Edgar Filing: HSBC HOLDINGS PLC - Form 6-K
HSBC HOLDINGS PLC Form 6-K November 07, 2016
FORM 6-K
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
Report of Foreign Private Issuer
Pursuant to Rule 13a - 16 or 15d - 16 of
the Securities Exchange Act of 1934
For the month of November
HSBC Holdings plc
42nd Floor, 8 Canada Square, London E14 5HQ, England
(Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F).
Form 20-F X Form 40-F
(Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934).
Yes No X
(If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82).
Earnings Release - 3Q16

7 November 2016

HSBC Holdings plc - Earnings Release

HSBC Holdings plc ('HSBC') will be conducting a trading update conference call with analysts and investors today to coincide with the publication of its Earnings Release. The call will take place at 07.15am GMT. Details of how to participate in the call and the live audio webcast can be found at www.hsbc.com/investor-relations.

# HSBC HOLDINGS PLC

# Earnings Release - 3Q16 (continued)

# Table of contents

Highlights	4
Group Chief Executive's comments	5
Adjusted performance	6
Financial performance commentary	8
Cautionary statement regarding forward-looking statements	13
Summary consolidated income statement	14
Summary consolidated balance sheet	15
Capital	16

Risk-weighted assets	18
Leverage	20
Summary information - global businesses	21
Summary information - geographical regions	26
Appendix - selected information	31
Reconciliation of reported results to adjusted performance	31
Gross loans and advances by industry sector and by	
geographical region	40

# HSBC HOLDINGS PLC

2

# Earnings Release - 3Q16 (continued)

# Terms and abbreviations

2Q16	Second quarter of 2016
3Q15/3Q16	Third quarter of 2015/2016
9M15/9M16	Nine months to 30 September 2015/2016
BoCom	Bank of Communications Co., Limited, one of China's largest banks
CET1	Common equity tier 1
CMB	Commercial Banking, a global business
CML	Consumer and Mortgage Lending (US)
Costs to	Transformation costs to deliver the cost reduction and productivity outcomes outlined in the Investor
achieve	Update in June 2015
CRD IV	Capital Requirements Directive IV
CRR	Capital Requirements Regulation

DVA Debit valuation adjustment **EBA European Banking Authority** Full-time equivalent staff **FTEs** 

FX Foreign exchange

GB&M Global Banking and Markets, a global business **GPB** Global Private Banking, a global business

HSBC Holdings together with its subsidiary undertakings Group

**IFRSs International Financial Reporting Standards** 

Industrial Bank Co. Limited, a national joint-stock bank in mainland China in which Hang Seng Bank Limited has a shareholding

**IRB** Internal ratings-based

The difference between the rate of growth of revenue and the rate of growth of costs. Positive jaws is Jaws where the revenue growth rate exceeds the cost growth rate. We calculate this on an adjusted basis

JV Joint venture

A portfolio of assets comprising Solitaire Funding Limited, securities investment conduits,

Legacy credit asset-backed securities trading portfolios, credit correlation portfolios and derivative transactions

entered into directly with monoline insurers

Loan impairment charges and other credit risk provisions LICs

Middle East and North Africa **MENA** 

Contains the results of HSBC's holding company and financing operations, central support and

functional costs with associated recoveries, unallocated investment activities, centrally held investment Other

companies, certain property transactions, movements in fair value of own debt and the UK bank levy

Own credit Fair value movements on our long-term debt designated at fair value resulting from changes in credit

spread spread

**PBT** Profit before tax

**PRA** Prudential Regulation Authority (UK)

**Principal RBWM** 

RBWM excluding the effects of the US run-off portfolio

Revenue Net operating income before LICs

**RBWM** Retail Banking and Wealth Management, a global business

**RoRWA** 

Pre-tax return on RWAs is calculated using an average of RWAs at quarter-ends

**RWAs** Risk-weighted assets

United States dollar millions/billions \$m/\$bn

VaR Value at risk

Note to editors

HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from approximately 4,000 offices in 71 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of \$2,557bn at 30 September 2016, HSBC is one of the world's largest banking and financial services organisations.

**HSBC HOLDINGS PLC** 

Earnings Release - 3Q16 (continued)

# Highlights

Strategy execution

Further reduction in RWAs through the completion of Brazil disposal and other management actions.

Reduction in 3Q16 operating expenses on both a reported and adjusted basis to \$8.7bn and \$7.2bn respectively.

Positive adjusted jaws of 5.6% for 3Q16, and 1.5% for 9M16.

Increased market share in a number of key markets and international product areas, including trade finance in Hong Kong and Singapore.

Share buy-back programme is now 59% complete and expect to finish in late 2016 or early 2017.

#### Financial performance

Adjusted profit before tax ('PBT') in 3Q16 of \$5.6bn, up 7%; reported PBT of \$843m.

Adjusted revenue in 3Q16 of \$12.8bn, up \$0.3bn from increases in client-facing GB&M (+11%) and Principal RBWM (+9%); reported revenue in 3Q16 of \$9.5bn, down \$5.6bn reflecting the impact of significant items.

Adjusted PBT of \$16.7bn in 9M16, down 6% or \$1.0bn; reported PBT of \$10.6bn.

#### Capital

Strong capital base with CRD IV end point CET1 ratio 13.9%, up from 12.1% at 30 June 2016, mainly due to a change in regulatory capital treatment of BoCom.

Financial highlights and key ratios

	Nine mo 2016 \$m	onths ender 2015 \$m	ed 30 Sep Change %		Quarter 2016 \$m	ended 30 2015 \$m	0 Sep Change %	;
Reported PBT Adjusted PBT	10,557 16,681	19,725 17,662	(46 (6	)	843 5,591	6,097 5,240	(86 7	)
Return on average ordinary shareholders' equity (annualised)	% 4.4	% 10.7	(59	)	% (1.4 )	% 10.9	(113	)

Adjusted jaws 1.5 5.6

We use adjusted performance to understand the underlying trends in the business. The main differences between reported and adjusted are foreign currency translation and significant items, including the operating results for our Brazil business as well as the loss recognised on disposal.

#### Capital and balance sheet

At 30 Sep 2016 %	30 Jun 2016 %	31 Dec 2015 %
Common equity tier13.9 1 ratio1	12.1	11.9
Leverage 5.4 ratio	5.1	5.0
\$m Loans	\$m	\$m
and adv <b>880</b> 9 <b>\$</b> 51 to	887,556	924,454
Customer 1,296,444 accounts	1,290,958	1,289,586
Risk-weighted assets	1,082,184	1,102,995

1 Since 1 January 2015 the CRD IV transitional CET1 and end point CET1 capital ratios have been aligned for HSBC Holdings plc.

The grant of the approval by the Prudential Regulation Authority to the change in regulatory capital of BoCom is inside information. This announcement is made by HSBC Holdings plc pursuant to the Inside Information Provisions (as defined under the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the 'Hong Kong Listing Rules')) under Part XIVA of the Securities and Futures Ordinance (Cap. 571) and Rule 13.09(2)(a) of the Hong Kong Listing Rules.

#### **HSBC HOLDINGS PLC**

4

Earnings Release - 3Q16 (continued)

Stuart Gulliver, Group Chief Executive, commented:

# Business performance

Our third-quarter performance reflected the strength of our network and the deepening impact of our strategic actions. Reported profits were down, but adjusted profits were higher than last year's third quarter in all four global businesses and four out of five regions. Reported profits included the impact of the disposal of our operations in Brazil, changes in the fair value of our own debt, and the costs of implementing our cost-reduction programmes.

Our global universal banking model generated higher adjusted revenue than for the same period last year, and our cost-reduction programmes continued to reduce our operating expenses. This produced adjusted positive jaws of 5.6% for the third quarter and 1.5% for the first nine months of the year.

Global Banking and Markets had strong adjusted revenue growth in the quarter, with market share gains in Debt Capital Markets globally, and Rates and Credit in Europe. We also achieved one of our best ever rankings for global cross-border mergers and acquisitions. Principal Retail Banking and Wealth Management performed relatively well due to the impact of stock market movements on our insurance business in Asia, compared with a weak third quarter of 2015. Commercial Banking revenue remained stable, as higher balances in Global Liquidity and Cash Management helped mitigate the impact of lower revenue from trade finance.

Following a change in the regulatory treatment of our investment in BoCom, our common equity tier 1 capital ratio increased to 13.9%. This is another action forming part of our ongoing capital management of the Group that reinforces our ability to support the dividend, to invest in the business and, over the medium term, to contemplate share buy-backs, as appropriate. It also provides us with a significant capacity to manage the continuing uncertain regulatory environment.

We had completed 59% of our \$2.5bn equity buy-back at 31 October. We expect to finish the programme by the end of 2016 or early in the first quarter of 2017, depending on market trading volumes in the fourth quarter.

### Strategy execution

We generated a further \$57bn of RWA savings in the third quarter, \$40bn of which came from the sale of our Brazil business. We are now more than 80% of the way to achieving our RWA reduction target.

We have also now achieved \$2.8bn of annualised cost savings and are on track to achieve our 2017 cost-saving target as well.

Transaction banking revenue for the first nine months is broadly level with the same period in 2015 following a good performance from Global Liquidity and Cash Management. Trade revenue remained under pressure, but we continued to make market share gains in some of the world's biggest trade centres, including Hong Kong and Singapore.

Our US business disposed of a further \$0.9bn of legacy CML assets in the third quarter. The principal US business reduced adjusted costs by 5% compared with last year's third quarter and achieved adjusted positive jaws of 6.7% for the first nine months of 2016.

Our Mexico business remains on track to meet its profitability targets. Higher lending and deposit balances across retail and wholesale businesses, and market share gains in personal loans and mortgages helped to more than double its adjusted profit before tax compared with last year's third quarter. We also grew adjusted revenue in Mexico by more than 20% in both Global Trade and Receivables Finance, and Global Liquidity and Cash Management.

5

Earnings Release - 3Q16 (continued)

#### Adjusted performance

Adjusted performance is computed by adjusting reported results for the period-on-period effects of foreign currency translation differences and significant items, which distort period-on-period comparisons.

We use 'significant items' collectively to describe the group of individual adjustments that are excluded from reported results when arriving at adjusted performance. These items, which are detailed below, are ones that management and investors would ordinarily identify and consider separately when assessing performance in order to understand underlying trends in the business.

These items include the operating results for our Brazil operations sold to Banco Bradesco S.A. on 1 July 2016, as well as the loss recognised on disposal.

We consider adjusted performance provides useful information for investors by aligning internal and external reporting, identifying and quantifying items management believe to be significant, and providing insight into how management assesses period-on-period performance.

Foreign currency translation differences

Foreign currency translation differences reflect the movements of the US dollar against most major currencies. We exclude translation differences when deriving constant currency data because using this data allows us to assess balance sheet and income statement performance on a like-for-like basis to better understand the underlying trends in the business.

Foreign currency translation differences are computed by retranslating into US dollars for non-US dollar branches, subsidiaries, joint ventures and associates:

in the income statement for 9M15, at the average rates of exchange for 9M16;

in the income statement for quarterly periods, at the average rates of exchange for 3Q16; and

the closing prior period balance sheets at the prevailing rates of exchange on 30 September 2016.

#### Significant items

The tables in the Appendix starting on page 30 detail the effect of significant items on each of our geographical segments and global businesses during 9M16 and 3Q16, and the respective comparatives in 2015.

#### **HSBC HOLDINGS PLC**

6

# Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance

Nine months ended 30 Sep			Quarter ended 30 Sep			
2016 \$m	2015 \$m		2016 \$m	2015 \$m		
Revenue Replana	48,028		9,512	15,085		
Currency translation	(2,233	)		(658)		
Significant items	(5,701	)	3,275	(1,899 )		
DVA on (96 ) derivative contracts	(416	)	55	(251 )		
fair value mov&ments on	353		(12 )	308		
non-qualifying hedges	g					
loss on sale of						
several tranthes of	-		119	17		
real estate secured accounts						
in the US - (584 ) gain	-		-	-		
on disposal of						
our membership interest						
in Visa						

```
Europe
- gain
on
the
partial
sale \\
              (1,372) -
of -
shareholding
in
Industrial
Bank
own
144
credit
              (1,775 ) 1,370
                                    (1,125)
spread
provisions/(releases)
arising
from
the
ongoing
review of (2
            ) (2
                       ) -
                                    10
compliance
with
the UK
Consumer
Credit
Act
loss
and
trading
results
from
              (2,489 ) 1,743
                                    (858)
                                           )
disposed-of
operations
in
Brazil1
Adj3191413
              40,094
                          12,787
                                     12,528
LICs
Reptareal ) (2,077 ) (566
                                  ) (638
                                           )
Currency
               155
                                     (3
                                            )
translation
Significant
items 48
              609
                                     207
- 748
              609
                                     207
trading
results
```

from disposed-of operations in Brazil1 Adj(2s,11=824 ) (1,313 ) (566 ) (434 Operating expenses Reparted (9,039) (28,226) (8,721) (9,039) Currency 1,476 437 translation Significant items 204 3,716 1,473 1,088 costs 2,032 165 1,014 165 to achieve2 costs to 28 53 28 estab4i3sh UK ring-fenced bank3 impairment of GP**B**00 Europe goodwill regulatory pro(46) ons ) 154 (50 ) 7 in **GPB** - restructuring and 117 other related costs 135 - 723 1,279 settlements and provisions connection with

legal

matters					
UK cus#80er redress programmes	204		456	67	
trading results from 1,059 disposed-of operations in Brazil1	1,769		-	686	
Adjuntatel45)	(23,034	)	(7,248)	(7,514	)
Share of profit in associates and					
joint ventures Replo <b>856</b>	2,000		618	689	
Currency translation	(86	)		(29	)
Significant					
items	1		-	-	
. 1	1		-	-	
items - trading results from disposed-of operations in			- 618	- 660	
trading results from disposed-of operations in Brazil1	1		- 618	- 660	
items  trading results from disposed-of operations in Brazil1  Adjl.857  Profit before tax Repk0157	1		- 618 843	660	
items  trading results from disposed-of operations in Brazil1  Adjlustod  Profit before tax	1,915	)			)
items - trading results from disposed-of operations in Brazil1  Adjlustod  Profit before tax Repk01557 Currency	1 1,915 19,725			6,097	)
trading results from disposed-of operations in Brazil1  Adjlustod  Profit before tax Replutot7 Currency translation Significant	1 1,915 19,725 (688	)	843	6,097 (253	

I	I	(	Z,

-			
ope5a2i04g	3,716	1,473	1,088
expenses			
-			
share			
in 1	1		
profit	1	_	_
of			
associates			
Adj <b>h6t68</b> 1	17,662	5,591	5,240

Includes loss on disposal, trading results, and foreign currency translation of operations in Brazil, which were sold on 1 July 2016. Trading results include inter-company transactions with other HSBC group entities. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above. Further details are included in the Appendix on pages 30 to 37.

- Transformation costs to deliver the cost reduction and productivity outcomes outlined in our Investor Update in June 2015.
- 3 Since 1 July 2015, costs to establish the UK ring-fenced bank have been classified as a significant item.

# HSBC HOLDINGS PLC

7

Earnings Release - 3Q16 (continued)

Financial performance commentary

Profit/(loss) before tax by global business and geographical region

	Nine months et 30 Sep 2016 \$m	nded 30 Sep20151 \$m	Quarter ended 30 Sep 2016 \$m	30 Jun20161 \$m	30 Sep20151 \$m
By global business					
Retail Banking and Wealth Management	2,648	4,522	266	1,249	1,160
Commercial Banking	5,839	6,749	1,535	2,254	2,226
Global Banking and Markets	5,967	6,895	1,961	1,885	2,141
Global Private Banking	(406)	261	151	(667)	81
Other	(3,491)	1,298	(3,070 )	(1,113)	489
	10,557	19,725	843	3,608	6,097

By geographical region								
Europe	(32	)	3,801	(1,617	)	(113	)	1,581
Asia	10,815		12,948	3,660		3,625		3,548
Middle East and North Africa	1,308		1,232	329		470		346
North America	116		1,169	66		(314	)	479
Latin America	(1,650	)	575	(1,595	)	(60	)	143
	10,557		19,725	843		3,608		6,097

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities 1 over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

Adjusted PBT by global business and region is presented to support the commentary on adjusted performance on the following pages.

Adjusted profit/(loss) before tax by global business and geographical region

Nine mon ended 30		Quarter 6	ended 30
2016	20151	2016	20151
\$m	\$m	\$m	\$m
By	ΨΠ	ΨΠ	ΨΠ
global			
business			
Retail			
Banking			
and4,908	5,322	1,799	1,510
Wealth			
Management			
Commercial	6,428	2,096	2,080
Banking	0,120	2,000	2,000
Global			
Banking 6,506 and	6,988	2,513	1,926
	0,700	2,313	1,520
Markets			
Global			
Private	402	109	86
Banking			,
Oth( $e$ lr,447)	(1,478)	(926)	(362)
16,681	17,662	5,591	5,240
10,081	17,002	3,391	3,240
Ву			
geographical			
region			
Eur <b>2</b> p <b>5</b> 3	3,482	863	819
Asia1,007	11,286	3,804	3,451

Middle East			
and1,370	1,190	379	328
North			
Africa			
North 1,067 America	1,461	383	556
Latin 484 America	243	162	86
16,681	17,662	5,591	5,240

1 In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA.

Comparative data for Europe and MENA have been re-presented accordingly.

The tables on pages 30 to 37 reconcile reported to adjusted results for each of our geographical regions and global businesses.

3Q16 compared with 3Q15 - reported results Movement in reported profit before tax compared with 3Q15

# HSBC HOLDINGS PLC

8

Earnings Release - 3Q16 (continued)

	3Q16 \$m	3Q15 \$m	Var \$m	%
Revenue LICs Operating expenses Share of profit from associates and JVs	9,512 (566 ) (8,721 ) 618	(/	(5,573) 72 318 (71)	(37 ) 11 4 (10 )
Profit before tax	843	6,097	(5,254)	(86)

In 3Q16, reported PBT of \$0.8bn was \$5.3bn lower than in 3Q15. This was mainly due to a net unfavourable movement of \$5.4bn in significant items and the adverse effect of foreign currency translation movements of \$0.3bn, which are described in more detail on page 7. Movements in significant items included:

adverse fair value movements of \$1.4bn arising from changes in credit spreads on our own debt designated at fair value, compared with favourable movements of \$1.1bn in 3Q15;

a \$1.7bn loss recognised on the sale of our Brazil business to Banco Bradesco S.A., which completed on 1 July 2016 (in 3Q16, the operating results of our Brazil business were minimal);

costs to achieve of \$1.0bn in 3Q16 compared with \$0.2bn in 3Q15; and

UK customer redress of \$0.5bn in 3Q16 compared with \$0.1bn in 3Q15.

These items had the effect of reducing reported PBT in RBWM, CMB and GB&M, although PBT in GPB rose. Excluding all significant items and the adverse effects of foreign currency translation differences between the periods, PBT rose by \$0.4bn. The business drivers affecting our performance are covered in detail in the section below (see '3Q16 compared with 3Q15 - adjusted results' on this page).

Reported revenue of \$9.5bn was \$5.6bn lower than in 3Q15, notably driven by the adverse movements in the credit spread on our debt as mentioned above, and the unfavourable effects of foreign currency translation of \$0.7bn between the periods. In addition, our reported revenue includes a loss recognised on the sale of our Brazil business of \$1.7bn in 3Q16 compared with operating revenue of \$0.9bn in Brazil in 3Q15. As a result of these items, reported revenue fell in all of our global businesses.

Reported LICs of \$0.6bn were \$0.1bn lower than in 3Q15, notably driven by the sale of our business in Brazil, where we recorded \$0.2bn of LICs in 3Q15.

Reported operating expenses of \$8.7bn were \$0.3bn lower, as the adverse impact of significant items mentioned above (including the operating expenses for Brazil of nil in 3Q16 compared with \$0.7bn in 3Q15) was broadly offset by the favourable effects of foreign currency translation between the periods of \$0.4bn. Operating expenses fell in RBWM, CMB, GB&M and GPB, partly offset by a rise in Other.

3Q16 compared with 3Q15 - adjusted results Movement in adjusted profit before tax compared with 3Q15

	3Q16 \$m	3Q15 \$m	Var \$m	%
Revenue LICs Operating expenses Share of profit from associates and JVs	12,787 (566 ) (7,248 ) 618	12,528 (434 ) (7,514 ) 660	,	2 (30) 4 (6)
Profit before tax	5,591	5,240	351	7

On an adjusted basis, PBT of \$5.6bn was \$0.4bn or 7% higher than 3Q15, reflecting an increase in revenue and lower costs, partly offset by an increase in LICs.

Adjusted revenue of \$12.8bn increased by \$0.3bn or 2%, mainly in GB&M (up \$0.5bn or 13%) and in RBWM (up \$0.3bn or 6%). Revenue in CMB was broadly unchanged. Key drivers are as follows:

In GB&M adjusted revenue increased by \$0.5bn, driven by client-facing GB&M (up \$0.4bn or 11%). This was primarily in our fixed income businesses - Rates (up \$0.2bn) and Credit (up \$0.2bn) - as we gained market share, notably in Europe, and improved client flows, which more than offset net adverse movements in Rates of \$0.2bn on our own credit spreads in structured liabilities. Revenue also rose in Principal Investments (\$0.1bn) reflecting higher gains on disposal. By contrast, revenue fell in Equities (down \$0.1bn), resulting from unfavourable movements on our own credit spreads in structured liabilities in 3Q16 of \$0.1bn, compared with favourable movements of \$0.1bn in 3Q15. Excluding these movements, revenue in Equities was broadly unchanged. In legacy credit, revenue increased by \$0.1bn following higher revaluation gains in 3Q16.

In RBWM, adjusted revenue rose by \$0.3bn. In Principal RBWM (up \$0.4bn), this was driven by an increase in revenue in wealth management of \$0.3bn arising from unfavourable market conditions in insurance manufacturing in Asia in 3Q15. Current account and savings revenue also increased, by \$0.1bn, as we grew deposit balances in most regions and benefited from wider spreads, primarily in Hong Kong, Mexico and Argentina. By contrast, revenue from personal lending fell by \$0.1bn, driven by lower credit card revenue, notwithstanding growth in lending volumes in Hong Kong, the UK and Mexico. In our US run-off business, revenue fell by \$0.1bn as we continued to reduce the size of our US CML run-off portfolio.

These increases were partly offset:

In Other, adjusted revenue decreased \$0.7bn, partly reflecting higher interest expense relating to long-term debt issued by HSBC Holdings plc. The remainder of the decrease related to a number of intra-group adjustments, which were largely offset within the global businesses.

Adjusted LICs of \$0.6bn were \$0.1bn or 30% higher. In RBWM, LICs increased by \$0.1bn, principally in Mexico reflecting our strategic focus on growing unsecured lending balances.

HSBC HOLDINGS PLC

Earnings Release - 3Q16 (continued)

Additionally, in CMB LICs increased from a small number of charges against specific exposures, notably in Hong Kong, mainland China and Spain, as well as an increase in charges in the UK.

Adjusted operating expenses of \$7.2bn were \$0.3bn or 4% lower, despite inflationary pressures. This primarily reflected the effect of our transformational cost saving through organisational design, reduced FTEs and branch optimisation, as well as lower performance costs across the business.

9M16 compared with 9M15 - reported results Movement in reported profit before tax compared with 9M15

> 9M16 9M15 Var \$m \$m \$m %

Revenue	38,982	48,028	(9,046)	(19	)
LICs	(2,932)	(2,077)	(855)	(41	)
Operating expenses	(27,349)	(28,226)	877	3	
Share of profit from associates and JVs	1,856	2,000	(144)	(7	)
Profit before tax	10,557	19,725	(9,168)	(46	)

Reported PBT of \$10.6bn in 9M16 was \$9.2bn or 46% lower than in 9M15. This was primarily due to net adverse movements relating to significant items and the unfavourable effects of foreign currency translation, which are described in more detail below and on page 7. Excluding significant items and currency translation, adjusted profit before tax fell by \$1.0bn. The business drivers affecting performance are covered in detail in the section below (see '9M16 compared with 9M15 - adjusted results').

Movement in reported revenue compared with 9M15

	9M16	9M15	Var	
	\$m	\$m	\$m	%
RBWM	15,306	17,912	(2,606)	(15)
CMB	10,320	11,236	(916)	(8)
GB&M	12,927	14,786	(1,859)	(13)
GPB	1,435	1,685	(250)	(15)
Other1	(1,006)	2,409	(3,415)	(142)
Total	38,982	48,028	(9,046)	(19)

#### 1 Other includes Inter-segment.

Reported revenue of \$39.0bn in 9M16 was \$9.0bn or 19% lower than in 9M15, in part due to a net unfavourable movement in significant items of \$5.9bn, which included:

adverse fair value movements of \$0.1bn arising from changes in credit spreads on our own debt designated at fair value, compared with favourable movements of \$1.8bn in 9M15;

the \$1.7bn loss recognised on the sale of our Brazil business to Banco Bradesco S.A., which we completed on 1 July 2016. In addition, the reported results include the revenue earned in our Brazil business of \$1.5bn in 9M16 compared with \$2.5bn in 9M15; and

the non-recurrence of a \$1.4bn gain on the sale of part of our shareholding in Industrial Bank in 9M15; partly offset by

a \$0.6bn gain on the disposal of our membership interest in Visa Europe in 2Q16.

In addition, foreign currency translation between the periods had an adverse effect of \$2.2bn. These factors contributed to a fall in reported revenue in all of our global businesses. Excluding significant items and the adverse effects of foreign currency translation differences between the periods, revenue fell by \$0.9bn, which is described in

detail below.

Reported LICs of \$2.9bn were \$0.9bn higher than in 9M15. The reported results include LICs incurred in our Brazil business of \$0.7bn in 9M16 compared with \$0.6bn in 9M15. In addition, LICs rose in our GB&M, CMB and RBWM businesses. This was partly offset by the favourable effect of foreign currency translation differences between the periods of \$0.2bn.

Reported operating expenses of \$27.3bn were \$0.9bn or 3% lower than in 9M15. This includes favourable effects of currency translation of \$1.5bn between the periods, although these were broadly offset by an increase in significant items of \$1.5bn, including:

costs to achieve of \$2.0bn in 9M16 compared with \$0.2bn in 9M15; and

an impairment of \$0.8bn relating to goodwill in our GPB business in Europe; partly offset by

a reduction of \$0.6bn in settlements and provisions in connection with legal matters.

In addition, the reported results include the operating expenses incurred in our Brazil business of \$1.1bn in 9M16, compared with \$1.8bn in 9M15.

Excluding significant items and the adverse effects of foreign currency translation differences between the periods, operating expenses fell by \$0.9bn. Reductions in RBWM, CMB and GB&M, were partly offset by a rise in GPB and Other. The reductions partly reflected the effects of our cost-saving initiatives, which are described in more detail below.

Reported income from associates of \$1.9bn decreased by \$0.1bn.

On 3 October 2016, the Board announced a third interim dividend of \$0.10 per ordinary share.

9M16 compared with 9M15 - adjusted results

Movement in adjusted profit before tax compared with 9M15

	9M16 \$m	9M15 \$m	Var \$m	%
Revenue	39,153	40,094	(941)	
LICs Operating expenses	(2,184) $(22,145)$	(1,313 ) (23,034 )	(871) 889	(66 ) 4
Share of profit from associates and JVs	1,857	1,915	(58)	(3)
Share of profit from associates and 3 v s	1,037	1,713	(30 )	(3)
Profit before tax	16,681	17,662	(981)	(6)

On an adjusted basis, PBT of \$16.7bn was \$1.0bn or 6% lower than in 9M15. This was primarily driven by lower revenue and higher LICs, partly offset by a decrease in operating expenses.

# HSBC HOLDINGS PLC 10

Earnings Release - 3Q16 (continued)

Movement in adjusted revenue compared with 9M15

	9M16	9M15	Var	
	\$m	\$m	\$m	%
RBWM	14,961	15,525	(564)	(4)
Principal RBWM	14,393	14,668	(275)	(2)
US CML run-off portfolio	568	857	(289)	(34)
CMB	10,343	10,164	179	2
GB&M	13,062	13,394	(332)	(2)
Client facing GB&M and BSM	13,036	13,303	(267)	(2)
Legacy credit	26	91	(65)	(71)
GPB	1,426	1,599	(173)	(11)
Other1	(639)	(588)	(51)	(9)
Total	39,153	40,094	(941)	(2)

#### 1 Other includes Inter-segment.

Adjusted revenue of \$39.2bn was \$0.9bn or 2% lower. Notably:

In GB&M, adjusted revenue was \$0.3bn or 2% lower than in 9M15. This was partly due to a decrease in our client-facing business (down \$0.3bn or 3%), mainly in Equities, reflecting lower global trading volumes. FX revenue also fell, particularly in 1Q16, caused by market uncertainty leading to a fall in client activity, although this recovered in 2Q16 and 3Q16. By contrast, revenue increased in our fixed income businesses - Rates and Credit - as we gained market share, notably in 3Q16 in Europe, and from improved client flows. Rates and Equities were also affected by net adverse movements of \$0.1bn and \$0.2bn respectively in our own credit spreads on structured liabilities. In Global Liquidity and Cash Management, revenue increased as we won new client mandates, grew average balances and benefited from wider spreads.

In RBWM, adjusted revenue decreased by \$0.6bn or 4%. In our Principal RBWM business (down \$0.3bn or 2%), decreases were primarily in Wealth Management, following a strong performance in the first half of 2015. In investment distribution, revenue fell (down \$0.4bn), mainly in Asia due to lower retail-securities and mutual-funds turnover. In addition, there was lower revenue in life insurance manufacturing (down \$0.2bn), primarily in Europe, due to adverse market updates as a result of interest rate movements. Personal lending revenue also decreased (\$0.2bn down) because of lower credit card revenue in the UK, despite higher overall lending volumes in Hong Kong, the UK and Mexico. By contrast, current account and savings revenue increased (up \$0.3bn), as we grew customer deposit balances in most regions, notably Hong Kong and the UK. We also benefited from wider spreads in Hong Kong, Mexico and Argentina. In our US run-off portfolio, revenue decreased by \$0.3bn reflecting lower average lending balances and the impact of portfolio sales.

In GPB, adjusted revenue fell by \$0.2bn or 11%, driven by lower brokerage and trading activity in both Europe and Asia. This reflected adverse market sentiment and unfavourable market conditions, notably in the first half of the year.

These factors were partly offset:

In CMB, adjusted revenue rose by \$0.2bn or 2%. This increase included growth in Global Liquidity and Cash Management (up \$0.1bn), notably because of increased balances and wider spreads in Hong Kong and increased balances in the UK. Revenue in Credit and Lending also increased (up \$0.1bn), driven by continued loan growth in the UK. This was partly offset by lower revenue in Global Trade and Receivables Finance, mainly in Asia and MENA. This was driven by a reduction in world trade and resulting reduction in trade lending in the market. In Asia, we were also affected by Chinese corporates reverting to mainland China for financing due to lower interest rates. Notwithstanding these factors, we gained share in key markets such as Hong Kong and Singapore.

Adjusted LICs of \$2.2bn were \$0.9bn higher, reflecting increases in our GB&M, CMB and RBWM businesses:

In GB&M (up \$0.4bn), we incurred individually assessed charges, notably in the oil and gas, and metals and mining sectors, primarily in the US and Australia in 9M16. These compared with net releases in 9M15.

In CMB (up \$0.2bn), our individually assessed charges increased in a small number of countries, notably in Canada in the energy sector, and to a lesser extent in Spain in the construction sector, and in Hong Kong in several sectors. In addition, we increased our collectively assessed allowances in the UK, compared with a net release in 9M15.

In RBWM (up \$0.2bn), LICs rose, notably due to an increase of \$0.1bn in Mexico, reflecting our strategic focus on growing unsecured lending. In the UK, LICs also grew due to net charges on mortgage balances, compared with a net release in 9M15.

Adjusted operating expenses of \$22.1bn were \$0.9bn or 4% lower than in 9M15, despite inflationary pressures and increases in regulatory programmes and compliance costs. This primarily reflected transformational cost savings of \$1.3bn achieved year on year, with run-rate savings of around \$2.8bn since the commencement of our cost-saving programme.

Run-the-bank costs of \$20.2bn were \$0.3bn lower compared with 9M15 and change-the-bank costs of \$2.1bn were \$0.5bn lower compared with the same period. This reflected:

in RBWM, the effects of our transformational cost-saving initiatives, which included our branch optimisation programme;

in GB&M, cost reductions driven by reduced performance-related pay, disciplined cost management, improved process efficiencies including material FTE reductions and technology delivery rationalisation; and

in CMB, lower costs due to ongoing cost discipline and the impact of our transformation initiatives, which more than offset inflation.

The savings above continue to be supported by benefits of transformational savings in our technology, operations and other functions.

Included within the above, our total expenditure on regulatory programmes and compliance, comprising both run-the-bank and change-the-bank elements, was \$2.2bn, up \$0.2bn or 10% from 9M15. This reflected the ongoing

#### HSBC HOLDINGS PLC

11

Earnings Release - 3Q16 (continued)

implementation of our Global Standards programme to enhance our financial crime risk controls and capabilities, and meet our external commitments.

The number of employees expressed in FTEs at 30 September 2016 was 234,681, a decrease of 1,378 from 31 December 2015. This was primarily driven by reductions across global businesses, offset by investment in compliance and costs-to-achieve FTEs.

Adjusted income from associates of \$1.9bn fell by \$0.1bn.

The effective tax rate for 9M16 of 29.3% was higher than the 18.0% rate in 9M15, principally due to the non-deductible loss on disposal of our Brazil operations and the UK government's 8% surcharge on UK banking profits.

Balance sheet commentary compared with 30 June 2016

Total reported assets fell by \$50.9bn, notably due to the completion of the sale of our Brazil business to Banco Bradesco S.A. (a \$48.3bn reduction).

Reported loans and advances to customers decreased by \$6.7bn during 3Q16, and included:

adverse currency translation movements of \$9.5bn; partly offset by

a \$2.4bn increase in corporate overdraft balances in Europe that did not meet the criteria for netting, with a corresponding rise in customer accounts.

Excluding these factors, customer lending was broadly unchanged. Lending rose mainly in Europe, primarily in the UK due to continued growth in CMB term lending and in RBWM in mortgages as we increased the use of broker channels. This was partly offset by our continued focus on reducing legacy portfolios, primarily transfers to 'Assets held for sale' of US first lien mortgage balances (a \$0.9bn reduction). Balances also fell in CMB in North America from repayments and maturities, and in MENA in both

CMB and GB&M as we ran off certain portfolios and focused on return optimisation.

Reported customer account balances increased by \$5.5bn during 3Q16, and included:

adverse currency translation movements of \$12.5bn; partly offset by

a \$2.4bn increase in corporate current account balances, in line with the increase in corporate overdrafts.

Excluding these movements, customer accounts increased by \$15.6bn, mainly in Asia from RBWM and Global Liquidity and Cash Management.

#### Net interest margin

Net interest margin for 9M16 fell on a reported basis, compared with 9M15, in part driven by the adverse effects of currency translation and the sale of our Brazil business to Banco Bradesco S.A. Excluding currency movements and the sale of Brazil, our net interest margin fell, as gross yields on customer lending remained under pressure, principally in the UK on mortgages and term lending, as well as from the accelerated run-off and sales in the US CML portfolio. However, yields on customer lending were unchanged in Asia. By contrast, in Mexico and Argentina, we benefited from the effects of central bank rate rises across our asset portfolio.

However, we had a lower cost of funds, notably from a reduction in our cost of customer accounts in Asia, reflecting a shift in our portfolio in HK to lower-cost current accounts and the effects of lower central bank rates in China, Australia and India.

#### Notes

Income statement comparisons, unless stated otherwise, are between the quarter ended 30 September 2015 and the quarter ended 30 September 2016, or between the nine months ended 30 September 2015 and the corresponding nine months in 2016. Balance sheet comparisons, unless otherwise stated, are between balances at 30 September 2016 and the corresponding balances at 30 June 2016.

The financial information on which this Earnings Release is based, and the data set out in the appendix to this statement, are unaudited and have been prepared in accordance with HSBC's significant accounting policies as described on pages 347 to 358 of the Annual Report and Accounts 2015.

The Board has adopted a policy of paying quarterly interim dividends on the ordinary shares. Under this policy, it is intended to have a pattern of three equal interim dividends with a variable fourth interim dividend. Dividends are declared in US dollars and, at the election of the shareholder, paid in cash in one of, or in a combination of, US dollars, sterling and Hong Kong dollars or, subject to the Board's determination that a scrip dividend is to be offered in respect of that dividend, may be satisfied in whole or in part by the issue of new shares in lieu of a cash dividend.

#### HSBC HOLDINGS PLC

12

Earnings Release - 3Q16 (continued)

Cautionary statement regarding forward-looking statements

This Earnings Release contains certain forward-looking statements with respect to HSBC's financial condition, results of operations, capital position and business.

Statements that are not historical facts, including statements about HSBC's beliefs and expectations, are forward-looking statements. Words such as 'expects', 'anticipates', 'intends', 'plans', 'believes', 'seeks', 'estimates', 'potential' and 'reasonably possible', variations of these words and similar expressions are intended to identify

forward-looking statements. These statements are based on current plans, estimates and projections, and therefore undue reliance should not be placed on them. Forward-looking statements speak only as of the date they are made. HSBC makes no commitment to revise or update any forward-looking statements to reflect events or circumstances occurring or existing after the date of any forward-looking statements.

Written and/or oral forward-looking statements may also be made in the periodic reports to the US Securities and Exchange Commission, summary financial statements to shareholders, proxy statements, offering circulars and prospectuses, press releases and other written materials, and in oral statements made by HSBC's Directors, officers or employees to third parties, including financial analysts.

Forward-looking statements involve inherent risks and uncertainties. Readers are cautioned that a number of factors could cause actual results to differ, in some instances materially, from those anticipated or implied in any forward-looking statement.

#### These include, but are not limited to:

changes in general economic conditions in the markets in which we operate, such as continuing or deepening recessions and fluctuations in employment beyond those factored into consensus forecasts; changes in foreign exchange rates and interest rates; volatility in equity markets; lack of liquidity in wholesale funding markets; illiquidity and downward price pressure in national real estate markets; adverse changes in central banks' policies with respect to the provision of liquidity support to financial markets; heightened market concerns over sovereign creditworthiness in over-indebted countries; adverse changes in the funding status of public or private defined benefit pensions; and consumer perception as to the continuing availability of credit and price competition in the market segments we serve;

changes in government policy and regulation, including the monetary, interest rate and other policies of central banks and other regulatory authorities; initiatives to change the size, scope of activities and interconnectedness of financial institutions in connection with the implementation of stricter regulation of financial institutions in key markets worldwide; revised capital and liquidity benchmarks which could serve to deleverage bank balance sheets and lower returns available from the current business model and portfolio mix; imposition of levies or taxes designed to change business mix and risk appetite; the conduct of business of financial institutions in serving their retail customers, corporate clients and counterparties; the standards of market conduct; the costs, effects and outcomes of product regulatory reviews, actions or litigation, including any additional compliance requirements; expropriation, nationalisation, confiscation of assets and changes in legislation relating to foreign ownership; changes in bankruptcy legislation in the principal markets in which we operate and the consequences thereof; general changes in government policy that may significantly influence investor decisions; extraordinary government actions as a result of current market turmoil; other unfavourable political or diplomatic developments producing social instability or legal uncertainty which in turn may affect demand for our products and services; and the effects of competition in the markets where we operate including increased competition from non-bank financial services companies, including securities firms; and

factors specific to HSBC, including our success in adequately identifying the risks we face, such as the incidence of loan losses or delinquency, and managing those risks (through account management, hedging and other techniques). Effective risk management depends on, among other things, our ability through stress testing and other techniques to prepare for events that cannot be captured by the statistical models we use; our success in addressing operational, legal and regulatory, and litigation challenges, notably compliance with the Deferred Prosecution Agreement with US authorities; and the other risks and uncertainties we identify in 'top and emerging risks' on pages 16 and 17 of the Interim Report 2016.

#### For further information contact:

Investor Relations Media Relations UK - Richard O'Connor UK - Heidi Ashley

Tel: +44 (0) 20 7992 2045

Email: investorrelations@hsbc.com

Hong Kong - Hugh Pye Hong Kong - Gareth Hewett

Tel: +852 2822 4908 Tel: +852 2822 4929

# **HSBC HOLDINGS PLC**

13

Earnings Release - 3Q16 (continued)

# Summary consolidated income statement

	Nine months 30 Sep 2016 \$m	S 6	sended 30 Sep 2015 \$m		Quarter end 30 Sep 2016 \$m	led	30 Jun 2016 \$m		30 Sep 2015 \$m	
Net interest income Net fee income Net trading income	22,945 9,848 7,555		24,472 11,234 7,315		7,185 3,262 2,231		7,847 3,389 2,488		8,028 3,509 2,742	
Changes in fair value of long-term debt issued and related derivatives Net income/(expense) from other financial instruments designated at fair value	(1,402 1,150	)	1,947 (165	)	(1,672 859	)	(420 286	)	623 (1,507	)
Net income/(expense) from financial instruments designated at fair value Gains less losses from financial investments Dividend income Net insurance premium income Other operating income/(expense)	(252 s 1,271 78 7,891 (847	)	1,782 2,048 96 8,100 1,107		(813 306 14 2,535 (1,491	)	(134 773 36 2,441 472	)	(884 174 28 2,493 271	)
Total operating income	48,489	,	56,154		13,229	,	17,312		16,361	
Net insurance claims and benefits paid and movement in liabilities to policyholders	(9,507	)	(8,126	)	(3,717	)	(2,818	)	(1,276	)
Net operating income before loan impairment charges and othercredit risk provisions	38,982		48,028		9,512		14,494		15,085	

Loan impairment charges and other credit risk provisions	(2,932	)	(2,077	)	(566	)	(1,205	)	(638	)
Net operating income Total operating expenses	36,050 (27,349	)	45,951 (28,226	)	8,946 (8,721	)	13,289 (10,364	)	14,447 (9,039	)
Operating profit Share of profit in associates and joint	8,701		17,725		225		2,925		5,408	
ventures	1,856		2,000		618		683		689	
Profit before tax Tax expense	10,557 (3,094	)	19,725 (3,541	)	843 (803	)	3,608 (720	)	6,097 (634	)
•	•	,		,		,	`	,	`	,
Profit after tax	7,463		16,184		40		2,888		5,463	
Profit/(loss) attributable to shareholders of the parent company	6,708		14,847		(204	)	2,611		5,229	
Profit attributable to non-controlling interests	755		1,337		244		277		234	
	\$		\$		\$		\$		\$	
Basic earnings per ordinary share	0.29		0.73		(0.03)		0.13		0.25	
Diluted earnings per ordinary share Dividend per ordinary share (in respect of	0.29		0.72		(0.03)		0.12		0.25	
the period)	0.30		0.30		0.10		0.10		0.10	
	%		%		%		%		%	
Return on average ordinary shareholders' equity (annualised)	4.4		10.7		(1.4	)	5.7		10.9	
Pre-tax return on average risk-weighted assets (annualised)	1.3		2.2		0.3		1.3		2.1	
Cost efficiency ratio	70.2		58.8		91.7		71.5		59.9	

# **HSBC HOLDINGS PLC**

14

Earnings Release - 3Q16 (continued)

Summary consolidated balance sheet

At 30 Sep 2016 30 Jun 2016 31 Dec 2015 \$m \$m \$m

Assets

Cash and balances at central banks Trading assets Financial assets designated at fair value Derivatives Loans and advances to banks Loans and advances to customers Reverse repurchase agreements - non-trading Financial investments Assets held for sale Other assets	120,270 293,253 25,285 334,411 95,579 880,851 192,061 455,681 2,036 157,834		128,272 280,295 23,901 369,942 92,199 887,556 187,826 441,399 50,305 146,454		98,934 224,837 23,852 288,476 90,401 924,454 146,255 428,955 43,900 139,592	
Total assets	2,557,261		2,608,149		2,409,656	
Liabilities and Equity Liabilities Deposits by banks Customer accounts Repurchase agreements - non-trading Trading liabilities Financial liabilities designated at fair value Derivatives Debt securities in issue Liabilities under insurance contracts Liabilities of disposal groups held for sale Other liabilities	71,525 1,296,444 108,500 208,507 88,003 329,098 71,650 76,131 853 111,238		69,900 1,290,958 98,342 188,698 78,882 368,414 87,673 73,416 43,705 109,864		54,371 1,289,586 80,400 141,614 66,408 281,071 88,949 69,938 36,840 102,961	
Total liabilities	2,361,949		2,409,852		2,212,138	
Equity Total shareholders' equity Non-controlling interests	188,108 7,204		191,257 7,040		188,460 9,058	
Total equity	195,312		198,297		197,518	
Total liabilities and equity	2,557,261		2,608,149		2,409,656	
Ratio of customer advances to customer accounts	67.9	%	68.8	%	71.7	%

# HSBC HOLDINGS PLC

15

Earnings Release - 3Q16 (continued)

# Capital

Transitional own funds disclosure

Ref*		At 30 Sep 2016 \$m	30 Jun 2016 \$m	31 Dec 2015 \$m
6 28	Common equity tier 1 capital before regulatory adjustments Total regulatory adjustments to common equity tier 1	163,320 (37,483)	166,118 (35,448 )	164,183 (33,320 )
29	Common equity tier 1 capital1	125,837	130,670	130,863
36 43	Additional tier 1 capital before regulatory adjustments Total regulatory adjustments to additional tier 1 capital	21,786 (158 )	21,784 (142 )	22,621 (181 )
44	Additional tier 1 capital	21,628	21,642	22,440
45	Tier 1 capital	147,465	152,312	153,303
51 57	Tier 2 capital before regulatory adjustments Total regulatory adjustments to tier 2 capital	34,588 (433 )	34,849 (368 )	36,852 (322 )
58	Tier 2 capital	34,155	34,481	36,530
59	Total capital	181,620	186,793	189,833
60	Total risk-weighted assets	904,062	1,082,184	1,102,995
61 62 63	Capital ratios and buffers Common equity tier 1 ratio Tier 1 ratio Total capital ratio	% 13.9 16.3 20.1	% 12.1 14.1 17.3	% 11.9 13.9 17.2

<sup>\*</sup> The references identify the lines prescribed in the EBA template.

#### Capital

Our CET1 capital ratio increased to 13.9%.

Following a recent clarification of policy by the PRA, at 30 September 2016 the regulatory treatment of our investment in BoCom changed from proportional consolidation of RWAs to a deduction from capital (subject to regulatory thresholds). The change in treatment resulted in net reported RWAs related to the BoCom investment decreasing by \$120.9bn, with a threshold deduction from capital of \$5.6bn. The net impact on our reported CET1 ratio at 30 September 2016 was an increase of 104 basis points. The revised regulatory treatment is more consistent with our financial reporting treatment of BoCom, aligning with the equity method of accounting, and better reflects our relationship with BoCom, including the nature of our obligations and financial commitments.

Since 1 January 2015 the CRD IV transitional CET1 and end point CET1 capital ratios have been aligned for HSBC Holdings plc. Transitional provisions continue to apply for additional tier 1 and tier 2 capital.

CET1 capital decreased in the quarter by \$4.8bn, due to: \$5.6bn from the change in treatment of BoCom; the share buy-back of \$2.5bn; and unfavourable foreign currency translation differences of \$1.3bn. These decreases were partly offset: by \$2.4bn from the sale of our activities in Brazil; and \$1.3bn of capital generation through profits, from ongoing activities, net of dividends and scrip. Our 2016 Pillar 2A requirement as per the PRA's Individual Capital Guidance based on a point in time assessment is 2.9% of RWAs, of which 1.6% is met by CET1. **RWAs** RWAs decreased in the quarter by \$178.1bn, of which \$6.2bn was due to foreign currency translation differences. The decrease was primarily from the change of regulatory treatment of our investment in BoCom. RWA initiatives reduced RWAs by \$57.2bn, partly offset by book size movements increasing RWAs by \$5.2bn. The following comments describe RWA movements in the quarter, excluding foreign currency translation differences. **RWA** initiatives The main drivers of these reductions were:

\$39.5bn from the sale of our activities in Brazil;

\$2.4bn through the continued reduction in GB&M Legacy Credit and US run-off portfolios; and

\$15.3bn as a result of reduced exposures, refined calculations and process improvements.

Book size

Book size movements increased RWAs by \$5.2bn, principally from:

increased corporate lending in GB&M and CMB in Europe, increasing RWAs by \$4.3bn, partly offset by a decline in trade related products and corporate lending in North America and MENA reducing RWAs by \$2.8bn;

increased central bank balances and deposits and government debt securities in Asia, MENA and North America by \$3.4bn; and

# HSBC HOLDINGS PLC

16

Earnings Release - 3Q16 (continued)

financial market movements and client-driven activity, which increased market risk and counterparty credit risk by \$1.1bn.

# Methodology and policy

The reduction in RWAs relating to methodology and policy changes was mainly driven by the change of regulatory treatment of our investment in BoCom.

#### HSBC HOLDINGS PLC

17

Earnings Release - 3Q16 (continued)

# Risk-weighted assets

RWA movement by geographical region by key driver

Credit risi Europe2 \$bn	k, counte Asia \$bn	rpa	rty credit MENA2 \$bn		k and operations NorthAmerica \$bn		risk LatinAmerica \$bn	ι	Market risk \$bn		Total RWAs	8
RWAs												
at												
1 290.6	437.6		67.4		167.4		77.4		41.8		1,082.2	
Jul												
2016												
RWA												
movements												
RWA (1.9 initiatives	) (5.0	)	(1.0	)	(7.5	)	(39.6	)	(2.2	)	(57.2	)
Foreign												
* 4 0	) (0.3	)	(0.2	)	(0.2	)	(1.3	)	_		(6.2	)
movement	) (0.5	,	(0.2	,	(0.2	,	(1.5	,			(0.2	,
Acquisitions	_											
and	-		-		-		-		-		-	

Edgar Filing: HSBC HOLDINGS PLC - Form 6-K

disposals Book 248 size i	1.5	(1.1	)	(3.8	)	0.5		3.3	5.2	
Book (1.0 quality )	-	0.4		0.3		0.3		-	-	
Model updates	-	-		-		-		-	-	
portfolios moving onto IRB approach	-	-		-		-		-	-	
new/updated models	-	-		-		-		-	-	
Methodology and0.5 policy	(119.7)	(0.1	)	(0.1	)	(0.5	)	-	(119.9	)
internal updates	0.5	(0.1	)	(0.1	)	(0.2	)	-	1.7	
external updates ) - regulatory	(120.2)	-		-		(0.3	)	-	(121.6	)
Total RW(A.8 ) movement	(123.5)	(2.0	)	(11.3	)	(40.6	)	1.1	(178.1	)
RWAs at 30 288.8 Sep 2016	314.1	65.4		156.1		36.8		42.9	904.1	

Book size now includes market risk movements previously categorised as movements in risk levels.

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

RWA movement by global businesses by key driver

C	redi	t ris	k, coun	terpart	y cred	it risk	and	operat	tional	risk	ζ.
---	------	-------	---------	---------	--------	---------	-----	--------	--------	------	----

CIC	an risk, coun	iCI j	RBWM	Iu	operational ris	м												
Prin	cipalRBWM		(US run-offportfolio)		TotalRBWM		CMB		GB&M		GPB	Oth	ner		Market risk		Total RWAs	
\$bn			\$bn		\$bn		\$bn		\$bn		\$bn	\$br	1		\$bn		\$bn	
RWAs																		
at																		
1 148.	.9		27.2		176.1		414.8		395.6		18.5	35.	4		41.8		1,082.2	,
Jul																		
2016																		
RWA																		
movem																		
RWA initiativ		)	(3.6	)	(11.8	)	(21.4	)	(21.5	)	_	(0.3)	3	)	(2.2	)	(57.2	)
Foreign excharge		`			(1.1	`	(3.1	`	(1.8	`	(0.1)	(O	1	)			(6.2	`
movem	-	)	-		(1.1	)	(3.1	,	(1.6	)	(0.1)	(0.	L	,	-		(0.2	)
Acquisi																		
and-	itions		_		_		_		_		_	_			_		_	
disposa	ls																	
Book																		
sizell.1			-		1.1		2.3		(1.7	)	(0.3)	0.5			3.3		5.2	
Book (0.5		)	_		(0.5	)	0.7		(0.2	)	(0.1)	0.1			_		_	
quality		,			(0.5	,	0.7		(0.2	,	(0.1 )	0.1						
Model			_		_		_		_		_	_			_		_	
updates																		
- .C. 1:																		
portfoli																		
moving onto IR			-		-		-		-		-	-			-		-	
approac																		
approac	<b>711</b>																	
new/up	dated		_		_		_		_		_	_			_		_	
models																		
Method	lology																	
and(17.	9	)	-		(17.9	)	(87.9	)	(29.3	)	-	15.	2		-		(119.9	)
policy																		
-													_					
internal			-		1.5		2.3		(0.4	)	-	(1.	7	)	-		1.7	
updates	•																	
- oxto	1																	
externa		`	_		(19.4	`	(90.2	`	(28.0	`		16.	Ω				(121.6	`
upd(alt9s	т	)	-		(12.4	)	(30.2	)	(20.9	J	-	10.	I		-		(121.0	J
regulato	orv																	
1-501411	J																	
Tot@26.	6	)	(3.6	)	(30.2	)	(109.4	)	(54.5	)	(0.5)	15.	4		1.1		(178.1	)
RWA																		

# movement

RWAs	
at	

at								
30 122.3	23.6	145.9	305.4	341.1	18.0	50.8	42.9	904.1
Sep								
2016								

# HSBC HOLDINGS PLC

18

Earnings Release - 3Q16 (continued)

# RWAs by risk type

	RWAs at	Capital required1 at
	30 Sep 2016 \$bn	30 Sep 2016 \$bn
Credit risk	686.8	55.0
Standardised approach	175.0	14.0
IRB foundation approach	27.1	2.2
IRB advanced approach	484.7	38.8
Counterparty credit risk	70.0	5.5
Standardised approach	18.3	1.4
- CCR standardised approach	2.3	0.2
- Credit valuation adjustment	14.3	1.1
- Central counterparty	1.7	0.1
Advanced approach	51.7	4.1
- CCR IRB approach	46.6	3.7
- Credit valuation adjustment	5.1	0.4
Market risk	42.9	3.5
Internal model based	37.8	3.0
- VaR	7.5	0.6
- Stressed VaR	10.0	0.8
- Incremental risk charge	11.8	0.9
- Other VaR and stressed VaR	8.5	0.7
Standardised approach	5.1	0.5
- Interest rate positions risk	1.9	0.2
- Foreign exchange position risk	0.4	-
- Equity position risk	0.7	0.1

Book size now includes market risk movements previously categorised as movements in risk levels.

- Commodity position risk	-	-
- Securitisation	2.1	0.2
- Options	-	-
Operational risk	104.4	8.4
At 30 Sep 2016	904.1	72.4

1 'Capital required' represents the Pillar 1 capital charge at 8% of RWAs.

# HSBC HOLDINGS PLC

19

Earnings Release - 3Q16 (continued)

# RWAs by geographical region

	Europe2 \$bn	Asia \$bn	MENA2 \$bn	NorthAmerica \$bn	LatinAmerica \$bn	Total \$bn
IRB approach	176.8	197.7	21.7	110.4	5.2	511.8
- IRB advanced approach	159.4	197.7	12.0	110.4	5.2	484.7
- IRB foundation approach	17.4	-	9.7	-	-	27.1
Standardised approach	40.7	64.5	34.5	17.9	17.4	175.0
Credit risk	217.5	262.2	56.2	128.3	22.6	686.8
Counterparty credit risk	38.1	15.3	1.5	13.8	1.3	70.0
Market risk1	29.8	24.4	3.2	8.0	0.8	42.9
Operational risk	33.2	36.6	7.7	14.0	12.9	104.4
At 30 Sep 2016	318.6	338.5	68.6	164.1	37.6	904.1

<sup>1</sup> RWAs are non-additive across geographical regions due to market risk diversification effects within the Group.

#### RWAs by global business

	Principal RBWM	RBWM (US run-off portfolio)	Total RBWM	CMB	GB&M		Other	Total
	\$bn	\$bn	\$bn	\$bn	\$bn	\$bn	\$bn	\$bn
IRB approach	54.8	17.4	72.2	219.5	201.8	7.3	11.0	511.8
- IRB advanced approach	54.8	17.4	72.2	200.4	194.7	7.3	10.1	484.7

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities 2 over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

- IRB foundation approach	-	-	-	19.1	7.1	-	0.9	27.1
Standardised approach	33.5	3.8	37.3	58.1	31.4	7.0	41.2	175.0
Credit risk	88.3	21.2	109.5	277.6	233.2	14.3	52.2	686.8
Counterparty credit risk	-	-	-	-	69.5	0.2	0.3	70.0
Market risk	-	-	-	-	42.6	-	0.3	42.9
Operational risk	34.0	2.4	36.4	27.8	38.4	3.5	(1.7)	104.4
At 30 Sep 2016	122.3	23.6	145.9	305.4	383.7	18.0	51.1	904.1

Leverage ratio

Ref*		At 30 Sep 2016 \$bn		30 Jun 2016 \$bn		31 Dec 2015 \$bn	
21 20	Total leverage ratio exposure Tier 1 capital (end point)	2,529 137		2,788 142		2,794 140	
22	Leverage ratio	5.4	%	5.1	%	5.0	%
EU-23	Choice on transitional arrangements for the definition of the capital measure Total leverage ratio exposure - quarterly average Leverage ratio - quarterly average	Fully phased in 2,672 5.3	%	Fully phased in 2,819 5.1	%	Fully phased in 2,869 5.0	%

<sup>\*</sup> The references identify the lines prescribed in the EBA template.

Our leverage ratio calculated on the CRR basis was 5.4% at 30 September 2016, up from 5.1% at 30 June 2016. This was mainly due to a reduction in the exposure measure resulting from the change in regulatory treatment of our investment in BoCom.

The Group's UK leverage ratio on a modified basis, excluding qualifying central bank balances, was 5.6%. This modification to the leverage ratio exposure measure was made following recommendations by the Bank of England's Financial Policy Committee.

The Financial Policy Committee has stated that it intends to re-calibrate the leverage ratio in 2017 to take account of this modification. Any uplift in HSBC's UK leverage ratio should be considered in this context. At 30 September 2016, our UK minimum leverage ratio requirement of 3% was supplemented by an additional leverage ratio buffer of 0.2% that translates to a value of \$6bn, and a countercyclical leverage ratio buffer which results in no capital impact. We comfortably exceeded these leverage requirements.

HSBC HOLDINGS PLC

20

Earnings Release - 3Q16 (continued)

# Summary information - global businesses Retail Banking and Wealth Management

	Nine months ended 30 30 Sep 2016 Sep 2 \$m \$m		30 Sep 2015		Quarter ended 30 Sep 2016 \$m		30 Jun 2016 \$m		30 Sep 2015 \$m	
Net operating income before loan impairment chargesand other credit risk provisions	15,306		17,912		4,189		5,957		5,470	
Loan impairment charges and other credit risk provisions	(1,483	)	(1,396	)	(363	)	(539	)	(462	)
Net operating income Total operating expenses	13,823 (11,463	)	16,516 (12,308	)	3,826 (3,655	)	5,418 (4,276	)	5,008 (3,954	)
Operating profit	2,360		4,208		171		1,142		1,054	
Share of profit in associates and joint ventures	288		314		95		107		106	
Profit before tax	2,648		4,522		266		1,249		1,160	
Profit before tax related to: - Principal RBWM - US run-off portfolio	3,338 (690	)	4,698 (176	)	380 (114	)	1,708 (459	)	1,181 (21	)
	%		%		%		%		%	
Cost efficiency ratio Reported pre-tax RoRWA (annualised)	74.9 2.0		68.7 3.0		87.3 0.7		71.8 2.8		72.3 2.3	
	\$m		\$m		\$m		\$m		\$m	
Adjusted profit before tax - Principal RBWM1	4,761		4,954		1,747		1,502		1,356	

Excludes the US run-off portfolio. Adjusted profit before tax of the US run-off portfolio was \$147m for 9M16 (9M15: \$368m) and \$52m for 3Q16 (2Q16: \$71m; 3Q15: \$154m).

Principal RBWM: management view of adjusted revenue

	Nine months et 30 Sep 2016 \$m		Quarter ended 30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m
Current accounts, savings and deposits	4,035	3,737	1,307	1,346	1,231

Wealth products	3,937	4,505	1,500	1,288	1,191
Investment distribution1	2,251	2,622	804	730	784
Life insurance manufacturing	968	1,136	442	331	168
Asset Management	718	747	254	227	239
Personal lending	5,814	5,986	1,883	1,878	1,956
Mortgages	1,980	2,033	636	641	670
Credit cards	2,379	2,536	773	761	821
Other personal lending2	1,455	1,417	474	476	465
Other3	607	440	266	164	182
Revenue	14,393	14,668	4,956	4,676	4,560

<sup>&#</sup>x27;Investment distribution' includes Investments, comprising mutual funds (HSBC manufactured and third-party), structured products and securities trading, and Wealth insurance distribution, comprising HSBC manufactured and third-party life, pension and investment insurance products.

- 2 'Other personal lending' includes personal non-residential closed-end loans and personal overdrafts.
- Other' mainly includes the distribution and manufacturing (where applicable) of retail and credit protection insurance.

# HSBC HOLDINGS PLC

21

Earnings Release - 3Q16 (continued)

# Commercial Banking

	Nine months ended				Quarter ended					
	30		30		30		30		30	
	Sep 2016		Sep 2015		Sep 2016		Jun 2016		Sep 2015	
	\$m		\$m		\$m		\$m		\$m	
Net operating income before loan										
impairment chargesand other credit risk provisions	10,320		11,236		2,811		3,886		3,702	
Loan impairment charges and other credit risk provisions	(1,077	)	(757	)	(244	)	(443	)	(246	)
Net operating income	9,243		10,479		2,567		3,443		3,456	
Total operating expenses	(4,558	)	(4,997	)	(1,415	)	(1,619	)	(1,676	)

Operating profit Share of profit in associates and joint ventures	4,685	5,482	1,152	1,824	1,780
	1,154	1,267	383	430	446
Profit before tax	5,839	6,749	1,535	2,254	2,226
	%	%	%	%	%
Cost efficiency ratio	44.2	44.5	50.3	41.7	45.3
Reported pre-tax RoRWA (annualised)	2.0	2.1	1.7	2.2	2.0

## Management view of adjusted revenue

	Nine months of	ended	Quarter ended			
	30 Sep 2016	30 Sep 2015	30 Sep 2016	30 Jun 2016	30 Sep 2015	
	\$m	\$m	\$m	\$m	\$m	
Global Trade and Receivables Finance Credit and Lending Global Liquidity and Cash Management Markets products, Insurance and Investments and other	1,477 4,044 3,368 1,454	1,634 3,991 3,233 1,306	479 1,326 1,101 446	484 1,319 1,103 495	548 1,355 1,080 358	
Revenue	10,343	10,164	3,352	3,401	3,341	

# HSBC HOLDINGS PLC 22

Earnings Release - 3Q16 (continued)

## Global Banking and Markets

	Nine months ended			Quarter ended	l	
	30 Sep 2016 \$m	30 Se \$n	p 2015	30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m
Net operating income before loan impairment chargesand other credit risk provisions	12,927	14	,786	4,014	4,447	4,525
Loan impairment (charges)/recoveries and other credit risk provisions	(385	) 90	)	40	(232 )	79
Net operating income Total operating expenses	12,542 (6,976		,876 ,385 )	4,054 (2,227 )	4,215 (2,471 )	4,604 (2,595 )

Edgar Filing: HSBC HOLDINGS PLC - Form 6-K

Operating profit Share of profit in associates and joint ventures	5,566	6,491	1,827	1,744	2,009
	401	404	134	141	132
Profit before tax	5,967	6,895	1,961	1,885	2,141
	%	%	%	%	%
Cost efficiency ratio	54.0	56.7	55.5	55.6	57.3
Reported pre-tax RoRWA (annualised)	1.9	1.9	1.9	1.7	1.8

#### Management view of adjusted revenue

	Nine months en	nded	Quarter ended			
	30 Sep 2016	30 Sep 2015	30 Sep 2016	30 Jun 2016	30 Sep 2015	
	\$m	\$m	\$m	\$m	\$m	
Markets	5,190	5,457	1,736	1,760	1,391	
Legacy Credit	26	91	125	(55)	(5)	
Credit	728	547	225	332	71	
Rates	1,595	1,280	541	535	359	
Foreign Exchange	2,085	2,143	658	690	633	
Equities	756	1,396	187	258	333	
Capital Financing	2,658	2,688	933	854	924	
Global Liquidity and Cash Management	1,357	1,246	457	440	409	
Securities Services	1,191	1,233	412	393	406	
Global Trade and Receivables Finance	489	487	163	161	164	
Balance Sheet Management	2,217	2,176	726	756	693	
Principal Investments	168	172	173	(4)	46	
Other 1	(208)	(65)	(95)	(79 )	(53)	
Revenue	13,062	13,394	4,505	4,281	3,980	

'Other' in GB&M includes net interest earned on free capital held in the global business not assigned to products and gains resulting from business disposals. Within the management view of total operating income, notional tax credits are allocated to the businesses to reflect the economic benefit generated by certain activities which is not reflected within operating income, such as notional credits on income earned from tax-exempt investments where the economic benefit of the activity is reflected in tax expense. In order to reflect the total operating income on an IFRS basis, the offset to these tax credits is included within 'Other'.

#### Earnings Release - 3Q16 (continued)

#### Global Private Banking

	Nine mont 30 Sep 2016 \$m	hs (	ended 30 Sep 2015 \$m		Quarter end 30 Sep 2016 \$m	dec	30 Jun 2016 \$m		30 Sep 2015 \$m	
Net operating income before loan impairment charges and other credit risk provisions	1,435		1,685		462		486		508	
Loan impairment (charges)/recoveries and other credit risk provisions	10		(9	)	(1	)	11		(4	)
Net operating income Total operating expenses	1,445 (1,858	)	1,676 (1,427	)	461 (313	)	497 (1,166	)	504 (426	)
Operating profit	(413	)	249		148		(669	)	78	
Share of profit in associates and joint ventures	7		12		3		2		3	
Profit/(loss) before tax	(406	)	261		151		(667	)	81	
	%		%		%		%		%	
Cost efficiency ratio Reported pre-tax RoRWA (annualised)	129.5 (2.9	)	84.7 1.7		67.7 3.3		239.9 (14.2	)	83.9 1.5	

#### Client assets1 by geography

	Quarter ended 30 Sep 2016 \$bn	30 Jun 2016 \$bn	31 Mar 2016 \$bn	31 Dec 2015 \$bn	30 Sep 2015 \$bn
Europe	158	159	163	168	170
Asia	112	108	108	112	106
North America	42	41	62	61	62
Latin America	3	9	8	8	8
Total	315	317	341	349	346

<sup>1 &#</sup>x27;Client assets' are translated at the rates of exchange applicable for their respective period-ends, with the effects of currency translation reported separately. The main components of client assets are funds under management, which are not reported on the Group's balance sheet and customer deposits, which are reported on the Group's balance

sheet.

#### Client assets1

Quarter ended 30 Sep 2016 \$bn	30 Jun 2016 \$bn	31 Mar 2016 \$bn	31 Dec 2015 \$bn	30 Sep 2015 \$bn
Opening balance	341	349	346	370
Net nev(4 ) money	(1 )	(5)	(1 )	3
Of which: areas targeted for	1	4	2	6
growth Value change Exchange	-	(6 )	6	(14 )
and(4 ) other	(23)	3	(2)	(13 )
Closing balance	317	341	349	346

1 'Client assets' are translated at the rates of exchange applicable for their respective period-ends, with the effects of currency translation reported separately. The main components of client assets are funds under management, which are not reported on the Group's balance sheet and customer deposits, which are reported on the Group's balance sheet.

### HSBC HOLDINGS PLC

24

Earnings Release - 3Q16 (continued)

Other1

	Nine months	Quarter end				
	30 30		30		30	30
	Sep 2016 Sep 2		Sep 2016	Sep 2016		Sep 2015
	\$m	\$m	\$m		\$m	\$m
Net operating income before loan	3,524	7,227	(504	)	1,370	2,540
impairment charges and other credit risk						

provisions										
- of which: effect of changes in own credit										
spread on the fair value of long-term debt	(144	)	1,775		(1,370	)	75		1,125	
issued										
Loan impairment recoveries/(charges) and	3		(5	`	2		(2	`	(5	`
other credit risk provisions	3		(3	,	<u> </u>		(2	,	(3	,
Net operating income	3,527		7,222		(502	)	1,368		2,535	
Total operating expenses	(7,024	)	(5,927	)	(2,571	)	(2,484	)	(2,048	)
Operating profit/(loss)	(3,497	)	1,295		(3,073	)	(1,116	)	487	
Share of profit in associates and joint	6		3		3		3		2	
ventures	O		3		3		5		_	
Profit/(loss) before tax	(3,491	)	1,298		(3,070	)	(1,113)	)	489	

The main items reported under 'Other' are the results of HSBC's holding company and financing operations, which include net interest earned on free capital held centrally, operating costs incurred by the head office operations in providing stewardship and central management services to HSBC, along with the costs incurred by the Group 1 Service Centres and Shared Service Organisations and associated recoveries. The results also include unallocated investment activities, centrally held investment companies and certain property transactions. In addition, 'Other' also includes part of the movement in the fair value of long-term debt designated at fair value (the remainder of the Group's movement on own debt is included in GB&M).

## HSBC HOLDINGS PLC 25

Earnings Release - 3Q16 (continued)

Summary information - geographical regions Europe

	Nine month 30 Sep 2016	hs (	30 Sep20151		Quarter en 30 Sep 2016	dec	30 Jun20161		30 Sep20151	
N	\$m		\$m		\$m		\$m		\$m	
Net operating income before loan impairment charges and other credit risk provisions	13,881		17,014		3,023		5,222		5,874	
Loan impairment charges and other credit risk provisions	(386	)	(213	)	(44	)	(192	)	(22	)
Net operating income Total operating expenses	13,495 (13,524	)	16,801 (13,006	)	2,979 (4,594	)	5,030 (5,141	)	5,852 (4,275	)
Operating profit/(loss)	(29	)	3,795		(1,615	)	(111	)	1,577	

Share of profit in associates and joint ventures	(3	) 6	(2	)	(2	)	4
Profit/(loss) before tax	(32	) 3,801	(1,617	)	(113	)	1,581
Cost efficiency ratio Reported pre-tax RoRWA (annualised)1	% 97.4 -	% 76.4 1.4	% 152.0 (2.0	)	% 98.4 (0.1	)	% 72.8 1.8

Profit/(loss) before tax by global business

	Nine months of 30 Sep 2016 \$m		ded 30 Sep20151 \$m	Quarter endo 30 Sep 2010 \$m		30 Jun20161 \$m		30 Sep20151 \$m
Retail Banking and Wealth Management	719		1,298	(189	)	656		363
Commercial Banking	1,878		1,929	553		760		653
Global Banking and Markets	1,291		1,090	755		212		234
Global Private Banking	(725	)	(15)	20		(764	)	9
Other	(3,195	)	(501)	(2,756	)	(977	)	322
Profit/(loss) before tax	(32	)	3,801	(1,617	)	(113	)	1,581

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

Reported and adjusted UK profit/(loss) before tax

	Nine months e 30 Sep 2016 \$m	nded 30 Sep 2015 \$m	Quarter ended 30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m
Reported profit/(loss) before tax	223	2,781	(1,754 )	390	1,356
Adjusted profit before tax	2,018	2,368	559	643	614

HSBC HOLDINGS PLC 26

Earnings Release - 3Q16 (continued)

#### Asia

	Nine month 30 Sep 2016 \$m	ns o	ended 30 Sep 2015 \$m		Quarter en 30 Sep 2016 \$m	dec	30 Jun 2016 \$m		30 Sep 2015 \$m	
Net operating income before loan impairment charges and other credit risk provisions	17,751		19,843		5,999		5,919		5,778	
Loan impairment charges and other credit risk provisions	(552	)	(365	)	(208	)	(154	)	(119	)
Net operating income Total operating expenses	17,199 (7,887	)	19,478 (8,126	)	5,791 (2,642	)	5,765 (2,702	)	5,659 (2,669	)
Operating profit	9,312		11,352		3,149		3,063		2,990	
Share of profit in associates and joint ventures	1,503		1,596		511		562		558	
Profit before tax	10,815		12,948		3,660		3,625		3,548	
Cost efficiency ratio Reported pre-tax RoRWA (annualised)	% 44.4 3.4		% 41.0 3.5		% 44.0 3.6		% 45.6 3.2		% 46.2 2.9	

## Profit/(loss) before tax by global business

	Nine months e	ended	Quarter ended		
	30 Sep 2016 \$m	30 Sep 2015 \$m	30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m
Retail Banking and Wealth Management	3,382	3,432	1,301	1,060	901
Commercial Banking	3,509	3,623	1,153	1,213	1,219
Global Banking and Markets	3,648	3,962	1,136	1,271	1,279
Global Private Banking	237	209	114	57	53
Other	39	1,722	(44 )	24	96
Profit before tax	10,815	12,948	3,660	3,625	3,548

## Reported and adjusted Hong Kong profit before tax

	Nine months en 30 Sep 2016 \$m		Quarter ended 30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m
Reported profit before tax	6,366	8,050	2,196	2,081	1,817

Adjusted profit before tax 6,440 6,651 2,230 2,138 1,802

## HSBC HOLDINGS PLC

27

Earnings Release - 3Q16 (continued)

#### Middle East and North Africa

	Nine month 30 Sep 2016 \$m	ns e	ended 30 Sep20151 \$m		Quarter end 30 Sep 2016 \$m	led	30 Jun20161 \$m		30 Sep20151 \$m	
Net operating income before loan impairment charges and other credit risk provisions	2,337		2,405		725		775		779	
Loan impairment charges and other credit risk provisions	(184	)	(272	)	(88)	)	(49	)	(144	)
Net operating income Total operating expenses	2,153 (1,206	)	2,133 (1,297	)	637 (419	)	726 (381	)	635 (418	)
Operating profit	947		836		218		345		217	
Share of profit in associates and joint ventures	361		396		111		125		129	
Profit before tax	1,308		1,232		329		470		346	
	%		%		%		%		%	
Cost efficiency ratio	51.6		53.9		57.8		49.2		53.7	
Reported pre-tax RoRWA (annualised)1	2.5		2.2		1.9		2.7		1.9	

## Profit/(loss) before tax by global business

	Nine months e 30 Sep 2016 \$m	nded 30 Sep20151 \$m	Quarter ended 30 Sep 2016 \$m	30 Jun20161 \$m	30 Sep20151 \$m	
Retail Banking and Wealth Management	109	92	3	50	(8	)
Commercial Banking	442	404	119	162	120	
Global Banking and Markets	824	751	260	263	232	
Global Private Banking	7	14	1	3	5	
Other	(74)	(29)	(54)	(8)	(3)	)

Profit before tax 1,308 1,232 329 470 346

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

# HSBC HOLDINGS PLC 28

Earnings Release - 3Q16 (continued)

#### North America

1

	Nine mont	hs e	ended		Quarter end	dec	[			
	30 Sep 2016		30 Sep 2015		30 Sep 2016		30 Jun 2016		30 Sep 2015	
	\$m		\$m		\$m		\$m		\$m	
Net operating income before loan										
impairment charges and other credit risk provisions	5,532		6,065		1,580		1,958		1,939	
Loan impairment charges and other credit risk provisions	(705	)	(217	)	(88)	)	(289	)	(64	)
Net operating income	4,827	`	5,848	`	1,492	`	1,669	`	1,875	`
Total operating expenses	(4,707	)	(4,682	)	(1,424	)	(1,981	)	(1,395	)
Operating profit/(loss)	120		1,166		68		(312	)	480	
Share of profit/(loss) in associates and joint ventures	(4	)	3		(2	)	(2	)	(1	)
Profit/(loss) before tax	116		1,169		66		(314	)	479	
	%		%		%		%		%	
Cost efficiency ratio	85.1		77.2		90.1		101.2		71.9	
Reported pre-tax RoRWA (annualised)	0.1		0.7		0.2		(0.7	)	0.9	

Profit/(loss) before tax by global business

	Nine months e	nded	Quarter ended				
	30 Sep 2016 \$m	30 Sep 2015 \$m	30 Sep 2016 \$m	30 Jun 2016 \$m	30 Sep 2015 \$m		
Retail Banking and Wealth Management	(644 )	(168)	(129 )	(428 )	4		

Principal RBWM	46	8	(15	) 31	25	
Run-off portfolio	(690	) (176	) (114	) (459	) (21	)
Commercial Banking	515	595	205	151	172	
Global Banking and Markets	330	564	171	34	208	
Global Private Banking	73	50	20	34	13	
Other	(158	) 128	(201	) (105	) 82	
Profit/(loss) before tax	116	1,169	66	(314	) 479	

# HSBC HOLDINGS PLC 29

Earnings Release - 3Q16 (continued)

#### Latin America

	Nine mont 30 Sep 2016 \$m	hs o	ended 30 Sep 2015 \$m		Quarter en 30 Sep 2016 \$m	dec	30 Jun 2016 \$m		30 Sep 2015 \$m	
Net operating income before loan	ΨΠ		ΨΠ		ΨΠ		ΨΠ		ΨΠ	
impairment charges and other credit risk provisions	1,960		5,167		(965	)	1,506		1,609	
Loan impairment charges and other credit risk provisions	(1,105	)	(1,010	)	(138	)	(521	)	(289	)
Net operating income	855		4,157		(1,103	)	985		1,320	
Total operating expenses	(2,504	)	(3,581	)	(492	)	(1,045	)	(1,176	)
Operating profit/(loss)	(1,649	)	576		(1,595	)	(60	)	144	
Share of loss in associates and joint ventures	(1	)	(1	)	-		-		(1	)
Profit/(loss) before tax	(1,650	)	575		(1,595	)	(60	)	143	
	%		%		%		%		%	
Cost efficiency ratio	127.8		69.3		(51.0	)	69.4		73.1	
Reported pre-tax RoRWA (annualised)	(3.3	)	0.9		(10.9	)	(0.3	)	0.7	

## Profit/(loss) before tax by global business

Nine months er	ıded	Quarter ended		
30 Sep 2016	30 Sep 2015	30 Sep 2016	30 Jun 2016	30 Sep 2015
\$m	\$m	\$m	\$m	\$m

(019	) (	(122	(720	`	(90	`	(100	`
(916	) (	(132 )	(720	)	(09	)	(100	)
(505	) ]	198	(495	)	(32	)	62	
(126	) 5	528	(361	)	105		188	
2	3	3	(4	)	3		1	
(103	) (	(22)	(15	)	(47	)	(8	)
(1,650	) 5	575	(1,595	)	(60	)	143	
	(126 2	(505 ) (126 ) 2 (103 )	(505 ) 198 (126 ) 528 2 3 (103 ) (22 )	(505       ) 198       (495         (126       ) 528       (361         2       3       (4         (103       ) (22       ) (15	(505       ) 198       (495       )         (126       ) 528       (361       )         2       3       (4       )         (103       ) (22       ) (15       )	(505       ) 198       (495       ) (32         (126       ) 528       (361       ) 105         2       3       (4       ) 3         (103       ) (22       ) (15       ) (47	(505       ) 198       (495       ) (32       )         (126       ) 528       (361       ) 105         2       3       (4       ) 3         (103       ) (22       ) (15       ) (47       )	(505       ) 198       (495       ) (32       ) 62         (126       ) 528       (361       ) 105       188         2       3       (4       ) 3       1         (103       ) (22       ) (15       ) (47       ) (8

## HSBC HOLDINGS PLC

30

Earnings Release - 3Q16 (continued)

Appendix - selected information

Reconciliation of reported results to adjusted performance - geographical regions

				d 3	0 Sep 20											
	Europe \$m		Asia \$m		MENA \$m		NorthAmerica \$m		LatinAmerica \$m	l	Total \$m		UK \$m		HongKong \$m	
Revenue Reported1	13,881		17,751		2,337		5,532		1,960		38,982		10,369		10,700	
Significant	(165	`				`	64		308		171					`
items	(103	)	(23	)	(13	)	04		308		1/1		(100	)	(11	)
- DVA on derivative	(106	)	(29	)	_		2		37		(96	)	(108	)	(29	)
contracts	(	,	(	,							(> -	,	(	,	(_,	,
- fair value movements on																
non-qualifying	260		18		-		109		(2	)	385		221		25	
hedges																
<ul> <li>loss on sale</li> <li>of several</li> </ul>																
tranches of real	[ -		_		_		51		_		51		_		_	
estate secured accounts																
in the US																
<ul><li>gain on disposal of our</li></ul>																
membership	(573	)	-		(11	)	-		-		(584	)	(441	)	-	
interest in Visa																
Europe - own credit	256		(10	`	(2	`	(00	,			1 4 4		220		(7	`
spread	256		(12	)	(2	)	(98	)	-		144		230		(7	)
<ul> <li>releases arising from</li> </ul>	(2	)	-		-		-		-		(2	)	(2	)	-	

the ongoing review of compliance with the UK Consumer Credit Act - loss and trading results from disposed-of operations in Brazil2	-		-		-		-		273		273		-	-	
Adjusted1	13,716		17,728	}	2,324		5,596		2,268		39,153		10,269	10,689	
LICs Reported Significant items - trading results from disposed-of operations in Brazil2	(386	)	(552	)	(184 - -	)	(705 - -	)	(1,105 748 748	)	(2,932 ) 748 748	)	(240 )	(231	)
Adjusted	(386	)	(552	)	(184	)	(705	)	(357	)	(2,184	)	(240 )	(231	)
Operating expenses Reported1 Significant items - costs to achieve - costs to	(13,524 2,950 1,377	.)	(7,887 215 262	)	(1,206 75 75	)	(4,707 887 300	)	(2,504 1,077 18	)	(27,349 ) 5,204 2,032	)	(9,902 ) 1,895 1,187	(4,122 85 132	)
establish UK ring-fenced bank - impairment of GPB - Europe goodwill			-		-		-		-		147 800		147	-	
- regulatory provisions in GPB - settlements	1		(47	)	-		-		-		(46	)	-	(47	)
and provisions in connection with legal matters	136		-		-		587		-		723		72	-	
- UK customer redress	489		-		-		-		-		489		489	-	

Edgar Filing: HSBC HOLDINGS PLC - Form 6-K

programmes - trading results from disposed-of operations in Brazil2	-		-		-		-		1,059		1,059	-		-	
Adjusted1	(10,574	)	(7,672	)	(1,131	)	(3,820	)	(1,427	)	(22,145)	(8,007	)	(4,037	)
Share of profit/(loss) in associates and joint ventures															
Reported	(3	)	1,503		361		(4	)	(1	)	1,856	(4	)	19	
Significant	_		_		_		_		1		1	_		_	
items									-		-				
- trading results from	8														
disposed-of									1		1				
operations in	-		-		-		-		1		1	-		-	
Brazil2															
Didenz															
Adjusted	(3	)	1,503		361		(4	)	-		1,857	(4	)	19	
Profit before															
tax															
Reported	(32	)	10,815	)	1,308		116		(1,650	)	10,557	223		6,366	
Significant items	2,785		192		62		951		2,134		6,124	1,795		74	
- revenue	(165	)	(23	)	(13	)	64		308		171	(100	)	(11	)
- LICs	-	,	-	,	-	,	-		748		748	-	,	-	,
- operating	2.050		215		75		007					1.005		0.5	
expenses	2,950		215		75		887		1,077		5,204	1,895		85	
- share in profit of associates	: -		-		-		-		1		1	-		-	
Adjusted	2,753		11,007	,	1,370		1,067		484		16,681	2,018		6,440	

<sup>1</sup> Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

#### **HSBC HOLDINGS PLC**

31

Includes loss on disposal and trading results of operations in Brazil, which were sold on 1 July 2016. The amount of the loss on disposal included in revenue is \$1,743m. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of \$36m.

## Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - geographical regions (continued)

Revenue	Nine mo Europe3 \$m		ns ended Asia \$m	30	Sep 2015 MENA3 \$m		NorthAmerica \$m		LatinAmerica \$m		Total \$m		UK \$m		HongKong \$m	
Reported1	17,014		19,843		2,405		6,065		5,167		48,028		12,962		12,408	
Currency translation1	(1,007	)	(267	)	(96	)	(59	)	(842	)	(2,233	)	(975	)	(18	)
Significant items	(1,505	)	(1,486	)	(11	)	(119	)	(2,580	)	(5,701	)	(1,429	)	(1,397	)
derivative contracts	(167	)	(119	)	(1	)	(37	)	(92	)	(416	)	(135	)	(27	)
- fair value movements on non-qualifying hedges	196		2		-		154		1		353		196		3	
<ul> <li>gain on the partial sale of shareholding in Industrial Bank</li> </ul>			(1,372	)	-		-		-		(1,372	)	-		(1,372	)
- own credit spread - releases	(1,532	)	3		(10	)	(236	)	-		(1,775	)	(1,488	)	(1	)
arising from the ongoing review of compliance with the UK Consumer Credit Act	(2	)	-		-		-		-		(2	)	(2	)	-	
- trading results from disposed-of operations in Brazil2	-		-		-		-		(2,489	)	(2,489	)	-		-	
Adjusted1	14,502		18,090		2,298		5,887		1,745		40,094		10,558		10,993	
LICs Reported Currency translation Significant	(213 (1	)	(365 7	)	13	)	(217	)	133	)	(2,077 155	)	(52 3	)	(119 1	)
items	-		-		-		-		609		609		-		-	

- trading results from disposed-of operations in Brazil2	-		-		-		-		609		609	-	-	
Adjusted	(214	)	(358	)	(259	)	(214	)	(268	)	(1,313 )	(49)	(118	)
Operating expenses Reported1	(13,006	)	(8,126	)	(1,297	)	(4,682	)	(3,581	)	(28,226)	(10,135)	(4,261	)
Currency translation1	736	,	155	,	50	,	31	,	542	,	1,476	709	5	,
Significant items	1,458		15		2		436		1,805		3,716	1,279	10	
- costs to achieve	89		7		1		38		30		165	82	4	
- costs to establish UK ring-fenced bank	28		-		-		-		-		28	28	-	
- regulatory provisions in GPB	154		-		-		-		-		154	-	-	
<ul><li>restructuring</li><li>and other</li><li>related costs</li><li>settlements</li></ul>	68		8		1		34		6		117	50	6	
and provisions in connection with legal matters	915		-		-		364		-		1,279	915	-	
- UK customer redress programmes	204		-		-		-		-		204	204	-	
- trading results from disposed-of operations in Brazil2	-		-		-		-		1,769		1,769	-	-	
Adjusted1	(10,812	)	(7,956	)	(1,245	)	(4,215	)	(1,234	)	(23,034)	(8,147)	(4,246	)
Share of profit/(loss) in associates and joint ventures														
Reported	6		1,596		396		3		(1	)	2,000	6	22	
Currency translation	-		(86	)	-		-		-		(86 )	-	-	
a and a tribit	-		-		-		-		1		1	-	-	

Significant items - trading results	S														
from disposed-of operations in Brazil2	-		-	-		-		1		1		-		-	
Adjusted	6		1,510	396		3		-		1,915		6		22	
Profit before tax															
Reported	3,801		12,948	1,232		1,169		575		19,725		2,781		8,050	
Currency translation	(272	)	(191 )	(33	)	(25	)	(167	)	(688	)	(263	)	(12	)
Significant items	(47	)	(1,471)	(9	)	317		(165	)	(1,375	)	(150	)	(1,387	)
- revenue - LICs	(1,505	)	(1,486 )	(11	)	(119	)	(2,580 609	)	(5,701 609	)	(1,429	)	(1,397	)
<ul><li>operating expenses</li></ul>	1,458		15	2		436		1,805		3,716		1,279		10	
- share in profit of associates	-		-	-		-		1		1		-		-	
Adjusted	3,482		11,286	1,190		1,461		243		17,662		2,368		6,651	

<sup>1</sup> Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

#### **HSBC HOLDINGS PLC**

32

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - geographical regions (continued)

Includes foreign currency translation of operations in Brazil, which were sold on 1 July 2016. These are \$(321)m in revenue, \$78m in LICs and \$208m in operating expenses. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of \$(54)m.

	Quarter Europe		Asia	Se	MENA	<b>\</b>	NorthAmerica	a	LatinAmerica		Total		UK	HongKon	ıg
_	\$m		\$m		\$m		\$m		\$m		\$m		\$m	\$m	
Revenue Reported1	3,023		5,999		725		1,580		(965	)	9,512		1,919	3,639	
Significant items - DVA on	1,346		43		3		138		1,745		3,275		1,291	11	
derivative contracts	4		34		-		15		2		55		(8)	(4	)
movements on non-qualifying hedges - loss on sale of several		)	5		-		-		-		(12	)	(18 )	9	
tranches of real estate secured accounts in the US	-		-		-		119		-		119		-	-	
<ul><li>own credit</li><li>spread</li><li>loss on</li></ul>	1,359		4		3		4		-		1,370		1,317	6	
disposal of operations in Brazil	-		-		-		-		1,743		1,743		-	-	
Adjusted1	4,369		6,042		728		1,718		780		12,787		3,210	3,650	
LICs Reported	(44	)	(208	)	(88	)	(88)	)	(138	)	(566	)	21	(88	)
Adjusted	(44	)	(208	)	(88)	)	(88)	)	(138	)	(566	)	21	(88)	)
Operating expenses															
Reported1	(4,594	)	(2,642	)	(419	)	(1,424	)	(492	)	(8,721	)	(3,692)	(1,362	)
Significant items	1,134		101		47		179		12		1,473		1,022	23	
<ul><li>costs to</li><li>achieve</li><li>costs to</li></ul>	628		148		47		179		12		1,014		513	70	
establish UK ring-fenced bank	53		-		-		-		-		53		53	-	
<ul><li>regulatory provisions in GPB</li></ul>	(3	)	(47	)	-		-		-		(50	)	-	(47	)

- UK customer redress programmes	456		-	-	-		-		456	456		-	
Adjusted1	(3,460	)	(2,541)	(372 )	(1,245	)	(480	)	(7,248)	(2,670	)	(1,339 )	
Share of profit/(loss) in associates and joint ventures													
Reported	(2	)	511	111	(2	)	-		618	(2	)	7	
Adjusted	(2	)	511	111	(2	)	-		618	(2	)	7	
Profit/(loss) before tax													
Reported	(1,617	)	3,660	329	66		(1,595	)	843	(1,754	)	2,196	
Significant items	2,480		144	50	317		1,757		4,748	2,313		34	
- revenue	1,346		43	3	138		1,745		3,275	1,291		11	
- operating expenses	1,134		101	47	179		12		1,473	1,022		23	
Adjusted	863		3,804	379	383		162		5,591	559		2,230	

<sup>1</sup> Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

# HSBC HOLDINGS PLC 33

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - geographical regions (continued)

Revenue	Quarter Europe3 \$m		ded 30 S Asia \$m	Sep	2015 MENA3 \$m		NorthAmerica \$m		LatinAmerica \$m	l	Total \$m	UK \$m		HongKong \$m	g
Reported1	5,874		5,778		779		1,939		1,609		15,085	4,716	)	3,278	
Currency translation1	(547	)	(15	)	(22	)	1		(83	)	(658)	(547	)	(3	)
Significant items	(925	)	(67	)	(8	)	38		(937	)	(1,899 )	(890	)	(17	)
- DVA on derivative contracts	(88)	)	(69	)	-		(15	)	(79	)	(251 )	(68	)	(13	)

<ul> <li>fair value</li> <li>movements on</li> <li>non-qualifying</li> <li>hedges</li> <li>loss on sale of</li> </ul>	173		2		-		133		-		308		152		(2	)
several tranches of real estate secured accounts	· _		-		-		17		-		17		-		-	
in the US - own credit spread - provisions arising from	(1,020	)	-		(8	)	(97	)	-		(1,125	)	(984	)	(2	)
the ongoing review of compliance with the UK Consumer Credit Act	10		-		-		-		-		10		10		-	
- trading results from disposed-of operations in	-		-		-		-		(858	)	(858	)	-		-	
Brazil2																
Adjusted1	4,402		5,696		749		1,978		589		12,528		3,279		3,258	
Adjusted1  LICs Reported Currency translation Significant items - trading results from	(22 (1	)	5,696 (119 -	)		)	1,978 (64 -	)	(289 (4 207	)	(638 (3 207		3,279 20 (2	)	3,258 (62 -	)
Adjusted1  LICs Reported Currency translation Significant items - trading results	(22 (1		(119	)	(144	)	(64 -	)	(289 (4		(638 (3		20 (2	)	(62 -	)
Adjusted1  LICs Reported Currency translation Significant items - trading results from disposed-of operations in	(22 (1	)	(119		(144		(64 - -	)	(289 (4 207	)	(638 (3 207	)	20 (2	)	(62 -	)
Adjusted1  LICs Reported Currency translation Significant items - trading results from disposed-of operations in Brazil2	(22 (1 -	)	(119 - - (119	)	(144 2 -	)	(64 - -		(289 (4 207 207	)	<ul><li>(638)</li><li>(3)</li><li>207</li><li>207</li></ul>	)	20 (2 -		(62 - -	

- costs to establish UK ring-fenced bank	28		-		-		-		-		28		28	_		
<ul><li>regulatory provisions in GPB</li><li>settlements</li></ul>	7		-		-		-		-		7		-	-	-	
and provisions in connection with legal matters	135		-		-		-		-		135		135	_	-	
- UK customer redress programmes - trading results	67 s		-		-		-		-		67		67	-	-	
from disposed-of operations in Brazil2	-		-		-		-		686		686		-	-	-	
Adjusted1	(3,564	)	(2,654	)	(408	)	(1,357	)	(417	)	(7,514)	)	(2,687)	(	(1,400	)
Share of profit/(loss) in associates and joint ventures Reported Currency translation	4 -		558 (30	)	129		(1	)	(1 1	)	689 (29 )	1	2 2	-		
Adjusted	4		528		129		(1	)	-		660		4	6	6	
Profit before tax																
Reported Currency	1,581 (163	`	3,548 (37	)	346 (11	`	479 1		143 (43	)	6,097 (253 )		1,356 (164)		1,817 (2	)
translation Significant						,				,						)
items	(599	)	(60	)	(7	)	76		(14	)	,		(578)		(13	)
- revenue - LICs	(925 -	)	(67 -	)	(8	)	38		(937 207	)	(1,899) 207	)	(890 )	(	(17	)
- operating expenses	326		7		1		38		716		1,088		312	2	4	
Adjusted	819		3,451		328		556		86		5,240		614	1	1,802	

<sup>1</sup> Amounts are non-additive across geographical regions due to inter-company transactions within the Group.

Includes foreign currency translation of operations in Brazil, which were sold on 1 July 2016. These are \$78m in revenue, \$(17)m in LICs and \$(58)m in operating expenses. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of \$(46)m.

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities 3 over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

## HSBC HOLDINGS PLC 34

Earnings Release - 3Q16 (continued)

HSBC HOLDINGS PLC 35

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - global businesses

	Nine me	ont	hs ended 3	0 Sep 2016					
	RBWM		CMB	GB&M	GPB		Other	Total	
	\$m		\$m	\$m	\$m		\$m	\$m	
Revenue									
Reported1	15,306		10,320	12,927	1,435		3,524	38,982	
Significant items1	(345	)	23	135	(9	)	350	171	
- DVA on derivative contracts	_		-	(96)	_		-	(96	)
- fair value movements on non-qualifying hedges	176		-	32	-		177	385	
- loss on sale of several tranches of real estate	51							51	
secured accounts in the US	31		-	-	-		-	31	
- gain on disposal of our membership interest in	(354	`	(230 )					(584	)
Visa Europe	(334	,	(230 )	-	-		-	(304	)
- own credit spread	-		-	-	-		144	144	
- provisions/(releases) arising from the ongoing									
review of compliance with the UK Consumer Credit	-		-	-	(2	)	-	(2	)
Act									
- loss and trading results from disposed-of	(218	`	253	199	(7	`	29	273	
operations in Brazil1,2	(210	)	433	177	( )	)	<i>49</i>	213	

Edgar Filing: HSBC HOLDINGS PLC - Form 6-K

Adjusted1	14,961		10,343		13,062		1,426		3,874	39,153	
LICs Reported Significant items	(1,483 461	)	(1,077 273	)	(385 14	)	10		3	(2,932 748	)
- trading results from disposed-of operations in Brazil2	461		273		14		-		-	748	
Adjusted	(1,022	)	(804	)	(371	)	10		3	(2,184	)
Operating expenses Reported1 Significant items1 - costs to achieve - costs to establish UK ring-fenced bank - impairment of GPB - Europe goodwill - regulatory provisions in GPB - settlements and provisions in connection with legal matters - UK customer redress programmes - trading results from disposed-of operations in Brazil1,2	(11,463 2,144 313 1 - 587 438 805	)	(4,558 227 48 1 - - 23 155	)	(6,976 390 142 - - 136 28 84	)	(1,858 766 6 - 800 (48 - -	)	(7,024) 1,694 1,523 145 - 2	(27,349 5,204 2,032 147 800 (46 723 489 1,059	)
Adjusted1	(9,319	)	(4,331	)	(6,586	)	(1,092	)	(5,330 )	(22,145	)
Share of profit in associates and joint ventures Reported Significant items - trading results from disposed-of operations in Brazil2	288		1,154 1		401 - -		7 - -		6 -	1,856 1	
Adjusted	288		1,155		401		7		6	1,857	
Profit before tax Reported Significant items - revenue1 - LICs - operating expenses1 - share in profit of associates	2,648 2,260 (345 461 2,144	)	5,839 524 23 273 227		5,967 539 135 14 390		757 (9 - 766	)	(3,491) 2,044 350 - 1,694	10,557 6,124 171 748 5,204	
Adjusted	4,908		6,363		6,506		351		(1,447)	16,681	

<sup>1</sup> Amounts are non-additive across global businesses due to inter-company transactions within the Group.

Includes loss on disposal and trading results of operations in Brazil, which were sold on 1 July 2016. The amount of the loss on disposal is \$1,743m. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of nil in RBWM, nil in CMB, \$36m in GB&M, nil in GPB and nil in Other.

# HSBC HOLDINGS PLC 36

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - global businesses (continued)

	Nine me RBWM \$m		hs ended CMB \$m	d 3	0 Sep 20 GB&M \$m		GPB \$m		Other \$m		Total \$m	
Revenue												
Reported1	17,912		11,236		14,786		1,685		7,227		48,028	
Currency translation1	(987	)	(577	)	(628	)	(41	)	(100	)	(2,233	)
Significant items1	(1,400	)	(495	)	(764	)	(45	)	(3,024	)	(5,701	)
- DVA on derivative contracts	-		-		(416	)	-		-		(416	)
- fair value movements on non-qualifying hedges	130		-		18		(1	)	206		353	
- gain on the partial sale of shareholding in	_		_		_		_		(1,372	)	(1,372	)
Industrial Bank												,
- own credit spread	-		-		-		-		(1,775)	)	(1,775	)
- provisions/(releases) arising from the ongoing												
review of compliance with the UK Consumer Cred	it 22		-		-		(24	)	-		(2	)
Act												
- trading results from disposed-of operations in	(1,552	)	(495	)	(366	)	(20	)	(83	)	(2,489	)
Brazil1,2	(1,332	,	(1)5	,	(500	,	(20	,	(05	,	(2,10)	,
A 3:4- 31	15 505		10 164		12 204		1.500		4 102		40.004	
Adjusted1	15,525		10,164		13,394		1,599		4,103		40,094	
LICs												
Reported	(1,396	)	(757	)	90		(9	)	(5	)	(2,077	)
Currency translation	114	,	45	,	(6	)	1	,	1	,	155	,
Significant items	482		156		(29	)	-		_		609	
- trading results from disposed-of operations in					•	,						
Brazil2	482		156		(29	)	-		-		609	
DIAMI2												
Adjusted	(800)	)	(556	)	55		(8	)	(4	)	(1,313	)
Operating expenses												
Reported1	(12,308	)	(4,997	)	(8,385	)	(1,427)	)	(5,927	)	(28,226	)
Currency translation1	739		252		412		33		140		1,476	
Significant items1	1,864		360		1,121		190		208		3,716	
- costs to achieve	56		13		20		1		75		165	
- costs to establish UK ring-fenced bank	-		-		-		-		28		28	
- regulatory provisions in GPB	-		-		-		154		-		154	
- restructuring and other related costs	32		5		22		18		40		117	
- settlements and provisions in connection with leg	<sup>al</sup> 350		-		929		-		-		1,279	
matters - UK customer redress programmes	163		41		_		_		_		204	

- trading results from disposed-of operations in Brazil1,2	1,263		301		150		17	65	1,769	
Adjusted1	(9,705	)	(4,385	)	(6,852	)	(1,204)	(5,579)	(23,034	)
Share of profit in associates and joint ventures Reported Currency translation Significant items - trading results from disposed-of operations in Brazil2	314 (12 -	)	1,267 (63 1	)	404 (13 -	)	12 3 -	3 (1 )	2,000 (86 1	)
Adjusted	302		1,205		391		15	2	1,915	
Profit before tax Reported Currency translation Significant items - revenue1 - LICs - operating expenses1 - share in profit of associates	4,522 (146 946 (1,400 482 1,864	)	6,749 (343 22 (495 156 360 1	)	6,895 (235 328 (764 (29 1,121	)	145	1,298 40 (2,816) (3,024) - 208	19,725 (688 (1,375 (5,701 609 3,716 1	) )
Adjusted	5,322		6,428		6,988		402	(1,478)	17,662	

<sup>1</sup> Amounts are non-additive across global businesses due to inter-company transactions within the Group.

Includes foreign currency translation of operations in Brazil, which were sold on 1 July 2016. Foreign currency translation amounts included in revenue are \$(204)m in RBWM, \$(65)m in CMB, \$(47)m in GB&M, \$(2)m in GPB and \$(8)m in Other. Foreign currency amounts included in LICs are \$52m in RBWM, \$24m in CMB, \$2m in GB&M, nil in GPB and nil in Other. Foreign currency amounts included in operating expenses are \$154m in RBWM, \$32m in CMB, \$19m in GB&M, \$2m in GPB and \$5m in Other. Trading results do not include 'DVA on derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of \$28m in RBWM, \$3m in CMB, \$(86)m in GB&M, nil in GPB and \$1m in Other.

## HSBC HOLDINGS PLC

37

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - global businesses (continued)

Quarter e	nded 30 S	ep 2016			
<b>RBWM</b>	CMB	GB&M	GPB	Other	Total
\$m	\$m	\$m	\$m	\$m	\$m

Revenue Reported1 Significant items - DVA on derivative contracts - fair value movements on non-qualifying hedges - loss on sale of several tranches of real estate secured accounts in the US - own credit spread - loss on disposal of operations in Brazil	4,189 923 - 34 119 - 770		2,811 541 - - - 541	4,014 491 55 12 - - 424	462 5 - - - 5		(504 ) 1,315 - (58 ) - 1,370 3	9,512 3,275 55 (12 119 1,370 1,743	)
Adjusted1	5,112		3,352	4,505	467		811	12,787	
LICs Reported Adjusted	(363	)		40 40	(1 (1	)	2 2	(566 (566	)
Operating expenses Reported1 Significant items - costs to achieve - costs to establish UK ring-fenced bank - regulatory provisions in GPB - UK customer redress programmes	(3,655 610 171 1 - 438	)	(1,415 ) 20 11 1 - 8	(2,227 ) 61 51 - 10	(313 (47 1 - (48	)	(2,571 ) 829 780 51 (2 )	(8,721 1,473 1,014 53 (50 456	)
Adjusted1	(3,045	)	(1,395)	(2,166 )	(360	)	(1,742)	(7,248	)
Share of profit in associates and joint ventures Reported Adjusted	95 95		383 383	134 134	3		3	618 618	
Profit before tax Reported Significant items - revenue - operating expenses Adjusted	266 1,533 923 610		1,535 561 541 20 2,096	1,961 552 491 61 2,513	151 (42 5 (47 109	)	(3,070 ) 2,144 1,315 829 (926 )	843 4,748 3,275 1,473 5,591	
	-,		-,020	_,			(>=0)	-,-,-	

<sup>1</sup> Amounts are non-additive across global businesses due to inter-company transactions within the Group.

	Quarter en RBWM \$m	nded 30 Ju CMB \$m	in 2016 GB&M \$m	GPB \$m	Other \$m	Total \$m
Revenue						
Reported1	5,957	3,886	4,447	486	1,370	14,494
Currency translation	(107)	(97)	(82)	(4)	(14)	(289)

Significant items1	(994	)	(388	)	(86	)	(8	)	100		(1,367	)
- DVA on derivative contracts	-		-		7		-		-		7	
- fair value movements on non-qualifying hedges	(6	)	-		12		-		158		164	
- gain on sale of several tranches of real estate secured accounts in the US	(68	)	-		-		-		-		(68	)
- gain on disposal of our membership interest in Visa Europe	(354	)	(230	)	-		-		-		(584	)
- own credit spread	-		-		-		-		(75	)	(75	)
- releases arising from the ongoing review of compliance with the UK Consumer Credit Act	-		-		-		(2	)	-		(2	)
- trading results from disposed-of operations in Brazil1,2	(566	)	(158	)	(105	)	(6	)	17		(809	)
Adjusted1	4,856		3,401		4,279		474		1,456		12,838	

1 Amounts are non-additive across global businesses due to inter-company transactions within the Group.

Includes foreign currency translation of operations in Brazil, which were sold on 1 July 2016. Foreign currency translation amounts included in revenue are \$42m in RBWM, \$12m in CMB, \$9m in GB&M, nil in GPB and \$(1)m in Other. Trading results do not include the 'DVA on derivative contracts', significant item. This significant item is included in the respective line item above, with a total adjustment of nil in RBWM, nil in CMB, \$(9)m in GB&M, nil in GPB and nil in Other.

## HSBC HOLDINGS PLC

38

Earnings Release - 3Q16 (continued)

Reconciliation of reported results to adjusted performance - global businesses (continued)

	Quarter RBWM \$m		ded 30 CMB \$m	Sej	p 2015 GB&M \$m	[	GPB \$m		Other \$m		Total \$m	
Revenue												
Reported1	5,470		3,702		4,525		508		2,540		15,085	
Currency translation1	(261	)	(183	)	(179	)	(10	)	(48	)	(658	)
Significant items1	(368	)	(178	)	(366	)	(9	)	(986	)	(1,899	)
- DVA on derivative contracts	-		-		(251	)	-		-		(251	)
- fair value movements on non-qualifying hedges	148		-		(4	)	(1	)	165		308	
- loss on sale of several tranches of real estate secured accounts in the US	17		-		-		-		-		17	
- own credit spread	-		-		-		-		(1,125	)	(1,125	)
- provisions arising from the ongoing review of compliance with the UK Consumer Credit Act	10		-		-		-		-		10	
- trading results from disposed-of operations in Brazil1,2	(543	)	(178	)	(111	)	(8	)	(26	)	(858	)

Adjusted1	4,841		3,341		3,980		489		1,506		12,528	
LICs Reported Currency translation Significant items - trading results from disposed-of operations in Brazil2	(462 (4 198 198	)	(246 3 37 37	)	79 (5 (28 (28	)	(4 1 -	)	(5 2 -	)	(638 (3 207 207	)
Adjusted	(268	)	(206	)	46		(3	)	(3	)	(434	)
Operating expenses Reported1 Currency translation1 Significant items1 - costs to achieve - costs to establish UK ring-fenced bank - regulatory provisions in GPB	(3,954 182 609 56	)	(1,676 64 133 13	)	(2,595 163 205 20 -	)	(426 7 15 1 - 7	)	(2,048 44 134 75 28	)	(9,039 437 1,088 165 28 7	)
- settlements and provisions in connection with legal matters	-		-		135		-		-		135	
<ul><li>- UK customer redress programmes</li><li>- trading results from disposed-of operations in Brazil1,2</li></ul>	73 480		(6 126	)	50		7		31		67 686	
Adjusted1	(3,163	)	(1,479	)	(2,227	)	(404	)	(1,870	)	(7,514	)
Share of profit in associates and joint ventures Reported Currency translation Adjusted	106 (6 100	)	446 (22 424	)	132 (5	)	3 1 4		2 3 5		689 (29 660	)
Profit before tax Reported Currency translation Significant items - revenue1 - LICs - operating expenses1	439 (368 198 609	)	(8 (178 37 133	) )	2,141 (26 (189 (366 (28 205	) ) )	6 (9 - 15	)	489 1 (852 (986 - 134	)	6,097 (253 (604 (1,899 207 1,088	) )
Adjusted	1,510		2,080		1,926		86		(362	)	5,240	

<sup>1</sup> Amounts are non-additive across global businesses due to inter-company transactions within the Group.

<sup>2</sup> Includes foreign currency translation of operations in Brazil, which were sold on 1 July 2016. Foreign currency translation amounts included in revenue are \$45m in RBWM, \$15m in CMB, \$16m in GB&M, \$1m in GPB and \$2m in Other. Foreign currency amounts included in LICs are \$(17)m in RBWM, \$(3)m in CMB, \$2m in GB&M, nil in GPB and nil in Other. Foreign currency amounts included in operating expenses are \$(40)m in RBWM, \$(11)m in CMB, \$(4)m in GB&M, \$(1)m in GPB and \$(3)m in Other. Trading results do not include 'DVA on

derivative contracts', 'costs to achieve' and 'restructuring and other related costs' significant items. These significant items are included in the respective line items above, with a total adjustment of \$26m in RBWM, \$3m in CMB, \$(75)m in GB&M, nil in GPB and nil in Other.

## HSBC HOLDINGS PLC 39

Earnings Release - 3Q16 (continued)

Gross loans and advances by industry sector and by geographical region

At 30 Sep 2016	Europe1 \$m	Asia \$m	MENA1 \$m	North America \$m	Latin America \$m	Total \$m	As a %of total gross loans
Personal	154,245	134,956	8,869	51,759	5,972	355,801	36.1
First lien residential mortgages	113,163	97,631	2,786	44,364	1,964	259,908	26.4
Other personal	41,082	37,325	6,083	7,395	4,008	95,893	9.7
Wholesale Corporate and	175,410	201,900	23,566	61,273	11,153	473,302	48.0
commercial - manufacturing	32,803	32,858	3,713	16,000	2,634	88,008	8.9
- international trade and services	61,597	67,116	9,591	10,921	2,665	151,890	15.4
- commercial real estate	22,886	32,349	729	7,927	1,510	65,401	6.6
<ul><li>other</li><li>property-related</li></ul>	7,848	34,662	1,745	9,453	423	54,131	5.5
- government - other commercial Financial	3,016 47,260 47,966	2,205 32,710 79,319	1,567 6,221 12,164	385 16,587 12,775	575 3,346 3,986	7,748 106,124 156,210	0.8 10.8 15.9
<ul> <li>non-bank financial institutions</li> </ul>	32,348	16,938	2,648	8,033	664	60,631	6.2
- banks Total wholesale	15,618 223,376	62,381 281,219	9,516 35,730	4,742 74,048	3,322 15,139	95,579 629,512	9.7 63.9
Total gross loans and advances at 30 Sep 2016 Percentage of total gross loans and	377,621 38.3 %	416,175 42.3 %	44,599 4.5 %	125,807 12.8 %	21,111	985,313 100.0 %	100.0
advances At 30 Jun 2016	JO.J 70	т <i>2.3</i> 70	7.5 70	12.0 %	2.1 %	100.0 %	
Personal	156,716	134,416	9,168	53,433	5,981	359,714	36.4

First lien residential mortgages	115,222	96,304	2,787	45,687	1,976	261,976	26.5
Other personal	41,494	38,112	6,381	7,746	4,005	97,738	9.9
3371 1 1							
Wholesale Corporate and							
commercial	175,567	203,162	25,510	63,347	11,373	478,959	48.4
- manufacturing	34,100	32,902	4,090	16,919	2,659	90,670	9.2
<ul> <li>international trade</li> <li>and services</li> </ul>	58,004	68,347	10,681	11,549	2,637	151,218	15.3
- commercial real estate	23,133	31,505	741	8,077	1,266	64,722	6.5
<ul><li>- other property-related</li></ul>	7,471	34,987	1,820	9,448	441	54,167	5.5
- government	2,953	2,105	1,730	350	623	7,761	0.8
- other commercial	49,906	33,316	6,448	17,004	3,747	110,421	11.1
Financial - non-bank financial	45,235	75,969	11,424	13,658	3,749	150,035	15.2
institutions	30,234	16,466	2,760	7,615	761	57,836	5.9
- banks	15,001	59,503	8,664	6,043	2,988	92,199	9.3
Total wholesale	220,802	279,131	36,934	77,005	15,122	628,994	63.6
Total gross loans and advances at 30 Jun 2016	377,518	413,547	46,102	130,438	21,103	988,708	100.0
Percentage of total gross loans and advances	38.2 %	41.8 %	4.7 %	13.2 %	2.1 %	100.0 %	
gross loans and advances	38.2 %	41.8 %	4.7 %	13.2 %	2.1 %	100.0 %	
gross loans and	38.2 % 167,666	41.8 %	4.7 % 9,565	13.2 % 58,186	2.1 % 5,958	100.0 % 374,082	36.5
gross loans and advances  At 31 Dec 2015  Personal  First lien residential							36.5 26.8
gross loans and advances  At 31 Dec 2015  Personal  First lien residential  mortgages	167,666 125,098	132,707 94,606	9,565 2,704	58,186 50,117	5,958 1,986	374,082 274,511	26.8
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal	167,666	132,707	9,565	58,186	5,958	374,082	
gross loans and advances  At 31 Dec 2015  Personal  First lien residential  mortgages	167,666 125,098 42,568	132,707 94,606 38,101	9,565 2,704 6,861	58,186 50,117 8,069	5,958 1,986 3,972	374,082 274,511 99,571	26.8 9.7
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial	167,666 125,098 42,568 187,508	132,707 94,606 38,101 211,224	9,565 2,704 6,861 26,525	58,186 50,117 8,069 62,882	5,958 1,986 3,972	374,082 274,511 99,571 499,513	<ul><li>26.8</li><li>9.7</li><li>48.8</li></ul>
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing	167,666 125,098 42,568 187,508 36,623	132,707 94,606 38,101 211,224 34,272	9,565 2,704 6,861 26,525 4,884	58,186 50,117 8,069 62,882 17,507	5,958 1,986 3,972 11,374 2,572	374,082 274,511 99,571 499,513 95,858	26.8 9.7 48.8 9.4
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial	167,666 125,098 42,568 187,508	132,707 94,606 38,101 211,224	9,565 2,704 6,861 26,525	58,186 50,117 8,069 62,882	5,958 1,986 3,972	374,082 274,511 99,571 499,513	<ul><li>26.8</li><li>9.7</li><li>48.8</li></ul>
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real	167,666 125,098 42,568 187,508 36,623	132,707 94,606 38,101 211,224 34,272	9,565 2,704 6,861 26,525 4,884	58,186 50,117 8,069 62,882 17,507	5,958 1,986 3,972 11,374 2,572	374,082 274,511 99,571 499,513 95,858	26.8 9.7 48.8 9.4
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real estate - other	167,666 125,098 42,568 187,508 36,623 61,598	132,707 94,606 38,101 211,224 34,272 72,199	9,565 2,704 6,861 26,525 4,884 10,621	58,186 50,117 8,069 62,882 17,507 11,505	5,958 1,986 3,972 11,374 2,572 3,096	374,082 274,511 99,571 499,513 95,858 159,019	26.8 9.7 48.8 9.4 15.5
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real estate	167,666 125,098 42,568 187,508 36,623 61,598 26,148	132,707 94,606 38,101 211,224 34,272 72,199 32,371	9,565 2,704 6,861 26,525 4,884 10,621 798	58,186 50,117 8,069 62,882 17,507 11,505 7,032	5,958 1,986 3,972 11,374 2,572 3,096 1,577	374,082 274,511 99,571 499,513 95,858 159,019 67,926	26.8 9.7 48.8 9.4 15.5 6.7
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real estate - other property-related - government - other commercial	167,666 125,098 42,568 187,508 36,623 61,598 26,148 7,129 3,653 52,357	132,707 94,606 38,101 211,224 34,272 72,199 32,371 35,206 1,132 36,044	9,565 2,704 6,861 26,525 4,884 10,621 798 2,102 1,695 6,425	58,186 50,117 8,069 62,882 17,507 11,505 7,032 8,982 203 17,653	5,958 1,986 3,972 11,374 2,572 3,096 1,577 45 772 3,312	374,082 274,511 99,571 499,513 95,858 159,019 67,926 53,464 7,455 115,791	26.8 9.7 48.8 9.4 15.5 6.7 5.2 0.7 11.3
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real estate - other property-related - government - other commercial Financial	167,666 125,098 42,568 187,508 36,623 61,598 26,148 7,129 3,653 52,357 50,446	132,707 94,606 38,101 211,224 34,272 72,199 32,371 35,206 1,132 36,044 68,321	9,565 2,704 6,861 26,525 4,884 10,621 798 2,102 1,695 6,425 11,762	58,186 50,117 8,069 62,882 17,507 11,505 7,032 8,982 203 17,653 16,308	5,958 1,986 3,972 11,374 2,572 3,096 1,577 45 772 3,312 3,996	374,082 274,511 99,571 499,513 95,858 159,019 67,926 53,464 7,455 115,791 150,833	26.8 9.7 48.8 9.4 15.5 6.7 5.2 0.7 11.3 14.7
gross loans and advances  At 31 Dec 2015 Personal First lien residential mortgages Other personal  Wholesale Corporate and commercial - manufacturing - international trade and services - commercial real estate - other property-related - government - other commercial	167,666 125,098 42,568 187,508 36,623 61,598 26,148 7,129 3,653 52,357	132,707 94,606 38,101 211,224 34,272 72,199 32,371 35,206 1,132 36,044	9,565 2,704 6,861 26,525 4,884 10,621 798 2,102 1,695 6,425	58,186 50,117 8,069 62,882 17,507 11,505 7,032 8,982 203 17,653	5,958 1,986 3,972 11,374 2,572 3,096 1,577 45 772 3,312	374,082 274,511 99,571 499,513 95,858 159,019 67,926 53,464 7,455 115,791	26.8 9.7 48.8 9.4 15.5 6.7 5.2 0.7 11.3

Total wholesale	237,954		279,545		38,287		79,190		15,370		650,346		63.5
Total gross loans and advances at 31 Dec 2015	405,620		412,252		47,852		137,376		21,328		1,024,428		100.0
Percentage of total gross loans and advances	39.6	%	40.3	%	4.6	%	13.4	%	2.1	%	100.0	%	

In 3Q16, HSBC Bank plc executed a management services agreement, transferring its governance responsibilities 1 over HSBC Bank A.S. (Turkey) to HSBC Bank Middle East Limited to leverage the strong commercial ties between Turkey and MENA. Comparative data for Europe and MENA have been re-presented accordingly.

#### **HSBC HOLDINGS PLC**

40

Click on, or paste the following link into your web browser, to view the associated PDF document. http://www.rns-pdf.londonstockexchange.com/rns/4372O\_-2016-11-6.pdf

#### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

#### HSBC Holdings plc

By:

Name: Ben J S Mathews

Title: Group Company Secretary

Date: 7 November 2016