           | 459            | 1,569                     | 310        | 1,259         | 406            |
| Consulting  | 758                         | 771        | (13)          | (2)            | 1,635                     | 1,829      | (194)         | (11)           |
| Federal Deposit Insurance Corporation assessments                   | 1,079                       | 697        | 382           | 55             | 2,008                     | 1,521      | 487           | 32             |
| Occupancy   | 14,953                      | (1) 8,880  | 6,073         | 68             | 23,133                    | (1) 17,089 | 6,044         | 35             |
| Information services  | 8,693                       | 8,172      | 521           | 6              | 17,158                    | 15,820     | 1,338         | 8              |
| Net cost (benefit) of operation and sale of other real estate owned | 2                           | (181)      | 183           | (101)          | (91)                      | (156)      | 65            | (42)           |
| Total noninterest expense   | \$ 110,565                  | \$ 111,244 | \$ (679)      | (1) %          | \$ 211,334                | \$ 218,118 | \$ (6,784)    | (3) %          |

(1) Includes approximately \$6.4 million of pre-tax charges related to the Mortgage Banking restructuring activity that occurred in the second quarter of 2018.

The decreases in noninterest expense in the three and six months ended June 30, 2018 compared to the same periods in 2017 were primarily due to decreased commissions, salary and related costs on lower closed loan volume and cost savings associated with headcount and non-personnel reductions in our Mortgage Banking segment, partially offset by the restructuring charges in the second quarter of 2018.

### Income Tax Expense

For the second quarter of 2018, income tax expense was \$1.7 million compared to income tax expense of \$4.9 million for the second quarter of 2017. For the six months ended June 30, 2018, income tax expense was \$3.6 million compared with an expense of \$9.2 million for the six months ended June 30, 2017.

Our effective income tax rate of 19.6% for the second quarter of 2018 differs from the Federal statutory tax rate of 21% primarily due to the impact of tax-exempt interest income. This is lower than our effective tax rate of 21.9% for the six months ended June 30, 2018, due to the impact from our Q1 2018 discrete item related to prior period state net operating losses.

Our effective income tax rate for the second quarter of 2017 was 30.5%, as compared to 19.6% for the second quarter of 2018. The reduction in our effective tax rate is primarily the result of the 2017 Tax Cuts and Jobs Act ("Tax Act")



passed in December 2017, which lowered the Federal statutory tax rate to 21%.

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**Review of Financial Condition – Comparison of June 30, 2018 to December 31, 2017**

Total assets were \$7.16 billion at June 30, 2018 compared to \$6.74 billion at December 31, 2017, an increase of \$421.8 million, or 6%.

*Cash and cash equivalents* were \$176.2 million at June 30, 2018 compared to \$72.7 million at December 31, 2017, an increase of \$103.5 million, or 142%.

*Investment securities* were \$907.5 million at June 30, 2018 compared to \$904.3 million at December 31, 2017, an increase of \$3.2 million.

We primarily hold investment securities for liquidity purposes, while also creating a relatively stable source of interest income. We designate the vast majority of these securities as available for sale. We designated securities having a carrying value of \$78.0 million at June 30, 2018 as held to maturity.

The following table details the composition of our investment securities available for sale by dollar amount and as a percentage of the total available for sale securities portfolio.

| (in thousands)                                 | At June 30, 2018 |         | At December 31, 2017 |         |
|--|------------------|---------|----------------------|---------|
|  | Fair Value       | Percent | Fair Value           | Percent |
| Investment securities available for sale:      |                  |         |                      |         |
| Mortgage-backed securities:                    |                  |         |                      |         |
| Residential                                    | \$ 115,848       | 14 %    | \$ 130,090           | 15 %    |
| Commercial                                     | 30,354           | 4       | 23,694               | 3       |
| Municipal bonds                                | 361,799          | 44      | 388,452              | 46      |
| Collateralized mortgage obligations:           |                  |         |                      |         |
| Residential                                    | 168,519          | 20      | 160,424              | 19      |
| Commercial                                     | 111,623          | 13      | 98,569               | 12      |
| Corporate debt securities                      | 21,478           | 3       | 24,737               | 3       |
| U.S. Treasury securities                       | 10,438           | 1       | 10,652               | 1       |
| Agency debentures                              | 9,363            | 1       | 9,650                | 1       |
| Total investment securities available for sale | \$ 829,422       | 100 %   | \$ 846,268           | 100 %   |

*Loans held for sale* were \$568.5 million at June 30, 2018 compared to \$610.9 million at December 31, 2017, a decrease of \$42.4 million, or 7%. Loans held for sale primarily include single family residential loans, typically sold within 30 days of closing the loan. The decrease in the loans held for sale balance was primarily due to a decline in mortgage volume.

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The following table details the composition of our loans held for investment, net portfolio by dollar amount and as a percentage of our total loan portfolio.

| (in thousands)   | At June 30, 2018 |         | At December 31, 2017 |         |
|--|------------------|---------|----------------------|---------|
|  | Amount           | Percent | Amount               | Percent |
| Consumer loans:  |                  |         |                      |         |
| Single family <sup>(1)</sup>                                   | \$1,416,072      | 29 %    | \$1,381,366          | 30 %    |
| Home equity and other  | 513,016          | 10      | 453,489              | 10      |
|  | 1,929,088        | 39      | 1,834,855            | 40      |
| Commercial real estate loans:                                  |                  |         |                      |         |
| Non-owner occupied commercial real estate                      | 640,984          | 13      | 622,782              | 14      |
| Multifamily  | 836,260          | 17      | 728,037              | 16      |
| Construction/ land development                                 | 778,094          | 16      | 687,631              | 15      |
|  | 2,255,338        | 46      | 2,038,450            | 45      |
| Commercial and industrial loans:                               |                  |         |                      |         |
| Owner occupied commercial real estate                          | 400,149          | 8       | 391,613              | 9       |
| Commercial business  | 319,038          | 7       | 264,709              | 6       |
|  | 719,187          | 15      | 656,322              | 15      |
| Total loans before allowance, net deferred loan fees and costs | 4,903,613        | 100 %   | 4,529,627            | 100 %   |
| Net deferred loan fees and costs                               | 19,177           |         | 14,686               |         |
|  | 4,922,790        |         | 4,544,313            |         |
| Allowance for loan losses                                      | (39,480 )        |         | (37,847 )            |         |
|  | \$4,883,310      |         | \$4,506,466          |         |

(1) Includes \$4.2 million and \$5.5 million at June 30, 2018 and December 31, 2017, respectively, of loans where a fair value option election was made at the time of origination and, therefore, are carried at fair value with changes recognized in the consolidated statements of operations.

*Loans held for investment, net* increased \$376.8 million, or 8.4%, from December 31, 2017. During the quarter, new commitments totaled \$838.8 million and included \$327.8 million of consumer loans, \$23.6 million of non-owner occupied commercial real estate loans, \$89.1 million of multifamily permanent loans, \$52.0 million of commercial and industrial loans and \$346.2 million of construction loans. New commitments for construction loans include \$180.9 million in residential construction, \$86.5 million in single family custom home construction and \$78.8 million in multifamily construction.

*Mortgage servicing rights* were \$272.2 million at June 30, 2018 compared to \$284.7 million at December 31, 2017, a decrease of \$12.4 million, or 4.4%, primarily due to the sale of approximately \$4.90 billion of unpaid principal balance of our single family mortgage servicing rights on June 29, 2018.

*Federal Home Loan Bank stock* was \$48.2 million at June 30, 2018 compared to \$46.6 million at December 31, 2017, an increase of \$1.5 million, or 3.3%. FHLB stock is carried at par value and can only be purchased or redeemed at par value in transactions between the FHLB and its member institutions. Cash dividends received on FHLB stock are reported in earnings.

*Other assets* were \$185.5 million at June 30, 2018, compared to \$188.5 million at December 31, 2017, a decrease of \$2.9 million, or 1.6%.

*Deposit balances* were as follows for the periods indicated:

| (in thousands)  | At June 30, 2018 |         | At December 31, 2017 |         |
|---|------------------|---------|----------------------|---------|
|   | Amount           | Percent | Amount               | Percent |
| Noninterest-bearing accounts - checking and savings     | \$ 627,893       | 12 %    | \$ 579,504           | 12 %    |
| Interest-bearing transaction and savings deposits:      |                  |         |                      |         |
| NOW accounts  | 486,104          | 9       | 461,349              | 10      |
| Statement savings accounts due on demand                | 283,969          | 6       | 293,858              | 6       |
| Money market accounts due on demand                     | 1,932,340        | 38      | 1,834,154            | 39      |
| Total interest-bearing transaction and savings deposits | 2,702,413        | 53      | 2,589,361            | 55      |
| Total transaction and savings deposits                  | 3,330,306        | 65      | 3,168,865            | 67      |
| Certificates of deposit                                 | 1,396,082        | 27      | 1,190,689            | 25      |
| Noninterest-bearing accounts - other                    | 393,897          | 8       | 401,398              | 8       |
| Total deposits  | \$ 5,120,285     | 100 %   | \$ 4,760,952         | 100 %   |

Deposits at June 30, 2018 increased \$359.3 million, or 7.5%, from December 31, 2017. During the first six months of 2018, transaction and savings deposits increased by \$161.4 million, or 5.1%, primarily from increases in business money market deposits. The \$205.4 million, or 17.2%, increase in certificates of deposit since December 31, 2017 was due primarily to a \$262.2 million increase in brokered deposits relating primarily to favorable issuance costs for brokered CDs relative to other wholesale sources of funds, and business checking accounts. The \$7.5 million, or 1.9%, decrease in deposits in other noninterest-bearing accounts was primarily associated with seasonal mortgage servicing activity. At June 30, 2018, brokered deposits represented 11.9% of total deposits, as compared to 7.3% of total deposits at December 31, 2017.

The aggregate amount of time deposits in denominations of more than \$250 thousand at June 30, 2018 and December 31, 2017 was \$86.3 million and \$88.8 million, respectively. There were \$607.8 million and \$345.5 million of brokered deposits at June 30, 2018 and December 31, 2017, respectively.

*Federal Home Loan Bank advances* were \$1.01 billion at June 30, 2018 compared to \$979.2 million at December 31, 2017. We use these borrowings primarily to fund our mortgage banking and secondarily to fund our securities investment activities. We effectively used FHLB advances to fund single family loans held for sale and to match the duration on variable rate loans, such as residential construction loans and the line of credit, which mitigated the impact of changes in interest rates.

### Shareholders' Equity

Shareholders' equity was \$706.5 million at June 30, 2018 compared to \$704.4 million at December 31, 2017. This increase was primarily related to net income of \$13.0 million and share-based compensation of \$1.5 million recognized during the six months ended June 30, 2018, partially offset by other comprehensive loss of \$12.6 million. Other comprehensive income (loss) represents unrealized gains and losses, net of tax in the valuation of our available for sale investment securities portfolio at June 30, 2018.

Shareholders' equity, on a per share basis, was \$26.19 per share at June 30, 2018, compared to \$26.20 per share at December 31, 2017.

## Return on Equity and Assets

The following table presents certain information regarding our returns on average equity and average total assets.

|                                       | At or For the Three<br>Months Ended<br>June 30,<br>2018 |         | At or For the Six<br>Months Ended<br>June 30,<br>2017 |         |
|---------------------------------------|---|---------|---|---------|
| Return on assets <sup>(1)</sup>       | 0.40 %  | 0.70 %  | 0.37 %  | 0.63 %  |
| Return on equity <sup>(2)</sup>       | 3.78 %  | 6.71 %  | 3.53 %  | 6.13 %  |
| Equity to assets ratio <sup>(3)</sup> | 10.61 %   | 10.40 % | 10.62 %   | 10.32 % |

(1) Net income divided by average total assets.

(2) Net earnings available to common shareholders divided by average common shareholders' equity.

(3) Average equity divided by average total assets.

## Business Segments

Our business segments are determined based on the products and services provided, as well as the nature of the related business activities and reflect the manner in which financial information is currently evaluated by management.

This process is based on management's view of the Company's operations and is not necessarily comparable with similar information for other financial institutions. We define our business segments by product type and customer segment. If the management structure or the allocation process changes, allocations, transfers and assignments may change.

### Commercial and Consumer Banking Segment

Commercial and Consumer Banking provides diversified financial products and services to our commercial and consumer customers through bank branches, ATMs, and online, mobile and telephone banking. These products and services include deposit products; residential, consumer, business and agricultural portfolio loans; non-deposit investment products; insurance products; and cash management services. We originate construction loans, bridge loans and permanent loans for our portfolio primarily on single family residences, and on office, retail, industrial and multifamily properties. We originate multifamily real estate loans through our Fannie Mae DUS<sup>®</sup> business, and after origination those loans are sold to or securitized by Fannie Mae, with the Company generally retaining the servicing rights. In addition, through the HomeStreet Commercial Capital division of HomeStreet Bank, we originate permanent commercial real estate loans primarily up to \$15 million in size, a portion of which we intend to pool and sell into the secondary market. As a part of the Commercial Lending division, we also have a team that specializes in U.S. Small Business Administration ("SBA") lending. At June 30, 2018, our retail deposit branch network consists of 62 branches in the Pacific Northwest, California and Hawaii. At June 30, 2018 and December 31, 2017, our transaction and savings deposits totaled \$3.33 billion and \$3.17 billion, respectively, and our loan portfolio totaled \$4.88 billion and \$4.51 billion, respectively. This segment also reflects the results for the management of the Company's portfolio of investment securities.

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Commercial and Consumer Banking segment results are detailed below.

| (in thousands)                                       | Three Months Ended June 30, |             | Dollar Change | Percent Change | Six Months Ended June 30, |             | Dollar Change | Percent Change |
|--|-----------------------------|-------------|---------------|----------------|---------------------------|-------------|---------------|----------------|
|  | 2018                        | 2017        |               |                | 2018                      | 2017        |               |                |
| Net interest income                                  | \$47,745                    | \$42,448    | \$5,297       | 12 %           | \$93,193                  | \$83,352    | \$9,841       | 12 %           |
| Provision for credit losses                          | 1,000                       | 500         | 500           | 100            | 1,750                     | 500         | 1,250         | 250            |
| Noninterest income                                   | 8,405                       | 8,276       | 129           | 2              | 15,501                    | 17,701      | (2,200)       | (12)           |
| Noninterest expense                                  | 39,286                      | 36,631      | 2,655         | 7              | 77,558                    | 73,101      | 4,457         | 6              |
| Income before income tax expense                     | 15,864                      | 13,593      | 2,271         | 17             | 29,386                    | 27,452      | 1,934         | 7              |
| Income tax expense                                   | 3,964                       | 4,147       | (183)         | (4)            | 7,280                     | 8,714       | (1,434)       | (16)           |
| Net income   | \$11,900                    | \$9,446     | \$2,454       | 26 %           | \$22,106                  | \$18,738    | \$3,368       | 18 %           |
| Total assets   | \$6,358,100                 | \$5,593,889 | \$764,211     | 14 %           | \$6,358,100               | \$5,593,889 | \$764,211     | 14 %           |
| Efficiency ratio <sup>(1)</sup>                      | 69.97                       | % 72.22     | %             |                | 71.35                     | % 72.34     | %             |                |
| Full-time equivalent employees (ending)              | 1,018                       | 1,055       |               |                | 1,018                     | 1,055       |               |                |
| Production volumes for sale to the secondary market: |                             |             |               |                |                           |             |               |                |
| Loan originations                                    |                             |             |               |                |                           |             |               |                |
| Multifamily DUS <sup>®(2)</sup>                      | \$71,759                    | \$58,343    | \$13,416      | 23 %           | \$93,503                  | \$115,895   | \$(22,392)    | (19)%          |
| SBA  | 5,713                       | 6,126       | (413)         | (7)            | 8,943                     | 12,924      | (3,981)       | (31)%          |
| Loans sold   |                             |             |               |                |                           |             |               |                |
| Multifamily DUS <sup>®(2)</sup>                      | \$54,621                    | \$35,312    | \$19,309      | 55 %           | \$87,597                  | \$112,161   | \$(24,564)    | (22)%          |
| SBA  | 3,622                       | 3,532       | 90            | 3 %            | 7,314                     | 11,167      | (3,853)       | (35)%          |
| CRE Non-DUS <sup>(3)</sup>                           | 114,650                     | 21,163      | 93,487        | 442 %          | 114,650                   | 26,714      | 87,936        | 329 %          |
| Single Family <sup>(3)</sup>                         | 138,603                     | —           | 138,603       | NM             | 138,603                   | —           | 138,603       | NM             |
| Net gain on loan origination and sale activities:    |                             |             |               |                |                           |             |               |                |
| Multifamily DUS <sup>®(2)</sup>                      | 1,613                       | 1,273       | 340           | 27 %           | 2,759                     | 4,633       | (1,874)       | (40)%          |
| SBA  | 385                         | 316         | 69            | 22 %           | 686                       | 918         | (232)         | (25)%          |
| CRE Non-DUS <sup>(3)</sup>                           | 800                         | 143         | 657           | 459 %          | 800                       | 143         | 657           | 459 %          |
| Single Family <sup>(3)</sup>                         | (89)                        | —           | (89)          | NM             | (89)                      | —           | (89)          | NM             |
|  | \$2,709                     | \$1,732     | \$977         | 56 %           | \$4,156                   | \$5,694     | \$(1,538)     | (27)%          |

NM = not meaningful

(1) Noninterest expense divided by total net revenue (net interest income and noninterest income).

(2) Fannie Mae Multifamily Delegated Underwriting and Servicing Program ("DUS"®) is a registered trademark of Fannie Mae.

(3) Loans originated as held for investment.

Commercial and Consumer Banking net income increased for the three and six months ended June 30, 2018 compared to the same periods in 2017 primarily due to an increase in net interest income from higher average balances and yields on interest-earning assets and a reduction in our effective tax rate, partially offset by higher cost of funds.

The segment recorded a \$1.0 million and \$1.8 million provision for credit losses in the three and six months ended June 30, 2018, respectively, compared to a \$500 thousand provision in both the three and six months ended June 30, 2017. The increase from the three months ended June 30, 2017 was primarily due to net charge-offs in the quarter compared to net recoveries in the same period in 2017. The increase from six months ended June 30, 2017 was primarily due to lower net recoveries in the six months ended June 30, 2018 compared to the six months ended June 30, 2017.

Noninterest income increased for the three months ended June 30, 2018 compared to the same period in 2017 primarily due to an increase in gain on sale income driven by higher commercial real estate loan sales volume. Noninterest income decreased for the six months ended June 30, 2018 compared to the same period in 2017 primarily

due to increases in mark to market adjustments on certain loans and prepayment fees in the first six months of 2017, as well as a decline in gain on sale income primarily due to lower Fannie Mae DUS sales.

Noninterest expense increased in the three and six months ended June 30, 2018 compared to the same periods in 2017 primarily due to higher costs from the continued growth of our commercial real estate and commercial business lending units and our expanding branch banking network, including increased information system expenses and FDIC assessments. In the first six months of 2018, we added four de novo retail deposit branches. The segment's headcount decreased by 3.5% from June 30, 2017 in part due to our continued effort to improve the efficiency of our corporate support functions.

*Commercial and Consumer Banking segment loans serviced for others* consisted of the following.

| (in thousands)                             | At June 30,<br>2018 | At<br>December 31,<br>2017 |
|--|---------------------|----------------------------|
| Commercial                                 |                     |                            |
| Multifamily DUS®                           | \$ 1,357,929        | \$ 1,311,399               |
| Other                                      | 82,083              | 79,797                     |
| Total commercial loans serviced for others | \$ 1,440,012        | \$ 1,391,196               |

*Commercial and Consumer Banking segment servicing income* consisted of the following.

| (in thousands)                          | Three Months<br>Ended June 30, |          | Dollar<br>Change | Percent<br>Change | Six Months Ended<br>June 30, |          | Dollar<br>Change | Percent<br>Change |
|---|--------------------------------|----------|------------------|-------------------|------------------------------|----------|------------------|-------------------|
|   | 2018                           | 2017     |                  |                   | 2018                         | 2017     |                  |                   |
| Servicing income, net:                  |                                |          |                  |                   |                              |          |                  |                   |
| Servicing fees and other                | \$ 2,001                       | \$ 1,652 | \$ 349           | 21 %              | \$ 3,958                     | \$ 3,492 | \$ 466           | 13 %              |
| Amortization of multifamily and SBA MSR | (1,064 )                       | (761 )   | (303 )           | (40 )             | (2,113 )                     | (1,692 ) | (421 )           | (25 )             |
| Commercial mortgage servicing income    | \$ 937                         | \$ 891   | \$ 46            | 5 %               | \$ 1,845                     | \$ 1,800 | \$ 45            | 3 %               |

## Mortgage Banking Segment

Mortgage Banking originates single family residential mortgage loans primarily for sale in the secondary markets and performs mortgage servicing on a substantial portion of such loans. Additionally, we purchase loans from WMS Series LLC through a correspondent arrangement with that company. The majority of our mortgage loans are sold to or securitized by Fannie Mae, Freddie Mac or Ginnie Mae, while we retain the right to service these loans. We have become a rated originator and servicer of jumbo loans, allowing us to sell these loans to other securitizers. We also sell loans on a servicing-released and servicing-retained basis to securitizers and correspondent lenders. A small percentage of our loans are brokered to other lenders. On occasion, we may sell a portion of our MSR portfolio. We manage the loan funding and the interest rate risk associated with the secondary market loan sales and the retained single family MSRs within this business segment.



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Mortgage Banking segment results are detailed below.

| (in thousands)  | Three Months Ended June 30, |             | Dollar Change | Percent Change | Six Months Ended June 30, |             | Dollar Change | Percent Change |
|---|-----------------------------|-------------|---------------|----------------|---------------------------|-------------|---------------|----------------|
|   | 2018                        | 2017        |               |                | 2018                      | 2017        |               |                |
| Net interest income   | \$3,258                     | \$4,420     | \$(1,162)     | (26)%          | \$6,270                   | \$9,167     | \$(2,897)     | (32)%          |
| Noninterest income  | 60,984                      | 72,732      | (11,748)      | (16)           | 114,719                   | 137,768     | (23,049)      | (17)           |
| Noninterest expense   | 71,279                      | 74,613      | (3,334)       | (4)            | 133,776                   | 145,017     | (11,241)      | (8)            |
| (Loss) income before income taxes                           | (7,037)                     | 2,539       | (9,576)       | (377)          | (12,787)                  | 1,918       | (14,705)      | (767)          |
| Income tax (benefit) expense                                | (2,236)                     | 776         | (3,012)       | (388)          | (3,646)                   | 464         | (4,110)       | (886)          |
| Net (loss) income   | \$(4,801)                   | \$1,763     | \$(6,564)     | (372)%         | \$(9,141)                 | \$1,454     | \$(10,595)    | (729)%         |
| Total assets  | \$805,777                   | \$992,668   | \$(186,891)   | (19)%          | \$805,777                 | \$992,668   | \$(186,891)   | (19)%          |
| Efficiency ratio <sup>(1)</sup>                             | 110.95                      | % 96.71     | %             |                | 110.57                    | % 98.69     | %             |                |
| Full-time equivalent employees (ending)                     | 1,235                       | 1,487       |               |                | 1,235                     | 1,487       |               |                |
| Production volumes for sale to the secondary market:        |                             |             |               |                |                           |             |               |                |
| Single family mortgage interest rate lock commitments       | \$1,679,748                 | \$1,950,427 | \$(270,679)   | (14)%          | \$3,251,723               | \$3,573,049 | \$(321,326)   | (9)%           |
| Single family mortgage closed loan volume <sup>(2)(3)</sup> | \$1,739,887                 | \$2,011,127 | \$(271,240)   | (13)%          | \$3,192,285               | \$3,632,180 | \$(439,895)   | (12)%          |
| Single family mortgage loans sold <sup>(3)</sup>            | \$1,629,745                 | \$1,808,500 | \$(178,755)   | (10)%          | \$3,180,469               | \$3,548,237 | \$(367,768)   | (10)%          |

(1) Noninterest expense divided by total net revenue (net interest income and noninterest income).

(2) Includes loans originated by WMS Series LLC and purchased by HomeStreet Bank and brokered loans where HomeStreet receives fee income but does not fund the loan on its balance sheet or sell it into the secondary market.

(3) Represents single family mortgage production volume designated for sale to the secondary market during each respective period.

Mortgage Banking earnings decreased for the three and six months ended June 30, 2018 compared to the same periods in 2017 primarily due the \$6.9 million in restructuring charges in the second quarter of 2018, lower mortgage production and lower mortgage loan servicing income. These decreases were partially offset by decreased commission costs on lower closed loan volume and lower salary and related costs associated with headcount reductions from our 2017 and 2018 restructuring events.

Mortgage Banking gain on sale to the secondary market is detailed in the following table.

| (in thousands)   | Three Months Ended June 30, |          | Dollar Change | Percent Change | Six Months Ended June 30, |           | Dollar Change | Percent Change |
|--|-----------------------------|----------|---------------|----------------|---------------------------|-----------|---------------|----------------|
|  | 2018                        | 2017     |               |                | 2018                      | 2017      |               |                |
| Single family: <sup>(1)</sup>  |                             |          |               |                |                           |           |               |                |
| Servicing value and secondary market gains <sup>(2)</sup>                          | \$48,182                    | \$57,353 | \$(9,171)     | (16)%          | \$89,609                  | \$107,891 | \$(18,282)    | (17)%          |
| Loan origination and funding fees  | 6,158                       | 6,823    | (665)         | (10)           | 11,603                    | 12,604    | (1,001)       | (8)            |
| Total mortgage banking gain on loan origination and sale activities <sup>(1)</sup> | \$54,340                    | \$64,176 | \$(9,836)     | (15)%          | \$101,212                 | \$120,495 | \$(19,283)    | (16)%          |

(1) Excludes inter-segment activities.

Comprised of gains and losses on interest rate lock commitments (which considers the value of servicing), single family loans held for sale, forward sale

(2) commitments used to economically hedge secondary market activities, and the estimated fair value of the repurchase or indemnity obligation recognized on new loan sales.

The decreases in gain on loan origination and sale activities for the three and six months ended June 30, 2018 compared to the three and six months ended June 30, 2017 were primarily the result of a 13.9% and 9.0%, respectively, decrease in interest rate lock commitments, reflecting the limited supply of housing in our markets, which reduced the volume of purchase loan activity in the periods presented, and the impact of higher interest rates, which reduced the volume of refinance activity in the periods presented. The decrease from the six months ended June 30, 2018 also relates to increased industry-wide competition which reduce our composite margin.



*Mortgage Banking servicing income* consisted of the following.

| (in thousands)   | Three Months Ended June 30, |           | Dollar Change | Percent Change | Six Months Ended June 30, |           | Dollar Change | Percent Change |
|--|-----------------------------|-----------|---------------|----------------|---------------------------|-----------|---------------|----------------|
|  | 2018                        | 2017      |               |                | 2018                      | 2017      |               |                |
| Servicing income, net:   |                             |           |               |                |                           |           |               |                |
| Servicing fees and other   | \$ 16,384                   | \$ 14,325 | \$ 2,059      | 14 %           | \$ 32,878                 | \$ 28,664 | \$ 4,214      | 15 %           |
| Changes in fair value of MSR due to amortization <sup>(1)</sup>                                  | (9,400 )                    | (8,909 )  | (491 )        | (6 )           | (18,270 )                 | (17,429 ) | (841 )        | (5 )           |
|  | 6,984                       | 5,416     | 1,568         | 29             | 14,608                    | 11,235    | 3,373         | 30             |
| Risk management:   |                             |           |               |                |                           |           |               |                |
| Changes in fair value of MSR due to changes in market inputs and/or model updates <sup>(2)</sup> | 11,299 <sup>(3)</sup>       | (6,417 )  | 17,716        | 276            | 41,318 <sup>(3)</sup>     | (4,285 )  | 45,603        | NM             |
| Net (loss) gain from derivatives economically hedging MSRs                                       | (12,188 )                   | 8,874     | (21,062 )     | (237)          | (43,165 )                 | 9,253     | (52,418 )     | (566)          |
|  | (889 )                      | 2,457     | (3,346 )      | (136)          | (1,847 )                  | 4,968     | (6,815 )      | (137)          |
| Mortgage Banking servicing income  | \$ 6,095                    | \$ 7,873  | \$ (1,778)    | (23 )%         | \$ 12,761                 | \$ 16,203 | \$ (3,442)    | (21 )%         |
| NM = not meaningful  |                             |           |               |                |                           |           |               |                |

(1) Represents changes due to collection/realization of expected cash flows and curtailments.

(2) Principally reflects changes in model assumptions, including prepayment speed assumptions, which are primarily affected by changes in mortgage interest rates.

(3) Included pre-tax income of \$573 thousand, net of transaction costs and prepayment reserves, resulting from the sale of single family MSRs during the three and six months ended June 30, 2018.

The decreases in Mortgage Banking servicing income in the three and six months ended June 30, 2018 compared to the same periods in 2017 were primarily attributable to lower risk management results, partially offset by higher servicing fees. Risk management results fluctuate as market conditions change, including changes in interest rates. The flattening yield curve and increased negative convexity in our mortgage servicing portfolio have substantially reduced risk management results. Single family mortgage servicing fees collected increased for the three and six months ended June 30, 2018 compared to the same periods in 2017, primarily due to higher average balances in our loans serviced for others portfolio.

*Single family loans serviced for others* consisted of the following.

| (in thousands)                                | At June 30,<br>2018 | At December<br>31,<br>2017 |
|---|---------------------|----------------------------|
| Single family                                 |                     |                            |
| U.S. government and agency                    | \$ 18,493,704       | \$ 22,123,710              |
| Other   | 579,472             | 507,437                    |
| Total single family loans serviced for others | \$ 19,073,176       | \$ 22,631,147              |

Mortgage Banking noninterest expense for the three and six months ended June 30, 2018 decreased compared to the same periods in 2017, primarily due to decreased commissions, salary and related costs on lower closed loan volumes. The decreases also reflect lower salary and related costs associated with our headcount reductions from our 2017 and 2018 restructuring activities. The decreases were partially offset by \$6.9 million in restructuring charges in the second quarter of 2018.

## Off-Balance Sheet Arrangements

In the normal course of business, we are a party to financial instruments that carry off-balance sheet risk. These financial instruments (which include commitments to originate loans and commitments to purchase loans) include potential credit risk in excess of the amount recognized in the accompanying consolidated financial statements. These transactions are designed to (1) meet the financial needs of our customers, (2) manage our credit, market or liquidity risks, (3) diversify our funding sources and/or (4) optimize capital.



For more information on off-balance sheet arrangements, including derivative counterparty credit risk, see the *Off-Balance Sheet Arrangements and Commitments, Guarantees and Contingencies* discussions within Part II, Item 7- Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2017 Annual Report on Form 10-K, as well as Note 13, *Commitments, Guarantees and Contingencies* in our 2017 Annual Report on Form 10-K and Note 7, *Commitments, Guarantees and Contingencies* in this Quarterly Report on Form 10-Q.

## **Enterprise Risk Management**

Like many financial institutions, we manage and control a variety of business and financial risks that can significantly affect our financial performance. Among these risks are credit risk; market risk, which includes interest rate risk and price risk; liquidity risk; and operational risk. We are also subject to risks associated with compliance/legal, strategic and reputational matters.

For more information on how we manage these business, financial and other risks, see the discussion in "Enterprise Risk Management" within Part II, Item 7 - Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2017 Annual Report on Form 10-K.

### **Credit Risk Management**

The following discussion highlights developments since December 31, 2017 and should be read in conjunction with the "Credit Risk Management" within Part II, Item 7 - Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2017 Annual Report on Form 10-K.

#### ***Asset Quality and Nonperforming Assets***

As credit quality continued to improve, nonperforming assets decreased to \$10.4 million, or 0.14% of total assets at June 30, 2018, compared to \$15.7 million, or 0.23% of total assets at December 31, 2017 and now represents the lowest absolute level of problem assets since 2006. Nonaccrual loans of \$9.6 million, or 0.20% of total loans at June 30, 2018, decreased \$5.4 million, or 36%, from \$15.0 million, or 0.33% of total loans at December 31, 2017. Delinquency rates (both including FHA/VA insured and guaranteed portion of SBA loans) also improved in part as a result of the decrease in nonperforming loans compared to prior periods. Net charge-offs for the three months ended June 30, 2018 were \$464 thousand and net recoveries for the six months ended June 30, 2018 were \$116 thousand, compared to net recoveries of \$928 thousand and \$1.7 million for the three and six months ended June 30, 2017, respectively.

At June 30, 2018, our loans held for investment portfolio, net of the allowance for loan losses, was \$4.88 billion, an increase of \$376.8 million from December 31, 2017. The allowance for loan losses was \$39.5 million, or 0.80% of loans held for investment, compared to \$37.8 million, or 0.83% of loans held for investment at December 31, 2017.

We recorded a provision of credit losses of \$1.0 million and \$1.8 million for the three and six months ended June 30, 2018, respectively, compared to a provision for credit loss of \$500 thousand in both the three and six months ended June 30, 2017. Management considers the current level of the allowance for loan losses to be appropriate to cover estimated losses inherent within our loans held for investment portfolio.

For information regarding the activity on our allowance for credit losses, which includes the reserves for unfunded commitments, and the amounts that were collectively and individually evaluated for impairment, see Part I, Item 1 Notes to Interim Consolidated Financial Statements—Note 3, *Loans and Credit Quality*, of this Quarterly Report on Form 10-Q.

The allowance for credit losses represents management's estimate of the incurred credit losses inherent within our loan portfolio. For further discussion related to credit policies and estimates see "Critical Accounting Policies and Estimates — Allowance for Loan Losses" within Part II, Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2017 Annual Report on Form 10-K.

The following tables present the recorded investment, unpaid principal balance and related allowance for impaired loans, broken down by those with and those without a specific reserve.

| At June 30, 2018                         |                         |                                 |                   |
|--|-------------------------|---------------------------------|-------------------|
| (in thousands)                           | Recorded Investment     | Unpaid Principal Balance<br>(2) | Related Allowance |
| Impaired loans:                          |                         |                                 |                   |
| Loans with no related allowance recorded | \$70,643                | \$72,481                        | \$ —              |
| Loans with an allowance recorded         | 2,901                   | 3,378                           | 282               |
| Total                                    | \$73,544 <sup>(1)</sup> | \$75,859                        | \$ 282            |

| At December 31, 2017                     |                         |                                 |                   |
|--|-------------------------|---------------------------------|-------------------|
| (in thousands)                           | Recorded Investment     | Unpaid Principal Balance<br>(2) | Related Allowance |
| Impaired loans:                          |                         |                                 |                   |
| Loans with no related allowance recorded | \$78,696 <sup>(3)</sup> | \$80,904                        | \$ —              |
| Loans with an allowance recorded         | 5,150                   | 5,288                           | 289               |
| Total                                    | \$83,846 <sup>(1)</sup> | \$86,192                        | \$ 289            |

(1) Includes \$65.5 million and \$69.6 million in single family performing troubled debt restructurings ("TDRs") at June 30, 2018 and December 31, 2017, respectively.

(2) Unpaid principal balance does not include partial charge-offs, purchase discounts and premiums or nonaccrual interest paid. Related allowance is calculated on net book balances not unpaid principal balances.

(3) Includes \$231 thousand of fair value option loans.

The Company had 329 impaired loan relationships totaling \$73.5 million at June 30, 2018 and 335 impaired loan relationships totaling \$83.8 million at December 31, 2017. Included in the total impaired loan amounts were 298 single family TDR loan relationships totaling \$67.5 million at June 30, 2018 and 297 single family TDR loan relationships totaling \$72.0 million at December 31, 2017. At June 30, 2018, there were 291 single family impaired loan relationships totaling \$65.5 million that were performing per their current contractual terms. Additionally, the impaired loan balance, at June 30, 2018, included \$48.7 million of loans insured by the FHA or guaranteed by the VA. The average recorded investment in these loans for the three and six months ended June 30, 2018 was \$75.3 million and \$78.2 million, respectively, compared to \$94.0 million and \$92.8 million for the three and six months ended June 30, 2017, respectively. Impaired loans of \$2.9 million and \$5.2 million had a valuation allowance of \$282 thousand and \$289 thousand at June 30, 2018 and December 31, 2017, respectively.

The allowance for credit losses represents management's estimate of the incurred credit losses inherent within our loan portfolio. For further discussion related to credit policies and estimates see "Critical Accounting Policies and Estimates —

*Allowance for Loan Losses*" within Part II, Item 7- Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2017 Annual Report on Form 10-K.

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The following table presents the allowance for credit losses, including reserves for unfunded commitments, by loan class.

| (in thousands)                            | At June 30, 2018 |   |  | At December 31, 2017 |   |  |
|---|------------------|---|--|----------------------|---|--|
|   | Amount           | Percent of Allowance to Total Allowance | Loan Category as a % of Total Loans <sup>(1)</sup> | Amount               | Percent of Allowance to Total Allowance | Loan Category as a % of Total Loans <sup>(1)</sup> |
| <b>Consumer loans</b>                     |                  |   |  |                      |   |  |
| Single family                             | \$8,594          | 21.0 %                                  | 28.8 %   | \$9,412              | 24.1 %                                  | 30.4 %   |
| Home equity and other                     | 7,346            | 17.9                                    | 10.5   | 7,081                | 18.1                                    | 10.0   |
|   | 15,940           | 38.9                                    | 39.3   | 16,493               | 42.2                                    | 40.4   |
| <b>Commercial real estate loans</b>       |                  |   |  |                      |   |  |
| Non-owner occupied commercial real estate | 4,764            | 11.6                                    | 13.1   | 4,755                | 12.1                                    | 13.8   |
| Multifamily                               | 5,017            | 12.2                                    | 17.0   | 3,895                | 10.0                                    | 16.1   |
| Construction/land development             | 9,205            | 22.5                                    | 15.9   | 8,677                | 22.2                                    | 15.2   |
|   | 18,986           | 46.3                                    | 46.0   | 17,327               | 44.3                                    | 45.1   |
| <b>Commercial and industrial loans</b>    |                  |   |  |                      |   |  |
| Owner occupied commercial real estate     | 3,032            | 7.4                                     | 8.2  | 2,960                | 7.5                                     | 8.7  |
| Commercial business                       | 3,024            | 7.4                                     | 6.5  | 2,336                | 6.0                                     | 5.9  |
|   | 6,056            | 14.8                                    | 14.7   | 5,296                | 13.5                                    | 14.5   |
| <b>Total allowance for credit losses</b>  | <b>\$40,982</b>  | <b>100.0 %</b>                          | <b>100.0 %</b>                                     | <b>\$39,116</b>      | <b>100.0 %</b>                          | <b>100.0 %</b>                                     |

(1) Excludes loans held for investment balances that are carried at fair value.

The following tables present the composition of TDRs by accrual and nonaccrual status.

| (in thousands)                         | At June 30, 2018 |            |          |
|--|------------------|------------|----------|
|  | Accrual          | Nonaccrual | Total    |
| <b>Consumer</b>                        |                  |            |          |
| Single family <sup>(1)</sup>           | \$65,525         | \$ 2,023   | \$67,548 |
| Home equity and other                  | 1,238            | 21         | 1,259    |
|  | 66,763           | 2,044      | 68,807   |
| <b>Commercial real estate loans</b>    |                  |            |          |
| Multifamily                            | 499              | —          | 499      |
| Construction/land development          | 665              | —          | 665      |
|  | 1,164            | —          | 1,164    |
| <b>Commercial and industrial loans</b> |                  |            |          |
| Owner occupied commercial real estate  | 866              | —          | 866      |
| Commercial business                    | 388              | 252        | 640      |
|  | 1,254            | 252        | 1,506    |
|  | \$69,181         | \$ 2,296   | \$71,477 |

(1) Includes loan balances insured by the FHA or guaranteed by the VA of \$48.7 million at June 30, 2018.



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| (in thousands)                         | At December 31, 2017 |            |           |
|--|----------------------|------------|-----------|
|  | Accrual              | Nonaccrual | Total     |
| <b>Consumer</b>                        |                      |            |           |
| Single family <sup>(1)</sup>           | \$ 69,555            | \$ 2,451   | \$ 72,006 |
| Home equity and other                  | 1,254                | 36         | 1,290     |
|  | 70,809               | 2,487      | 73,296    |
| <b>Commercial real estate loans</b>    |                      |            |           |
| Multifamily                            | 507                  | —          | 507       |
| Construction/land development          | 454                  | —          | 454       |
|  | 961                  | —          | 961       |
| <b>Commercial and industrial loans</b> |                      |            |           |
| Owner occupied commercial real estate  | 876                  | —          | 876       |
| Commercial business                    | 377                  | 62         | 439       |
|  | 1,253                | 62         | 1,315     |
|  | \$ 73,023            | \$ 2,549   | \$ 75,572 |

(1) Includes loan balances insured by the FHA or guaranteed by the VA of \$46.7 million at December 31, 2017.

The Company had 315 loan relationships classified as TDRs totaling \$71.5 million at June 30, 2018 with no related unfunded commitments. The Company had 316 loan relationships classified as TDRs totaling \$75.6 million at December 31, 2017 with no related unfunded commitments. TDR loans within the loans held for investment portfolio and the related reserves are included in the impaired loan tables above.

Delinquent loans and other real estate owned by loan type consisted of the following.

| (in thousands)                         | At June 30, 2018    |                     |                 |                                       | Total Past Due Loans | Other Real Estate Owned |
|--|---------------------|---------------------|-----------------|---------------------------------------|----------------------|-------------------------|
|  | 30-59 Days Past Due | 60-89 Days Past Due | Nonaccrual      | 90 Days or More Past Due and Accruing |                      |                         |
| <b>Consumer loans</b>                  |                     |                     |                 |                                       |                      |                         |
| Single family                          | \$ 9,857            | \$ 4,322            | \$ 6,459        | \$ 40,967 <sup>(1)</sup>              | \$ 61,605            | \$ 751                  |
| Home equity and other                  | 477                 | 19                  | 1,267           | —                                     | 1,763                | —                       |
|  | 10,334              | 4,341               | 7,726           | 40,967                                | 63,368               | 751                     |
| <b>Commercial real estate loans</b>    |                     |                     |                 |                                       |                      |                         |
| Multifamily                            | —                   | —                   | 285             | —                                     | 285                  | —                       |
| Construction/land development          | —                   | —                   | 75              | —                                     | 75                   | —                       |
|  | —                   | —                   | 360             | —                                     | 360                  | —                       |
| <b>Commercial and industrial loans</b> |                     |                     |                 |                                       |                      |                         |
| Owner-occupied commercial real estate  | —                   | —                   | 394             | —                                     | 394                  | —                       |
| Commercial business                    | —                   | —                   | 1,150           | —                                     | 1,150                | —                       |
|  | —                   | —                   | 1,544           | —                                     | 1,544                | —                       |
| <b>Total</b>                           | <b>\$ 10,334</b>    | <b>\$ 4,341</b>     | <b>\$ 9,630</b> | <b>\$ 40,967</b>                      | <b>\$ 65,272</b>     | <b>\$ 751</b>           |

FHA-insured and VA-guaranteed single family loans that are 90 days or more past due are maintained on accrual status if they are determined to have little to no risk of loss. At June 30, 2018, these past due loans totaled \$41.0 million.

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| (in thousands)                         | At December 31, 2017   |                        |                  |  | Total<br>Past Due<br>Loans | Other<br>Real Estate<br>Owned |
|--|------------------------|------------------------|------------------|--|----------------------------|-------------------------------|
|  | 30-59 Days<br>Past Due | 60-89 Days<br>Past Due | Nonaccrual       | 90 Days or<br>More Past<br>Due and<br>Accruing |                            |                               |
| <b>Consumer loans</b>                  |                        |                        |                  |  |                            |                               |
| Single family                          | \$ 10,493              | \$ 4,437               | \$ 11,091        | \$ 37,171                                      | (1) \$ 63,192              | \$ 664                        |
| Home equity and other                  | 750                    | 20                     | 1,404            | —  | 2,174                      | —                             |
|  | 11,243                 | 4,457                  | 12,495           | 37,171   | 65,366                     | 664                           |
| <b>Commercial real estate loans</b>    |                        |                        |                  |  |                            |                               |
| Multifamily                            | —                      | —                      | 302              | —  | 302                        | —                             |
| Construction/land development          | 641                    | —                      | 78               | —  | 719                        | —                             |
|  | 641                    | —                      | 380              | —  | 1,021                      | —                             |
| <b>Commercial and industrial loans</b> |                        |                        |                  |  |                            |                               |
| Owner occupied commercial real estate  | —                      | —                      | 640              | —  | 640                        | —                             |
| Commercial business                    | 377                    | —                      | 1,526            | —  | 1,903                      | —                             |
|  | 377                    | —                      | 2,166            | —  | 2,543                      | —                             |
| <b>Total</b>                           | <b>\$ 12,261</b>       | <b>\$ 4,457</b>        | <b>\$ 15,041</b> | <b>\$ 37,171</b>                               | <b>\$ 68,930</b>           | <b>\$ 664</b>                 |

(1) FHA-insured and VA-guaranteed single family loans that are 90 days or more past due are maintained on accrual status if they are determined to have little to no risk of loss. At December 31, 2017, these past due loans totaled \$37.2 million.

### ***Loan Underwriting Standards***

Our underwriting standards for single family and home equity loans require evaluating and understanding a borrower's credit, collateral and ability to repay the loan. Credit is determined based on how well a borrower manages their current and prior debts, documented by a credit report that provides credit scores and the borrower's current and past information about their credit history. Collateral is based on the type and use of property, occupancy and market value, largely determined by property appraisals or evaluations in accordance with our appraisal policy. A borrower's ability to repay the loan is based on several factors, including employment, income, current debt, assets and level of equity in the property. We also consider loan-to-property value and debt-to-income ratios, amount of liquid financial reserves, loan amount and lien position in assessing whether to originate a loan. Single family and home equity borrowers are particularly susceptible to downturns in economic trends that negatively affect housing prices and demand, and levels of unemployment.

For commercial, multifamily and construction loans, we consider the same factors with regard to the borrower and the guarantors. In addition, we evaluate liquidity, net worth, leverage, other outstanding indebtedness of the borrower, an analysis of cash expected to flow through the borrower (including the outflow to other lenders) and prior experience with the borrower. We use this information to assess financial capacity, profitability and experience. Ultimate repayment of these loans is sensitive to interest rate changes, general economic conditions, liquidity and availability of long-term financing.

#### ***Additional considerations for commercial permanent loans secured by real estate:***

Our underwriting standards for commercial permanent loans generally require that the loan-to-value ratio for these loans not exceed 75% of appraised value or discounted cash flow value, as appropriate, and that commercial properties attain debt coverage ratios (net operating income divided by annual debt servicing) of 1.25 or better.

Our underwriting standards for multifamily residential permanent loans generally require that the loan-to-value ratio for these loans not exceed 80% of appraised value, cost, or discounted cash flow value, as appropriate, and that multifamily residential properties attain debt coverage ratios of 1.15 or better. However, underwriting standards can

be influenced by competition and other factors. We endeavor to maintain the highest practical underwriting standards while balancing the need to remain competitive in our lending practices.

*Additional considerations for commercial construction loans secured by real estate:*

We originate a variety of real estate construction loans. Underwriting guidelines for these loans vary by loan type but include loan-to-value limits, term limits, loan advance limits and pre-leasing requirements, as applicable.

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Our underwriting guidelines for commercial real estate construction loans generally require that the loan-to-value ratio not exceed 75% and stabilized debt coverage ratios of 1.25 or better.

Our underwriting guidelines for multifamily residential construction loans generally require that the loan-to-value ratio not exceed 80% and stabilized debt coverage ratios of 1.20 or better.

Our underwriting guidelines for single family residential construction loans to builders generally require that the loan-to-value ratio not exceed 85%.

As noted above, underwriting standards can be influenced by competition and other factors. However, we endeavor to maintain the highest practical underwriting standards while balancing the need to remain competitive in our lending practices.

### **Liquidity and Capital Resources**

Liquidity risk management is primarily intended to ensure we are able to maintain sources of cash to adequately fund operations and meet our obligations, including demands from depositors, draws on lines of credit and paying any creditors, on a timely and cost-effective basis, in various market conditions. Our liquidity profile is influenced by changes in market conditions, the composition of the balance sheet and risk tolerance levels. HomeStreet, Inc., HSC and the Bank have established liquidity guidelines and operating plans that detail the sources and uses of cash and liquidity.

HomeStreet, Inc., HSC and the Bank have different funding needs and sources of liquidity and separate regulatory capital requirements.

#### ***HomeStreet, Inc.***

The main source of liquidity for HomeStreet, Inc. is proceeds from dividends from the Bank and HSC. HomeStreet, Inc. has raised capital through the issuance of common stock, senior debt and trust preferred securities. Additionally, we also have an available line of credit from which we can borrow up to \$30.0 million. At June 30, 2018, we had \$30.0 million outstanding against this line related to our annual test draw down on this line of credit. This balance was subsequently paid off in July 2018.

Historically, the main cash outflows have been distributions to shareholders, interest and principal payments to creditors and payments of operating expenses. HomeStreet, Inc.'s ability to pay dividends to shareholders depends substantially on dividends received from the Bank. We do not currently pay a dividend, and our most recent special dividend to shareholders was declared during the first quarter of 2014. We are generally deploying our capital toward strategic growth, and at this time our Board of Directors has not authorized the payment of a dividend.

#### ***HomeStreet Capital Corporation***

HSC generates cash flow from its servicing fee income on the DUS<sup>®</sup> portfolio, net of its costs to service the DUS<sup>®</sup> portfolio. HSC also uses cash from these sources to pay costs related to purchases of servicing rights on new production from the Bank. Minimum liquidity and reporting requirements for DUS<sup>®</sup> lenders such as HSC are set by Fannie Mae. HSC's liquidity management therefore consists of meeting Fannie Mae requirements and its own operational requirements.

#### ***HomeStreet Bank***

The Bank's primary sources of funds include deposits, advances from the FHLBs, repayments and prepayments of loans, proceeds from the sale of loans and investment securities, interest from our loans and investment securities and capital contributions from HomeStreet, Inc. We have also raised short-term funds through the sale of securities under agreements to repurchase and federal funds purchased. While scheduled principal repayments on loans are a relatively predictable source of funds, deposit inflows and outflows and loan prepayments are greatly influenced by interest rates, economic conditions and competition. The Bank uses the primary liquidity ratio as a measure of liquidity. The primary liquidity ratio is defined as net cash, short-term investments and other marketable assets as a percent of net deposits and short-term borrowings. At June 30, 2018, our primary liquidity ratio was 23.6% compared to 18.1% at December 31, 2017.

At June 30, 2018 and December 31, 2017, the Bank had available borrowing capacity of \$335.8 million and \$579.2 million, respectively, from the FHLB, and \$322.9 million and \$331.5 million, respectively, from the Federal Reserve Bank of San Francisco.

### ***Cash Flows***

For the six months ended June 30, 2018, cash, cash equivalents and restricted cash increased by \$102.9 million compared to an increase of \$524 thousand for the six months ended June 30, 2017. The following discussion highlights the major activities and transactions that affected our cash flows during these periods.

#### *Cash flows from operating activities*

The Company's operating assets and liabilities are used to support our lending activities, including the origination and sale of mortgage loans. For the six months ended June 30, 2018, net cash of \$35.8 million was provided by operating activities, primarily from proceeds from the sale of loans held for sale. We believe that cash flows from operations, available cash balances and our ability to generate cash through short-term debt are sufficient to fund our operating liquidity needs. For the six months ended June 30, 2017, net cash of \$9.4 million was used in operating activities, as our net income was less than the net fair value adjustment and gain on sale of loans held for sale partially offset by the change in fair value of mortgage servicing rights and proceeds from the sale of loans held for sale.

#### *Cash flows from investing activities*

The Company's investing activities primarily include available-for-sale securities and loans originated as held for investment. For the six months ended June 30, 2018, net cash of \$350.1 million was used in investing activities, primarily due to \$617.7 million of cash used for the origination of portfolio loans net of principal repayments, \$97.8 million of cash used for the purchase of investment securities, and \$5.9 million used for the purchase of property and equipment, partially offset by \$230.5 million from proceeds of loans originated as held for investment, \$65.3 million in proceeds from the sale of mortgage servicing rights, \$52.9 million from principal repayments and maturities of investment securities and \$22.2 million proceeds from the sale of investment securities. For the six months ended June 30, 2017, net cash of \$305.8 million was used in investing activities, primarily due to \$420.5 million of cash used for the origination of portfolio loans and principal repayments, \$246.4 million of cash used for the purchase of investment securities, and \$28.8 million used for the purchase of property and equipment, partially offset by \$314.6 million proceeds from the sale of investment securities and \$50.0 million from principal repayments and maturities of investment securities.

#### *Cash flows from financing activities*

The Company's financing activities are primarily related to customer deposits and net proceeds from FHLB advances. For the six months ended June 30, 2018, net cash of \$417.2 million was provided by financing activities, primarily due to \$359.3 million of organic growth in deposits and \$30.0 million in proceeds from our line of credit, partially offset by \$29.5 million net proceeds from FHLB advances. For the six months ended June 30, 2017, net cash of \$315.7 million was provided by financing activities, primarily due to a \$318.1 million organic growth in deposits.

### ***Capital Management***

In July 2013, federal banking regulators (including the Federal Deposit Insurance Corporation ("FDIC") and the Federal Reserve Board ("FRB") adopted new capital rules (as used in this section, the "Rules"). The Rules apply to both depository institutions (such as the Bank) and their holding companies (such as the Company). The Rules reflect, in part, certain standards initially adopted by the Basel Committee on Banking Supervision in December 2010 (which standards are commonly referred to as "Basel III") as well as requirements enacted by the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"). Since 2015, the Rules have applied to both the Company and the Bank.

The Rules recognize three components, or tiers, of capital: common equity Tier 1 capital, additional Tier 1 capital and Tier 2 capital. Common equity Tier 1 capital generally consists of retained earnings and common stock instruments

(subject to certain adjustments), as well as accumulated other comprehensive income (“AOCI”), except to the extent that the Company and the Bank exercise a one-time irrevocable option to exclude certain components of AOCI. Both the Company and the Bank elected this one time option in 2015 to exclude certain components of AOCI. Additional Tier 1 capital generally includes non-cumulative preferred stock and related surplus, subject to certain adjustments and limitations. Tier 2 capital generally includes certain capital instruments (such as subordinated debt) and portions of the amounts of the allowance for loan and lease losses, subject to certain requirements and deductions. The term “Tier 1 capital” means common equity Tier 1 capital plus additional Tier 1 capital, and the term “total capital” means Tier 1 capital plus Tier 2 capital.

The Rules generally measure an institution's capital using four capital measures or ratios. The leverage ratio is the ratio of the institution's Tier 1 capital to its average total consolidated assets. The common equity Tier 1 capital ratio is the ratio of the institution's common equity Tier 1 capital to its total risk-weighted assets. The Tier 1 risk based capital ratio is the ratio of the institution's total Tier 1 capital to its total risk-weighted assets. The total risk based capital ratio is the ratio of the institution's total capital to its total risk-weighted assets. To determine risk-weighted assets, assets of an institution are generally placed into a risk category and given a percentage weight based on the relative risk of that category. The percentage weights range from 0% to 1,250%. An asset's risk-weighted value will generally be its percentage weight multiplied by the asset's value as determined under generally accepted accounting principles. In addition, certain off-balance-sheet items are converted to balance-sheet credit equivalent amounts, and each amount is then assigned to one of the risk categories. An institution's federal regulator may require the institution to hold more capital than would otherwise be required under the Rules if the regulator determines that the institution's capital requirements under the Rules are not commensurate with the institution's credit, market, operational or other risks. To be classified as "well capitalized," both the Company and the Bank are required to have a common equity Tier 1 capital ratio of at least 6.5%, a Tier 1 risk-based ratio of at least 8.0%, a total risk-based ratio of at least 10.0% and a Tier 1 leverage ratio of at least 5.0%. In addition to the preceding requirements, all financial institutions subject to the Rules, including both the Company and the Bank, are required to establish a "conservation buffer" of common equity Tier 1 capital subject to a three year phase-in period that began on January 1, 2016 and would have been fully phased in on January 1, 2019 at 2.5% above the required minimum common equity Tier 1 capital ratio, the Tier 1 risk-based ratio and the total risk-based ratio. However, in 2017, the FDIC issued a final rule to extend the 2017 transition provision on a go-forward basis, halting certain parts of the full phase in. The required phase-in capital conservation buffer during 2017 was 1.25% and is 1.25% during 2018. A financial institution with a conservation buffer of less than the required amount is subject to limitations on capital distributions, including dividend payments and stock repurchases, and certain discretionary bonus payments to executive officers. At June 30, 2018, our capital conservation buffers for the Company and the Bank were 4.38% and 5.52%, respectively.

The Rules set forth the manner in which certain capital elements are determined, including but not limited to requiring certain deductions related to mortgage servicing rights and deferred tax assets. Holding companies with less than \$15 billion in total assets as of December 31, 2009 (which includes the Company) are permitted under the rules to continue to include trust preferred securities issued prior to May 19, 2010 in Tier 1 capital, generally up to 25% of other Tier 1 capital. Because our trust preferred securities were issued prior to May 19, 2010, we include those in our Tier 1 capital calculations.

The Rules made changes in the methods of calculating certain risk-based assets, which in turn affects the calculation of risk-based ratios. Higher or more sensitive risk weights are assigned to various categories of assets, including commercial real estate, credit facilities that finance the acquisition, development or construction of real property, certain exposures or credits that are 90 days past due or are nonaccrual, foreign exposures, certain corporate exposures, securitization exposures, equity exposures and, in certain cases, MSR and deferred tax assets.

Certain calculations under the rules related to deductions from capital have phase-in periods through 2018.

Specifically, the capital treatment of MSRs is phased in through the transition periods. Under the prior rules, the Bank deducted 10% of the value of MSRs (net of deferred tax) from Tier 1 capital ratios. However, under Basel III, the Bank and the Company must deduct a much larger portion of the value of MSRs from Tier 1 capital.

MSRs (net of deferred tax) in excess of 10% of Tier 1 capital before threshold based deductions must be deducted from common equity. The disallowable portion of MSRs will be phased in incrementally (40% in 2015; 60% in 2016; 80% in 2017 and beyond).

In addition, the combined balance of MSRs and deferred tax assets is limited to approximately 15% of the Bank's and the Company's common equity Tier 1 capital. These combined assets must be deducted from common equity to the extent that they exceed the 15% threshold.

Any portion of the Bank's and the Company's MSRs that are not deducted from the calculation of common equity Tier 1 is subject to a 100% risk weight.

Both the Company and the Bank began compliance with the Rules on January 1, 2015. The phase-in of the conservation buffer will take full effect on January 1, 2019. Certain calculations under the Rules will also have phase-in periods.



On November 21, 2017, the federal banking regulators finalized a halt in the phase-in of certain provisions of the Rule for certain banks including HomeStreet. The final rules had provided for a number of adjustments to deductions from Tier 1 capital. Deductions included, for example, the requirement that MSR, certain deferred tax assets not dependent upon future taxable income and significant investments in non-consolidated financial entities be deducted from Tier 1 Capital to the extent

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that any one such category exceeds 10% of Tier 1 capital or all such categories in the aggregate exceed 15% of Tier 1 capital. Effective on January 1, 2018, the 2017 rule pauses the full transition to the Basel III treatment.

As part of our ongoing balance sheet and capital management during the quarter, HomeStreet Bank executed a definitive agreement to sell a portion of its single family MSRs. The transaction provides for the sale of the rights to service approximately \$4.90 billion in total unpaid principal balance of single family mortgage loans serviced for both Fannie Mae and Freddie Mac, which represents approximately 21% of HomeStreet's total single family mortgage loans serviced for others as of March 31, 2018. The Company also modified our loss sharing agreement with Fannie Mae related to our DUS® servicing that significantly lowered our consolidated risk-weighted assets, which in turn improved the common equity tier 1 risk based capital ratio, the tier 1 risk based capital ratio and the total risk based capital ratios for HomeStreet on a consolidated basis. In addition to increasing certain regulatory capital ratios, these actions will provide additional regulatory capital to support the continued growth of our Commercial and Consumer Banking business and accelerate the diversification of the Company's net income.

We believe that the capital levels of the Company and the Bank at June 30, 2018 were in compliance with the standards under the Rules, including the conservation buffer requirement.

At June 30, 2018, the Bank's capital ratios continued to meet the regulatory capital category of "well capitalized" as defined by the FDIC's prompt corrective action rules.

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The following tables present regulatory capital information for HomeStreet, Inc. and HomeStreet Bank.

|   |  | At June 30, 2018 |         |                                       |       |   |        |
|---|--|------------------|---------|---------------------------------------|-------|---|--------|
|   |  | Actual           |         | For Minimum Capital Adequacy Purposes |       | To Be Categorized As "Well Capitalized" Under Prompt Corrective Action Provisions |        |
| (in thousands)  |  | Amount           | Ratio   | Amount                                | Ratio | Amount  | Ratio  |
| <b>HomeStreet Bank</b>  |  |                  |         |                                       |       |   |        |
| Tier 1 leverage capital (to average assets)                       |  | \$671,630        | 9.72 %  | \$276,378                             | 4.0%  | \$345,472   | 5.0 %  |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) |  | 671,630          | 12.69 % | 238,102                               | 4.5 % | 343,926   | 6.5 %  |
| Tier 1 risk-based capital (to risk-weighted assets)               |  | 671,630          | 12.69 % | 317,470                               | 6.0%  | 423,293   | 8.0 %  |
| Total risk-based capital (to risk-weighted assets)                |  | \$715,117        | 13.52 % | \$423,293                             | 8.0%  | \$529,116   | 10.0 % |

|   |  | At June 30, 2018 |         |                                       |       |   |        |
|---|--|------------------|---------|---------------------------------------|-------|---|--------|
|   |  | Actual           |         | For Minimum Capital Adequacy Purposes |       | To Be Categorized As "Well Capitalized" Under Prompt Corrective Action Provisions |        |
| (in thousands)  |  | Amount           | Ratio   | Amount                                | Ratio | Amount  | Ratio  |
| <b>HomeStreet, Inc.</b>   |  |                  |         |                                       |       |   |        |
| Tier 1 leverage capital (to average assets)                       |  | \$638,529        | 9.18 %  | \$278,118                             | 4.0%  | \$347,647   | 5.0 %  |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) |  | 579,102          | 10.48 % | 248,585                               | 4.5 % | 359,067   | 6.5 %  |
| Tier 1 risk-based capital (to risk-weighted assets)               |  | 638,529          | 11.56 % | 331,447                               | 6.0%  | 441,929   | 8.0 %  |
| Total risk-based capital (to risk-weighted assets)                |  | \$684,120        | 12.38 % | \$441,929                             | 8.0%  | \$552,411   | 10.0 % |

|   |  | At December 31, 2017 |         |                                       |       |   |        |
|---|--|----------------------|---------|---------------------------------------|-------|---|--------|
|   |  | Actual               |         | For Minimum Capital Adequacy Purposes |       | To Be Categorized As "Well Capitalized" Under Prompt Corrective Action Provisions |        |
| (in thousands)  |  | Amount               | Ratio   | Amount                                | Ratio | Amount  | Ratio  |
| <b>HomeStreet Bank</b>  |  |                      |         |                                       |       |   |        |
| Tier 1 leverage capital (to average assets)                       |  | \$649,864            | 9.67 %  | \$268,708                             | 4.0%  | \$335,885   | 5.0 %  |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) |  | 649,864              | 13.22 % | 221,201                               | 4.5 % | 319,512   | 6.5 %  |
| Tier 1 risk-based capital (to risk-weighted assets)               |  | 649,864              | 13.22 % | 294,935                               | 6.0%  | 393,246   | 8.0 %  |
| Total risk-based capital (to risk-weighted assets)                |  | \$688,981            | 14.02 % | \$393,246                             | 8.0%  | \$491,558   | 10.0 % |

|   |  | At December 31, 2017 |         |                                       |       |   |        |
|---|--|----------------------|---------|---------------------------------------|-------|---|--------|
|   |  | Actual               |         | For Minimum Capital Adequacy Purposes |       | To Be Categorized As "Well Capitalized" Under Prompt Corrective Action Provisions |        |
| (in thousands)  |  | Amount               | Ratio   | Amount                                | Ratio | Amount  | Ratio  |
| <b>HomeStreet, Inc.</b>   |  |                      |         |                                       |       |   |        |
| Tier 1 leverage capital (to average assets)                       |  | \$614,624            | 9.12 %  | \$269,534                             | 4.0%  | \$336,918   | 5.0 %  |
| Common equity Tier 1 risk-based capital (to risk-weighted assets) |  | 555,120              | 9.86 %  | 253,293                               | 4.5 % | 365,868   | 6.5 %  |
| Tier 1 risk-based capital (to risk-weighted assets)               |  | 614,624              | 10.92 % | 337,724                               | 6.0%  | 450,299   | 8.0 %  |
| Total risk-based capital (to risk-weighted assets)                |  | \$653,741            | 11.61 % | \$450,299                             | 8.0%  | \$562,873   | 10.0 % |

**Accounting Developments**

See the Notes to Interim Consolidated Financial Statements—Note 1, *Summary of Significant Accounting Policies*, for a discussion of Accounting Developments.

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## ITEM 3 QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

### Market Risk Management

The following discussion highlights developments since December 31, 2017 and should be read in conjunction with the *Market Risk Management* discussion within Part II, Item 7A Quantitative and Qualitative Disclosures About Market Risk in our 2017 Annual Report on Form 10-K. Since December 31, 2017, there have been no material changes in the types of risk management instruments we use or in our hedging strategies.

Market risk is defined as the sensitivity of income, fair value measurements and capital to changes in interest rates, foreign currency exchange rates, commodity prices and other relevant market rates or prices. The primary market risks that we are exposed to are price and interest rate risks. Price risk is defined as the risk to current or anticipated earnings or capital arising from changes in the value of either assets or liabilities that are entered into as part of distributing or managing risk. Interest rate risk is defined as risk to current or anticipated earnings or capital arising from movements in interest rates.

For the Company, price and interest rate risks arise from the financial instruments and positions we hold. This includes loans, MSR's, investment securities, deposits, borrowings, long-term debt and derivative financial instruments. Due to the nature of our current operations, we are not subject to foreign currency exchange or commodity price risk. Our real estate loan portfolio is subject to risks associated with the local economies of our various markets, in particular, the regional economy of the western United States, including Hawaii.

Our price and interest rate risks are managed by the Bank's Asset/Liability Management Committee ("ALCO"), a management committee that identifies and manages the sensitivity of earnings or capital to changing interest rates to achieve our overall financial objectives. ALCO is a management-level committee whose members include the Chief Investment Officer, acting as the chair, the Chief Executive Officer, the Chief Financial Officer and other members of management. The committee meets monthly and is responsible for:

- understanding the nature and level of the Company's interest rate risk and interest rate sensitivity;
- assessing how that risk fits within our overall business strategies;
- ensuring an appropriate level of rigor and sophistication in the risk management process for the overall level of risk;
- complying with and reviewing the asset/liability management policy; and
- formulating and implementing strategies to improve balance sheet mix and earnings.

The Finance Committee of the Bank's Board provides oversight of the asset/liability management process, reviews the results of interest rate risk analysis and approves submission of the relevant policies to the board.

The spread between the yield on interest-earning assets and the cost of interest-bearing liabilities and the relative dollar amounts of these assets and liabilities are the principal items affecting net interest income. Changes in net interest rates (interest rate risk) are influenced to a significant degree by the repricing characteristics of assets and liabilities (timing risk), the relationship between various rates (basis risk), customer options (option risk) and changes in the shape of the yield curve (time-sensitive risk). We manage the available-for-sale investment securities portfolio while maintaining a balance between risk and return. The Company's funding strategy is to grow core deposits while we efficiently supplement using wholesale borrowings.

We estimate the sensitivity of our net interest income to changes in market interest rates using an interest rate simulation model that includes assumptions related to the level of balance sheet growth, deposit repricing characteristics and the rate of prepayments for multiple interest rate change scenarios. Interest rate sensitivity depends on certain repricing characteristics in our interest-earnings assets and interest-bearing liabilities, including the maturity structure of assets and liabilities and their repricing characteristics during the periods of changes in market interest rates. Effective interest rate risk management seeks to ensure both assets and liabilities respond to changes in interest

rates within an acceptable timeframe, minimizing the impact of interest rate changes on net interest income and capital. Interest rate sensitivity is measured as the difference between the volume of assets and liabilities, at a point in time, that are subject to repricing at various time horizons, known as interest rate sensitivity gaps.

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The following table presents sensitivity gaps for these different intervals.

| (dollars in thousands)  | June 30, 2018  |                            |                             |                             |                            |                  |              | Non-Rate-Sensitive | Total |
|---|----------------|----------------------------|-----------------------------|-----------------------------|----------------------------|------------------|--------------|--------------------|-------|
|   | 3 Mos. or Less | More Than 3 Mos. to 6 Mos. | More Than 6 Mos. to 12 Mos. | More Than 12 Mos. to 3 Yrs. | More Than 3 Yrs. to 5 Yrs. | More Than 5 Yrs. |              |                    |       |
| Interest-earning assets:  |                |                            |                             |                             |                            |                  |              |                    |       |
| Cash & cash equivalents   | \$ 176,218     | \$—                        | \$—                         | \$—                         | \$—                        | \$—              | \$—          | \$ 176,218         |       |
| FHLB Stock  | —              | —                          | —                           | —                           | —                          | 48,157           | —            | 48,157             |       |
| Investment securities <sup>(1)</sup>  | 61,382         | 38,616                     | 34,975                      | 200,893                     | 131,875                    | 439,716          | —            | 907,457            |       |
| Mortgage loans held for sale <sup>(3)</sup>   | 562,956        | 155                        | 362                         | 1,543                       | 1,343                      | 2,155            | —            | 568,514            |       |
| Loans held for investment <sup>(1)</sup>  | 1,472,336      | 280,576                    | 458,110                     | 1,045,889                   | 838,726                    | 787,673          | —            | 4,883,310          |       |
| Total interest-earning assets   | 2,272,892      | 319,347                    | 493,447                     | 1,248,325                   | 971,944                    | 1,277,701        | —            | 6,583,656          |       |
| Non-interest-earning assets   | —              | —                          | —                           | —                           | —                          | —                | 580,221      | 580,221            |       |
| Total assets  | \$ 2,272,892   | \$ 319,347                 | \$ 493,447                  | \$ 1,248,325                | \$ 971,944                 | \$ 1,277,701     | \$ 580,221   | \$ 7,163,877       |       |
| Interest-bearing liabilities:   |                |                            |                             |                             |                            |                  |              |                    |       |
| NOW accounts <sup>(2)</sup>   | \$ 486,104     | \$—                        | \$—                         | \$—                         | \$—                        | \$—              | \$—          | \$ 486,104         |       |
| Statement savings accounts <sup>(2)</sup>   | 283,969        | —                          | —                           | —                           | —                          | —                | —            | 283,969            |       |
| Money market accounts <sup>(2)</sup>  | 1,932,340      | —                          | —                           | —                           | —                          | —                | —            | 1,932,340          |       |
| Certificates of deposit   | 509,808        | 250,970                    | 377,585                     | 228,662                     | 29,057                     | —                | —            | 1,396,082          |       |
| Federal funds purchased and securities sold under agreements to repurchase                    | —              | —                          | —                           | —                           | —                          | —                | —            | —                  |       |
| FHLB advances   | 983,023        | 10,000                     | —                           | 10,000                      | —                          | 5,590            | —            | 1,008,613          |       |
| Other borrowings  | 30,007         | —                          | —                           | —                           | —                          | —                | —            | 30,007             |       |
| Long-term debt  | 60,368         | —                          | —                           | —                           | —                          | 65,000           | —            | 125,368            |       |
| Total interest-bearing liabilities  | 4,285,619      | 260,970                    | 377,585                     | 238,662                     | 29,057                     | 70,590           | —            | 5,262,483          |       |
| Non-interest bearing liabilities  | —              | —                          | —                           | —                           | —                          | —                | 1,194,935    | 1,194,935          |       |
| Equity  | —              | —                          | —                           | —                           | —                          | —                | 706,459      | 706,459            |       |
| Total liabilities and shareholders' equity  | \$ 4,285,619   | \$ 260,970                 | \$ 377,585                  | \$ 238,662                  | \$ 29,057                  | \$ 70,590        | \$ 1,901,394 | \$ 7,163,877       |       |
| Interest sensitivity gap  | (2,012,727 )   | 58,377                     | 115,862                     | 1,009,663                   | 942,887                    | 1,207,111        |              |                    |       |
| Cumulative interest sensitivity gap   | \$(2,012,727)  | \$(1,954,350)              | \$(1,838,488)               | \$(828,825 )                | \$ 114,062                 | \$ 1,321,173     |              |                    |       |
| Cumulative interest sensitivity gap as a percentage of total assets                           | (28 )%         | (27 )%                     | (26 )%                      | (12 )%                      | 2 %                        | 18 %             |              |                    |       |
| Cumulative interest-earning assets as a percentage of cumulative interest-bearing liabilities | 53 %           | 57 %                       | 63 %                        | 84 %                        | 102 %                      | 125 %            |              |                    |       |

(1) Based on contractual maturities, repricing dates and forecasted principal payments assuming normal amortization and, where applicable, prepayments.

(2) Assumes 100% of interest-bearing non-maturity deposits are subject to repricing in three months or less.

(3) Based on our intent to sell.

Changes in the mix of interest-earning assets or interest-bearing liabilities can either increase or decrease the net interest margin, without affecting interest rate sensitivity. In addition, the interest rate spread between an earning asset and its funding liability can vary significantly, while the timing of repricing for both the asset and the liability remains the same, thereby impacting net interest income. This characteristic is referred to as basis risk. Varying interest rate environments can create unexpected changes in prepayment levels of assets and liabilities that are not reflected in the interest rate sensitivity analysis. These prepayments may have a significant impact on our net interest margin. Because of these factors, an interest sensitivity gap analysis may not provide an accurate assessment of our actual exposure to changes in interest rates.

The estimated impact on our net interest income over a time horizon of one year and the change in net portfolio value as of June 30, 2018 and December 31, 2017 are provided in the table below. For the scenarios shown, the interest rate simulation assumes an instantaneous and sustained shift in market interest rates and no change in the composition or size of the balance sheet.

| Change in Interest Rates<br>(basis points) <sup>(1)</sup> | June 30, 2018     |              |                                    | December 31, 2017 |              |                                    |
|---|-------------------|--------------|------------------------------------|-------------------|--------------|------------------------------------|
|   | Percentage Change | Net Interest | Net Portfolio Value <sup>(3)</sup> | Percentage Change | Net Interest | Net Portfolio Value <sup>(3)</sup> |
| +200  | (3.1)%            | (12.2)       | )%                                 | (0.5)%            | (8.2)        | )%                                 |
| +100  | (1.5)             | (6.3)        | )                                  | (0.2)             | (4.2)        | )                                  |
| -100  | 2.9               | (0.5)        | )                                  | 1.9               | (0.9)        | )                                  |
| -200  | 6.2 %             | (5.4)        | )%                                 | 2.3 %             | (4.8)        | )%                                 |

(1) For purposes of our model, we assume interest rates will not go below zero. This "floor" limits the effect of a potential negative interest rate shock in a low rate environment like the one we are currently experiencing.

(2) This percentage change represents the impact to net interest income for a one-year period, assuming there is no change in the structure of the balance sheet.

(3) This percentage change represents the impact to the net present value of equity, assuming there is no change in the structure of the balance sheet.

At June 30, 2018, we believe our net interest income sensitivity exhibited a bias to a decline in interest rates. The interest rate sensitivity of the Company increased modestly between December 31, 2017 and June 30, 2018. It is expected that, as interest rates change, net interest income will only be slightly impacted regardless of the direction of interest rate movement. Some of the assumptions made in the simulation model may not materialize and unanticipated events and circumstances will occur. Modeling results in extreme interest rate decline scenarios may encounter negative rate assumptions which may cause the results to be inherently unreliable. In addition, the simulation model does not take into account any future actions that we could undertake to mitigate an adverse impact due to changes in interest rates from those expected, in the actual level of market interest rates or competitive influences on our deposits.



## **ITEM 4 CONTROLS AND PROCEDURES**

### **Evaluation of Disclosure Controls and Procedures**

The Company carried out an evaluation, with the participation of our management and under the supervision of our Chief Executive Officer and our Chief Financial Officer, of the effectiveness of our disclosure controls and procedures (as defined under Rule 13a-15(e) and Rule 15d-15(e) under the Exchange Act) as of the end of the period covered by this report. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of June 30, 2018.

### **Changes in Internal Control over Financial Reporting**

As required by Rule 13a-15(d), our management, including our Chief Executive Officer and Chief Financial Officer, also conducted an evaluation of our internal control over financial reporting to determine whether any changes occurred during the quarter ended June 30, 2018 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

There were no changes to our internal control over financial reporting that occurred during the quarter ended June 30, 2018 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## **PART II - OTHER INFORMATION**

### **ITEM 1 LEGAL PROCEEDINGS**

Because the nature of our business involves the collection of numerous accounts, the validity of liens and compliance with various state and federal lending laws, we are subject to various legal proceedings in the ordinary course of our business related to foreclosures, bankruptcies, condemnation and quiet title actions and alleged statutory and regulatory violations. We are also subject to legal proceedings in the ordinary course of business related to employment matters. We do not expect that these proceedings, taken as a whole, will have a material adverse effect on our business, financial position or our results of operations. There are currently no matters that, in the opinion of management, would have a material adverse effect on our consolidated financial position, results of operation or liquidity, or for which there would be a reasonable possibility of such a loss based on information known at this time.

## ITEM 1A RISK FACTORS

*This Quarterly Report on Form 10-Q contains forward-looking statements that involve risks and uncertainties. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of certain factors, including the risks faced by us described below and elsewhere in this report.*

### **Risks Related to Our Operations**

*We may not be able to continue to grow at our recent pace.*

Since our initial public offering (“IPO”) in February 2012, we have included targeted and opportunistic growth as a key component of our business strategy for both our Commercial and Consumer Banking segment and our Mortgage Banking segment and have expanded our operations at a relatively accelerated pace. We have grown our retail branch presence from 20 branches in 2012 to 62 as of June 30, 2018, including expansion into new geographic regions. Simultaneously, we have added substantially to our mortgage operations in both existing and new markets and continued to expand our commercial lending operations, resulting in substantial growth overall in total assets, total deposits, total loans and employees.

While we expect to continue both strategic and opportunistic growth in the Commercial and Consumer Banking segment, in 2017 and the first half of 2018 we undertook a series of steps designed to restructuring our Mortgage Banking segment, where production has been negatively impacted by increasing interest rates and a reduced supply of homes for sale nationwide and profit margins have been negatively impacted by a shift in product mix to a higher number of non-conforming loans. In addition, we implemented other company-wide cost saving measures in the second quarter of 2018, including a reduction in force in our corporate operations. For the near term, we expect to focus primarily on measured and efficient growth in commercial and consumer banking and optimization of our existing mortgage banking operations, which may lead to a substantially slower growth rate than we have experienced in recent years.

*We may not recognize the full benefits of our recent restructuring.*

In 2017 and the first half of 2018, we implemented certain restructuring plans within our Mortgage Banking segment to reduce our costs and resize our mortgage banking operations to be in line with decreased expectations for origination opportunities for mortgage loans resulting from changes in interest rates and the lack of housing inventory in our primary markets. We also implemented additional cost savings measures, including an additional reduction in force, on a Company-wide basis in the second quarter of 2018. We recorded restructuring expenses totaling \$3.7 million in 2017 and \$6.9 million in the second quarter of 2018, and anticipate additional restructuring charges of approximately \$1.7 million will be recorded in the third quarter of 2018 related to the Mortgage Banking segment restructuring. While we expect this expense will be offset by a significant reduction in our annual costs going forward, there is no guarantee that we will recognize all or a substantial portion of the anticipated cost savings from any of these cost-cutting measures. Further, if the demand for mortgage loans continues to decline in our markets or we are unable to achieve our expected product mix in our home loan centers, we may not recognize the expected income benefit and may have to take additional steps to streamline our mortgage operations further. Conversely, if the demand for mortgage loans increases precipitously in our markets, we may not be able to meet the full amount of the demand with our leaner operations and may find it necessary to increase costs to provide for the necessary staffing and resources.

*Volatility in mortgage markets, changes in interest rates, competition in the mortgage industry, operational costs and other factors beyond our control may adversely impact our profitability.*

We have sustained significant losses in the past, and we cannot guarantee that we will remain profitable or be able to maintain profitability at a given level. Changes in the mortgage market, including an increase in interest rates and a disparity between the supply and demand of houses available for sale nationwide that has become acute in our primary markets, have caused a decline in mortgage originations throughout our markets, which adversely impacted our profitability in 2017 and the first half of 2018. This decline in profitability occurred even as our relative market share for mortgage originations remained high. While we have been implementing a restructuring of our Mortgage Banking segment over the past year and also implemented other company-wide cost saving measures in the second quarter, continued volatility in the market could have additional negative effects on our financial results. The scarcity of mortgage originations is also increasing competition for business, as loan officers nationwide compete to originate fewer loans, which has put negative pressure on pricing for mortgage products and, in turn, decreased our profit margins on those products. Unless there is a resurgence of mortgage origination activity or a substantial reduction in the size of the mortgage origination industry overall, we anticipate that this pricing pressure will continue for the near term.

These and many other factors affect our profitability, and our ability to remain profitable is threatened by a myriad of issues, including:

Volatility in interest rates may limit our ability to make loans, decrease our net interest income and noninterest income, create disparity between actual and expected closed loan volumes based on historical fallout rates, reduce demand for loans, diminish the value of our loan servicing rights, affect the value of our hedging instruments, increase the cost of deposits and otherwise negatively impact our financial situation;

Competition in the mortgage market industry may drive down the interest rates we are able to offer on our mortgages and reduce our profit margins on mortgage loan products, which would negatively impact our net interest income;

Volatility in mortgage markets, which is driven by factors outside of our control such as interest rate changes, imbalances in housing supply and demand and general economic conditions, may negatively impact our ability to originate loans and change the fair value of our existing loans and servicing rights;

Our hedging strategies to offset risks related to interest rate changes may not be successful and may result in unanticipated losses for the Company;

Changes in regulations or in regulators' interpretations of existing regulations may negatively impact the Company or the Bank and may limit our ability to offer certain products or services, increase our costs of compliance or restrict our growth initiatives, branch expansion and acquisition activities;

Increased costs for controls over data confidentiality, integrity, and availability due to growth or as may be necessary to strengthen the security profile of our computer systems and computer networks may have a negative impact on our net income;

Changes in the cost structures and fees of government-sponsored enterprises to whom we sell many of these loans may compress our margins and reduce our net income and profitability; and

Increased costs from growth through acquisition could exceed the income growth anticipated from these opportunities, especially in the short term as these acquisitions are integrated into our business;

These and other factors may limit our ability to generate revenue in excess of our costs, decrease our profit margins, negatively impact our net interest margin and in some circumstances may affect the carrying value of our mortgage servicing, any of which in turn may result in a lower rate of profitability or even substantial losses for the Company.

***Proxy contests threatened or commenced against the Company could cause us to incur substantial costs, divert the attention of the Board of Directors and management, take up management's attention and resources, cause uncertainty about the strategic direction of our business and adversely affect our business, operating results and financial condition.***

In late 2017 through our annual meeting in May 2018, an activist investor, Roaring Blue Lion Capital Management, L.P., and its managing member, Charles W. Griege, Jr., and certain affiliates (the "Blue Lion Parties") engaged in a lengthy proxy fight with respect to the Company. Mr. Griege first sought a board seat for himself, which the Company's Board of Directors determined would not be in the best interests of all shareholders, and then sought to nominate two other individuals as director candidates for the annual meeting. The Company determined that the notice provided was insufficient, following which the Blue Lion Parties subsequently sued the Company in the Superior Court of Washington for King County seeking a preliminary injunction to require the Company to honor their purported notice. While the court ruled against the Blue Lion Parties affiliate and affirmed the Company's determination that the notice was deficient and could be rejected, the Blue Lion Parties nevertheless filed a definitive proxy statement and solicited proxies in a campaign against two of our director nominees. While Blue Lion was not

ultimately successful in preventing the election of the Company's nominees, the protracted campaign against the Company was both time-consuming and costly.

A proxy contest or other activist campaign and related actions, such as the one discussed above, could have a material and adverse effect on us for the following reasons:

• Activist investors may attempt to effect changes in the Company's strategic direction and how the Company is governed, or to acquire control over the Company. In particular, the above mentioned activist investor has

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suggested changes to our business that conflict with our strategic direction and could cause uncertainty among employees, customers, investors and other constituencies about the strategic direction of our business.

While the Company welcomes the opinions of all shareholders, responding to proxy contests and related actions by activist investors could be costly and time-consuming, disrupt our operations, and divert the attention of our Board of Directors and senior management and employees away from their regular duties and the pursuit of business opportunities. In addition, there may be litigation in connection with a proxy contest, which would serve as a further distraction to our Board of Directors, senior management and employees and could require the Company to incur significant additional costs.

Perceived uncertainties as to our future direction as a result of potential changes to the composition of the Board of Directors may lead to the perception of a change in the strategic direction of the business, instability or lack of continuity which may be exploited by our competitors; may cause concern to our existing or potential customers and employees; may result in the loss of potential business opportunities; and may make it more difficult to attract and retain qualified personnel and business partners.

Proxy contests and related actions by activist investors could cause significant fluctuations in our stock price based on temporary or speculative market perceptions or other factors that do not necessarily reflect the underlying fundamentals and prospects of our business.

***If we are not able to retain or attract key employees, we could experience a disruption in our ability to implement our strategic plan which would have a material adverse effect on our business.***

We depend on our executive officers and key personnel to continue the implementation of our business strategy and could be harmed by the loss of their services. We believe that our growth and future success will depend in large part upon the skills of our management team. Additionally, our future success and growth will depend upon our ability to recruit and retain highly skilled employees with strong community relationships and specialized knowledge in the financial services industry. The competition for qualified personnel in the financial services industry is intense, and the loss of our key personnel or an inability to continue to attract, retain and motivate key personnel could adversely affect our business. We cannot assure you that we will be able to retain our existing key personnel or attract additional qualified personnel.

***We may incur significant losses as a result of ineffective hedging of interest rate risk related to our loans sold with retained servicing rights.***

Both the value of our single family mortgage servicing rights, or MSR, and the value of our single family loans held for sale change with fluctuations in interest rates, among other things, reflecting the changing expectations of mortgage prepayment activity. To mitigate potential losses of fair value of single family loans held for sale and MSR related to changes in interest rates, we actively hedge this risk with financial derivative instruments. Hedging is a complex process, requiring sophisticated models, experienced and skilled personnel and continual monitoring. Changes in the value of our hedging instruments may not correlate with changes in the value of our single family loans held for sale and MSR, as occurred in the fourth quarter of 2016, and we could incur a net valuation loss as a result of our hedging activities. In addition, our hedging activities may be impacted by unforeseen or unexpected changes. For example, in the first half of 2018, the volatility in mortgage rates required us to rebalance our hedging positions at a time when the yield curve on interest rates has been flattening, which both drives up the costs of hedging because of increased transaction costs on rebalancing the portfolio and decreases the total earnings on derivatives used for hedging, leading to less efficient and lower earning hedges, which reduced our risk management results and impacted our earnings for that quarter. We cannot predict whether this combination of volatile rates and flattened yield curve will continue or that this environment or other asymmetries in the Company's hedge position as compared to its mortgage servicing rights portfolio will not arise again in the future. Moreover, as the volume of single family loans held for sale and MSR increases, our exposure to the risks associated with the impact of interest rate

fluctuations on single family loans held for sale and MSR's also increases. Further, in times of significant financial disruption, as in 2008, hedging counterparties have been known to default on their obligations. Any such events or conditions may harm our results of operations.

***Natural disasters in our geographic markets may impact our financial results.***

Certain communities in our markets have suffered significant losses from natural disasters, including devastating wildfires in Northern California in October 2017 that destroyed many homes and forced a short closure of four of our stand-alone home loan centers in those areas, ongoing volcanic eruptions on the island of Hawai'i and catastrophic wildfires currently burning in California, Washington and Oregon. While the impact of these recent natural disasters on our business do not appear to be material at this time, our mortgage banking operations in areas impacted by these and future disasters could experience an adverse financial impact due to office closures, customers who as a result of their losses may not be able to meet their loan commitments in a timely manner, a reduction in housing inventory due to loss caused by natural disaster and negative impacts to the local economy as it seeks to recover from these disasters.

Each of our primary markets are located in geographic regions that are at a risk for earthquakes, wildfires, volcanic eruptions, floods, mudslides and other natural disasters. In the event future catastrophic events impact our major markets, our operations and financial results may be adversely impacted.

***Our business is geographically confined to certain metropolitan areas of the Western United States, and events and conditions that disproportionately affect those areas may pose a more pronounced risk for our business.***

Although we presently have operations in eight states, a substantial majority of our revenues are derived from operations in the Puget Sound region of Washington, the Portland, Oregon metropolitan area, the San Francisco Bay Area, and the Los Angeles and San Diego metropolitan areas in Southern California. All of our markets are located in the Western United States. Each of our primary markets is subject to various types of natural disasters, and each has experienced disproportionately significant economic volatility compared to the rest of the United States in the past decade. In addition, many of these areas are currently experiencing a constriction in the availability of houses for sale as new home construction has not kept pace with population growth in our primary markets, in part due to limitations on permitting and land availability. Economic events or natural disasters that affect the Western United States and our primary markets in that region in particular, or more significantly, may have an unusually pronounced impact on our business and, because our operations are not more geographically diversified, we may lack the ability to mitigate those impacts from operations in other regions of the United States.

***The significant concentration of real estate secured loans in our portfolio has had a negative impact on our asset quality and profitability in the past and there can be no assurance that it will not have such impact in the future.***

A substantial portion of our loans are secured by real property, a characteristic we expect to continue indefinitely. Our real estate secured lending is generally sensitive to national, regional and local economic conditions, making loss levels difficult to predict. Declines in real estate sales and prices, significant increases in interest rates, unforeseen natural disasters and a degeneration in prevailing economic conditions may result in higher than expected loan delinquencies, foreclosures, problem loans, other real estate owned ("OREO"), net charge-offs and provisions for credit and OREO losses. Although real estate prices are currently stable in the markets in which we operate, if market values decline, as they did in the last recession, the collateral for our loans may provide less security and our ability to recover the principal, interest and costs due on defaulted loans by selling the underlying real estate will be diminished, leaving us more likely to suffer additional losses on defaulted loans. Such declines may have a greater effect on our earnings and capital than on the earnings and capital of financial institutions whose loan portfolios are more diversified.

Worsening conditions in the real estate markets in which we operate and higher than normal delinquency and default rates on loans could cause other adverse consequences for us, including:

• Reduced cash flows and capital resources, as we are required to make cash advances to meet contractual obligations to investors, process foreclosures, and maintain, repair and market foreclosed properties;



• Declining mortgage servicing fee revenues because we recognize these revenues only upon collection;

• Increasing mortgage servicing costs;

• Declining fair value on our mortgage servicing rights; and

• Declining fair values and liquidity of securities held in our investment portfolio that are collateralized by mortgage obligations.

***Changes in government-sponsored enterprises and their ability to insure or to buy our loans in the secondary market may result in significant changes in our ability to recognize income on sale of our loans to third parties;***

We originate a substantial portion of our single family mortgage loans for sale to government-sponsored enterprises (“GSE”) such as Fannie Mae, Freddie Mac and Ginnie Mae. Changes in the types of loans purchased by these GSEs or the program requirements for those entities could adversely impact our ability to sell certain of the loans we originate for sale. For example, following passage by Congress of bill S.2551 in May 2018, a few of our VA-qualified loans we had originated for sale to Ginnie Mae were deemed to be ineligible for sale to Ginnie Mae under the revised terms of that entity’s program. As a result, we will have to find a different way to sell these loans and may not be able to do so on the terms or in the time frame that we expected. Such changes are difficult to predict, and can have a negative impact on our cash flow and results of operations.

***We have previously had deficiencies in our internal controls over financial reporting, and those deficiencies or others that we have not discovered may result in our inability to maintain control over our assets or to identify and accurately report our financial condition, results of operations, or cash flows.***

Our internal controls over financial reporting are intended to assure we maintain accurate records, promote the accurate and timely reporting of our financial information, maintain adequate control over our assets, and detect unauthorized acquisition, use or disposition of our assets. Effective internal and disclosure controls are necessary for us to provide reliable financial reports and effectively prevent fraud and to operate successfully as a public company. If we cannot provide reliable financial reports or prevent fraud, our reputation and operating results may be harmed.

As part of our ongoing monitoring of internal control from time to time we have discovered deficiencies in our internal controls that have required remediation. In the past, these deficiencies have included “material weaknesses,” defined as a deficiency or combination of deficiencies that results in more than a remote likelihood that a material misstatement of the annual or interim financial statements will not be prevented or detected, and “significant deficiencies,” defined as a deficiency or combination of deficiencies in internal control over financial reporting that is less severe than a material weakness, yet important enough to merit attention by those responsible for oversight of the Company's financial reporting.

Management has in place a process to document and analyze all identified internal control deficiencies and implement remedial measures sufficient to resolve those deficiencies. To support our growth initiatives and to create operating efficiencies we have implemented, and will continue to implement, new systems and processes. If our project management processes are not sound and adequate resources are not deployed to these implementations, we may experience additional internal control lapses that could expose the Company to operating losses. However, any failure to maintain effective controls or timely effect any necessary improvement of our internal and disclosure controls in the future could harm operating results or cause us to fail to meet our reporting obligations.

If our internal controls over financial reporting are subject to additional defects we have not identified, we may be unable to maintain adequate control over our assets, or we may experience material errors in recording our assets, liabilities and results of operations. Repeated or continuing deficiencies may cause investors to question the reliability of our internal controls or our financial statements, and may result in an erosion of confidence in our management or result in penalties or other potential enforcement action by the Securities and Exchange Commission (the “SEC”). On January 19, 2017, we finalized a settlement agreement with the SEC and paid a fine of \$500,000 related to an SEC investigation into errors disclosed in 2014 in our fair value hedge accounting for certain commercial real estate loans and swaps. Neither the errors nor the amount of the settlement was ultimately material to our financial statements in any period. However, inquiries by the SEC took the time and attention of management for significant periods of time and may have had an adverse impact on investor confidence in us and, in turn, the market value of our common stock in the near term. If we were to have future failures of a similar nature, such failures may have a more significant impact than might generally be expected, both because of a potential for enhanced regulatory scrutiny and the

potential for further reputational harm.

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***Our allowance for loan losses may prove inadequate or we may be negatively affected by credit risk exposures. Future additions to our allowance for loan losses, as well as charge-offs in excess of reserves, will reduce our earnings.***

Our business depends on the creditworthiness of our customers. As with most financial institutions, we maintain an allowance for loan losses to reflect potential defaults and nonperformance, which represents management's best estimate of probable incurred losses inherent in the loan portfolio. Management's estimate is based on our continuing evaluation of specific credit risks and loan loss experience, current loan portfolio quality, present economic, political and regulatory conditions, industry concentrations and other factors that may indicate future loan losses. The determination of the appropriate level of the allowance for loan losses inherently involves a high degree of subjectivity and judgment and requires us to make estimates of current credit risks and future trends, all of which may undergo material changes. Generally, our nonperforming loans and OREO reflect operating difficulties of individual borrowers and weaknesses in the economies of the markets we serve. This allowance may not be adequate to cover actual losses, and future provisions for losses could materially and adversely affect our financial condition, results of operations and cash flows.

In addition, as we have acquired new operations, we have added the loans previously held by the acquired companies or related to the acquired branches to our books. In the event that we make additional acquisitions in the future, we may bring additional loans originated by other institutions onto our books. Although we review loan quality as part of our due diligence in considering any acquisition involving loans, the addition of such loans may increase our credit risk exposure, require an increase in our allowance for loan losses, and adversely affect our financial condition, results of operations and cash flows stemming from losses on those additional loans.

***Our accounting policies and methods are fundamental to how we report our financial condition and results of operations, and we use estimates in determining the fair value of certain of our assets, which estimates may prove to be imprecise and result in significant changes in valuation.***

A portion of our assets are carried on the balance sheet at fair value, including investment securities available for sale, mortgage servicing rights related to single family loans and single family loans held for sale. Generally, for assets that are reported at fair value, we use quoted market prices or internal valuation models that use observable market data inputs to estimate their fair value. In certain cases, observable market prices and data may not be readily available or their availability may be diminished due to market conditions. We use financial models to value certain of these assets. These models are complex and use asset-specific collateral data and market inputs for interest rates. Although we have processes and procedures in place governing internal valuation models and their testing and calibration, such assumptions are complex as we must make judgments about the effect of matters that are inherently uncertain. Different assumptions could result in significant changes in valuation, which in turn could affect earnings or result in significant changes in the dollar amount of assets reported on the balance sheet. As we grow the expectation for the sophistication of our models will increase and we may need to hire additional personnel with sufficient expertise.

***Our funding sources may prove insufficient to replace deposits and support our future growth.***

We must maintain sufficient funds to respond to the needs of depositors and borrowers. As a part of our liquidity management, we use a number of funding sources in addition to core deposit growth and repayments and maturities of loans and investments. As we continue to grow, we are likely to become more dependent on these sources, which may include Federal Home Loan Bank advances, proceeds from the sale of loans, federal funds purchased, brokered certificates of deposit and issuance of equity or debt securities. Adverse operating results or changes in industry conditions could lead to difficulty or an inability to access these additional funding sources and could make our existing funds more volatile. Our financial flexibility may be materially constrained if we are unable to maintain our access to funding or if adequate financing is not available to accommodate future growth at acceptable interest rates. As rates increase, the cost of our funding often increases faster than we can increase our interest income. For example,

in recent periods the FHLB has increased rates on their advances in a quick response to increases in rates by the Federal Reserve and implemented those increased costs earlier than we have been able to increase our own interest income. This asymmetry of the speed at which interests rates rise on our liabilities as opposed to our assets may have a negative impact on our net interest income and, in turn, our financial results. If we are required to rely more heavily on more expensive funding sources to support future growth, our revenues may not increase proportionately to cover our costs. In that case, our operating margins and profitability would be adversely affected. Further, the volatility inherent in some of these funding sources, particularly brokered deposits, may increase our exposure to liquidity risk.

***Our management of capital could adversely affect profitability measures and the market price of our common stock and could dilute the holders of our outstanding common stock.***

Our capital ratios are higher than regulatory minimums. We may choose to have a lower capital ratio in the future in order to take advantage of growth opportunities, including acquisition and organic loan growth, or in order to take advantage of a favorable investment opportunity. On the other hand, we may again in the future elect to raise capital through a sale of our debt or equity securities in order to have additional resources to pursue our growth, including by acquisition, fund our business needs and meet our commitments, or as a response to changes in economic conditions that make capital raising a prudent choice. In the event the quality of our assets or our economic position were to deteriorate significantly, as a result of market forces or otherwise, we may also need to raise additional capital in order to remain compliant with capital standards.

We may not be able to raise such additional capital at the time when we need it, or on terms that are acceptable to us. Our ability to raise additional capital will depend in part on conditions in the capital markets at the time, which are outside our control, and in part on our financial performance. Further, if we need to raise capital in the future, especially if it is in response to changing market conditions, we may need to do so when many other financial institutions are also seeking to raise capital, which would create competition for investors. An inability to raise additional capital on acceptable terms when needed could have a material adverse effect on our business, financial condition, results of operations and prospects. In addition, any capital raising alternatives could dilute the holders of our outstanding common stock and may adversely affect the market price of our common stock.

***The integration of recent and future acquisitions could consume significant resources and may not be successful.***

We completed four whole-bank acquisitions and acquired eight stand-alone branches between September 2013 and June 30, 2018, all of which required substantial resources and costs related to the acquisition and integration process. There are certain risks related to the integration of operations of acquired banks and branches, which we may continue to encounter if we acquire other banks or branches in the future. Any future acquisition we may undertake may involve numerous risks related to the investigation and consideration of the potential acquisition and the costs of undertaking such a transaction, as well as integrating acquired businesses into the Company, including risks that arise after the transaction is completed. Difficulties in pursuing or integrating any new acquisitions, and potential discoveries of additional losses or undisclosed liabilities with respect to the assets and liabilities of acquired companies, may increase our costs and adversely impact our financial condition and results of operations. Further, even if we successfully address these factors and are successful in closing acquisitions and integrating our systems with the acquired systems, we may nonetheless experience customer losses, or we may fail to grow the acquired businesses as we intend or to operate the acquired businesses at a level that would avoid losses or justify our investments in those companies.

In addition, we may choose to issue additional common stock for future acquisitions, or we may instead choose to pay the consideration in cash or a combination of stock and cash. Any issuances of stock relating to an acquisition may have a dilutive effect on earnings per share, book value per share or the percentage ownership of existing shareholders depending on the value of the assets or entity acquired. Alternatively, the use of cash as consideration in any such acquisitions could impact our capital position and may require us to raise additional capital.

***If we breach any of the representations or warranties we make to a purchaser or securitizer of our mortgage loans or MSRs, we may be liable to the purchaser or securitizer for certain costs and damages.***

When we sell or securitize mortgage loans in the ordinary course of business, we are required to make certain representations and warranties to the purchaser about the mortgage loans and the manner in which they were originated. Our agreements require us to repurchase mortgage loans if we have breached any of these representations or warranties, in which case we may be required to repurchase such loan and record a loss upon repurchase and/or

bear any subsequent loss on the loan. We may not have any remedies available to us against a third party for such losses, or the remedies available to us may not be as broad as the remedies available to the purchaser of the mortgage loan against us. In addition, if there are remedies against a third party available to us, we face further risk that such third party may not have the financial capacity to perform remedies that otherwise may be available to us. Therefore, if a purchaser enforces remedies against us, we may not be able to recover our losses from a third party and may be required to bear the full amount of the related loss.

If repurchase and indemnity demands increase on loans or MSRMs that we sell from our portfolios, our liquidity, results of operations and financial condition will be adversely affected.

***If we breach any representations or warranties or fail to follow guidelines when originating an FHA/HUD-insured loan or a VA-guaranteed loan, we may lose the insurance or guarantee on the loan and suffer losses, pay penalties, and/or be subjected to litigation from the federal government.***

We originate and purchase, sell and thereafter service single family loans, some of which are insured by FHA/HUD or guaranteed by the VA. We certify to the FHA/HUD and the VA that the loans meet their requirements and guidelines. The FHA/HUD and VA audit loans that are insured or guaranteed under their programs, including audits of our processes and procedures as well as individual loan documentation. Violations of guidelines can result in monetary penalties or require us to provide indemnifications against loss or loans declared ineligible for their programs. In the past, monetary penalties and losses from indemnifications have not created material losses to the Bank. As a result of the housing crisis that began in 2008, the FHA/HUD stepped up enforcement initiatives. In addition to regular FHA/HUD audits, HUD's Inspector General has become active in enforcing FHA regulations with respect to individual loans and has partnered with the Department of Justice ("DOJ") in filing lawsuits against lenders for systemic violations. The penalties resulting from such lawsuits can be much more severe, since systemic violations can be applied to groups of loans and penalties may be subject to treble damages. The DOJ has used the Federal False Claims Act and other federal laws and regulations in prosecuting these lawsuits. Because of our significant origination of FHA/HUD insured and VA guaranteed loans, if the DOJ were to find potential violations by the Bank, we could be subject to material monetary penalties and/or losses, and may even be subject to lawsuits alleging systemic violations which could result in treble damages.

***We may face risk of loss if we purchase loans from a seller that fails to satisfy its indemnification obligations.***

We generally receive representations and warranties from the originators and sellers from whom we purchase loans and servicing rights such that if a loan defaults and there has been a breach of such representations and warranties, we may be able to pursue a remedy against the seller of the loan for the unpaid principal and interest on the defaulted loan. However, if the originator and/or seller breaches such representations and warranties and does not have the financial capacity to pay the related damages, we may be subject to the risk of loss for such loan as the originator or seller may not be able to pay such damages or repurchase loans when called upon by us to do so. Currently, we only purchase loans from WMS Series LLC, an affiliated business arrangement with certain Windermere real estate brokerage franchise owners.

***Changes in fee structures by third party loan purchasers and mortgage insurers may decrease our loan production volume and the margin we can recognize on conforming home loans, and may adversely impact our results of operations.***

Changes in the fee structures by Fannie Mae, Freddie Mac or other third party loan purchasers, such as an increase in guarantee fees and other required fees and payments, may increase the costs of doing business with them and, in turn, increase the cost of mortgages to consumers and the cost of selling conforming loans to third party loan purchasers. Increases in those costs could in turn decrease our margin and negatively impact our profitability. Additionally, increased costs for premiums from mortgage insurers, extensions of the period for which private mortgage insurance is required on a loan purchased by third party purchasers and other changes to mortgage insurance requirements could also increase our costs of completing a mortgage and our margins for home loan origination. Were any of our third party loan purchasers to make such changes in the future, it may have a negative impact on our ability to originate loans to be sold because of the increased costs of such loans and may decrease our profitability with respect to loans held for sale. In addition, any significant adverse change in the level of activity in the secondary market or the underwriting criteria of these third party loan purchasers could negatively impact our results of business, operations and cash flows.

***We may incur additional costs in placing loans if our third party purchasers discontinue doing business with us for any reason.***



We rely on third party purchasers with whom we place loans as a source of funding for the loans we make to consumers. Occasionally, third party loan purchasers may go out of business, elect to exit the market or choose to cease doing business with us for a myriad of reasons, including but not limited to the increased burdens on purchasers related to compliance, adverse market conditions or other pressures on the industry. In the event that one or more third party purchasers goes out of business, exits the market or otherwise ceases to do business with us at a time when we have loans that have been placed with such purchaser but not yet sold, we may incur additional costs to sell those loans to other purchasers or may have to retain such loans, which could negatively impact our results of operations and our capital position.

***Our real estate lending may expose us to environmental liabilities.***

In the course of our business, it is necessary to foreclose and take title to real estate, which could subject us to environmental liabilities with respect to these properties. Hazardous substances or waste, contaminants, pollutants or sources thereof may be

discovered on properties during our ownership or after a sale to a third party. We could be held liable to a governmental entity or to third parties for property damage, personal injury, investigation and clean-up costs incurred in connection with environmental contamination, or may be required to investigate or clean up hazardous or toxic substances or chemical releases at such properties. The costs associated with investigation or remediation activities could be substantial and could substantially exceed the value of the real property. In addition, as the owner or former owner of a contaminated site, we may be subject to common law claims by third parties based on damages and costs resulting from environmental contamination emanating from the property. We may be unable to recover costs from any third party. These occurrences may materially reduce the value of the affected property, and we may find it difficult or impossible to use or sell the property prior to or following any environmental remediation. If we become subject to significant environmental liabilities, our business, financial condition and results of operations could be materially and adversely affected.

### **Market-Related Risks**

***Restrictions on new home construction and lack of inventory of homes for sale in our primary markets may negatively impact our ability to originate mortgage loans at the volumes we have experienced in the past and our Mortgage Banking segment results.***

While a desire to purchase single family real estate remains strong in our primary markets, as is evidenced by a continued demand from customers for mortgage loan applications and pre-approvals, new and resale home availability in those markets has not kept pace with demand. Driven by sustained job and population growth, Redfin.com reported the median days on market in the Seattle metropolitan area for a home was seven as compared to the national average of 36. Similarly, the Portland and San Francisco metropolitan area markets reported a median of 11 and 14 days on the market, respectively. Moreover, Redfin.com reported the inventory levels of homes was also constrained as measured by Months of Supply with the Seattle metropolitan area having 1.2 months of supply as compared to the national average of 2.5 months of supply, and Portland and San Francisco having 2.0 and 1.3 months, respectively. There has been no indication that there will be any near-term meaningful change in this imbalance.

While this limit of supply has not had a significant negative impact on our relative market share to date, it has negatively impacted our loan volume. Moreover, despite the restructuring of our Mortgage Banking segment and recent additional measures to scale our operations to demand, if this trend continues to increase, the lack of inventory may continue to impair both our volume and earnings in the Mortgage Banking segment.

The housing supply constraint is complicated by a slow development of new home construction, which is itself constrained by the geography of the West Coast and the lingering effects of the last recession. Newly constructed single family home inventory remains extremely low as homebuilders struggle to find and develop available and appropriate land for new housing and meet increased land use regulations which increase costs and limit the number of lots per parcel. In addition, because the timeline for converting raw land to finished development may exceed five years in many of our markets, the curtailment of development following the recession means that inventory will likely remain low for the foreseeable future.

The demand for houses and financing to purchase houses remains strong in our primary markets due to continued strong job growth and in-migration. As a result, our application volume without property information, which represents customers seeking pre-qualification to shop for a home, is a substantial part of our single family mortgage loan pipeline. The partial underwriting associated with these applications without property information creates expenses without the revenue associated with a closed mortgage loan, which in turn provides a further negative impact on our mortgage banking results.

***Fluctuations in interest rates could adversely affect the value of our assets and reduce our net interest income and noninterest income, thereby adversely affecting our earnings and profitability.***

Interest rates may be affected by many factors beyond our control, including general and economic conditions and the monetary and fiscal policies of various governmental and regulatory authorities. For example, unexpected increases in interest rates can result in an increased percentage of rate lock customer closing loans, which would in turn increase our costs relative to income. In addition, increases in interest rates in recent periods has reduced our mortgage revenues by reducing the market for refinancings, which has negatively impacted demand for certain of our residential loan products and the revenue realized on the sale of loans which, in turn, may negatively impact our noninterest income and, to a lesser extent, our net interest income. Market volatility in interest rates can be difficult to predict, as unexpected interest rate changes may result in a sudden impact while anticipated changes in interest rates generally impact the mortgage rate market prior to the actual rate change.

Our earnings are also dependent on the difference between the interest earned on loans and investments and the interest paid on deposits and borrowings. Changes in market interest rates impact the rates earned on loans and investment securities and the

rates paid on deposits and borrowings and may negatively impact our ability to attract deposits, make loans and achieve satisfactory interest rate spreads, which could adversely affect our financial condition or results of operations. In addition, changes to market interest rates may impact the level of loans, deposits and investments and the credit quality of existing loans.

Asymmetrical changes in interest rates, for example a greater increase in short term rates than in long term rates, could adversely impact our net interest income because our liabilities, including advances from the FHLB which typically carry a rate based on 30-day LIBOR and interest payable on our deposits, tend to be more sensitive to short term rates while our assets tend to be more sensitive to long term rates. In addition, it may take longer for our assets to reprice to adjust to a new rate environment because fixed rate loans do not fluctuate with interest rate changes and adjustable rate loans often have a specified period of readjustment. As a result, a flattening of the yield curve is likely to have a negative impact on our net interest income.

Our securities portfolio also includes securities that are insured or guaranteed by U.S. government agencies or government-sponsored enterprises and other securities that are sensitive to interest rate fluctuations. The unrealized gains or losses in our available-for-sale portfolio are reported as a separate component of shareholders' equity until realized upon sale. Interest rate fluctuations may impact the value of these securities and as a result, shareholders' equity, and may cause material fluctuations from quarter to quarter. Failure to hold our securities until maturity or until market conditions are favorable for a sale could adversely affect our financial condition.

A significant portion of our noninterest income is derived from originating residential mortgage loans and selling them into the secondary market. That business has benefited from a long period of historically low interest rates. To the extent interest rates rise, particularly if they rise substantially, we may experience a reduction in mortgage financing of new home purchases and refinancing. These factors have negatively affected our mortgage loan origination volume and our noninterest income in the past and may do so again in the future.

***Market forces have caused a significant decrease in the overall number of mortgage originations, which has increased competition for providers of mortgage products, put pressure on pricing for those products and negatively impacted our profit margins.***

Due primarily to a combination of increases in mortgage rates after many years of record low rates and a nationwide contraction in the number of homes available for sale which is especially acute in our primary markets, the overall number of mortgage products being purchased in the market is significantly reduced from prior periods. Because the number of mortgage originators in the marketplace has not declined in a meaningful way, competition in the marketplace is more intense at the present time, which has resulted in significant pressure on pricing in the secondary market for single family mortgages that in turn negatively impact our profit margins in the Mortgage Banking segment and reduce our overall net income. We cannot predict when or if these competitive pressures will ease, and unless or until they do, we expect that we will experience negative impacts to our financial position and results of operations, which may include net losses in our Mortgage Banking segment.

***Our mortgage operations are impacted by changes in the housing market, including factors that impact housing affordability and availability.***

Housing affordability is directly affected by both the level of mortgage interest rates and the inventory of houses available for sale. The housing market recovery was aided by a protracted period of historically low mortgage interest rates that made it easier for consumers to qualify for a mortgage and purchase a home; however, mortgage rates are now rising again. Should mortgage rates substantially increase over current levels, it would become more difficult for many consumers to qualify for mortgage credit. This could have a dampening effect on home sales and on home values.

In addition, constraints on the number of houses available for sale, which is especially acute in some of our largest markets, are driving up home prices, which may also make it harder for our customers to qualify for a mortgage, adversely impact our ability to originate mortgages and, as a consequence, our results of operations. Any return to a recessionary economy could also result in financial stress on our borrowers that may result in volatility in home prices, increased foreclosures and significant write-downs of asset values, all of which would adversely affect our financial condition and results of operations.

***The price of our common stock is subject to volatility.***

The price of our common stock has fluctuated in the past and may face additional and potentially substantial fluctuations in the future. Among the factors that may impact our stock price are the following:

- Variances in our operating results;
- Disparity between our operating results and the operating results of our competitors;

- Changes in analyst's estimates of our earnings results and future performance, or variances between our actual performance and that forecast by analysts;
- News releases or other announcements of material events relating to the Company, including but not limited to mergers, acquisitions, expansion plans, restructuring activities or other strategic developments;
- Statements made by activist investors criticizing our strategy, our management team or our Board of Directors;
- Future securities offerings by us of debt or equity securities;
- Addition or departure of key personnel;
- Market-wide events that may be seen by the market as impacting the Company;
- The presence or absence of short-selling of our common stock;
- General financial conditions of the country or the regions in which we operate;
- Trends in real estate in our primary markets; or
- Trends relating to the economic markets generally.

The stock markets in general experience substantial price and trading fluctuations, and such changes may create volatility in the market as a whole or in the stock prices of securities related to particular industries or companies that are unrelated or disproportionate to changes in operating performance of the Company. Such volatility may have an adverse effect on the trading price of our common stock.

***Current economic conditions continue to pose significant challenges for us and could adversely affect our financial condition and results of operations.***

We generate revenue from the interest and fees we charge on the loans and other products and services we sell, and a substantial amount of our revenue and earnings comes from the net interest and noninterest income that we earn from our mortgage banking and commercial lending businesses. Our operations have been, and will continue to be, materially affected by the state of the U.S. economy, particularly unemployment levels and home prices. A prolonged period of slow growth or a pronounced decline in the U.S. economy, or any deterioration in general economic conditions and/or the financial markets resulting from these factors, or any other events or factors that may signal a return to a recessionary economic environment, could dampen consumer confidence, adversely impact the models we use to assess creditworthiness, and materially adversely affect our financial results and condition. If the economy worsens and unemployment rises, which also would likely result in a decrease in consumer and business confidence and spending, the demand for our credit products, including our mortgages, may fall, reducing our net interest and noninterest income and our earnings. Significant and unexpected market developments may also make it more challenging for us to properly forecast our expected financial results.

***A change in federal monetary policy could adversely impact our mortgage banking revenues.***

The Federal Reserve is responsible for regulating the supply of money in the United States, and as a result its monetary policies strongly influence our costs of funds for lending and investing as well as the rate of return we are able to earn on those loans and investments, both of which impact our net interest income and net interest margin. Changes in interest rates may increase our cost of capital or decrease the income we receive from interest bearing assets, and asymmetrical changes in short term and long-term interest rates may result in a more rapid increase in the costs related to interest-bearing liabilities such as FHLB advances and interest-bearing deposit accounts without a correlated increase in the income from interest-bearing assets which are typically more sensitive to long-term interest rates. The Federal Reserve Board's interest rate policies can also materially affect the value of financial instruments we hold, including debt securities, mortgage servicing rights, or MSRs and derivative instruments used to hedge against changes in the value of our MSRs. These monetary policies can also negatively impact our borrowers, which in turn may increase the risk that they will be unable to pay their loans according to the terms or be unable to pay their loans at all. We have no control over the Federal Reserve Board's policies and cannot predict when changes are expected or what the magnitude of such changes may be.

***A substantial portion of our revenue is derived from residential mortgage lending which is a market sector that experiences significant volatility.***

While we have simultaneously grown our Commercial and Consumer Banking segment revenue and downsized our mortgage lending operations, a substantial portion of our consolidated net revenues (net interest income plus noninterest income) are still derived from originating and selling residential mortgages. Residential mortgage lending in general has experienced substantial volatility in recent periods due to changes in interest rates, a significant lack of housing inventory caused by an increase in demand for housing at a time of decreased supply, and other market forces beyond our control. Lack of housing inventory limits our ability to originate purchase mortgages as it may take longer for loan applicants to find a home to buy after being pre-approved for a loan, which results in the Company incurring costs related to the pre-approval without being able to book the revenue from an actual loan. In addition, interest rate changes may result in lower rate locks and higher closed loan volume

which can negatively impact our financial results because we book revenue at the time we enter into rate lock agreements after adjusting for the estimated percentage of loans that are not expected to actually close, which we refer to as “fallout”. When interest rates rise, the level of fallout as a percentage of rate locks declines, which results in higher costs relative to income for that period, which may adversely impact our earnings and results of operations. In addition, an increase in interest rates may materially and adversely affect our future loan origination volume, margins, and the value of the collateral securing our outstanding loans, may increase rates of borrower default, and may otherwise adversely affect our business.

***We may incur losses due to changes in prepayment rates.***

Our mortgage servicing rights carry interest rate risk because the total amount of servicing fees earned, as well as changes in fair-market value, fluctuate based on expected loan prepayments (affecting the expected average life of a portfolio of residential mortgage servicing rights). The rate of prepayment of residential mortgage loans may be influenced by changing national and regional economic trends, such as recessions or stagnating real estate markets, as well as the difference between interest rates on existing residential mortgage loans relative to prevailing residential mortgage rates. During periods of declining interest rates, many residential borrowers refinance their mortgage loans. Changes in prepayment rates are therefore difficult for us to predict. The loan administration fee income (related to the residential mortgage loan servicing rights corresponding to a mortgage loan) decreases as mortgage loans are prepaid. Consequently, in the event of an increase in prepayment rates, we would expect the fair value of portfolios of residential mortgage loan servicing rights to decrease along with the amount of loan administration income received.

**Regulatory-Related Risks**

***We are subject to extensive regulation that may restrict our activities, including declaring cash dividends or capital distributions or pursuing growth initiatives and acquisition activities, and imposes financial requirements or limitations on the conduct of our business.***

Our operations are subject to extensive regulation by federal, state and local governmental authorities, including the FDIC, the Washington Department of Financial Institutions and the Federal Reserve Board, and to various laws and judicial and administrative decisions imposing requirements and restrictions on part or all of our operations. The laws, rules and regulations to which we are subject evolve and change frequently, including changes that come from judicial or regulatory agency interpretations of laws and regulations outside of the legislative process that may be more difficult to anticipate. We are subject to various examinations by our regulators during the course of the year. Regulatory authorities who conduct these examinations have extensive discretion in their supervisory and enforcement activities, including the authority to restrict our operations, our growth and our acquisition activity, adversely reclassify our assets, determine the level of deposit premiums assessed, require us to increase our allowance for loan losses, require customer restitution and impose fines or other penalties. The level of discretion, and the extent of potential penalties and other remedies, have increased substantially during recent years. We have, in the past, been subject to specific regulatory orders that constrained our business and required us to take measures that investors may have deemed undesirable, and we may again in the future be subject to such orders if banking regulators were to determine that our operations require such restrictions or if they determine that remediation of operational deficiencies is required.

In addition, recent political shifts in the United States may result in additional significant changes in legislation and regulations that impact us. Dodd-Frank’s level of oversight and compliance obligations increase significantly for banks with total assets in excess of \$10 billion, which may limit our ability to grow beyond that level or may significantly increase the cost and regulatory burden of doing so. While the Trump administration and Republicans controlling Congress have announced that they intend to repeal or revise significant portions of Dodd-Frank and other regulation impacting financial institutions, the nature and extent of such repeals or revisions are not presently known and readers should not rely on the assumption that these changes will come to pass. These circumstances lead to additional



uncertainty regarding our regulatory environment and the cost and requirements for compliance. We are unable to predict whether federal or state authorities, or other pertinent bodies, will enact legislation, laws, rules or regulations that will impact our business or operations. Further, an increasing amount of the regulatory authority that pertains to financial institutions comes in the form of informal “guidance”, such as handbooks, guidelines, field interpretations by regulators or similar provisions that will affect our business or require changes in our practices in the future even if they are not formally adopted as laws or regulations. Any such changes could adversely affect our cost of doing business and our profitability.

Changes in regulation of our industry has the potential to create higher costs of compliance, including short-term costs to meet new compliance standards, limit our ability to pursue business opportunities and increase our exposure to the judicial system and the potential litigation.

***Policies and regulations enacted by CFPB may negatively impact our residential mortgage loan business and compliance risk.***

Our consumer business, including our mortgage, credit card, and other consumer lending and non-lending businesses, may be adversely affected by the policies enacted or regulations adopted by the Consumer Financial Protection Bureau ("CFPB") which under the Dodd-Frank Act has broad rulemaking authority over consumer financial products and services. For example, in January 2014 new federal regulations promulgated by the CFPB took effect which impact how we originate and service residential mortgage loans. Those regulations, among other things, require mortgage lenders to assess and document a borrower's ability to repay their mortgage loan while providing borrowers the ability to challenge foreclosures and sue for damages based on allegations that the lender failed to meet the standard for determining the borrower's ability to repay their loan. While the regulations include presumptions in favor of the lender based on certain loan underwriting criteria, they have not yet been challenged widely in courts and it is uncertain how these presumptions will be construed and applied by courts in the event of litigation. The ultimate impact of these regulations on the lender's enforcement of its loan documents in the event of a loan default, and the cost and expense of doing so, is uncertain, but may be significant. In addition, the secondary market demand for loans that do not fall within the presumptively safest category of a "qualified mortgage" as defined by the CFPB is uncertain. The 2014 regulations also require changes to certain loan servicing procedures and practices, which has resulted in increased foreclosure costs and longer foreclosure timelines in the event of loan default, and failure to comply with the new servicing rules may result in additional litigation and compliance risk.

The CFPB was also given authority over the Real Estate Settlement Procedures Act, or RESPA, under the Dodd-Frank Act and has, in some cases, interpreted RESPA requirements differently than other agencies, regulators and judicial opinions. As a result, certain practices that have been considered standard in the industry, including relationships that have been established between mortgage lenders and others in the mortgage industry such as developers, realtors and insurance providers, are now being subjected to additional scrutiny under RESPA. Our regulators, including the FDIC, review our practices for compliance with RESPA as interpreted by the CFPB. Changes in RESPA requirements and the interpretation of RESPA requirements by our regulators may result in adverse examination findings by our regulators, which could negatively impact our ability to pursue our growth plans, branch expansion and limit our acquisition activity.

In addition to RESPA compliance, the Bank is also subject to the CFPB's Final Integrated Disclosure Rule, commonly known as TRID, which became effective in October 2015. Among other things, TRID requires lenders to combine the initial Good Faith Estimate and Initial Truth in Lending disclosures into a single new Loan Estimate disclosure and the HUD-1 and Final TIL disclosures into a single new Closing Disclosure. The definition of an application and timing requirements has changed, and a new Closing Disclosure waiting period has been added. These changes, along with other changes required by TRID, require significant systems modifications, process and procedure changes. Failure to comply with these new requirements may result in regulatory penalties for disclosure and other violations under RESPA and the Truth In Lending Act ("TILA"), and private right of action under TILA, and may impact our ability to sell or the price we receive for certain loans.

In addition, the CFPB has adopted and largely implemented additional rules under the Home Mortgage Disclosure Act ("HMDA") that are intended to improve information reported about the residential mortgage market and increase disclosure about consumer access to mortgage credit. The updates to the HMDA increase the types of dwelling-secured loans that are subject to the disclosure requirements of the rule and expand the categories of information that financial institutions such as the Bank are required to report with respect to such loans and such borrowers, including potentially sensitive customer information. Most of the rule's provisions went into effect on January 1, 2018. These changes increased our compliance costs due to the need for additional resources to meet the enhanced disclosure requirements as well as informational systems to allow the Bank to properly capture and report the additional mandated information. The volume of new data that is required to be reported under the updated rules will also cause the Bank to face an increased risk of errors in the processing of such information. More importantly,

because of the sensitive nature of some of the additional customer information to be included in such reports, the Bank may face a higher potential for security breaches resulting in the disclosure of sensitive customer information in the event the HMDA reporting files were obtained by an unauthorized party.

***Interpretation of federal and state legislation, case law or regulatory action may negatively impact our business.***

Regulatory and judicial interpretation of existing and future federal and state legislation, case law, judicial orders and regulations could also require us to revise our operations and change certain business practices, impose additional costs, reduce our revenue and earnings and otherwise adversely impact our business, financial condition and results of operations. For instance, judges interpreting legislation and judicial decisions made during the recent financial crisis could allow modification of the terms of residential mortgages in bankruptcy proceedings which could hinder our ability to foreclose promptly on defaulted mortgage loans or expand assignee liability for certain violations in the mortgage loan origination process, any or all of which could adversely affect our business or result in our being held responsible for violations in the mortgage loan origination process. In addition, the exercise by regulators of revised and at times expanded powers under existing or future regulations could materially and negatively impact the profitability of our business, the value of assets we hold or the collateral available for our loans, require changes to business practices, limit our ability to pursue growth strategies or force us to discontinue certain business practices and expose us to additional costs, taxes, liabilities, penalties, enforcement actions and reputational risk.

Such judicial decisions or regulatory interpretations may affect the manner in which we do business and the products and services that we provide, restrict our ability to grow through acquisition, restrict our ability to compete in our current business or expand into any new business, and impose additional fees, assessments or taxes on us or increase our regulatory oversight.

***Federal, state and local consumer protection laws may restrict our ability to offer and/or increase our risk of liability with respect to certain products and services and could increase our cost of doing business.***

Federal, state and local laws have been adopted that are intended to eliminate certain practices considered “predatory” or “unfair and deceptive”. These laws prohibit practices such as steering borrowers away from more affordable products, failing to disclose key features, limitations, or costs related to products and services, failing to provide advertised benefits, selling unnecessary insurance to borrowers, repeatedly refinancing loans, imposing excessive fees for overdrafts, and making loans without a reasonable expectation that the borrowers will be able to repay the loans irrespective of the value of the underlying property. It is our policy not to make predatory loans or engage in deceptive practices, but these laws and regulations create the potential for liability with respect to our lending, servicing, loan investment, deposit taking and other financial activities. As a company with a significant mortgage banking operation, we also, inherently, have a significant amount of risk of noncompliance with fair lending laws and regulations. These laws and regulations are complex and require vigilance to ensure that policies and practices do not create disparate impact on our customers or that our employees do not engage in overt discriminatory practices. Noncompliance can result in significant regulatory actions including, but not limited to, sanctions, fines or referrals to the Department of Justice and restrictions on our ability to execute our growth and expansion plans. These risks are enhanced because of our growth activities as we integrate operations from our acquisitions and expand our geographic markets. As we offer products and services to customers in additional states, we may become subject to additional state and local laws designed to protect consumers. The additional laws and regulations may increase our cost of doing business and ultimately may prevent us from making certain loans, offering certain products, and may cause us to reduce the average percentage rate or the points and fees on loans and other products and services that we do provide.

***We are subject to more stringent capital requirements under Basel III.***

As of January 1, 2015, we became subject to new rules relating to capital standards requirements, including requirements contemplated by Section 171 of the Dodd-Frank Act as well as certain standards initially adopted by the Basel Committee on Banking Supervision, which standards are commonly referred to as Basel III. Many of these rules apply to both the Company and the Bank, including increased common equity Tier 1 capital ratios, Tier 1 leverage ratios, Tier 1 risk-based ratios and total risk-based ratios. In addition, beginning in 2016, all institutions subject to

Basel III, including the Company and the Bank are required to establish a “conservation buffer” that is being phased in and will take full effect on January 1, 2019. This conservation buffer consists of common equity Tier 1 capital and will ultimately be required to be 2.5% above existing minimum capital ratio requirements. This means that once the conservation buffer is fully phased in, in order to prevent certain regulatory restrictions, the common equity Tier 1 capital ratio requirement will be 7.0%, the Tier 1 risk-based ratio requirement will be 8.5% and the total risk-based capital ratio requirement will be 10.5%. Any institution that does not meet the conservation buffer will be subject to restrictions on certain activities including payment of dividends, stock repurchases and discretionary bonuses to executive officers.

Additional prompt corrective action rules implemented in 2015 also apply to the Bank, including higher and new ratio requirements for the Bank to be considered "well-capitalized". The new rules also modify the manner for determining when certain capital elements are included in the ratio calculations, including but not limited to, requiring certain deductions related

to MSR's and deferred tax assets. While federal banking regulators have proposed a rule change that would increase the amount of MSR's that could be included in ratio calculations, there can be no assurance that the proposed rule will be adopted in its current form or at all. For more on these regulatory requirements and how they apply to the Company and the Bank, see "Regulation and Supervision of HomeStreet Bank - *Capital and Prompt Corrective Action Requirements - Capital Requirements*" in our Annual Report on Form 10-K. The application of more stringent capital requirements could, among other things, result in lower returns on invested capital and result in regulatory actions if we were to be unable to comply with such requirements. In addition, if we need to raise additional equity capital in order to meet these more stringent requirements, our shareholders may be diluted.

***Any restructuring or replacement of Fannie Mae and Freddie Mac and changes in existing government-sponsored and federal mortgage programs could adversely affect our business.***

We originate and purchase, sell and thereafter service single family and multifamily mortgages under the Fannie Mae, and to a lesser extent, the Freddie Mac single family purchase programs and the Fannie Mae multifamily DUS<sup>®</sup> program. In 2008, Fannie Mae and Freddie Mac were placed into conservatorship, and since then Congress, various executive branch agencies and certain large private investors in Fannie Mae and Freddie Mac have offered a wide range of proposals aimed at restructuring these agencies.

We cannot be certain whether or how Fannie Mae and Freddie Mac ultimately will be restructured or replaced, if or when additional reform of the housing finance market will be implemented or what the future role of the U.S. government will be in the mortgage market, and, accordingly, we will not be able to determine the impact that any such reform may have on us until a definitive reform plan is adopted. However, any restructuring or replacement of Fannie Mae and Freddie Mac that restricts the current loan purchase programs of those entities may have a material adverse effect on our business and results of operations. Moreover, we have recorded on our balance sheet an intangible asset (mortgage servicing rights, or MSR's) relating to our right to service single family loans sold to Fannie Mae and Freddie Mac. We valued these single family MSR's at \$245.7 million at June 30, 2018. Changes in the policies and operations of Fannie Mae and Freddie Mac or any replacement for or successor to those entities that adversely affect our single family residential loan and DUS<sup>®</sup> mortgage servicing assets may require us to record impairment charges to the value of these assets, and significant impairment charges could be material and adversely affect our business.

In addition, our ability to generate income through mortgage sales to institutional investors depends in part on programs sponsored by Fannie Mae, Freddie Mac and Ginnie Mae, which facilitate the issuance of mortgage-backed securities in the secondary market. Any significant revision or reduction in the operation of those programs could have a material adverse effect on our loan origination and mortgage sales as well as our results of operations. Also, any significant adverse change in the level of activity in the secondary market or the underwriting criteria of these entities could negatively impact our results of business, operations and cash flows.

***Changes in accounting standards may require us to increase our Allowance for Loan Losses and could materially impact our financial statements.***

From time to time, the Financial Accounting Standards Board (the "FASB") and the SEC change the financial accounting and reporting standards that govern the preparation of our financial statements. These changes can materially impact how we record and report our financial condition and results of operations. For example, in June 2016, the FASB issued *ASU 2016-13, Financial Instruments - Credit Losses (Topic 326)* which changes, among other things, the way companies must record expected credit losses on financial instruments that are not accounted for at fair value through net income, including loans held for investment, available for sale and held-to-maturity debt securities, trade and other receivables, net investment in leases and other commitments to extend credit held by a reporting entity at each reporting date. ASU 2016-13 also requires that financial assets measured at amortized cost be presented at the net amount expected to be collected, through an allowance for credit losses that is deducted from the

amortized cost basis and eliminate the probable initial recognition in current U.S. GAAP and reflect the current estimate of all expected credit losses based upon historical experience, current conditions, and reasonable and supportable forecasts that affect the collectability of the financial assets.

For purchased financial assets with a more-than-insignificant amount of credit deterioration since origination (“PCD assets”) that are measured at amortized cost, an allowance for expected credit losses will be recorded as an adjustment to the cost basis of the asset. Subsequent changes in estimated cash flows would be recorded as an adjustment to the allowance and through the statement of income. Credit losses relating to available-for-sale debt securities will be recorded through an allowance for credit losses rather than as a direct write-down to the security's cost basis. The amendments in this ASU will be effective for us beginning on January 1, 2020. For most debt securities, the transition approach requires a cumulative-effect adjustment to the statement of financial position as of the beginning of the first reporting period the guidance is effective. For other-than-

temporarily impaired debt securities and PCD assets, the guidance will be applied prospectively. We are currently evaluating the provisions of this ASU to determine the impact and developing appropriate systems to prepare for compliance with this new standard, however, we expect the new standard could have a material impact on the Company's consolidated financial statements.

***HomeStreet, Inc. primarily relies on dividends from the Bank, which may be limited by applicable laws and regulations.***

HomeStreet, Inc. is a separate legal entity from the Bank, and although we may receive some dividends from HomeStreet Capital Corporation, the primary source of our funds from which we service our debt, pay any dividends that we may declare to our shareholders and otherwise satisfy our obligations is dividends from the Bank. The availability of dividends from the Bank is limited by various statutes and regulations, capital rules regarding requirements to maintain a "well capitalized" ratio at the bank, as well as by our policy of retaining a significant portion of our earnings to support the Bank's operations. See "Management's Discussion and Analysis of Financial Condition and Results of Operations - *Liquidity and Capital Resources Capital Management*" as well as "Regulation and Supervision of HomeStreet Bank - *Capital and Prompt Corrective Action Requirements*" in our Annual Report on Form 10-K. If the Bank cannot pay dividends to us, we may be limited in our ability to service our debts, fund the Company's operations and acquisition plans and pay dividends to the Company's shareholders. While the Company has paid special dividends in some prior quarters, we have not adopted a policy to pay dividends and in recent years our Board of Directors has elected to retain capital for growth rather than to declare a dividend. While management has recently discussed the possibility of paying dividends in the near future, we have not declared dividends in any recent quarters, and the potential of future dividends is subject to board approval, cash flow limitations, capital requirements, capital and strategic needs and other factors.

***The financial services industry is highly competitive.***

We face pricing competition for loans and deposits. We also face competition with respect to customer convenience, product lines, accessibility of service and service capabilities. Our most direct competition comes from other banks, credit unions, mortgage companies and savings institutions but more recently has also come from financial technology (or "fintech") companies that rely on technology to provide financial services. The significant competition in attracting and retaining deposits and making loans as well as in providing other financial services throughout our market area may impact future earnings and growth. Our success depends, in part, on the ability to adapt products and services to evolving industry standards and provide consistent customer service while keeping costs in line. There is increasing pressure to provide products and services at lower prices, which can reduce net interest income and non-interest income from fee-based products and services. New technology-driven products and services are often introduced and adopted, including innovative ways that customers can make payments, access products and manage accounts. We could be required to make substantial capital expenditures to modify or adapt existing products and services or develop new products and services. We may not be successful in introducing new products and services or those new products may not achieve market acceptance. We could lose business, be forced to price products and services on less advantageous terms to retain or attract clients, or be subject to cost increases if we do not effectively develop and implement new technology. In addition, advances in technology such as telephone, text and on-line banking, e-commerce; and self-service automatic teller machines and other equipment, as well as changing customer preferences to access our products and services through digital channels, could decrease the value of our branch network and other assets. As a result of these competitive pressures, our business, financial condition or results of operations may be adversely affected.

***We will be subject to heightened regulatory requirements if we exceed \$10 billion in assets.***

We anticipate that our total assets could exceed \$10 billion in the next several years, based on our historic and projected growth rates. The Dodd-Frank Act and its implementing regulations impose various additional requirements on bank holding companies with \$10 billion or more in total assets, including compliance with portions of the Federal



Reserve's enhanced prudential oversight requirements and annual stress testing requirements. In addition, banks with \$10 billion or more in total assets are primarily examined by the CFPB with respect to various federal consumer financial protection laws and regulations. Currently, our bank is subject to regulations adopted by the CFPB, but the FDIC is primarily responsible for examining our bank's compliance with consumer protection laws and those CFPB regulations. As a relatively new agency with evolving regulations and practices, there is uncertainty as to how the CFPB's examination and regulatory authority might impact our business.

To ensure compliance with these heightened requirements when effective, our regulators may require us to fully comply with these requirements or take actions to prepare for compliance even before our or the Bank's total assets equal or exceed \$10 billion. In fact, we have already begun implementing measures to allow us to prepare for the heightened compliance that we expect will be required if we exceed \$10 billion in assets, including hiring additional compliance personnel and designing and implementing additional compliance systems and internal controls. We may incur significant expenses in connection with these

activities, any of which could have a material adverse effect on our business, financial condition or results of operations. We expect to incur these compliance-related costs even if they are not yet fully required, and may incur them even if we do not ultimately reach \$10 billion in asset at the rate we expect or at all. We may also face heightened scrutiny by our regulators as we begin to implement these new compliance measures and grow toward the \$10 billion asset threshold, and our regulators may consider our preparation for compliance with these regulatory requirements when examining our operations generally or considering any request for regulatory approval we may make, even requests for approvals on unrelated matters. In addition, compliance with the annual stress testing requirements, part of which must be publicly disclosed, may also be misinterpreted by the market generally or our customers and, as a result, may adversely affect our stock price or our ability to retain our customers or effectively compete for new business opportunities.

### **Risks Related to Information Systems and Security**

*A failure in or breach of our security systems or infrastructure, including breaches resulting from cyber-attacks, could disrupt our businesses, result in the disclosure or misuse of confidential or proprietary information, damage our reputation, increase our costs and cause losses.*

Information security risks for financial institutions have increased in recent years in part because of the proliferation of new technologies, the use of the Internet and telecommunications technologies to conduct financial transactions, and the increased sophistication and activities of organized crime, hackers, terrorists, activists, and other external parties. Those parties also may attempt to fraudulently induce employees, customers, or other users of our systems to disclose confidential information in order to gain access to our data or that of our customers. Our operations rely on the secure processing, transmission and storage of confidential information in our computer systems and networks, either managed directly by us or through our data processing vendors. In addition, to access our products and services, our customers may use personal computers, smartphones, tablet PCs, and other mobile devices that are beyond our control systems. Although we believe we have robust information security procedures and controls, we rely heavily on our third party vendors, technologies, systems, networks and our customers' devices all of which may become the target of cyber-attacks, computer viruses, malicious code, unauthorized access, hackers or information security breaches that could result in the unauthorized release, gathering, monitoring, misuse, loss, theft or destruction of our confidential, proprietary and other information or that of our customers, or disrupt our operations or those of our customers or third parties.

To date we are not aware of any material losses relating to cyber-attacks or other information security breaches, but there can be no assurance that we will not suffer such attacks, breaches and losses in the future. Our risk and exposure to these matters remains heightened because of, among other things, the evolving nature of these threats, our plans to continue to implement our Internet banking and mobile banking channel, our expanding operations and the outsourcing of a significant portion of our business operations. As a result, the continued development and enhancement of our information security controls, processes and practices designed to protect customer information, our systems, computers, software, data and networks from attack, damage or unauthorized access remain a priority for our management. As cyber threats continue to evolve, we may be required to expend significant additional resources to insure, modify or enhance our protective measures or to investigate and remediate important information security vulnerabilities or exposures; however, our measures may be insufficient to prevent physical and electronic break-ins, denial of service and other cyber-attacks or security breaches.

Disruptions or failures in the physical infrastructure or operating systems that support our businesses and customers, or cyber-attacks or security breaches of the networks, systems or devices that our customers use to access our products and services could result in customer attrition, uninsured financial losses, the inability of our customers to transact business with us, violations of applicable privacy and other laws, regulatory fines, penalties or intervention, additional regulatory scrutiny, reputational damage, litigation, reimbursement or other compensation costs, and/or additional compliance costs, any of which could materially and adversely affect our results of operations or financial condition.

***We rely on third party vendors and other service providers for certain critical business activities, which creates additional operational and information security risks for us.***

Third parties with which we do business or that facilitate our business activities, including exchanges, clearing houses, financial intermediaries or vendors that provide services or security solutions for our operations, could also be sources of operational and information security risk to us, including from breakdowns or failures of their own systems, capacity constraints or failures of their own internal controls. Specifically, we receive core systems processing, essential web hosting and other Internet systems and deposit and other processing services from third-party service providers. In late February 2018, one of our vendors provided notice to us that their independent auditors had determined their internal controls to be inadequate. While we do not

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believe this particular failure of internal controls would have an impact on us due to the strength of our own internal controls, future failures of internal controls of a vendor could have a significant impact on our operations if we do not have controls to cover those issues. To date none of our third party vendors or service providers has notified us of any security breach in their systems that has resulted in an increased vulnerability to us or breached the integrity of our confidential customer data. Such third parties may also be target of cyber-attacks, computer viruses, malicious code, unauthorized access, hackers or information security breaches that could compromise the confidential or proprietary information of HomeStreet and our customers.

In addition, if any third-party service providers experience difficulties or terminate their services and we are unable to replace them with other service providers, our operations could be interrupted and our operating expenses may be materially increased. If an interruption were to continue for a significant period of time, our business financial condition and results of operations could be materially adversely affected.

Some of our primary third party service providers are subject to examination by banking regulators and may be subject to enhanced regulatory scrutiny due to regulatory findings during examinations of such service providers conducted by federal regulators. While we subject such vendors to higher scrutiny and monitor any corrective measures that the vendors are taking or would undertake, we cannot fully anticipate and mitigate all risks that could result from a breach or other operational failure of a vendor's system.

Others provide technology that we use in our own regulatory compliance, including our mortgage loan origination technology. If those providers fail to update their systems or services in a timely manner to reflect new or changing regulations, or if our personnel operate these systems in a non-compliant manner, our ability to meet regulatory requirements may be impacted and may expose us to heightened regulatory scrutiny and the potential for payment of monetary penalties.

In addition, in order to safeguard our online financial transactions, we must provide secure transmission of confidential information over public networks. Our Internet banking system relies on third party encryption and authentication technologies necessary to provide secure transmission of confidential information. Advances in computer capabilities, new discoveries in the field of cryptology or other developments could result in a compromise or breach of the algorithms our third-party service providers use to protect customer data. If any such compromise of security were to occur, it could have a material adverse effect on our business, financial condition and results of operations.

***The failure to protect our customers' confidential information and privacy could adversely affect our business.***

We are subject to federal and state privacy regulations and confidentiality obligations that, among other things restrict the use and dissemination of, and access to, certain information that we produce, store or maintain in the course of our business. We also have contractual obligations to protect certain confidential information we obtain from our existing vendors and customers. These obligations generally include protecting such confidential information in the same manner and to the same extent as we protect our own confidential information, and in some instances may impose indemnity obligations on us relating to unlawful or unauthorized disclosure of any such information.

Recently passed legislation in the European Union (the General Data Protection Regulation, or GDPR) and in California (the California Privacy Act) may increase the burden and cost of compliance specifically in the realm of consumer data privacy. We are still evaluating the potential impact of these new regulations on our business and do not yet know exactly what the impact may be, but anticipate that there will be at least some added cost and burden as a result of these measures. In addition, other federal, state or local governments may try to implement similar legislation, which could result in different privacy standards for different geographical regions, which could require significantly more resources for compliance.

If we do not properly comply with privacy regulations and contractual obligations that require us to protect confidential information, or if we experience a security breach or network compromise, we could experience adverse consequences, including regulatory sanctions, penalties or fines, increased compliance costs, remedial costs such as providing credit monitoring or other services to affected customers, litigation and damage to our reputation, which in turn could result in decreased revenues and loss of customers, all of which would have a material adverse effect on our business, financial condition and results of operations.

*The network and computer systems on which we depend could fail for reasons not related to security breaches.*

Our computer systems could be vulnerable to unforeseen problems other than a cyber-attack or other security breach. Because we conduct a part of our business over the Internet and outsource several critical functions to third parties, operations will depend on our ability, as well as the ability of third-party service providers, to protect computer systems and network infrastructure against damage from fire, power loss, telecommunications failure, physical break-ins or similar catastrophic

events. Any damage or failure that causes interruptions in operations may compromise our ability to perform critical functions in a timely manner (or may give rise to perceptions of such compromise) and could have a material adverse effect on our business, financial condition and results of operations as well as our reputation and customer or vendor relationships.

*We continually encounter technological change, and we may have fewer resources than many of our competitors to invest in technological improvements.*

The financial services industry is undergoing rapid technological changes with frequent introductions of new technology-driven products and services. The effective use of technology increases efficiency and enables financial institutions to better serve customers and to reduce costs. Our future success will depend, in part, upon our ability to address the needs of our clients by using technology to provide products and services that will satisfy client demands for convenience, as well as to create additional efficiencies in our operations. Many national vendors provide turn-key services to community banks, such as Internet banking and remote deposit capture that allow smaller banks to compete with institutions that have substantially greater resources to invest in technological improvements. We may not be able, however, to effectively implement new technology-driven products and services or be successful in marketing these products and services to our customers.

### **Anti-Takeover Risk**

*Some provisions of our articles of incorporation and bylaws and certain provisions of Washington law may deter takeover attempts, which may limit the opportunity of our shareholders to sell their shares at a favorable price.*

Some provisions of our articles of incorporation and bylaws may have the effect of deterring or delaying attempts by our shareholders to remove or replace management, to commence proxy contests, or to effect changes in control.

These provisions include:

- A classified Board of Directors so that only approximately one third of our board of directors is elected each year;
- Elimination of cumulative voting in the election of directors;
- Procedures for advance notification of shareholder nominations and proposals;
- The ability of our Board of Directors to amend our bylaws without shareholder approval; and
- The ability of our Board of Directors to issue shares of preferred stock without shareholder approval upon the terms and conditions and with the rights, privileges and preferences as the board of directors may determine.

In addition, as a Washington corporation, we are subject to Washington law which imposes restrictions on business combinations and similar transactions between a corporation and certain significant shareholders. These provisions, alone or together, could have the effect of deterring or delaying changes in incumbent management, proxy contests or changes in control. These restrictions may limit a shareholder's ability to benefit from a change-in-control transaction that might otherwise result in a premium unless such a transaction is favored by our Board of Directors.

**ITEM 2 UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

Not applicable.

**ITEM 3 DEFAULTS UPON SENIOR SECURITIES**

Not applicable.

**ITEM 4 MINE SAFETY DISCLOSURES**

Not applicable.

**ITEM 5 OTHER INFORMATION**

Not applicable.

**ITEM 6 EXHIBITS**  
**EXHIBIT INDEX**

| Exhibit Number         | Description   |
|------------------------|---|
| 10.1†                  | <u>Agreement for the Bulk Purchase and Sale of Mortgage Servicing Rights dated June 29, 2018, between HomeStreet Bank and Matrix Financial Services Corporation, filed herewith</u>                       |
| 12.1                   | <u>Ratio of Earnings to Fixed Charges</u>   |
| 31.1                   | <u>Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. Filed herewith.</u>  |
| 31.2                   | <u>Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. Filed herewith.</u>  |
| 32 <sup>(1)</sup>      | <u>Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. Furnished herewith.</u> |
| 101.INS <sup>(2)</sup> | XBRL Instance Document - the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.   |
| 101.SCH                | XBRL Taxonomy Extension Schema Document   |
| 101.CAL                | XBRL Taxonomy Extension Calculation Linkbase Document   |
| 101.DEF                | XBRL Taxonomy Extension Label Linkbase Document   |
| 101.LAB                | XBRL Taxonomy Extension Presentation Linkbase Document  |
| 101.PRE                | XBRL Taxonomy Extension Definitions Linkbase Document   |

† Portions of this document have been redacted pending a determination by the Commission as to whether such portions shall be subject to confidential treatment.

This exhibit shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, or (1) otherwise subject to the liability of that Section. Such exhibit shall not be deemed incorporated into any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934.

Pursuant to Rule 405 of Regulation S-T, includes the following financial information included in the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2018 formatted in XBRL (eXtensible Business Reporting Language) interactive data files: (i) the Consolidated Statements of Operations (unaudited) for the three and six months ended June 30, 2018 and 2017, (ii) the Consolidated Statements of Financial Condition (unaudited) as of June 30, 2018 and December 31, 2017, (iii) the Consolidated Statements of Shareholders' Equity for the six months ended June 30, 2018 and 2017, and Statements of Comprehensive Income (unaudited) for the three and six months ended June 30, 2018 and 2017, (iv) the Consolidated Statements of Cash Flows (unaudited) for the six months ended June 30, 2018 and 2017, and (v) the Notes to Consolidated Financial Statements (unaudited).



**SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized, in the City of Seattle, State of Washington, on August 3, 2018.

HomeStreet, Inc.

By: /s/ Mark K. Mason  
Mark K. Mason  
President and Chief Executive Officer  
(Principal Executive Officer)

HomeStreet, Inc.

By: /s/ Mark R. Ruh  
Mark R. Ruh  
Executive Vice President and Chief Financial Officer  
  
(Principal Financial Officer)